



Company Announcement

Copenhagen, 3 February 2014

ISS extends global facility services agreement with HP until 2018

ISS, a leading global provider of facility services, announced today the extension of the global agreement with HP, whereby ISS delivers integrated facility services to the majority of HP sites across the world.

The new contract extends the relationship with HP until the end of 2018. It is one of the biggest global facility services agreements in the industry. As part of the agreement, ISS will continue to deliver Integrated Facility Services (IFS) to more than 500 HP sites in 58 countries across five continents.

ISS began working with HP in June 2008, when ISS started providing a broad range of services to HP in Europe, the Middle East and Africa. The collaboration has been expanded several times. Since late 2010, ISS has been responsible for delivering facility services to HP globally.

Jeff Gravenhorst, ISS' Group CEO, commented:

"We are proud and honoured about our extended agreement with HP, which is a very special customer to ISS. In 2010, HP became our first major global Integrated Facility Services customer. We have worked hard to build and extend the relationship to deliver world-class services and to add value to HP's core business activities. "

"We have built a strong relationship with HP in recent time, collaborating on workplace projects to make step-changes to the Facility Management

consumers' service experience. We are fully committed to continue making the partnership a success."

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About ISS

The ISS Group was founded in Copenhagen in 1901 and has grown to become one of the world's leading Facility Services companies. ISS offers a wide range of services such as: Cleaning, Catering, Security, Property and Support Services as well as Facility Management. Global revenue amounted to almost DKK 80 billion in 2012 and ISS has more than 530,000 employees and local operations in more than 50 countries across Europe, Asia, North America, Latin America and Pacific, serving thousands of both public and private sector customers. For more information on the ISS Group, visit www.issworld.com.