

2014-03-10

**IT notice****IT 21/14****IT – Genium INET Test – Maintenance Window External Test System 4****Maintenance update:**

Genium INET External Test System 4 (EXT4) will be down for full day maintenance on March 12<sup>th</sup> and 13<sup>th</sup>. EXT4 will be available again for logons March 14<sup>th</sup>. All users and participants will remain but all historical trades and positions will be flushed.

Members using Clearing Workstation 1 needs to perform a load/reload of accounts on Friday morning March 14<sup>th</sup>; a load/reload can be performed by your Clearing Workstation 1 administrator. Please go to *Series menu -> Load/Reload. Action: reload all accounts*

Please see [Clearing Workstation 1 User Guide](#) for more information.

Please contact Member Services if you experience problems to logon EXT4 on March 14<sup>th</sup>

**Support**

For Technical questions please contact Technical Support:

[technicalsupport@nasdaqomx.com](mailto:technicalsupport@nasdaqomx.com), Phone+ 46 8 405 6400