# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

# FORM 8-K

# **CURRENT REPORT** Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported) July 14, 2017

# **Citigroup Inc.**

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) **1-9924** (Commission File Number) **52-1568099** (IRS Employer Identification No.)

388 Greenwich Street, New York, NY (Address of principal executive offices)

**10013** (Zip Code)

(212) 559-1000

(Registrant's telephone number, including area code)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))

□ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter). Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

#### CITIGROUP INC. Current Report on Form 8-K

### Item 2.02 Results of Operations and Financial Condition.

On July 14, 2017, Citigroup Inc. announced its results for the quarter ended June 30, 2017. A copy of the related press release, filed as Exhibit 99.1 to this Form 8-K, is incorporated herein by reference in its entirety and shall be deemed to be "filed" for purposes of the Securities Exchange Act of 1934, as amended (the Act).

In addition, a copy of the Citigroup Inc. Quarterly Financial Data Supplement for the quarter ended June 30, 2017 is being furnished as Exhibit 99.2 to this Form 8-K and shall not be deemed to be "filed" for purposes of Section 18 of the Act or otherwise subject to the liabilities of that section.

#### Item 9.01 Financial Statements and Exhibits.

(d) Exhibits.

Exhibit Number 99.1	Press Release, dated July 14, 2017, issued by Citigroup Inc.
99.2	Citigroup Inc. Quarterly Financial Data Supplement for the quarter ended June 30, 2017.
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#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

CITIGROUP INC.

Dated: July 14, 2017

By: /s/ JEFFREY R. WALSH

Jeffrey R. Walsh Controller and Chief Accounting Officer

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### EXHIBIT INDEX

Exhibit Number Press Release, dated July 14, 2017, issued by Citigroup Inc. <u>99.1</u> <u>99.2</u> Citigroup Inc. Quarterly Financial Data Supplement for the quarter ended June 30, 2017. 4

For Immediate Release



Citigroup Inc. (NYSE: C) July 14, 2017

## SECOND QUARTER 2017 RESULTS AND KEY METRICS



#### **EARNINGS PER SHARE OF \$1.28**

### **NET INCOME OF \$3.9 BILLION**

#### **REVENUES OF \$17.9 BILLION**

### **RETURNED \$2.2 BILLION OF CAPITAL TO COMMON SHAREHOLDERS**

#### **REPURCHASED 29 MILLION COMMON SHARES**

#### BOOK VALUE PER SHARE OF \$77.36 TANGIBLE BOOK VALUE PER SHARE OF \$67.32(6)

New York, July 14, 2017 — Citigroup Inc. today reported net income for the second quarter 2017 of \$3.9 billion, or \$1.28 per diluted share, on revenues of \$17.9 billion. This compared to net income of \$4.0 billion, or \$1.24 per diluted share, on revenues of \$17.5 billion for the second quarter 2016.

Revenues increased 2% from the prior year period, driven by growth in *Institutional Clients Group (ICG)* and *Global Consumer Banking (GCB)*, partially offset by lower revenues in *Corporate / Other*. Net income of \$3.9 billion decreased 3%, as the higher revenues were more than offset by higher cost of credit and operating expenses, as well as a higher effective tax rate. Earnings per share of \$1.28 increased 3% from \$1.24 per diluted share in the prior year period, driven by a 6% reduction in average diluted shares outstanding, partially offset by the lower net income.

In the discussion throughout the remainder of this press release, percentage comparisons are calculated for the second quarter 2017 versus the second quarter 2016, unless otherwise specified.

#### CEO COMMENTARY

Citi CEO Michael Corbat said, "During the quarter, we saw continued momentum in our businesses, with loan and revenue growth across both sides of the house. Our Global Consumer Bank posted revenue growth in all three regions. Our Institutional Clients Group had a very strong quarter all-around, including its best Investment Banking performance in seven years.

"The \$3.9 billion of net income helped generate additional regulatory capital. Our Common Equity Tier 1 capital ratio grew to 13.0%, well above the 11.5% we believe we need to prudently operate the firm. Our recently announced 2017 capital plan includes a return of \$18.9 billion enabling us to reduce the amount of capital we hold. We are clearly on course to increase both the return on capital and return of capital for our shareholders," Mr. Corbat concluded.

Citigroup (\$ in millions, except as otherwise noted)		20117		10117		2011	0.00%	\$7.\$70/
		2Q'17 8,035		1Q'17 7,817		2Q'16 7,674	<u>QoQ%</u> <u>3%</u>	<b>YoY%</b>
Global Consumer Banking Institutional Clients Group		9,213		9,126		8,689	1%	5% 6%
Corporate / Other		653		9,120		1,185	(45)%	(45)%
-	<u>ф</u>		¢	,	¢			
Total Revenues	\$	17,901	\$	18,120	\$	17,548	(1)%	2%
Expenses	\$	10,506	\$	10,477	\$	10,369	_	1%
Net Credit Losses		1,710		1,709		1,616		6%
Credit Reserve Build / (Release)(a)		(16)		(77)		(256)	79%	94%
Provision for Benefits and Claims		23		30		49	(23)%	(53)%
Total Cost of Credit	\$	1,717	\$	1,662	\$	1,409	3%	22%
Income from Continuing Operations Before Taxes	\$	5,678	\$	5,981	\$	5,770	(5)%	(2)%
Provision for Income Taxes	Ψ	1,795	Ψ	1,863	Ψ	1,723	(4)%	4%
Income from Continuing Operations	\$	3,883	\$	4,118	\$	4,047	(6)%	(4)%
Net Income (Loss) from Discontinued Operations	Ψ	21	Ψ	(18)	Ψ	(23)	NM	NM
Non-Controlling Interest		32		10		26	NM	23%
Citigroup Net Income	\$	3,872	\$	4,090	\$	3,998	(5)%	(3)%
Revenues								
North America		8,512		8,399		8,102	1%	5%
EMEA		2,837		2,807		2,577	1%	10%
Latin America		2,332		2,278		2,258	2%	3%
Asia		3,567		3,459		3,426	3%	4%
Corporate / Other		653		1,177		1,185	(45)%	(45)%
Income from Continuing Operations								
North America		1,782		1,727		1,820	3%	(2)%
EMEA		779		855		695	(9)%	12%
Latin America		469		605		565	(22)%	(17)%
Asia		879		827		820	6%	7%
Corporate / Other		(26)		104		147	NM	NM
EOP Assets (\$B)		1,864		1,821		1,819	2%	2%
EOP Loans (\$B)		645		629		634	3%	2%
EOP Deposits (\$B)		959		950		938	1%	2%
Common Equity Tier 1 Capital Ratio		13.0 %	6	12.8 %	6	12.5 %		
Supplementary Leverage Ratio		7.2 %	6	7.3 %	6	7.5 %		
Return on Average Common Equity		6.8 %	6	7.4 %	6	7.0 %		
Book Value per Share	\$	77.36	\$	75.81	\$	73.19	2 %	6%
Tangible Book Value per Share	\$	67.32	\$	65.88	\$	63.53	2%	6%

Note: Please refer to the Appendices and Footnotes at the end of this press release for additional information. (a) Includes provision for unfunded lending commitments.

## <u>Citigroup</u>

**Citigroup revenues** of \$17.9 billion in the second quarter 2017 increased 2%, driven by a 6% increase in *ICG*, as well as a 5% increase in *GCB*, partially offset by a 45% decrease in *Corporate / Other* due to the continued wind-down of legacy assets. Excluding the impact of foreign exchange translation(7), Citigroup revenues increased 3%.

**Citigroup's net income** decreased to \$3.9 billion in the second quarter 2017, as the higher revenues were more than offset by higher cost of credit and operating expenses, as well as a higher effective tax rate. Citigroup's effective tax rate was 31.6% in the current quarter compared to 29.9% in the second quarter 2016.

**Citigroup's operating expenses** were up slightly at \$10.5 billion in the second quarter 2017. In constant dollars, operating expenses increased by 2%, as higher volume-related expenses, performance-based compensation and ongoing investments were largely offset by efficiency saves and the wind-down of legacy assets.

**Citigroup's cost of credit** in the second quarter 2017 was \$1.7 billion, a 22% increase, driven by an increase in net credit losses of \$94 million and a net loan loss reserve release of \$16 million, compared to a net release of \$256 million mostly related to legacy assets in the prior year period.

**Citigroup's allowance for loan losses** was \$12.0 billion at quarter end, or 1.88% of total loans, compared to \$12.3 billion, or 1.96% of total loans, at the end of the prior year period. Total non-accrual assets declined 19% from the prior year period to \$5.1 billion. Consumer non-accrual loans declined 23% to \$2.8 billion and Corporate non-accrual loans decreased 15% to \$2.1 billion.

**Citigroup's end of period loans** were \$645 billion as of quarter end, up 2% from the prior year period. In constant dollars, Citigroup's end of period loans also grew 2%, as 4% growth in both *GCB* and *ICG* was partially offset by the continued wind down of legacy assets in *Corporate / Other*.

**Citigroup's deposits** were \$959 billion as of quarter end, up 2%. In constant dollars, Citigroup deposits were also up 2%, as a 3% increase in both *GCB* and *ICG* was slightly offset by a decline in *Corporate / Other*.

**Citigroup's book value** per share was \$77.36 and tangible book value per share was \$67.32, each at quarter end, both representing a 6% increase. At quarter end, Citigroup's Common Equity Tier 1 Capital ratio was 13.0%, up from 12.5% in the prior year period, driven primarily by earnings partially offset by capital return. Citigroup's Supplementary Leverage Ratio for the second quarter 2017 was 7.2%, down from 7.5% in the prior year period, as an increase in Total Leverage Exposure more than offset an increase in Tier 1 Capital. During the second quarter 2017, Citigroup repurchased approximately 29 million common shares and returned a total of approximately \$2.2 billion to common shareholders in the form of common share repurchases and dividends.

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 2Q'17 4,944		1Q'17		2Q'16	QoQ%	YoY%
4,944		1011		4 700		
1 000		4,944		4,709		5%
1,290		1,151		1,236	12%	4%
 1,801		1,722		1,729	5%	<u>4</u> %
\$ 8,035	\$	7,817	\$	7,674	3%	5%
\$ 4,497	\$	4,415	\$	4,297	2%	5%
1.615		1.603		1.374	1%	18%
124		183		31	(32)%	NM
23		29		20	(21)%	15%
\$ 1,762	\$	1,815	\$	1,425	(3)%	24%
\$ 1,125	\$	1,002	\$	1,284	12 %	(12)%
670		627		815	7%	(18)%
136		130		173	5%	(21)%
323		246		297	31%	9%
142		139		141	3%	1%
307		304		297	1%	3%
153		147		140	4%	9%
152		151		132		15%
125		112		96	12%	31%
\$	\$       8,035         \$       4,497         1,615       124         23       1,762         \$       1,762         \$       1,125         670       136         323       142         307       153         152       152	\$       8,035       \$         \$       4,497       \$         1,615       124         23       \$         \$       1,762       \$         \$       1,762       \$         \$       1,125       \$         670       136       323         142       307       153         152       \$       152	\$ $8,035$ $$$ $7,817$ $$$ $4,497$ $$$ $4,415$ 1,615       1,603       124       183         23       29 $$$ 1,762 $$$ 1,815 $$$ $1,762$ $$$ $1,815$ $$$ $1,002$ $$$ $1,125$ $$$ $1,002$ $670$ $627$ $136$ $130$ $323$ $246$ $142$ $139$ $307$ $304$ $153$ $147$ $152$ $151$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	\$ $8,035$ $$$ $7,817$ $$$ $7,674$ $$$ $4,497$ $$$ $4,415$ $$$ $4,297$ 1,615       1,603       1,374         124       183       31         23       29       20 $$$ $1,762$ $$$ $1,815$ $$$ $1,425$ $$$ $1,125$ $$$ $1,002$ $$$ $1,284$ $670$ $627$ $815$ $136$ $130$ $173$ $323$ 246       297 $297$ $141$ $307$ $304$ $297$ $153$ 147       140 $152$ $151$ $132$	\$ $$$ $7,817$ $$$ $7,674$ $3%$ $$$ $4,497$ $$$ $4,415$ $$$ $4,297$ $2%$ 1,615       1,603       1,374 $1%$ $1%$ $1.374$ $1%$ $23$ $29$ $20$ $(21)%$ $(32)%$ $(32)%$ $23$ $29$ $20$ $(21)%$ $(3)%$ $(3)%$ $$$ $1,762$ $$$ $1,815$ $$$ $1,425$ $(3)%$ $$$ $1,125$ $$$ $1,002$ $$$ $1,284$ $12%$ $670$ $627$ $815$ $7%$ $31%$ $35%$ $323$ $246$ $297$ $31%$ $31%$ $142$ $139$ $141$ $3%$ $307$ $304$ $297$ $1%$ $1%$ $152$ $151$ $132$ $-1%$ $132$ $-1%$ $132$ $-1%$

Note: Please refer to the Appendices and Footnotes at the end of this press release for additional information.

(a) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

(b) Includes provision for unfunded lending commitments.

#### **Global Consumer Banking**

*GCB* revenues of \$8.0 billion increased 5%. In constant dollars, revenues also increased 5%, driven by a 5% increase in both *North America GCB* and international *GCB*.

*GCB* net income decreased 12% to \$1.1 billion, as the higher revenues were more than offset by higher cost of credit and higher operating expenses. Operating expenses were \$4.5 billion, an increase of 5% on both a reported and constant dollars basis, driven by the addition of the Costco portfolio, volume growth and continued investments, partially offset by ongoing efficiency savings.

*North America GCB* revenues of \$4.9 billion increased 5%, as higher revenues in Citi-branded cards and Citi retail services were partially offset by lower revenues in retail banking, driven by lower mortgage revenues. Citi-branded cards revenues of \$2.1 billion increased 10%, reflecting the impact of the Costco portfolio acquisition as well as modest organic growth in core portfolios, partially offset by the run-off of non-core portfolios. Citi retail services revenues of \$1.6 billion increased 4%, reflecting continued loan growth and a favorable prior period comparison. Retail banking revenues declined 2% mainly due to the lower mortgage revenues. Excluding mortgage, retail banking revenues increased 7% driven by continued growth in average loans, deposits and assets under management, as well as a benefit from higher interest rates.

*North America GCB* net income was \$670 million, down 18%, driven by higher cost of credit and higher operating expenses, partially offset by the higher revenues. Operating expenses increased 6% to \$2.6 billion, primarily driven by the addition of the Costco portfolio, volume growth and continued investments, partially offset by efficiency savings.

*North America GCB* cost of credit increased 27% to \$1.3 billion. The net loan loss reserve build in the second quarter 2017 was \$103 million, compared to a build of \$56 million in the prior year period, largely supporting volume growth and the impact of changes in collections activity in cards. Net credit losses of \$1.2 billion increased

24%, driven by the Costco portfolio acquisition, organic volume growth and seasoning, and the impact of changes in collections activity in the cards businesses.

**International** *GCB* **revenues** increased 4% to \$3.1 billion. In constant dollars, revenues increased 5%. On this basis, revenues in *Latin America GCB* of \$1.3 billion increased 8%, driven by growth in retail loans and deposits, as well as improved deposit spreads, partially offset by a modest decline in cards revenues. Revenues in *Asia GCB* of \$1.8 billion increased 3%, driven by improvement in cards and wealth management revenues, partially offset by lower retail lending revenues.

**International** *GCB* **net income** decreased 3% to \$455 million. In constant dollars, net income was down 2%, as the higher revenues were offset by higher credit costs and higher expenses. Operating expenses increased 3% both on a reported and constant dollars basis, versus the prior year period. Credit costs increased 15% on a reported basis and increased 18% in constant dollars. On this basis, the net loan loss reserve build was \$21 million, compared to a release of \$25 million in the prior year period, net credit losses increased by 5% and the net credit loss rate was 1.58% of average loans, increasing from 1.52% in the prior year period.

Institutional Clients Group (\$ in millions)	2	2Q'17		1Q'17	2Q'16	QoQ%	YoY%
Treasury & Trade Solutions		2,065		2,075	1,999		3%
Investment Banking		1,486		1,214	1,215	22%	22%
Private Bank		788		744	674	6%	17%
Corporate Lending(a)		477		434	383	10%	<u>25</u> %
Total Banking		4,816		4,467	 4,271	8%	13%
Fixed Income Markets		3,215		3,622	3,432	(11)%	(6)%
Equity Markets		691		769	776	(10)%	(11)%
Securities Services		584		543	529	8%	10%
Other		(102)		(160)	 (116)	36%	12%
Total Markets & Securities Services		4,388		4,774	4,621	(8)%	(5)%
Product Revenues(a)	\$	9,204	\$	9,241	\$ 8,892		4%
Gain / (Loss) on Loan Hedges		9	_	(115)	(203)	NM	NM
Total Revenues	\$	9,213	\$	9,126	\$ 8,689	1%	6%
Expenses	\$	5,019	\$	4,945	\$ 4,763	1%	5%
Net Credit Losses		71		25	141	NM	(50)%
Credit Reserve Build / (Release)(b)		16		(230)	(59)	NM	NM
Total Cost of Credit	\$	87	\$	(205)	\$ 82	NM	6%
Net Income	\$	2,762	\$	2,996	\$ 2,598	(8)%	6%
Revenues							
North America		3,568		3,455	3,393	3%	5%
EMEA		2,837		2,807	2,577	1 %	10%
Latin America		1,042		1,127	1,022	(8)%	2%
Asia		1,766		1,737	1,697	2%	4%
Income from Continuing Operations							
North America		1,112		1,100	1,005	1%	11%
EMEA		779		855	695	(9)%	12%
Latin America		333		475	392	(30)%	(15)%
Asia		556		581	523	(4)%	6%

Note: Please refer to the Appendices and Footnotes at the end of this press release for additional information.

<sup>(</sup>a) Excludes gain / (loss) on hedges related to accrual loans. For additional information, please refer to Footnote 8.

<sup>(</sup>b) Includes provision for unfunded lending commitments.

#### Institutional Clients Group

*ICG* revenues of \$9.2 billion increased 6%, driven by growth across all *Banking* products, particularly *Investment Banking*, partially offset by a decline in *Markets* revenues from the prior year period.

**Banking revenues** of \$4.8 billion increased 19% (including gain / (loss) on loan hedges)(8). Excluding gain / (loss) on loan hedges in *Corporate* Lending, Banking revenues increased 13%. Treasury and Trade Solutions (TTS) revenues of \$2.1 billion increased 3%, reflecting continued volume growth and improved deposit spreads. Investment Banking revenues of \$1.5 billion were up 22% versus the prior year period, reflecting strength in equity underwriting and advisory, as well as continued momentum in debt underwriting. Advisory revenues increased 32% to \$314 million, equity underwriting revenues increased 70% to \$295 million and debt underwriting revenues increased 9% to \$877 million. Private Bank revenues increased 17% to \$788 million, driven by loan and deposit growth, improved spreads and increased investment activity. Corporate Lending revenues of \$477 million increased 25% (excluding gain / (loss) on loan hedges) reflecting lower hedging costs as well as the absence of a prior period adjustment to the residual value of a lease financing.

*Markets and Securities Services* revenues of \$4.4 billion declined 5% as a decline in *Markets* revenues was partially offset by higher revenues in *Securities Services*. *Fixed Income Markets* revenues of \$3.2 billion in the second quarter 2017 decreased 6% primarily reflecting lower G10 currencies revenue, given low volatility in the current quarter and the comparison to higher Brexit-related activity a year ago. *Equity Markets* revenues of \$691 million decreased 11%, reflecting episodic activity in the prior year period, as well as low volatility in the current quarter. *Securities Services* revenues of \$584 million increased 10% driven by growth in client volumes across the global custody business.

*ICG* net income of \$2.8 billion increased 6%, driven by the higher revenues, partially offset by higher operating expenses. *ICG* operating expenses increased 5% to \$5.0 billion as higher incentive compensation, investments and volume-related expenses were partially offset by efficiency saves. *ICG* cost of credit included net credit losses of \$71 million (\$141 million in the prior year period) and a net loan loss reserve build of \$16 million (net loan loss reserve release of \$59 million in the prior year period).

ICG average loans grew 3% to \$312 billion. In constant dollars, average loans also increased 3%.

ICG end of period deposits increased 2% to \$624 billion. In constant dollars, end of period deposits grew 3%.

Corporate / Other								
(\$ in millions, except as otherwise noted)	2	2Q'17		1Q'17		2Q'16	QoQ%	YoY%
Revenues	\$	653	\$	1,177	\$	1,185	(45)%	(45)%
Expenses	\$	990	\$	1,117	\$	1,309	(11)%	(24)%
Сарспосо	Ψ	<i>))</i> 0	Ψ	1,117	Ψ	1,507	(11)/0	(24)/0
Net Credit Losses		24		81		101	(70)%	(76)%
Credit Reserve Build / (Release)(a)		(156)		(30)		(228)	NM	32%
Provision for Benefits and Claims			_	1		29	NM	NM
Total Cost of Credit	\$	(132)	\$	52	\$	(98)	NM	(35)%
Net Income / (loss)	\$	(15)	\$	92	\$	116	NM	NM
EOP Assets (\$B)		92		95		117	(3)%	(21)%
EOP Loans (\$B)		27		29		41	(9)%	(35)%
EOP Deposits (\$B)		26		19		29	35%	(11)%

(a) Includes provision for unfunded lending commitments.

## <u>Corporate / Other</u>

*Corporate / Other* revenues of \$653 million decreased 45% from the prior year period reflecting the wind-down of legacy assets, divestiture activity and the absence of gains related to debt buybacks in the prior year period. As of the end of the second quarter 2017, *Corporate / Other* assets were \$92 billion, 21% below the prior year period, primarily reflecting the continued wind-down of legacy assets.

*Corporate / Other* net loss of \$15 million, compared to income of \$116 million in the prior year period, reflected the lower revenues, partially offset by lower operating expenses and lower cost of credit. *Corporate / Other* operating expenses declined 24% to \$990 million, reflecting the wind-down of legacy assets.

*Corporate / Other* cost of credit was a benefit of \$132 million compared to a benefit of \$98 million in the prior year period. Net credit losses declined 76% to \$24 million, reflecting the impact of ongoing divestitures, and the provision for benefits and claims declined by \$29 million to \$0 reflecting the absence of insurance-related business activity. The net loan loss release was \$156 million, mostly related to the legacy mortgage portfolio, as compared to a release of \$228 million in the prior year period.

Citigroup will host a conference call today at 11:30 AM (ET). A live webcast of the presentation, as well as financial results and presentation materials, will be available at http://www.citigroup.com/citi/investor. Dial-in numbers for the conference call are as follows: (866) 516-9582 in the U.S. and Canada; (973) 409-9210 outside of the U.S. and Canada. The conference code for both numbers is 12260944.

Additional financial, statistical, and business-related information, as well as business and segment trends, is included in a Quarterly Financial Data Supplement. Both this earnings release and Citigroup's Second Quarter 2017 Quarterly Financial Data Supplement are available on Citigroup's website at www.citigroup.com.

Citigroup, the leading global bank, has approximately 200 million customer accounts and does business in more than 160 countries and jurisdictions. Citigroup provides consumers, corporations, governments and institutions with a broad range of financial products and services, including consumer banking and credit, corporate and investment banking, securities brokerage, transaction services, and wealth management.

Additional information may be found at www.citigroup.com | Twitter: @Citi | YouTube: www.youtube.com/citi | Blog: http://blog.citigroup.com | Facebook: www.facebook.com/citi | LinkedIn: www.linkedin.com/company/citi

Certain statements in this release are "forward-looking statements" within the meaning of the rules and regulations of the U.S. Securities and Exchange Commission (SEC). These statements are based on management's current expectations and are subject to uncertainty and changes in circumstances. These statements are not guarantees of future results or occurrences. Actual results and capital and other financial condition may differ materially from those included in these statements due to a variety of factors, including the precautionary statements included in this release and those contained in Citigroup's filings with the SEC, including without limitation the "Risk Factors" section of Citigroup's 2016 Annual Report on Form 10-K. Any forward-looking statements made by or on behalf of Citigroup speak only as to the date they are made, and Citigroup does not undertake to update forward-looking statements to reflect the impact of circumstances or events that arise after the date the forward-looking statements were made.

Contacts:

Press: Kendall	Mark Costiglio	(212) 559-4114 Investors:			Susan
Kendan	(212) 559-2718				
		Fixed Inco	ome Investors:	Thomas Rogers	(212) 559-5091
			8		

# Appendix A

Citigroup (\$ in millions)	2Q'17		10'17		2Q'16
Reported Revenues	\$ 17,901	\$	18,120	\$	17,548
Impact of FX Translation			130		(117)
Revenues in Constant Dollars	\$ 17,901	\$	18,250	\$	17,431
Reported Net Income	\$ 3,872	\$	4,090	\$	3,998
Less: Preferred Dividends	320		301		322
Net Income Available to Common Shareholders	\$ 3,552	\$	3,789	\$	3,676
Common Share Repurchases	1,780		1,784		1,322
Common Dividends	445		445		147
Total Capital Returned to Common Shareholders	\$ 2,225	\$	2,229	\$	1,469
Payout Ratio	63 %	0	59 %	/ 0	40 %
Average TCE	\$ 182,404	\$	180,210	\$	184,130
Less: Average net DTAs excluded from CET1 Capital	28,448		28,959		28,503
Average TCE, ex. net DTAs excluded from CET1 Capital	\$ 153,956	\$	151,251	\$	155,627
RoTCE	7.8 %	/ 0	8.5 %	/ 0	8.0 %
RoTCE ex. net DTAs excluded from CET1 Capital	9.3 %	/ 0	10.2 %	/ 0	9.5 %

Note: Totals may not sum due to rounding.

# Appendix B

2	Q'17	1	Q'17		2Q'16
\$	645	\$	629	\$	634
	—		3		1
\$	645	\$	632	\$	635
\$	959	\$	950	\$	938
			7		1
\$	959	\$	957	\$	939
	\$ \$	\$ 645 \$ 959 	\$ 645 \$ 	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$

Note: Totals may not sum due to rounding.

Global Consumer Banking (\$ in billions)	2	Q'17	1	Q'17	2Q'16
Reported EOP Loans	\$	299	\$	291	\$ 285
Impact of FX Translation				1	1
EOP Loans in Constant Dollars	\$	299	\$	292	\$ 286
Reported EOP Deposits	\$	309	\$	311	\$ 300
Impact of FX Translation				2	1
EOP Deposits in Constant Dollars	\$	309	\$	313	\$ 301

## Note: Totals may not sum due to rounding.

Institutional Clients Group (\$ in billions)	2Q'17	1Q'17	2Q'16
Reported Average Loans	\$ 312	\$ 302	\$ 304
Impact of FX Translation		1	(2)
Average Loans in Constant Dollars	\$ 312	\$ 303	\$ 302
Reported EOP Deposits	\$ 624	\$ 620	\$ 609
Impact of FX Translation		5	(0)
EOP Deposits in Constant Dollars	\$ 624	\$ 625	\$ 608

Note: Totals may not sum due to rounding.

Appendix B (Cont.)

International Consumer Banking						
(\$ in millions)	φ.	2Q'17	<u>ф</u>	1Q'17	<u>ф</u>	2Q'16
Reported Revenues	\$	3,091	\$	2,873	\$	2,965
Impact of FX Translation	+		*	88	*	(23)
Revenues in Constant Dollars	\$	3,091	\$	2,961	\$	2,942
Reported Expenses	\$	1,920	\$	1,839	\$	1,871
Impact of FX Translation				46		(9)
Expenses in Constant Dollars	\$	1,920	\$	1,885	\$	1,862
Reported Credit Costs	\$	470	\$	460	\$	407
Impact of FX Translation				21		(7)
Credit Costs in Constant Dollars	\$	470	\$	481	\$	400
Reported Net Income	\$	455	\$	375	\$	468
Impact of FX Translation				13		(6)
Net Income in Constant Dollars	\$	455	\$	388	\$	462
Note: Totals may not sum due to rounding.						
Latin America Consumer Banking \$ in millions)	<u>.</u>	2Q'17	¢	1Q'17	đ	2Q'16
Catin America Consumer Banking \$ in millions) Reported Revenues	\$	2Q'17 1,290	\$	1,151	\$	1,236
Latin America Consumer Banking \$ in millions) Reported Revenues Impact of FX Translation	\$	<u> </u>	\$		\$	<u> </u>
Latin America Consumer Banking \$ in millions) Reported Revenues Impact of FX Translation Revenues in Constant Dollars	\$	1,290 	\$	1,151 74 1,225	\$	<b>1,236</b> (37) <b>1,199</b>
Latin America Consumer Banking \$ in millions) Reported Revenues Impact of FX Translation Revenues in Constant Dollars Reported Expenses		1,290	_	1,151 74 1,225 659		1,236 (37) 1,199 725
Latin America Consumer Banking \$ in millions) Reported Revenues Impact of FX Translation Revenues in Constant Dollars Reported Expenses Impact of FX Translation	\$	1,290  1,290 735 	\$ \$	1,151 74 1,225 659 35	\$ \$	<b>1,236</b> (37) <b>1,199</b> <b>725</b> (18)
Latin America Consumer Banking \$ in millions) Reported Revenues Impact of FX Translation Revenues in Constant Dollars Reported Expenses Impact of FX Translation Expenses in Constant Dollars	\$	1,290 	\$	1,151 74 1,225 659	\$	1,236 (37) 1,199 725
Latin America Consumer Banking         \$ in millions)         Reported Revenues         Impact of FX Translation         Revenues in Constant Dollars         Reported Expenses         Impact of FX Translation         Expenses in Constant Dollars         Note:       Totals may not sum due to rounding.         Asia Consumer Banking(1)	\$	1,290  1,290 735  735	\$ \$	1,151 74 1,225 659 35 694	\$ \$	1,236 (37) 1,199 725 (18) 707
Latin America Consumer Banking \$ in millions) Reported Revenues Impact of FX Translation Revenues in Constant Dollars Reported Expenses Impact of FX Translation Expenses in Constant Dollars Note: Totals may not sum due to rounding. Asia Consumer Banking(1) \$ in millions)	\$ \$ \$	1,290  1,290 735  735 2Q'17	\$ \$ \$	1,151 74 1,225 659 35 694	\$ \$ \$	1,236 (37) 1,199 725 (18) 707 2Q'16
Latin America Consumer Banking \$ in millions) Reported Revenues Impact of FX Translation Revenues in Constant Dollars Reported Expenses Impact of FX Translation Expenses in Constant Dollars Note: Totals may not sum due to rounding. Asia Consumer Banking(1) \$ in millions) Reported Revenues	\$	1,290  1,290 735  735	\$ \$	1,151 74 1,225 659 35 694 1Q'17 1,722	\$ \$	1,236 (37) 1,199 725 (18) 707 2Q'16 1,729
Latin America Consumer Banking         \$ in millions)         Reported Revenues         Impact of FX Translation         Revenues in Constant Dollars         Reported Expenses         Impact of FX Translation         Expenses in Constant Dollars         Note:       Totals may not sum due to rounding.         Asia Consumer Banking(1)         \$ in millions)         Reported Revenues         Impact of FX Translation	\$ \$ \$ \$	1,290  1,290 735  735 2Q'17 1,801 	\$ \$ \$	1,151 74 1,225 659 35 694 1Q'17 1,722 14	\$ \$ \$	<b>1,236</b> (37) <b>1,199</b> <b>725</b> (18) <b>707</b> <b>2Q'16</b> <b>1,729</b> 14
Latin America Consumer Banking         \$ in millions)         Reported Revenues         Impact of FX Translation         Revenues in Constant Dollars         Reported Expenses         Impact of FX Translation         Expenses in Constant Dollars         Note:       Totals may not sum due to rounding.         Asia Consumer Banking(1)         \$ in millions)         Reported Revenues         Impact of FX Translation	\$ \$ \$	1,290  1,290 735  735 2Q'17	\$ \$ \$	1,151 74 1,225 659 35 694 1Q'17 1,722	\$ \$ \$	1,236 (37) 1,199 725 (18) 707 2Q'16 1,729
Latin America Consumer Banking \$ in millions) Reported Revenues Impact of FX Translation Revenues in Constant Dollars Reported Expenses Impact of FX Translation Expenses in Constant Dollars Note: Totals may not sum due to rounding. Asia Consumer Banking(1) \$ in millions) Reported Revenues Impact of FX Translation Revenues in Constant Dollars Reported Expenses	\$ \$ \$ \$	1,290  1,290 735  735 2Q'17 1,801 	\$ \$ \$	1,151 74 1,225 659 35 694 1Q'17 1,722 14 1,736 1,180	\$ \$ \$	1,236 (37) 1,199 725 (18) 707 2Q'16 1,729 14 1,743 1,146
Latin America Consumer Banking (\$ in millions) Reported Revenues Impact of FX Translation Revenues in Constant Dollars Reported Expenses Impact of FX Translation Expenses in Constant Dollars Note: Totals may not sum due to rounding. Asia Consumer Banking(1) (\$ in millions) Reported Revenues	\$ \$ \$ \$ \$ \$	1,290  1,290 735  735 2Q'17 1,801  1,801	\$ \$ \$ \$	1,151 74 1,225 659 35 694 1Q'17 1,722 14 1,736	\$ \$ \$ \$	1,236 (37) 1,199 725 (18) 707 2Q'16 1,729 14 1,743

Note: Totals may not sum due to rounding.(1) Asia GCB includes the results of operations in EMEA GCB for all periods presented.

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#### Appendix C

(\$ in millions)	6	/30/2017(1)	 3/31/2017(2)	 6/30/2016
Citigroup Common Stockholders' Equity(3)	\$	210,950	\$ 208,907	\$ 212,819
Add: Qualifying noncontrolling interests		143	133	134
Regulatory Capital Adjustments and Deductions:				
Less:				
Accumulated net unrealized losses on cash flow hedges, net of tax(4)		(445)	(562)	(149)
Cumulative unrealized net gain (loss) related to changes in fair value of				
financial liabilities attributable to own creditworthiness, net of tax(5)		(291)	(173)	574
Intangible Assets:				
Goodwill, net of related deferred tax liabilities (DTLs)(6)		21,589	21,448	21,854
Identifiable intangible assets other than mortgage servicing rights				
(MSRs), net of related DTLs		4,587	4,738	5,358
Defined benefit pension plan net assets		796	836	964
Deferred tax assets (DTAs) arising from net operating loss, foreign tax credit				
and general business credit carry-forwards		20,832	21,077	22,942
Excess over 10% / 15% limitations for other DTAs, certain common stock				
investments and MSRs(7)		8,851	9,012	6,876
Common Equity Tier 1 Capital (CET1)	\$	155,174	\$ 152,664	\$ 154,534
				 <u> </u>
Risk-Weighted Assets (RWA)	\$	1,189,490	\$ 1,191,463	\$ 1,232,856
		· · ·	 	
Common Equity Tier 1 Capital Ratio (CET1 / RWA)		<u>13.0</u> %	 <u>12.8</u> %	 <u>12.5</u> %

Note: Citi's reportable CET1 Capital ratios were derived under the U.S. Basel III Standardized Approach framework for June 30, 2017 and U.S. Basel III Advanced Approaches framework for periods prior to June 30, 2017. This reflects the lower of the CET1 Capital ratios under both the Standardized Approach and the Advanced Approaches under the Collins Amendment. Citigroup's risk-based capital ratios, which reflect full implementation of the U.S. Basel III rules, are non-GAAP financial measures.

(1) Preliminary.

(2)

In March 2017, the FASB issued Accounting Standards Update 2017-08, *Premium Amortization on Purchased Callable Debt Securities* (ASU 2017-08), which revises existing U.S. GAAP by shortening the amortization period for premiums on certain purchased callable debt securities to the earliest call date, rather than the contractual life of the security. During the second quarter of 2017, Citi early adopted ASU 2017-08 on a modified retrospective basis effective January 1, 2017, resulting in a \$156 million net reduction of Citi's stockholders' equity. Prior periods' regulatory capital ratios, book value and tangible book value per share have been restated, although the retrospective application was immaterial to these ratios and amounts.

(3) Excludes issuance costs related to outstanding preferred stock in accordance with Federal Reserve Board regulatory reporting requirements.

(4) Common Equity Tier 1 Capital is adjusted for accumulated net unrealized gains (losses) on cash flow hedges included in accumulated other comprehensive income that relate to the hedging of items not recognized at fair value on the balance sheet.

- (5) The cumulative impact of changes in Citigroup's own creditworthiness in valuing liabilities for which the fair value option has been elected and own-credit valuation adjustments on derivatives are excluded from Common Equity Tier 1 Capital, in accordance with the U.S. Basel III rules.
- (6) Includes goodwill "embedded" in the valuation of significant common stock investments in unconsolidated financial institutions.
   (7) Assets subject to 10% / 15% limitations include MSRs, DTAs arising from temporary differences and significant common stock investments in unconsolidated financial institutions. For all periods presented, the deduction related only to DTAs arising from

temporary differences that exceeded the 10% limitation.

Appendix D					
(\$ in millions)	6	5/30/2017(1)	3	8/31/2017(2)	 6/30/2016
Common Equity Tier 1 Capital (CET1)	\$	155,174	\$	152,664	\$ 154,534
Additional Tier 1 Capital (AT1)(3)		19,913		19,791	 19,493
Total Tier 1 Capital (T1C) (CET1 + AT1)	\$	175,087	\$	172,455	\$ 174,027
Total Leverage Exposure (TLE)	\$	2,418,375	\$	2,372,333	\$ 2,326,929

Supplementary Leverage Ratio (T1C / TLE)	7.2 %	7.3 %	7. <u>5</u> %

Citi's Supplementary Leverage Ratio and related components reflect full implementation of the U.S. Basel III rules. Note:

Preliminary.

- (1) (2) See footnote 2 in Appendix C
- Additional Tier 1 Capital primarily includes qualifying noncumulative perpetual preferred stock and qualifying trust preferred (3) securities

# Appendix E

(\$ and shares in millions, except per share amounts)	6/3	30/2017(1)	3/	31/2017(2)	6	5/30/2016
Total Citigroup Stockholders' Equity	\$	230,019	\$	227,976	\$	231,888
Less: Preferred Stock		19,253		19,253		19,253
Common Stockholders' Equity	\$	210,766	\$	208,723	\$	212,635
Less:						
Goodwill		22,349		22,265		22,496
Intangible Assets (other than MSRs)		4,887		5,013		5,521
Goodwill and Identifiable Intangible Assets (other than MSRs) Related to						
Assets Held-for-Sale		120		48		30
Tangible Common Equity (TCE)	\$	183,410	\$	181,397	\$	184,588
Common Shares Outstanding (CSO)		2,725		2,753		2,905
		<u> </u>		<u>, , , , , , , , , , , , , , , , , , , </u>		
Tangible Book Value Per Share (TCE / CSO)	\$	67.32	\$	65.88	\$	63.53

Preliminary.
 See footnote 2 of Appendix C.

(1) Citigroup's total expenses divided by total revenues.

(2) Preliminary. Citigroup's return on average tangible common equity (RoTCE) and RoTCE excluding deferred tax assets (DTAs) are non-GAAP financial measures. RoTCE represents annualized net income available to common shareholders as a percentage of average TCE. The amount that is excluded from average tangible common equity represents the average net DTAs excluded for purposes of calculating Citigroup's Common Equity Tier 1 (CET1) Capital under full implementation of the U.S Basel III rules. For the components of the calculation, see Appendix A.

(3) Preliminary. Citigroup's CET1 Capital ratio, which reflects full implementation of the U.S. Basel III rules, is a non-GAAP financial measure. For the composition of Citigroup's CET1 Capital and ratio, see Appendix C.

(4) Preliminary. Citigroup's Supplementary Leverage Ratio (SLR), which reflects full implementation of the U.S. Basel III rules, is a non-GAAP financial measure. For the composition of Citigroup's SLR, see Appendix D.

(5) Citigroup's payout ratio is the sum of common dividends and common share repurchases divided by net income available to common shareholders. For the components of the calculation, see Appendix A.

(6) Preliminary. Citigroup's tangible book value per share is a non-GAAP financial measure. For a reconciliation of this measure to reported results, see Appendix E.

(7) Results of operations excluding the impact of foreign exchange translation (constant dollar basis) are non-GAAP financial measures. For a reconciliation of these measures to reported results, see Appendices A and B.

(8) Hedges on accrual loans reflect the mark-to-market on credit derivatives used to hedge the corporate accrual loan portfolio. The fixed premium cost of these hedges is included in (netted against) the core lending revenues. Results of operations excluding the impact of gain / (loss) on loan hedges are non-GAAP financial measures.

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2Q17



# CITIGROUP - QUARTERLY FINANCIAL DATA SUPPLEMENT

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(1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

# CITIGROUP — FINANCIAL SUMMARY

(In millions of dollars, except per share amounts, and as otherwise noted)



		2Q 2016		3Q 2016		4Q 2016		1Q 2017		2Q 2017	2Q17 Incr (Decrease) 1Q17			Six Months 2016		Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Total Revenues, Net of Interest																	
Expense	\$	17,548	\$	17,760	\$	17,012	\$	18,120	\$	17,901	(1)%	2%	\$	35,103	\$	36,021	3%
Total Operating Expenses		10,369		10,404		10,120		10,477		10,506	—	1%		20,892		20,983	
Net Credit Losses (NCLs) Credit Reserve Build /		1,616		1,525		1,696		1,709		1,710	—	6%		3,340		3,419	2%
(Release)		(226)	,	221		31		(34)		(44)	(29)%	81%		(64)		(78)	(22%
Provision / (Release) for		(220)	, 	221		51		(51)		(11)	(2))/0	0170		(01)		(10)	(2270
Unfunded Lending																	
Commitments		(30)	)	(45)		33		(43)		28	NM	NM		41		(15)	NM
Provision for Benefits and																	)
Claims		49		35		32		30		23	(23)%	(53)%		137		53	(61%
Provisions for Credit Losses and																	)
for Benefits and Claims	\$	1,409	\$	1,736	\$	1,792	\$	1,662	\$	1,717	3%	22%	\$	3,454	\$	3,379	(2%)
Income from Continuing																	
Operations before Income Taxes	\$	5,770	¢	5,620	¢	5,100	¢	5,981	¢	5,678	(5)0/	(2)	\$	10,757	¢	11,659	8%
Income Taxes (benefits)	ф	1,723	ф	1,733	Ф	1,509	ф	1,863	ф	1,795	(5)% (4)%	(2)% 4%	ф	3,202	ф	3,658	8 % 14 %
Income from Continuing		1,725		1,755		1,507	_	1,005	-	1,775	(+)/0	)	-	3,202		3,050	1470
Operations	\$	4,047	\$	3,887	\$	3,591	\$	4,118	\$	3,883	(6)%	(4%	\$	7,555	\$	8,001	6%
Income (Loss) from Discontinued	Ŧ	.,	Ŧ	-,	Ŧ	- ,	-	-,	*	-,	(0)/0	(174		.,	Ť	-,	
Operations, net of Taxes		(23)	)	(30)		(3)	)	(18)		21	NM	NM		(25)	)	3	NM
Net Income before Noncontrolling			_						_								
Interests	\$	4,024	\$	3,857	\$	3,588	\$	4,100	\$	3,904	(5)%	(3)%	\$	7,530	\$	8,004	6%
Net Income Attributable to																	
Noncontrolling Interests		26		17		15		10	_	32	NM	23%		31		42	35%
Citigroup's Net Income	¢	2 000	¢	2 0 40	¢		<b></b>	4 0 0 0	ሐ	2.052	(=)0(	)	٩	= 400	æ	= 0.42	(0)
	\$	3,998	\$	3,840	\$	3,573	\$	4,090	\$	3,872	(5)%	(3%)	\$	7,499	\$	7,962	6%
				_													
Diluted Earnings Per Share:																	
Income from Continuing																	
Operations	\$	1.25	\$	1.25	\$	1.14	\$	1.36	\$	1.27	(7)%	2%	\$	2.36	\$	2.63	11%
Citigroup's Net Income	\$	1.24	\$	1.24	\$	1.14	\$	1.35	\$	1.28	(5)%	3%	\$	2.35	\$	2.63	12%
Shang (in milliong).					-				-				=				
Shares (in millions): Average Basic																	)
Average Dasie		2,915.8		2,879.9		2,813.8		2,765.3		2,739.1	(1)%	(6)%		2,929.4		2,752.2	(6%
Average Diluted		_,, _, _,		_,		_,		_,		_,	(2)/3	(0)/0		_,/ _/		_,	)
6		2,915.9		2,880.1		2,814.2		2,765.5		2,739.2	(1)%	(6)%		2,929.5		2,752.4	(6%
Common Shares Outstanding,																	
at period end		2,905.4		2,849.7		2,772.4		2,753.3		2,724.6	(1)%	(6)%					
	¢	200	¢	225	¢	220	¢	201	¢	220	60/	(1)0/	¢	520	¢	(01	170/
Preferred Dividends	\$	322	\$	225	\$	320	\$	301	\$	320	6%	(1)%	\$	532	\$	621	17%
Income Allocated to																	
Unrestricted Common																	
Shareholders - Basic																	
Income from Continuing																	
Operations	\$	3,645		3,592		3,207		3,752		3,483	(7)%	(4)%		6,899		7,235	5%
Citigroup's Net Income	\$	3,623	\$	3,562	\$	3,204	\$	3,734	\$	3,504	(6)%	(3)%	\$	6,874	\$	7,238	5%
Income Allocated to Unrestricted Common																	
<u>Shareholders - Diluted</u>																	
Income from Continuing																	
Operations	\$	3,645	\$	3,592	\$	3,207	\$	3,752	\$	3,483	(7)%	(4)%	\$	6,899	\$	7,235	5%
Citigroup's Net Income	\$	3,623		3,562		3,204		3,734		3,504	(6)%	(3)%		6,874		7,238	5%
		- ,		- ,		- , -		- / -		- /				- /		.,	
<b>Regulatory Capital Ratios and</b>																	
Performance Metrics:																	
Common Equity Tier 1 (CET1)		10.55		10.00		10		10.01									
Capital Ratio $(1) (2) (3)$		12.53 9		12.63 9		12.57 9		12.81 9		13.0 %							
Tier 1 Capital Ratio(1) (2) (3)		14.12 9		14.23 9		14.24 9		14.47 9		14.7 %							
Total Capital Ratio(1) (2) (3) Supplementary Leverage		16.13 9	70	16.34 %	/0	16.24 9	70	16.52 %	0	16.9 %							
Ratio(2) (3) (4)		7.48 9	%	7.40 %	%	7.22 9	%	7.27 %	6	7.2 %							
Return on Average Assets		0.89 9		0.83 %		0.78 9		0.91 %		0.83 %				0.84 9	%	0.87 %	
Return on Average Common		0.077		5.057		5.75		5.717		0.05 A				5.0 F /		0.07-70	
Equity		7.0 9	%	6.8 %	%	6.2 9	%	7.4 %	6	6.8 %	)			6.7 9	%	7.1 %	
1 0													•				

Efficiency Ratio (Total Operating Expenses/Total Revenues, net)	59 %	6	59 %	6	59 9	%	58 9	6	59 %			60 %	6	58 %		
Balance Sheet Data (2) (in billions of dollars, except per share amounts):																
Total Assets	\$ 1,818.8	\$	1,818.1	\$	1,792.1	\$	1,821.5	\$	1,864.1	2%	2%					
Total Average Assets	1,807.3		1,830.2		1,819.8		1,830.6		1,869.2	2%	3%	\$ 1,792.5	\$	1,849.9	3	3%
Total Deposits	937.9		940.3		929.4		950.0		958.7	1%	2%					
Citigroup's Stockholders' Equity(3)	231.9		231.6		225.1		228.0		230.0	1%	(1)%					
Book Value Per Share(3)	73.19		74.51		74.26		75.81		77.36	2%	6%					
Tangible Book Value Per Share(3)(5)	63.53		64.71		64.57		65.88		67.32	2%	6%					
Direct Staff (in thousands)	220		220		219		215		214	—	(3)%					

- (1) For the composition of Citi's Common Equity Tier 1 Capital and ratio, see page 28. Citi's reportable CET1 Capital and Tier 1 Capital ratios were derived under the U.S. Basel III Standardized Approach framework for June 30, 2017 and U.S. Basel III Advanced Approaches framework for periods prior to June 30, 2017. For all periods presented, Citi's reportable Total Capital ratios were derived under the U.S. Basel III Advanced Approaches framework for June 30, 2017 and U.S. Basel III Advanced Approaches framework for periods prior to June 30, 2017. For all periods presented, Citi's reportable Total Capital ratios were derived under the U.S. Basel III Advanced Approaches framework. This reflects the lower of the three risk-based capital ratios (CET1 Capital, Tier 1 Capital and Total Capital) under both the Standardized Approach and the Advanced Approaches under the Collins Amendment. Citigroup's risk-based capital ratios, which reflect full implementation of the U.S. Basel III rules, are non-GAAP financial measures.
- (2) June 30, 2017 is preliminary.
- (3) In March, 2017, the FASB issued Accounting Standards Update 2017-08, *Premium Amortization on purchased Callable Debt Securities* (ASU 2017-08), which revises existing U.S. GAAP by shortening the amortization period for premiums on certain purchased callable debt securities to the earliest call date, rather than the contractual life of the security. During the second quarter of 2017, Citi early adopted ASU 2017-08 on a modified retrospective basis effective January 1, 2017, resulting in a \$156 million net reduction of Citi's stockholders' equity. Prior periods' regulatory capital ratios, book value and tangible book value per share have been restated, although the retrospective application was immaterial to these ratios and amounts.
- (4) Citigroup's Supplementary Leverage Ratio (SLR), which reflects full implementation of the U.S. Basel III rules, is a non-GAAP financial measure. For the composition of Citi's SLR, see page 28.
- (5) Tangible book value per share is a non-GAAP financial measure. For a reconciliation of this measure to reported results, see page 28.

Note: Ratios and variance percentages are calculated based on the displayed amounts.

NM Not meaningful.

Reclassified to conform to the current period's presentation.

# CITIGROUP CONSOLIDATED STATEMENT OF INCOME

(In millions of dollars)



	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q17 Incr (Decrease) 1Q17		Six Months 2016	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Revenues										
Interest revenue	\$ 14,356				. ,	5%	6%	\$ 28,523		4%
Interest expense	3,120	3,174	3,277	3,566	4,036	13%	29%	6,060	7,602	25%
Net interest revenue	11,236	11,479	11,162	10,857	11,165	3%	(1)%	22,463	22,022	) (2%
Commissions and fees	2,725	2,644	2,689	2,759	2,937	6%	8%	5,188	5,696	10%
Principal transactions	1,816	2,238	1,691	3,022	2,562	(15)%	41%	3,656	5,584	53%
Administrative and other fiduciary fees	878	862	813	893	1,003	12%	14%	1,689	1,896	12%
Realized gains (losses) on investments	200	287	275	192	221	15%	11%	386	413	7%
Other-than-temporary impairment losses on investments and other										
assets	(118)	(32)	(5)	(12)	(20)	(67)%	83%	(583)	(32)	95%
Insurance premiums	217	184	171	169	156	(8)%	(28)%	481	325	) (32%
Other revenue	594	98	216	240	(123)	. ,	NM	1,823	117	) (94%
Total non-interest revenues	6,312	6,281	5,850	7,263	6,736	(7)%	7%	12,640	13,999	11%
Total revenues, net of interest										
expense	17,548	17,760	17,012	18,120	17,901	(1)%	2%	35,103	36,021	3%
Provisions for Credit Losses and for Benefits and Claims										
Net credit losses	1,616	1,525	1,696	1,709	1,710	_	6%	3,340	3,419	2%
Credit reserve build / (release)	(226)	221	31	(34)	(44)		81%	(64)	,	) (22%
Provision for loan losses	1,390	1,746	1,727	1,675	1,666	(29)% (1)%	20%	3,276	3,341	2%
Provision for Policyholder		35	32	30		. ,		137	53	)
benefits and claims Provision for unfunded lending	49	33	32	30	23	(23)%	(53)%	157	33	(61%
commitments	(30)	(45)	33	(43)	28	NM	NM	41	(15)	NM
Total provisions for credit losses and for benefits and claims	1,409	1,736	1,792	1,662	1,717	3%	22%	3,454	3,379	) (2%
Operating Expenses										
Compensation and benefits	5,229	5,203	4,982	5,534	5,463	(1)%	4%	10,785	10,997	2%
Premises and Equipment	642	624	625	620	604	(3)%	(6)%	1,293	1,224	) (5%
Technology / communication expense	1,657	1,694	1,685	1,659	1,690	2%	2%	3,306	3,349	1%
Advertising and marketing	1,037	1,094	1,085	1,039	1,090	2 70	2 70	5,500	5,549	)
expense	433	403	406	373	432	16%	—	823	805	(2%
Other operating	2,408	2,480	2,422	2,291	2,317	1%	(4)%	4,685	4,608	) (2%
Total operating expenses	10,369	10,404	10,120	10,477	10,506		1%	20,892	20,983	
Income from Continuing Operations before Income	5 770	5 (20)	5 100	5 001	5 (50)	(5)0(		10 555	11.650	0.04
<b>Taxes</b> Provision (benefits) for income taxes	5,770 1,723	5,620 1,733	5,100 1,509	5,981 1,863	5,678 1,795	(5)% (4)%	(2)% 4%	10,757 3,202	11,659 3,658	8% 14%
Income from Continuing Operations	4,047	3,887	3,591	4,118	3,883	(6)%	) (4%	7,555	8,001	6%
Discontinued Operations				-,		(-)/3	(170	.,		0,0
Income (Loss) from Discontinued Operations	(36)	(37)	(4)	(28)	33	NM	NM	(39)	5	NM
Provision (benefits) for income taxes	(13)			(10)	12	NM	NM	(14)		NM
Income (Loss) from Discontinued Operations, net of taxes	(23)	(30)	(3)	(18)	21	NM	NM	(25)	3	NM
סירו מווטווס, ווכו טו נמגנס	(23)	(30)	(3)	(10)		1 11/1	11111	(23)		1111/1

Net Income before Noncontrolling Interests	4,024	3,857	3,588	4,100	3,904	(5)%	) (3%	7,530	8,004	6%
Net Income attributable to noncontrolling interests	26	17	15	10	32	NM	23%	31	42	35%
Citigroup's Net Income	\$ 3,998	\$ 3,840	\$ 3,573	\$ 4,090	\$ 3,872	(5)%	) (3%	\$ 7,499	\$ 7,962	6%

NM Not meaningful. Reclassified to conform to the current period's presentation.

Page 2

# CITIGROUP CONSOLIDATED BALANCE SHEET

(In millions of dollars)



		June 30, 2016	Se	ptember 30, 2016	D	ecember 31, 2016		March 31, 2017		June 30, 2017 (1)	2Q17 Inc. (Decrease) 1Q17	
Assets												- 210
Cash and due from banks (including												)
segregated cash and other deposits)	\$	22,140	\$	23,419	\$	23,043	\$	22,272	\$	20,940	(6)%	(5%
Deposits with banks	Ŷ	127,993	Ŷ	132,571	Ψ	137,451	Ŷ	157,773	Ψ	165,142	5%	29%
Fed funds sold and securities borr'd		127,775		152,571		157,151		107,775		100,112	270	2770
or purch under agree. to resell		228,683		236,045		236,813		242,929		234,065	(4)%	2%
Brokerage receivables		36,851		36,112		230,813		36,888		40,487	10%	10%
Trading account assets		50,851		50,112		20,007		50,888		40,407	10 %	10 %
Trading account assets		262 174		254 (27		242 025		244.002		250 (0)		(1.0/
Terrestere		263,174		254,627		243,925		244,903		259,606	6%	(1%
Investments												
Available-for-sale and												
non-marketable equity												)
securities(2)		320,390		316,352		307,637		297,891		301,535	1%	(6%
Held-to-maturity		35,903	_	38,588	_	45,667		47,820	_	50,175	5%	40%
Total Investments												)
		356,293		354,940		353,304		345,711		351,710	2%	(1%)
Loans, net of unearned income												
Consumer		326,082		328,372		325,063		320,556		325,261	1%	_
Corporate		307,433		310,063		299,306		308,039		319,434	4%	4%
Loans, net of unearned income		633,515	-	638,435	-	624,369	-	628,595	-	644,695	3%	2%
Allowance for loan losses				(12,439)							3 70	
	_	(12,304)		<u> </u>		(12,060)	)	(12,030)	)	(12,025)		2%
Total loans, net		621,211		625,996		612,309		616,565		632,670	3%	2%
Goodwill		22,496		22,539		21,659		22,265		22,349		) (1%
Intangible assets (other than MSRs)		5,521		5,358		5,114		5,013		4,887	(3)%	) (11%
Mortgage servicing rights (MSRs)		1,324		1,270		1,564		567		560	(1)%	) (58%
Other assets										000	(1)/0	)
	<b>b</b>	133,085	<b></b>	125,240	<b>b</b>	128,008	<b>b</b>	126,593	<b>b</b>	131,647	4%	(1%
Total assets	\$	1,818,771	\$	1,818,117	\$	1,792,077	\$	1,821,479	\$	1,864,063	2%	2%
Liabilities												
Non-interest-bearing deposits in	¢	140.145	¢	1.41.000	¢	126 600	¢	100,406	¢	106.050		)
U.S. offices	\$	140,145	\$	141,899	\$	136,698	\$	129,436	\$	126,253	(2)%	(10%
Interest-bearing deposits in U.S.												
offices	_	295,589	_	288,094		300,972		310,572		311,361	—	5%
Total U.S. Deposits	_	435,734		429,993	_	437,670		440,008		437,614	(1)%	
Non-interest-bearing deposits in offices outside the U.S.		76,574		75,956		77,616		79,063		83,046	5%	8%
Interest-bearing deposits in offices								,				
outside the U.S.		425,544		434,303		414,120		430,919		438,083	2%	3%
Total International Deposits		502,118	_	510,259		491,736		509,982		521,129	2%	4%
Total deposits		937,852		940,252		929,406		949,990		958,743	1%	2%
Fed funds purch and securities loaned		,		- ,		.,		. ,				)
or sold under agree. to repurch.		158,001		153,124		141,821		148,230		154,780	4%	(2%)
Brokerage payables		62,054		61,921		57,152		59,655		62,947	6%	1%
Trading account liabilities		136,307		131,649		139,045		144,070		136,745	(5)%	1 /0
Short-term borrowings		130,307		29,527		30,701		26,127		36,519	40%	98%
		10,400		29,321		50,701						
		207 449		200 051		206 179		200 520		225 170	0.0/	0.07
Long-term debt		207,448		209,051		206,178		208,530		225,179	8%	9%
		207,448 65,680		209,051 59,903		206,178 61,631		208,530 55,880		225,179 58,043	8% 4%	9% ) (12%

Equity												
Stockholders' equity(2)												
Preferred stock	\$	19,253	\$	19,253	\$	19,253	\$	19,253	\$	19,253	—	_
Common stock		31		31		31		31		31	—	_
Additional paid-in capital		107,730		107,875		108,042		107,613		107,798	_	
Retained earnings(2)		140,527		143,678		146,477		149,071		152,178	2%	8%
Treasury stock		(9,538)	)	(12,069)	)	(16,302)		(17,579)		(19,342)	(10)%	NM
Accumulated other comprehensive												)
income (loss)		(26,115)	)	(27,193)	)	(32,381)		(30,413)		(29,899)	2%	(14%
Total common equity												)
	\$	212,635	\$	212,322	\$	205,867	\$	208,723	\$	210,766	1%	(1%)
Total Citigroup stockholders'												)
equity	\$	231,888	\$	231,575	\$	225,120	\$	227,976	\$	230,019	1%	(1%)
Noncontrolling interests												)
ç		1,133		1,115		1,023		1,021		1,088	7%	(4%
Total equity												)
		233,021		232,690		226,143		228,997		231,107	1%	(1%
	+	1 0 1 0 == 1	<u>ф</u>	1 010 118	đ	1 800 088	đ	1 001 450	φ.		20/	
Total liabilities and equity	\$	1,818,771	\$	1,818,117	5	1,792,077	5	1,821,479	\$	1,864,063	2%	2%
Total liabilities and equity	\$	1,818,771	\$	1,818,117	\$	1,792,077	\$	1,821,479	\$	1,864,063	2%	2%

Preliminary. (1)

See footnote 3 on page 1. (2)

Includes allowance for credit losses for unfunded lending commitments. See page 25 for amounts by period. (3)

NM Not meaningful. Reclassified to conform to the current period's presentation.

## SEGMENT DETAIL NET REVENUES

(In millions of dollars)



	 2Q 2016	 3Q 2016	 4Q 2016	 1Q 2017	 2Q 2017	2Q17 Inc. (Decrease 1Q17		N	Six Aonths 2016	1	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Global Consumer Banking												
North America	\$ 4,709	\$ 5,161	\$ 5,059	\$ 4,944	\$ 4,944		5%	\$	9,539	\$	9,888	4%
Latin America	1,236	1,245	1,212	1,151	1,290	12%	4%		2,465		2,441	) (1%
Asia (1)	1,729	1,758	1,696	1,722	1,801	5%	4%		3,384		3,523	4%
Total	7,674	8,164	7,967	7,817	8,035	3%	5%		15,388		15,852	3%
Institutional Clients												
Group North America	2 202	2 101	2.040	2 155	2560	2.0/	5%		6 272		7 022	10%
EMEA	3,393 2,577	3,191 2,506	2,949 2,605	3,455 2,807	3,568 2,837	3% 1%	10%		6,373 4,744		7,023 5,644	10%
Latin America	1,022	2,300	2,003	1,127	1,042	(8)%	2%		1,984		2,169	9%
Asia	1,622	1,763	1,636	1,737	1,042	2%	2 % 4 %		3,483		3,503	1%
Total	 8,689	 8,459	 8,184	 9,126	 9,213	1%	4 <i>/</i> 0 6%		16,584		18,339	11%
10121	 8,089	 0,439	 0,104	 9,120	 9,215	1 70	0 70		10,364		18,339	1170
<b>Corporate / Other</b>												)
Corporate / Other	1,185	1,137	861	1,177	653	(45)%	(45)%		3,131		1,830	(42%
Total Citigroup - Net Revenues	\$ 17,548	\$ 17,760	\$ 17,012	\$ 18,120	\$ 17,901	(1)%	<u>     2</u> %	\$	35,103	\$	36,021	3%

(1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

Reclassified to conform to the current period's presentation.

# SEGMENT DETAIL

INCOME

(In millions of dollars)



	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q17 Incr (Decrease) 1Q17		Six Months 2016	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Income from Continuing Operations:										
Global Consumer Banking										
North America										)
	\$ 815	\$ 780	\$ 810	\$ 627	\$ 670	7%	(18)%	\$ 1,648	\$ 1,297	(21%)
Latin America										)
	173	160	154	130	136	5%	(21)%	319	266	(17%
Asia (1)	297	310	261	246	323	31%	9%	512	569	11%
Total	1,285	1,250	1,225	1,003	1,129	13%	(12)%	2,479	2,132	) (14%
Institutional Clients										
Group	1.005	1.077	077	1 100	1 1 1 2	1.0/	110/	1.551	2 2 1 2	42.0/
North America	1,005	1,067	877	1,100	1,112	1%	11%	1,551	2,212	43%
EMEA Latin America	695 392	649 389	647 343	855 475	779 333	(9)% (30)%	12% (15)%	1,069 722	1,634 808	53 % 12 %
Asia	523	555	514	581	556	(4)%	6%	1,142	1,137	12.70
Total	2,615	2,660	2,381	3,011	2,780	(4)%	6%	4,484	5,791	29%
Total	2,015	2,000	2,301	5,011	2,700	(0)/0	070	-1,-10-1		2570
Corporate / Other		(22)							-0	)
	147	(23)	(15)	104	(26)	NM	NM	592	78	(87%
Income From Continuing										
Operations	4,047	3,887	3,591	4,118	3,883	<u>(6</u> )%	(4)%	7,555	8,001	<u> </u>
Discontinued Operations	(23)	(30)	(3)	(18)	21	NM	NM	(25)	3	NM
Net Income Attributable to Noncontrolling Interests	26	17	15	10	32	NM	23%	31	42	<u>35</u> %
Total Citigroup - Net Income	<u>\$ 3,998</u>	<u>\$ 3,840</u>	<u>\$ 3,573</u>	<u>\$ 4,090</u>	<u>\$ 3,872</u>	(5)%	<u>(3</u> )%	\$ 7,499	<u>\$ 7,962</u>	<u> </u>
A A										
Average Assets North America	\$ 926	\$ 947	\$ 966	\$ 958	\$ 977	2%	6%	\$ 916	\$ 966	5%
EMEA (1)	φ <i>920</i> 312	316	308	318	335	5%	7%	φ 910 307	327	7%
Latin America										)
	134	131	128	128	132	3%	(1)%	134	130	(3%
Asia (1)	315	325	318	325	330	2%	5%	311	328	5%
Corporate / Other	1.00		100	100			(2.1)			)
	120	111	100	102	95	(7)%	(21)%	125	99	(21%
Total	\$ 1,807	\$ 1,830	\$ 1,820	\$ 1,831	\$ 1,869	2%	3%	\$ 1,793	\$ 1,850	3%
Return on Average Assets (ROA)										
North America	0.79 9	% 0.77 %	0.70 %	0.73 %	6 0.73 %			0.70 %	6 0.73 %	
EMEA (1)	0.88 9							0.69 %		
Latin America	1.69 9							1.56 %		
Asia (1)	1.04 9							1.07 %		
Corporate/Other	0.39	) % (0.17 %	) (0.08 %	o 0.37 %	) 6 (0.06%			0.91 %	6 0.16%	
Total	0.89 9							0.84 9		

NM Not meaningful. Reclassified to conform to the current period's presentation.

### **GLOBAL CONSUMER BANKING**

# Page 1

(In millions of dollars, except as otherwise noted)



	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q17 Inc (Decrease 1Q17		SixSixMonthsMonths20162017		YTD 2017 vs. YTD 2016 Increase/ (Decrease)	
Net Interest Revenue Non-Interest Revenue	\$ 6,308	\$ 6,709	\$ 6,656	\$ 6,522	\$ 6,699	3%	6%	\$ 12,660	\$ 13,221	4%	
Non-Interest Revenue	1,366	1,455	1,311	1,295	1,336	3%	(2)%	2,728	2,631	) (4%	
Total Revenues, Net of							-				
Interest Expense	7,674	8,164	7,967	7,817	8,035	3%	5%	15,388	15,852	3%	
Total Operating Expenses	4,297	4,429	4,356	4,415	4,497	2%	5%	8,698	8,912	2%	
Net Credit Losses	1,374	1,349	1,516	1,603	1,615	1%	18%	2,745	3,218	17%	
Credit Reserve Build /	23	120	164	177	105	(20)0/	NIN	100	302	NM	
(Release) Provision for Unfunded	25	436	164	177	125	(29)%	NM	108	302	INIM	
Lending Commitments	8	(3)	(3)	) 6	(1)	NM	NM	9	5	) (44%	
Provision for Benefits											
and Claims	20	26	32	29	23	(21)%	15%	48	52	8%	
Provisions for Credit Losses and for Benefits and	1 425	1 909	1 700	1.015	1.7(2)	(2)0/	24.0/	2 0 1 0	2 577	22.07	
Claims (LLR & PBC) Income from Continuing	1,425	1,808	1,709	1,815	1,762	(3)%	24%	2,910	3,577	23%	
Operations before Taxes	1,952	1,927	1,902	1,587	1,776	12%	(9)%	3,780	3,363	) (11%	
Income Taxes	667	677	677	584	647	11%	(3)%	1,301	1,231	) (5%	
Income from Continuing										)	
Operations	1,285	1,250	1,225	1,003	1,129	13%	(12)%	2,479	2,132	(14%	
Noncontrolling Interests	1	3	1	1	4	NM	NM	3	5	67%	
Net Income	¢ 1 304	¢ 1047	¢ 1 3 3 4	¢ 1.003	¢ 1 1 7 5	130/	)	t 2 470	¢ 0.107	) (140/	
	\$ 1,284	\$ 1,247	\$ 1,224	\$ 1,002	\$ 1,125	12%	(12%)	\$ 2,476	\$ 2,127	(14%)	
EOP Assets (in billions of dollars)	\$ 399	\$ 411	\$ 412	\$ 412	\$ 419	2%	5%				
Average Assets (in billions								t 202	¢ 412	8.0/	
of dollars) Return on Average Assets	\$ 387					1%	7% 3			8%	
(ROA)	1.33							1.30 9			
Efficiency Ratio	56	% 54%	6 55 9	% 56	% 56%	6		57 9	% 56%		
Net Credit Losses as a % of Average Loans	2.02	% 1.87%	6 2.10	% 2.24	% 2.20 %	%		2.03 9	% 2.22 %		
Revenue by Business											
Retail Banking	\$ 3,242	\$ 3.330	\$ 3.157	\$ 3,155	\$ 3.299	5%	2%	\$ 6,429	\$ 6,454		
Cards (1)	4,432	4,834	4,810	4,662	4,736	2%	7%	8,959	9,398	5%	
Total	\$ 7,674	\$ 8,164	\$ 7,967	\$ 7,817	\$ 8,035	3%	5%	\$ 15,388	\$ 15,852	3%	
							1				
Net Credit Losses by Business											
Retail Banking	\$ 243	\$ 257	\$ 286	\$ 236	\$ 244	3%		\$ 464	\$ 480	3%	
Cards (1)	1,131	1,092	1,230	1,367	1,371		21%	2,281	2,738	20%	
Total	\$ 1,374	\$ 1,349	\$ 1,516	\$ 1,603	\$ 1,615	1%	18%	,	\$ 3,218	17%	
							-				
Income from Continuing Operations by Business											
Retail Banking	\$ 472	\$ 461	\$ 335	\$ 339	\$ 420	24%	(11)%	\$ 770	\$ 759	) (1 %	
Cards (1)	813	789	890	664	709	7%	(13)%	1,709	1,373	) (20%	
Total	\$ 1,285		\$ 1,225	\$ 1,003	\$ 1,129	13%	(12)%		\$ 2,132	(14)	
	. ,	. ,	,					, , , , ,		、	

Foreign Currency (FX) Translation Impact:																
Total Revenue - as Reported Impact of FX Translation	\$	7,674	\$	8,164	\$	7,967	\$	7,817	\$	8,035	3%	5%\$	15,388	\$	15,852	3%
(2)		(23)	)	30		122		88					(126)		_	
Total Revenues - Ex-FX (2)	\$	7,651	\$	8,194	\$	8,089	\$	7,905	\$	8,035	2%	5% \$	15,262	\$	15,852	4%
Total Operating Expenses - as																
Reported	\$	4,297	\$	4,429	\$	4,356	\$	4,415	\$	4,497	2%	5% \$	8,698	\$	8,912	2%
Impact of FX Translation (2)		(9)	)	14		67		46					(50)			
Total Operating Expenses - Ex-FX (2)	\$	4,288	\$	4,443	\$	4,423	\$	4,461	\$	4,497	1%	5% \$	8,648	\$	8,912	3%
•	-		_						_					-		
Total Provisions for																
LLR & PBC - as Reported	\$	1.425	\$	1,808	\$	1.709	\$	1.815	\$	1.762	(3)%	24% \$	2,910	\$	3,577	23%
Impact of FX Translation	Ŷ				Ŷ		Ŷ		Ŷ	1,702	(0)/0	<b>_</b> .,,, ¢			0,077	20 //
(2) Total Provisions for		(7)	)	7	_	29	_	21					(37)			
LLR & PBC - Ex-FX																
(2)	\$	1,418	\$	1,815	\$	1,738	\$	1,836	\$	1,762	(4)%	24% \$	2,873	\$	3,577	25%
Net Income - as Reported	\$	1 284	\$	1,247	\$	1 224	\$	1.002	\$	1 1 2 5	12%	(12)%\$	2,476	\$	2,127	) (14%
Impact of FX Translation	ψ	1,204	Ψ	1,247	ψ	1,224	ψ	1,002	ψ	1,125	1270	(12)/00	2,470	Ψ	2,127	(1470
(2)		(6)	)	6	_	17	_	13					(30)			
Net Income - Ex-FX (2)	\$	1,278	\$	1,253	\$	1,241	\$	1,015	\$	1.125	11%	(12)%\$	2,446	\$	2,127	) (13%
	÷	-,0	Ψ	1,200	÷	-,1	¥	1,010	Ŷ	-,	11/0	()/0 Φ	_,0	÷	_,:_/	(10/0

(1) Includes both Citi-Branded Cards and Citi Retail Services.

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(2) Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the second quarter of 2017 average exchange rates for all periods presented.

Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

NM Not meaningful.

Reclassified to conform to the current period's presentation.

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## **GLOBAL CONSUMER BANKING** Page 2



		2Q		30		4Q		1Q		2Q	2Q17 Incr (Decrease)		
		2016		2016		2016		2017		2017	1Q17	2Q16	
Retail Banking Key Indicators (in billions of													
dollars, except as otherwise noted)													
Branches (actual)												)	
		2,650		2,648		2,618		2,601		2,570	(1)%	(3%	
Accounts (in millions)												)	
		54.4		55.1		54.6		53.9		53.8	_	(1%	
Average Deposits	\$	297.4	\$	301.2	\$	301.1	\$	303.5	\$	307.2	1%	3%	
Investment Sales	\$	19.1	\$	19.7	\$	18.5	\$	20.9	\$	21.8	4%	14%	
Investment Assets under Management (AUMs)	\$	139.9	\$	140.9	\$	137.5	\$	146.7	\$	152.8	4%	9%	
Average Loans	\$	141.1	\$	142.0	\$	138.1	\$	138.8	\$	142.3	3%	1%	
EOP Loans:	¢	01.6	ф.	01.4	¢	70.4	Φ.	01.0	¢	01.4			
Mortgages	\$	81.6	\$	81.4	\$	79.4	\$	81.2	\$	81.4			
Commercial Banking		32.6		33.2		32.0		33.9		34.8	3%	7%	
Personal and Other	<b>•</b>	27.2	<b>•</b>	27.0	<u>_</u>	24.9	<b></b>	26.3	<b>•</b>	27.2	3%		
EOP Loans	\$	141.4	\$	141.6	\$	136.3	\$	141.4	\$	143.4	1%	1%	
Net Interest Revenue (in millions) (1)	\$	2,154	\$	2,191	\$	2,129	\$	2,143	\$	2,274	6%	6%	
As a % of Average Loans		6.14 %		6.14%		6.13%	ó	6.26%	ó	6.41%			
Net Credit Losses (in millions)	\$	243	\$	257	\$	286	\$	236	\$	244	3%		
As a % of Average Loans		0.69 %	, )	0.72 %	ó	0.82 %	ó	0.69 %	ó	0.69 %			
Loans 90+ Days Past Due (in millions) (2)												)	
•	\$	515	\$	579	\$	474	\$	488	\$	477	(2)%	(7%	
As a % of EOP Loans		0.37 %	, )	0.41 %	ó	0.35 %	ó	0.35 %	ó	0.33 %			
Loans 30-89 Days Past Due (in millions) (2)	\$	735	\$	722	\$	726	\$	777	\$	747	(4)%	2%	
As a % of EOP Loans		0.52 %	, )	0.51 %	ó	0.54 %	ó	0.55 %	ó	0.52%			
Cards Key Indicators (in millions of dollars,													
except as otherwise noted)													
EOP Open Accounts (in millions)		143.0		143.0		142.7		142.4		142.6	—	—	
Purchase Sales (in billions)	\$	95.7	\$	115.3	\$	125.1	\$	112.2	\$	125.3	12%	31%	
A I ('1'11') (2)	¢	101.0	¢	145 5	¢	1 40 2	¢	150.0	¢	1515		150/	
Average Loans (in billions) (3)	\$	131.9	\$	145.5	\$	149.3	\$	150.8	\$	151.5		15%	
EOP Loans (in billions) (3)	\$	143.4	\$	147.8	\$	155.6	\$	149.9	\$	155.1	3%	8%	
Average Yield (4)	Φ	13.05 %		12.76%		12.54 %		12.57 %		12.54 %	1.0/	70/	
Net Interest Revenue (5)	\$	,	\$	,	\$	,	\$ ′	<i>y</i> = · · ·	, \$ ,	4,425	1%	7%	
As a % of Average Loans (5)	¢	12.67 %		12.35 %		12.06 %		11.78%		11.72 %		21.0/	
Net Credit Losses	\$	1,131	\$	1,092		1,230 3.28 %	\$	1,367	\$	1,371		21%	
As a % of Average Loans	¢	3.45 %		2.99%				3.68 %		3.63 %	2.0/	2.0/	
Net Credit Margin (6)	\$	3,292	\$		\$		\$	3,288	\$	3,357	2%	2%	
As a % of Average Loans (6)	¢	10.04 %	, \$	10.21 %		9.52 % 1,819		8.84 %		8.89 %	(2)0/	18%	
Loans 90+ Days Past Due As a % of EOP Loans	\$	1,450 1.01 %		1,587 1.07 %	\$	1,819	\$	,	\$	1,706 1.10 %	(3)%	18%	
Loans 30-89 Days Past Due	¢	1,583	) \$		o \$	1,814	o \$	1.17 % 1,739		1,751	1%	11%	
As a % of EOP Loans	\$	1,385		1,851		1,814		1,739		1,731	1 70	11%	
		1.10 %	,	1.24 7	U	1.1770	U	1.10 %	J	1.15 /0			

<sup>(1)</sup> 

Also includes net interest revenue related to the international regions' deposit balances in excess of the average loan portfolio. The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios excludes U.S. mortgage loans that are guaranteed by U.S. (2)government-sponsored agencies. See footnote 2 on page 9.

Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances. (3)

Average yield is gross interest revenue earned divided by average loans. (4)

- (5) Net interest revenue includes certain fees that are recorded as interest revenue.
- (6) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

Reclassified to conform to the current period's presentation.

## GLOBAL CONSUMER BANKING NORTH AMERICA Page 1



(In millions of dollars, except as otherwise noted)

	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q17 Inc (Decrease 1Q17		Six Months 2016	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Net Interest Revenue	\$ 4,331	\$ 4,696	\$ 4,706	\$ 4,617	\$ 4,633	_	7%	\$ 8,729	\$ 9,250	6%
Non-Interest Revenue	378	465	353	327	311	(5)%	(18)%	810	638	(21%
Total Revenues, Net of										
Interest Expense	4,709	5,161	5,059	4,944	4,944		5%	9,539	9,888	4%
Total Operating Expenses Net Credit Losses	2,426 954	2,595 927	2,537 1,105	2,576 1,190	2,577 1,181	(1)%	6% 24%	4,926 1,887	5,153 2,371	5 % 26 %
Credit Reserve Build /	754	)21	1,105	1,170	1,101	(1)/0	24 /0	1,007	2,371	2070
(Release)	49	408	117	152	101	(34)%	NM	128	253	98%
Provision for Unfunded Lending Commitments	7	_	(1)	0 7	2	(71)%	(71)%	7	9	29%
Provision for Benefits	0	0	0	6	0	22.0/		17	14	)
and Claims Provisions for Loan Losses and for Benefits	8	8	9	6	8	33%		17	14	(18%
and Claims Income from Continuing	1,018	1,343	1,230	1,355	1,292	(5)%	27%	2,039	2,647	30%
Operations before Taxes	1,265	1,223	1,292	1,013	1,075	6%	(15)%	2,574	2,088	) (19%
Income Taxes										)
	450	443	482	386	405	5%	(10)%	926	791	(15%
Income from Continuing Operations	815	780	810	627	670	7 %	) (18%	1,648	1,297	) (21 %
Noncontrolling Interests	(1	)	(1)	) <u> </u>			100%	(1)	<u> </u>	100%
Net Income	\$ 816	\$ 780	\$ 811	\$ 627	\$ 670	7 %	) (18%	\$ 1,649	\$ 1,297	) (21 %
	\$ 010	\$ 700	<i>\$</i> 011	\$ 021	\$ 070	1 /0	(10 /0	\$ 1,049	\$ 1,297	(21 /0
Average Assets (in billions)	\$ 218	\$ 238	\$ 244	\$ 245	\$ 243	(1)0/	11%	\$ 215	\$ 244	13%
Return on Average Assets	\$ 218 1.51					(1)%	11%	\$ 213 1.54 9		15 %
Efficiency Ratio	52							52 9		
Net Credit Losses as a %										
of Average Loans	2.34	% 2.07 %	% 2.42 9	% 2.63	% 2.58 %	Ó		2.33 9	% 2.61 %	
<b>Revenue by Business</b>										
Retail Banking	¢ 1.212	<b>•</b> • • • • • • •	¢ 1.2.62	<b>•</b> • • • • • • •	<b>• • • •</b> • • •	2.04	(2) (1)	¢ 2.000	<b>•</b> • • • • •	)
Citi-Branded Cards	\$ 1,313 1,886	\$ 1,356 2,191	\$ 1,263	\$ 1,256	\$ 1,291 2,079	3% (1)%	(2)% 10%	\$ 2,603 3,746	\$ 2,547 4,175	(2 % 11 %
Citi Retail Services	1,000	2,171	2,213	2,070	2,077	(1)/0	10 /0	3,740	7,175	)
	1,510	1,614	1,583	1,592	1,574	(1)%	4%	3,190	3,166	(1%
Total	\$ 4,709	\$ 5,161	\$ 5,059	\$ 4,944	\$ 4,944	—	5%	\$ 9,539	\$ 9,888	4%
Net Credit Losses by										
Business Retail Banking	\$ 45	\$ 52	\$ 83	\$ 37	\$ 39	5%	(13)%	\$ 70	\$ 76	9%
Citi-Branded Cards	467	448	539	633	611	(3)%	31%	922	1,244	35%
Citi Retail Services	442	427	483	520	531	2%	20%	895	1,051	17%
Total	\$ 954	\$ 927	\$ 1,105	\$ 1,190	\$ 1,181	(1)%	24%	\$ 1,887	\$ 2,371	26%
Income from Continuing Operations by Business										
Retail Banking	\$ 172	\$ 187	\$ 85	\$ 83	\$ 140	69%	(19)%	\$ 261	\$ 223	) (15%

Citi-Branded Cards										)
	320	322	446	248	305	23%	(5)%	673	553	(18%)
Citi Retail Services										)
	323	271	279	296	225	(24)%	(30)%	714	521	(27%)
Total	 	 	 	 	 				 	)
	\$ 815	\$ 780	\$ 810	\$ 627	\$ 670	7%	(18)%	\$ 1,648	\$ 1,297	(21%)

NM Not meaningful.

Reclassified to conform to the current period's presentation.

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#### GLOBAL CONSUMER BANKING NORTH AMERICA Page 2



		2Q		3Q		4Q		1Q		2Q	2Q17 Incr (Decrease)	from	
		2016		2016		2016		2017		2017	1Q17	2Q16	
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)													
Branches (actual)		729		727		723		705		695	(1)%	) (5%	
Accounts (in millions)		10.8		10.6		10.5		9.6		9.5	(1)%	) (12%	
Average Deposits	\$	182.1	\$	183.9	\$	186.0	\$	185.5	\$	185.1		2%	
Investment Sales	\$	5.5	\$	5.2	\$	5.3	\$	6.2	\$	6.5	5%	18%	
Investment AUMs	\$	51.4	\$	53.1	\$	52.8	\$	55.1	\$	56.7	3%	10%	
Average Loans	\$	54.4	\$	55.0	\$	55.0	\$	55.4	\$	55.6	_	2%	
EOP Loans:													
Mortgages	\$	43.9	\$	44.0	\$	44.2	\$	44.3	\$	44.3	_	1%	
Commercial Banking		8.8		8.8		9.0		9.2		9.2		5%	
Personal and Other		2.1		2.0		2.1		2.0		2.1	5%	_	
Total EOP Loans	\$	54.8	\$	54.8	\$	55.3	\$	55.5	\$	55.6		1%	
	ψ	54.8	φ	54.8	φ	55.5	φ	55.5	ψ	55.0	_	1 /0	
Mortgage Originations (1)												)	
	\$	6.4	\$	6.5	\$	5.6	\$	3.8	\$	3.1	(18)%	(52%	
Third Party Mortgage Servicing Portfolio												)	
(EOP)	\$	151.8	\$	147.6	\$	143.2	\$	48.5	\$	49.1	1%	(68%	
Net Servicing & Gain/(Loss) on Sale (in												)	
millions)	\$	90.9	\$	141.9	\$	102.8	\$	63.1	\$	50.0	(21)%	(45%)	
Saleable Mortgage Rate Locks												)	
	\$	4.0	\$	3.9	\$	2.6	\$	1.9	\$	1.5	(21)%	(63%	
Net Interest Revenue on Loans (in millions)												)	
Net interest Revenue on Loans (in minions)	\$	276	\$	281	\$	264	\$	251	\$	249	(1)%	(10%	
As a % of Avg. Loans	φ	2.04 %		2.03 %		1.91 %		1.84 %		1.80 %	(1)70	(1070	
As a 70 of Avg. Louis		2.04 /	0	2.03 /	J	1.71 /	J	1.04 /	0	1.00 /0			
Net Credit Losses (in millions)												)	
	\$		\$		\$	83	\$	37		39	5%	(13%	
As a % of Avg. Loans		0.33 %	ó	0.38%	Ď	0.60%	Ď	0.27 %	ó	0.28 %			
Loans 90+ Days Past Due (in millions) (2)												)	
	\$	180	\$	256	\$	181	\$	182	\$	155	(15)%	(14%	
As a % of EOP Loans	¥	0.33 %		0.47 %		0.33 %		0.33 %		0.28 %	(10)/3	(,0	
Loans 30-89 Days Past Due (in millions) (2)												)	
(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	\$	192	\$	198	\$	214	\$	189	\$	191	1%	(1%)	
As a % of EOP Loans		0.36%		0.37 %		0.39 %		0.35 %		0.35 %			

(1) Originations of residential first mortgages.

(2) The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+ Days Past Due and (EOP Loans) were \$408 million and (\$0.9 billion), \$305 million and (\$0.7 billion), \$327 million and (\$0.7 billion), \$313 million and (\$0.8 billion), and \$295 million and (\$0.8 billion), as of June 30, 2016, September 30, 2016, December 31, 2016, March 31, 2017 and June 30, 2017, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) were \$91 million and (\$0.9 billion), \$58 million and (\$0.7 billion), \$70 million and (\$0.7 billion), \$84 million and (\$0.8 billion), and \$84 million and (\$0.8 billion), as of June 30, 2016, September 30, 2016, December 31, 2016, March 31, 2017 and June 30, 2017, respectively.

#### GLOBAL CONSUMER BANKING NORTH AMERICA Page 3



	2Q	3Q	4Q	1Q	2Q	2Q17 Incr (Decrease)	
	 2016	 2016	 2016	 2017	 2017	1Q17	2Q16
<u>Citi-Branded Cards Key Indicators (in</u> millions of dollars, except as otherwise noted) (1)							
EOP Open Accounts (in millions)	31.8	32.5	32.9	33.2	33.7	2%	6%
Purchase Sales (in billions)	\$ 53.1	\$ 73.1	\$ 78.5	\$ 72.5	\$ 80.5	11%	52%
Average Loans (in billions) (1)	\$ 66.7	\$ 79.2	\$ 82.1	\$ 82.6	\$ 83.3	1%	25%
EOP Loans (in billions) (1)	\$ 77.5	\$ 81.3	\$ 86.0	\$ 82.2	\$ 85.6	4%	10%
Average Yield (2)	10.04 %	9.90%	9.60%	9.60%	9.61 %		
Net Interest Revenue (3)	\$ 1,591	\$ 1,863	\$ 1,867	\$ 1,785	\$ 1,788		12%
As a % of Avg. Loans (3)	9.59%	9.36%	9.05 %	8.76 %	8.61 %		
Net Credit Losses	\$ 467	\$ 448	\$ 539	\$ 633	\$ 611	(3)%	31%
As a % of Average Loans	2.82 %	2.25 %	2.61 %	3.11%	2.94 %		
Net Credit Margin (4)	\$ 1,415	\$ 1,740	\$ 1,670	\$ 1,461	\$ 1,466		4%
As a % of Avg. Loans (4)	8.53%	8.74 %	8.09 %	7.17 %	7.06 %		
Loans 90+ Days Past Due	\$ 510	\$ 607	\$ 748	\$ 698	\$ 659	(6)%	29%
As a % of EOP Loans	0.66%	0.75 %	0.87 %	0.85 %	0.77~%		
Loans 30-89 Days Past Due	\$ 550	\$ 710	\$ 688	\$ 632	\$ 619	(2)%	13%
As a % of EOP Loans	0.71%	0.87 %	0.80%	0.77 %	0.72 %		
<u>Citi Retail Services Key Indicators</u> (in millions of dollars, except as otherwise							
noted) (1)							
EOP Open Accounts							)
1	88.9	88.3	87.7	86.8	\$ 86.5		(3%
Purchase Sales (in billions)	\$ 20.1	\$ 19.7	\$ 23.2	\$ 16.9	\$ 20.6	22%	2%
Average Loans (in billions) (1)	\$ 42.7	\$ 43.6	\$ 44.9	\$ 45.3	\$ 44.5	(2)%	4%
EOP Loans (in billions) (1)	\$ 43.3	\$ 43.9	\$ 47.3	\$ 44.2	\$ 45.2	2%	4%
Average Yield (2)	17.01%	17.06%	16.92 %	17.14%	17.38 %		
Net Interest Revenue (3)	\$ 1,834	\$ 1,923	\$ 1,947	\$ 1,908	\$ 1,897	(1)%	3%
As a % of Avg. Loans (3)	17.27 %	17.55 %	17.25 %	17.08 %	17.10%		
Net Credit Losses	\$ 442	\$ 427	\$ 483	\$ 520	\$ 531	2%	20%
As a % of Average Loans	4.16%	3.90 %	4.28%	4.66%	4.79 %		
Net Credit Margin (4)							)
	\$ 1,063	\$ 1,182	\$ 1,096	\$ 1,067	\$ 1,037	(3)%	(2%)
As a % of Avg. Loans (4)	10.01 %	10.79 %	9.71%	9.55 %	9.35 %		
Loans 90+ Days Past Due	\$	\$	\$ 761	\$	\$ 693	(6)%	12%
As a % of EOP Loans	1.43 %	1.51%	1.61%	1.66 %	1.53 %		
Loans 30-89 Days Past Due	\$	\$	\$	\$	\$ 730		9%
As a % of EOP Loans	1.55 %	1.71 %	1.64 %	1.65 %	1.62 %		

<sup>(1)</sup> Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

## NM Not meaningful.

<sup>(2)</sup> Average yield is calculated as gross interest revenue earned divided by average loans.

<sup>(3)</sup> Net interest revenue includes certain fees that are recorded as interest revenue.

<sup>(4)</sup> Net credit margin represents total revenues, net of interest expense, less net credit losses and policy benefits and claims.

# GLOBAL CONSUMER BANKING

LATIN AMERICA - PAGE 1

(In millions of dollars, except as otherwise noted)



	2Q 2016		3Q 2016	4Q 2016	1Q 2017		2Q 2017	2Q17 Incr (Decrease) 1Q17		Six Months 2016	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Net Interest Revenue	\$ 8	61	\$ 877	\$ 840	\$ 8	00	\$ 917	15%	7%	\$ 1,714	\$ 1,717	—
Non-Interest Revenue	3	75	368	372	3	51	373	6%	) (1%	751	724	) (4%
Total Revenues, Net of Interest Expense	1,2		1,245	1,212	1,1		1,290	12%	4%	2,465	2,441	) (1%
Total Operating Expenses	7	25	707	688	6	59	735	12%	1%	1,443	1,394	) (3%
Net Credit Losses												)
Credit Reserve Build /	2	60	254	248	2	53	277	9%	7%	538	530	(1%
(Release)		(2)	32	36		12	50	NM	NM	15	62	NM
Provision for Unfunded Lending		1		(1)			(1)	(100)0/		2	(1)	
Commitments Provision for Benefits		1		(1)	) ·		(1)	(100)%	NM	2	(1)	NM
and Claims		12	18	23		23	15	(35)%	25%	31	38	23%
Provisions for Credit Losses and for Benefits and Claims (LLR &												
PBC)	2	71	304	306	2	88	341	18%	26%	586	629	7%
Income from Continuing Operations before Taxes	2	40	234	218	2	04	214	5%	) (11%	436	418	) (4%
Income Taxes		<u>67</u>	74	64		74	78	5%	16%	117	152	30%
Income from Continuing	1	77	160	154	1	20	126	5.0/	)	210	244	) (17.0/
Operations Noncontrolling Interests	1	<b>73</b> 1	<b>160</b> 2	154	1	<b>30</b> 1	<b>136</b> 2	5% 100%	( <b>21 %</b> 100 %	<b>319</b>	<b>266</b> 3	( <b>17 %</b> 50%
Net Income									)			)
	<b>\$</b> 1	72	\$ 158	\$ 153	\$ 1	29	\$ 134	4%	(22%)	\$ 317	\$ 263	(17 %
Average Assets (in billions of dollars)		50				43		7%	) (8%	\$ 50		) (10%
Return on Average Assets Efficiency Ratio		38 % 59 %				22 % 57 %				1.27 9		
Efficiency Ratio		J 7 70		70 57	70 .	57 70	J J 70			59 :	70 3770	
Net Credit Losses as a % of Average Loans	4.	30 %	6 4.18 <sup>°</sup>	% 4.20	% 4.	44 %	4.36 %			4.43	% 4.38%	
<b>Revenue by Business</b>												
Retail Banking Citi-Branded Cards	\$ 8	53	\$ 881	\$ 857	\$ 8	36	\$ 923	10%	8%	\$ 1,709	\$ 1,759	3%
	3	83	364	355	3	15	367	17%	) (4%	756	682	(10%
Total	\$ 1,2	36	\$ 1,245	\$ 1,212	\$ 1,1	51	\$ 1,290	12%	4%	\$ 2,465	\$ 2,441	) (1%
						-						
Net Credit Losses by Business												
Retail Banking Citi-Branded Cards		37 23	\$ 132 122	\$ 138 110		37 16	\$ 151 126	10% 9%	10% 2%	\$ 271 267	\$ 288 242	6% ) (9%
Total								9% 9%	2 % 7 %	\$ 538		(9%) ) (1%)
	\$ 2	60	φ 234	\$ 248	φ 2	53	\$ 277	<b>7</b> %	/ %0	φ <u>338</u>	\$ 530	(1 %

Income from Continuing Operations by Business

Retail Banking	\$	96	\$	84	\$	85	\$	86	\$	87	1%	) (9%	\$	186	\$	173	) (7%
Citi-Branded Cards	Ψ		Ψ		Ψ		Ψ		Ψ			)	Ψ		Ψ		)
Total		77		76		69		44		49	11%	(36%		133		93	(30%)
Total	\$	173	\$	160	\$	154	\$	130	\$	136	5%	) (21%	\$	319	\$	266	) (17%
	-		-		-		-		-		- , .	(,*	-		-		(
FX Translation Impact:																	
Total Revenue - as																	)
Reported	\$	1,236	\$	1,245	\$	1,212	\$	1,151	\$	1,290	12%	4%	\$	2,465	\$ 2	2,441	(1%
Impact of FX																	
Translation (1)		(37)		28		87		74	_					(160)			
Total Revenues - Ex-FX	¢	1 100	¢	1 272	¢	1 200	¢	1 225	¢	1 200	5.0/	Q 0/	¢	2 205	¢	2 4 4 1	6.0/
(1)	¢	1,199	\$	1,273	¢	1,299	\$	1,225	\$	1,290	5%	8%	Э	2,305	ф.	2,441	6%
<b>T</b> 10																	
Total Operating																	)
Expenses - as Reported	\$	725	\$	707	\$	688	\$	659	\$	735	12%	1%	\$	1,443	\$	1 30/	(3%
Impact of FX	ψ	125	ψ	101	ψ	000	ψ	057	ψ	155	12/0	1 /0	ψ	1,775	Ψ	1,374	(570
Translation (1)		(18)	)	13		41		35						(73)			
Total Operating		<u> </u>							_								
Expenses - Ex-FX (1)	\$	707	\$	720	\$	729	\$	694	\$	735	6%	4%	\$	1,370	\$	1,394	2%
					_				-								
Provisions for LLR &																	
PBC - as Reported	\$	271	\$	304	\$	306	\$	288	\$	341	18%	26%	\$	586	\$	629	7%
Impact of FX																	
Translation (1)		(8)		7		24		20	_					(39)			
Provisions for LLR &	¢	262	¢	211	¢	220	¢	208	¢	241	11%	30%	¢	517	¢	620	15%
PBC - Ex-FX (1)	¢	263	\$	311	\$	330	\$	308	¢	341	11%	30%	\$	547	\$	629	15 %
Net Income - as	\$	172	¢	158	¢	153	¢	129	\$	134	4%	) (22%	\$	317	¢	263	)
Reported Impact of FX	Э	172	\$	138	Ф	155	\$	129	\$	134	4%	(22%)	\$	317	Ф	203	(17%
Translation (1)		(9)	)	5		14		12						(37)			
Net Income - Ex-FX (1)									_			)		(0.1)			)
	\$	163	\$	163	\$	167	\$	141	\$	134	(5)%	(18%	\$	280	\$	263	(6%
	-		-		-		-								_		

(1) Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the second quarter of 2017 average exchange rates for all periods presented.

Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

#### **GLOBAL CONSUMER BANKING** LATIN AMERICA - PAGE 2



		2Q		3Q		4Q		1Q		2Q	2Q17 Incr (Decrease)	
		2016		2016		2016		2017		2017	1Q17	2Q16
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)												
-		1 401		1 40 4		1 40 4		1 400		1.400		
Branches (actual)		1,491		1,494		1,494		1,499		1,496		
Accounts (in millions)	¢	26.6 25.9	ድ	27.7 25.7	¢	27.6 25.2	¢	27.9 25.3	¢	28.0	100/	5%
Average Deposits Investment Sales	\$	25.9	\$	25.7	\$	25.2	\$	25.5	\$	27.8	10%	7%
investment Sales	¢	6.1	\$	5.9	¢	5.9	¢	5.5	¢	5.7	4%	)
Investment AUMs	\$ \$	32.4	ֆ \$	31.0	\$ \$	28.9	\$ \$	32.5	\$ \$	34.1	4 % 5 %	(7%) 5%
	ֆ \$	52.4 19.2	ֆ \$	19.1	ֆ \$	28.9 18.5	э \$	32.3 18.3	ֆ \$	20.2	10%	
Average Loans EOP Loans:	ф	19.2	Ф	19.1	Э	18.3	Ф	18.5	Ф	20.2	10%	5%
	\$	4.2	\$	4.1	\$	3.9	\$	4.4	\$	4.6	5%	10%
Mortgages	φ	4.2 8.6	φ	4.1 8.6	φ	8.5	Φ	9.2	φ	9.9	8%	10%
Commercial Banking Personal and Other		8.6 6.3		8.0 6.0				9.2 6.1			8% 7%	15% 3%
	¢		¢		¢	5.6	¢		¢	6.5		
Total EOP Loans	\$	19.1	\$	18.7	\$	18.0	\$	19.7	\$	21.0	7%	10%
Net Interest Revenue (in millions) (1)	\$	585	\$	612	\$	593	\$	582	\$	664	14%	14%
As a % of Average Loans (1)	Ψ	12.25 %		12.75 %		12.75 %		12.90 %		13.18%	11/0	11/0
Net Credit Losses (in millions)	\$	137	\$	132	\$	138	\$	12.90 %	\$	15.10 %	10%	10%
As a % of Average Loans	Ψ	2.87 %		2.75 %		2.97 %		3.04 %		3.00 %	1070	10 /0
Loans 90+ Days Past Due (in millions)		2.07 /	,	2.15 /	0	2.91 /	,	5.0170		5.00 70		)
Louis 90 + Days Fast Due (in minors)	\$	157	\$	160	\$	136	\$	141	\$	150	6%	(4%
As a % of EOP Loans	Ψ	0.82 %		0.86 %		0.76%		0.72 %		0.71%	0,0	(170
Loans 30-89 Days Past Due (in millions)	\$	197	\$		\$	185	\$	246	\$	216	(12)%	10%
As a % of EOP Loans	Ŧ	1.03 %		1.05 %		1.03 %		1.25 %		1.03 %	()/**	
Citi-Branded Cards Key Indicators (in												
billions of dollars, except as otherwise												
<u>noted)</u>												
EOP Open Accounts (in millions)		5.7		5.8		5.8		5.7		5.7		
Purchase Sales (in billions)	\$	3.8	\$	3.8	\$	4.0	\$	3.6	\$	4.1	14%	8%
Average Loans (in billions) (2)	\$	5.1	\$	5.1	\$	5.0	\$	4.8	\$	5.3	10%	4%
EOP Loans (in billions) (2)	\$	5.0	\$	4.9	\$	4.8	\$	5.2	\$	5.5	6%	10%
Average Yield (3)		20.24 %	ò	20.32 %	ó	20.13 %	)	19.81 %	1	20.50 %		
Net Interest Revenue (in millions) (4)												)
	\$	276	\$	265	\$	247	\$	218	\$	253	16%	(8%
As a % of Average Loans (4)	Ŷ	21.77 %		20.67 %		19.65 %		18.42 %		19.15 %	1070	(0,0
Net Credit Losses (in millions)	\$	123	\$		\$		\$		\$	126	9%	2%
As a % of Average Loans	Ŷ	9.70 %		9.52 %		8.75 %		9.80%		9.54 %	210	_ / 0
Net Credit Margin (in millions) (5)		21707	5	1027	•	0170 /0		2.0070		210170		)
	\$	260	\$	242	\$	245	\$	199	\$	241	21%	(7%
As a % of Average Loans (5)	4	20.50 %		18.88 %		19.49 %		16.81 %		18.24 %		(. /0
Loans 90+ Days Past Due (in millions)	\$	145	\$	131	\$	130	, \$	137	\$	161	18%	11%
As a % of EOP Loans	4	2.90 %		2.67 %		2.71 %		2.63 %		2.93 %	1070	11/0
Loans 30-89 Days Past Due (in millions)	\$	137			\$	125	, \$	145		151	4%	10%
As a % of EOP Loans	Ψ	2.74 %		2.67 %		2.60 %		2.79 %		2.75 %	170	1070
				,	-							

(1)

Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio. Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances. Average yield is gross interest revenue earned divided by average loans. (2)

(3)

Net interest revenue includes certain fees that are recorded as interest revenue. (4)

(5) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

#### GLOBAL CONSUMER BANKING ASIA (1) - PAGE 1 (In millions of dollars, except as otherwise noted)

Retail Banking

\$

204 \$

190 \$

165 \$



	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q17 Incr (Decrease) 1Q17		Six Months 2016	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Net Interest Revenue	\$ 1,116	\$ 1,136	\$ 1,110	\$ 1,105	\$ 1,149	4%	3%	\$ 2,217	\$ 2,254	2%
Non-Interest Revenue	613	<sup>5</sup> 1,130 622	586	\$ 1,103 617	<sup>5</sup> 1,149 652	4 % 6%	5 % 6%	<sup>3</sup> 2,217 1,167	\$ 2,234 1,269	2 % 9%
Total Revenues, Net of	015	022	500	017	052	070	070	1,107	1,207	270
Interest Expense	1,729	1,758	1,696	1,722	1,801	5%	4%	3,384	3,523	4%
Total Operating	1,727	1,750	1,070	1,722	1,001	570	170	5,501	5,525	170
Expenses	1,146	1,127	1,131	1,180	1,185		3%	2,329	2,365	2%
Net Credit Losses	, -	, .	, -	,	,			,	<b>7</b>	)
	160	168	163	160	157	(2)%	(2)%	320	317	(1%)
Credit Reserve Build /							. ,			
(Release)	(24)	(4)	11	13	(26)	NM	(8)%	(35)	(13)	63%
Provision for										
Unfunded Lending										
Commitments	—	(3)	(1)	(1)	(2)	(100)%	NM	—	(3)	NM
Provision for Benefits										
and Claims										—
Provisions for Credit										
Losses and for										
Benefits and Claims				. = =			( <b>-</b> )			
(LLR & PBC)	136	161	173	172	129	(25)%	(5)%	285	301	6%
Income from Continuing										
Operations before	4.47	170	202	270	407	22.04	0.04	770	0.57	11.0/
Taxes	447	470	392	370	487	32%	9%	770	857	11%
Income Taxes	150	160	131	124	164	32%	9%	258	288	12%
Income from										
Continuing Operations	297	310	261	246	323	31%	9%	512	569	11%
Noncontrolling Interests	1	1	201	240	323 2	NM	100%	2	2	11 70
Noncontrolling interests Net Income	\$ 296	\$ 309	\$ 260	\$ 246	\$ 321	30%	8%	\$ 510	\$ 567	 11 %
	φ <b>2</b> 90	φ <u>30</u> 9	φ <u>2</u> 00	φ 240	φ <u>321</u>	50 /0	0 /0	\$ <u>510</u>	\$ 307	11 /0
Average Assets (in										
billions)	\$ 119	\$ 121	\$ 120	\$ 123	\$ 125	2%	5%	\$ 118	\$ 124	5%
Return on Average										
Assets	1.00 %							0.87 9		
Efficiency Ratio	66 %	% 64 %	679	69 %	% 66 %	)		69 %	% 67 %	
Net Credit Losses as a										
% of Average Loans	0.76%	% 0.78%	6 0.79 %	% 0.78 9	% 0.74 %			0.76%	% 0.76%	
70 Of Average Loans	0.70 7	0 0.767	0 0.797	0 0.707	0.74%	)		0.707	0.7070	
Revenue by Business										
Retail Banking	\$ 1,076	\$ 1,093	\$ 1,037	\$ 1,063	\$ 1,085	2%	1%	\$ 2,117	\$ 2,148	1%
Citi-Branded Cards	653	665	659	659	716	9%	10%	1,267	1,375	9%
Total	\$ 1,729	\$ 1,758	\$ 1,696	\$ 1,722	\$ 1,801	5%	4%	\$ 3,384	\$ 3,523	4%
	+ -,.=>	+ -,	+ -,070	+ -,, ==	+ -,		.,.	+ 0,001	+	
Net Credit Losses by										
Business										
Retail Banking										)
	\$ 61	\$ 73	\$ 65	\$ 62	\$ 54	(13)%	(11)%	\$ 123	\$ 116	(6%
Citi-Branded Cards	99	95	98	98	103	5%	4%	197	201	2%
Total										)
	\$ 160	\$ 168	\$ 163	\$ 160	\$ 157	(2)%	(2)%	\$ 320	\$ 317	(1%
-										
Income from										
Continuing										
Operations by Business										
Business Retail Banking	\$ 204	\$ 190	\$ 165	\$ 170	\$ 193	14%	(5)%	\$ 323	\$ 363	12%

170 \$

193

14%

(5)% \$

323 \$

363

Citi-Branded Cards		93		120		96		76		130	71%	40%		189		206	9%
Total	\$	297	\$	310	\$	261	\$	246	\$	323	31%	9%	\$	512	\$	569	11%
	_		=		-		-		-	_			F		-		
FX Translation Impact:																	
Total Revenue - as	<i><b>•</b></i>		<b>.</b>		<b>.</b>		<b>•</b>		<u>_</u>		<b>-</b>		÷		<b>.</b>		
Reported Impact of FX	\$	1,729	\$	1,758	\$	1,696	\$	1,722	\$	1,801	5%	4%	\$	3,384	\$	3,523	4%
Translation (2)		14		2		35		14						34		—	
Total Revenues -																	
Ex-FX (2)	\$	1,743	\$	1,760	\$	1,731	\$	1,736	\$	1,801	4%	3%	\$	3,418	\$	3,523	3%
Total Operating																	
Expenses - as Reported	\$	1 1/6	\$	1,127	\$	1 1 3 1	\$	1 180	\$	1 185		3%	\$	2,329	\$	2.365	2%
Impact of FX	ψ	1,140	ψ	1,127	ψ	1,151	ψ	1,100	ψ	1,105		570	ψ	2,327	ψ	2,305	2 /0
Translation (2)		9		1		26		11						23			
Total Operating																	
Expenses - Ex-FX (2)	\$	1,155	\$	1,128	¢	1,157	¢	1,191	¢	1 185	(1)%	3%	¢	2,352	¢	2 365	1%
(2)	ψ	1,155	ψ	1,120	ψ	1,157	ψ	1,171	ψ	1,105	(1)/0	570	ψ	2,332	ψ	2,305	1 /0
Provisions for LLR &																	
PBC - as Reported	\$	136	\$	161	\$	173	\$	172	\$	129	(25)%	(5)%	\$	285	\$	301	6%
Impact of FX																	
Translation (2)		1				5		1					_	2			
Provisions for LLR & PBC - Ex-FX (2)	\$	137	\$	161	\$	178	\$	173	¢	129	(25)%	(6)%	\$	287	¢	301	5%
$\mathbf{FDC} = \mathbf{EX} \cdot \mathbf{FX} (2)$	φ	137	φ	101	φ	170	φ	173	φ	129	(23)%	(0)%	φ	207	φ	301	J 70
Net Income - as																	
Reported	\$	296	\$	309	\$	260	\$	246	\$	321	30%	8%	\$	510	\$	567	11%
Impact of FX																	
Translation (2)		3	_	1	_	3		1					_	7	_		
Net Income - Ex-FX (2)	\$	299	¢	310	\$	263	\$	247	¢	321	30%	7%	¢	517	¢	567	10%
(2)	φ	299	φ	510	φ	203	φ	247	φ	321	30 70	/ 70	φ	517	Ŷ	507	10 %

(1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

(2) Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the second quarter of 2017 average exchange rates for all periods presented.

Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

NM Not meaningful.

#### GLOBAL CONSUMER BANKING ASIA (1) - PAGE 2



		2Q	3Q		4Q		1Q		2Q	2Q17 Incr (Decrease)	
		2016	2016		2016		2017		2017	1Q17	2Q16
Retail Banking Key Indicators (in billions of	2										
dollars, except as otherwise noted)	-										
Branches (actual)											)
		430	427		401		397		379	(5)%	(12%)
Accounts (in millions)											)
		17.0	16.8		16.5		16.4		16.3	(1)%	(4%
Average Deposits	\$		\$ 91.6		89.9	\$	92.7	\$	94.3	2%	5%
Investment Sales	\$		§ 8.6		7.3	\$	9.2	\$	9.6	4%	28%
Investment AUMs	\$	56.1	\$ 56.8	\$	55.8	\$	59.1	\$	62.0	5%	11%
Average Loans	¢	(75)	t (7.0	¢	$\mathcal{O}$	¢	(5.1	¢	((5	2.0/	)
EOP Loans:	\$	67.5	\$ 67.9	\$	64.6	\$	65.1	\$	66.5	2%	(1%
Mortgages											)
Mongages	\$	33.5	\$ 33.3	\$	31.3	\$	32.5	\$	32.5		(3%
Commercial Banking	Ψ	15.2	15.8	Ψ	14.5	ψ	15.5	Ψ	15.7	1%	3%
Personal and Other		13.2	15.0		14.5		15.5		15.7	1 /0	)
r cristilar and other		18.8	19.0		17.2		18.2		18.6	2%	(1%
Total EOP Loans		10.0	17.0		17.2		10.2		10.0	270	(1)0
	\$	67.5	\$ 68.1	\$	63.0	\$	66.2	\$	66.8	1%	(1%
	Ŷ		¢ 0011	φ	00.0	φ	0012	Ŷ		1,0	(1/0
Net Interest Revenue (in millions) (2)	\$		\$ 669	\$	644	\$	636	\$	662	4%	<u> </u>
As a % of Average Loans (2)		3.96 %	3.92	%	3.97 %	ó	3.96 %		3.99 %		<u> </u>
Net Credit Losses (in millions)	¢	<i>c</i> 1 <i>i</i>	• <b>7</b> 2	¢		¢	(2)	¢	<i>-</i> 4	(12)0/	)
	\$		\$ 73		65	\$	62	\$	54	(13)%	(11%
As a % of Average Loans		0.36%	0.43	%	0.40 %	Ó	0.39%		0.33 %		``
Loans 90+ Days Past Due (in millions)	\$	178 3	\$ 163	\$	157	\$	165	\$	172	4%	(2)(
As a % of EOP Loans	ф	0.26%	0.24		0.25 %		0.25 %		0.26 %	4 %	(3%
Loans 30-89 Days Past Due (in millions)		0.20 %	0.24	70	0.23 %	0	0.23 %		0.20 %		)
Loans 30-89 Days Fast Due (in minions)	\$	346	\$ 328	\$	327	\$	342	\$	340	(1)%	(2%
As a % of EOP Loans	φ	0.51 %	0.48		0.52 %		0.52 %		0.51 %	(1)70	(2 70
		0.51 /0	0.40	/0	0.527	0	0.52 /0		0.51 /0		
Citi-Branded Cards Key Indicators (in											
billions of dollars, except as otherwise											
noted)											
EOP Open Accounts (in millions)		16.6	16.4		16.3		16.7		16.7		1%
Purchase Sales (in billions)	\$	18.7	\$ 18.7	\$	19.4	\$	19.2	\$	20.1	5%	7%
Average Loans (in billions) (3)	\$	17.4	\$ 17.6	\$	17.3	\$	18.1	\$	18.4	2%	6%
EOP Loans (in billions) (3)	\$	17.6	\$ 17.7	\$	17.5	\$	18.3	\$	18.8	3%	7%
Average Yield (4)		12.70 %	12.82	%	12.92 %	ó	12.87 %		12.84 %		
Net Interest Revenue (in millions) (5)	\$	453 3				\$		\$	487	4%	8%
As a % of Average Loans (6)		10.47 %	10.56		10.72 %		10.49 %		10.62 %	-	
Net Credit Losses (in millions)	\$	99 5			98	\$	98	\$	103	5%	4%
As a % of Average Loans	¢	2.29 %	2.15		2.25 %		2.20 %		2.25 %	0.07	1104
Net Credit Margin (in millions) (6)	\$	554 5		\$	561	\$	561	\$	613	9%	11%
As a % of Average Loans (6)	¢	12.81 %	12.88		12.90 %		12.57 %		13.36%	50/	10.04
Loans 90+ Days Past Due	\$	176 5		\$		\$	183	\$	193	5%	10%
As a % of EOP Loans	\$	1.00 % 227 \$	1.05		1.03 %	6 \$	1.00 % 232	\$	1.03 % 251	8%	110/
Loans 30-89 Days Past Due As a % of EOP Loans	\$	227 S 1.29 %	\$ 240 1.36	\$	224 1.28 %		232 1.27 %		251 1.34 %	ð %	11%
As a /0 OI LOF LUAIIS		1.27 70	1.30	/0	1.20 %	U	1.2/%		1.34 %		

- (1) Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.
- (2) Also includes net interest revenue related to the region's deposit balances in excess of the average loan portfolio.
- (3) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.
- (4) Average yield is gross interest revenue earned divided by average loans.
- (5) Net interest revenue includes certain fees that are recorded as interest revenue.
- (6) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

# INSTITUTIONAL CLIENTS GROUP

(In millions of dollars, except as otherwise noted)



	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q17 Incr (Decrease) 1Q17		Six Months 2016	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Commissions and Fees	\$ 956	\$ 929	\$ 969	\$ 985	\$ 1,020	4%	7%	1,960	2,005	2%
Administration and	+ ,	+ >=>	+	+ ,	+ -,			-,,	_,	_/*
Other Fiduciary Fees	638	610	592	644	719	12%	13%	1,235	1,363	10%
Investment Banking	1,029	917	969	1,044	1,180	13%	15%	1,769	2,224	26%
Principal Transactions	1,912	2,064	1,783	2,668	2,079	(22)%	9%	3,488	4,747	36%
Other Total Non-Interest	46	(125)	(66)	(5)	240	NM	NM	39	235	NM
Revenue	4,581	4,395	4,247	5,336	5,238	(2)%	14%	8,491	10,574	25%
Net Interest Revenue	4,501	4,395	4,247	5,550	5,258	(2)/0	14 /0	0,491	10,574	2.5 70
(including										)
Dividends)	4,108	4,064	3,937	3,790	3,975	5%	(3)%	8,093	7,765	(4%
Total Revenues, Net of										
Interest Expense	8,689	8,459	8,184	9,126	9,213	1%	6%	16,584	18,339	11%
Total Operating	1 = 42	4 605	1 62 1	4045	<b>F</b> 010	1.07	<b>.</b>	0.605	0.044	2.04
Expenses Net Credit Losses	4,763	4,687	4,634	4,945	5,019	1%	5%	9,635	9,964	3%
Net Credit Losses	141	45	119	25	71	NM	(50)%	352	96	) (73%
Credit Reserve Build /	141	45	119	23	/1	INIVI	(30)%	352	90	(7370
(Release)	(26)	(93)	(53)	(176)	(15)	91%	42%	82	(191)	NM
Provision for		()	()		(-)					
Unfunded Lending										
Commitments	(33)	(42)	38	(54)	31	NM	NM	38	(23)	NM
Provision for Benefits										
and Claims		<u> </u>								—
Provisions for Credit Losses and for										
Benefits and Claims	82	(90)	104	(205)	87	NM	6%	472	(118)	NM
Income from Continuing	02	()0)		(205)		11111	070	472	(110)	INVI
Operations before										
Taxes	3,844	3,862	3,446	4,386	4,107	(6)%	7%	6,477	8,493	31%
Income Taxes	1,229	1,202	1,065	1,375	1,327	(3)%	8%	1,993	2,702	36%
Income from										
Continuing				• • • • •		(0) 0 (	604			••••
<b>Operations</b>	2,615	2,660	2,381	3,011	2,780	(8)%	<b>6%</b>	4,484	<b>5,791</b>	<b>29 %</b>
Noncontrolling Interests Net Income	17 <b>\$ 2,598</b>	19 <b>\$ 2,641</b>	12 <b>\$ 2,369</b>	15	18 <b>\$ 2,762</b>	20% ( <b>8</b> )%	6% <b>6%</b>	27 <b>\$ 4,457</b>	33 <b>\$ 5,758</b>	22 % <b>29 %</b>
				\$ 2,996				\$ 4,457	\$ 5,758	29%
	\$ 1,303	\$ 1,303	\$ 1,277	\$ 1,314	\$ 1,353	3%	4%			
Average Assets (in		<b>.</b>	*		<b>•</b> • • • •			<b>•</b> • • • • • •	<b>•</b> • • • • •	
billions)	\$ 1,300	\$ 1,310	\$ 1,310	\$ 1,318	\$ 1,360	3%	5%	\$ 1,286	\$ 1,339	4%
Return on Average Assets (ROA)	0.80 %	% 0.80 %	0.72 %	6 0.92 %	6 0.81%	6		0.70 %	6 0.87 %	
Efficiency Ratio	55 %							58 %		
	007	0 00 /0				0			0.70	
<b>Revenue by Region</b>										
North America	\$ 3,393	. ,	\$ 2,949			3%	5%	\$ 6,373		10%
EMEA	2,577	2,506	2,605	2,807	2,837	1%	10%	4,744	5,644	19%
Latin America	1,022	999	994	1,127	1,042	(8)%	2%	1,984	2,169	9%
Asia	1,697	1,763	1,636	1,737	1,766	2%	4%	3,483	3,503	1%
Total Revenues, net of Interest Expense	\$ 8,689	\$ 8,459	\$ 8,184	\$ 9,126	\$ 0.213	1%	6%	\$ 16,584	\$ 18,339	11%
Interest Expense	\$ 8,089	\$ 0,439	φ 0,104	\$ 9,120	\$ 9,213	1 70	0 70	\$ 10,384	\$ 18,339	11 70
Income from Continuing Operations by Region										
North America	\$ 1.005	\$ 1,067	\$ 877	\$ 1,100	\$ 1.112	1%	11%	\$ 1,551	\$ 2,212	43%
	÷ 1,000	+ 1,007	- 011	+ 1,100	- 1,112	1 /0	11/0	φ 1,001		1570

EMEA	695	649		647		855	779	(9)%	12%	1,069	1,634	53%
Latin America	392	389		343		475	333	(30)%	(15)%	722	808	12%
Asia	523	555		514		581	556	(4)%	6%	1,142	1,137	_
Income from Continuing Operations	\$ 2,615	\$ 2,660	\$ 2	2,381	\$	3,011	\$ 2,780	(8)%	6%	\$ 4,484	\$ 5,791	29%
Average Loans by Region (in billions)												
North America	\$ 138	\$ 140		144	\$	140	\$ 146	4%	6%	\$ 135	\$ 143	6%
EMEA	67	68		66		65	67	3%	—	65	66	2%
Latin America	38	38		37		37	37		(3)%	39	37	) (5%
Asia	61	60		57		60	62	3%	2%	61	61	
Total	\$ 304	\$ 306	\$	304	\$	302	\$ 312	3%	3%	\$ 300	\$ 307	2%
EOP Deposits by												
Region (in billions)												
North America	\$ 275	\$ 276	\$	282	\$	287	\$ 280	(2)%	2%			
North America EMEA	\$ 162	\$ 170	\$	164	\$	161	\$ 170	6%	5%			
North America EMEA Latin America	\$ 162 25	\$ 170 26	\$	164 26	\$	161 28	\$ 170 27	6% (2)%				
North America EMEA Latin America Asia	162 25 147	 170 26 147		164 26 140		161 28 144	 170 27 147	6% (2)% 2%	5% 7%			
North America EMEA Latin America	\$ 162 25	\$ 170 26	\$ \$	164 26	\$ \$	161 28	\$ 170 27	6% (2)%	5% 7%			
North America EMEA Latin America Asia Total EOP Deposits by Business (in billions)	162 25 147	 170 26 147		164 26 140		161 28 144	 170 27 147	6% (2)% 2%	5% 7%			
North America EMEA Latin America Asia Total EOP Deposits by Business (in billions) Treasury and Trade	\$ 162 25 147 609	\$ 170 26 147 619	\$	164 26 140 612	\$	161 28 144 620	\$ 170 27 147 624	6% (2)% 2% 1%	5% 7%  2%			
North America EMEA Latin America Asia Total EOP Deposits by Business (in billions) Treasury and Trade Solutions	162 25 147	\$ 170 26 147		164 26 140		161 28 144	\$ 170 27 147	6% (2)% 2%	5% 7%			
North America EMEA Latin America Asia Total EOP Deposits by Business (in billions) Treasury and Trade Solutions All Other ICG	\$ 162 25 147 609 407	\$ 170 26 147 619 417	\$	164 26 140 612 412	\$	161 28 144 620 417	\$ 170 27 147 624 421	6% (2)% 2% 1%	5% 7%  2%			
North America EMEA Latin America Asia Total EOP Deposits by Business (in billions) Treasury and Trade Solutions	\$ 162 25 147 609	\$ 170 26 147 619	\$	164 26 140 612	\$	161 28 144 620	\$ 170 27 147 624	6% (2)% 2% 1%	5% 7%  2%			

NM Not meaningful. Reclassified to conform to the current period's presentation.

# INSTITUTIONAL CLIENTS GROUP

**REVENUES BY BUSINESS** (In millions of dollars, except as otherwise noted)



	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q17 Inc (Decrease 1Q17		Six Months 2016	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Revenue Details:										
Investment Banking:										
Advisory	\$ 238	\$ 239	\$ 296	\$ 246	\$ 314	28%	32%	\$ 465	\$ 560	20%
Equity Underwriting	¢ 230 174	φ 237 146	φ 290 190	235	¢ 514 295	26%	70%	<sup>(40)</sup> 292	¢ 500	82%
Debt Underwriting	803	698	645	733	877	20%	9%	1,331	1,610	21%
Debt enderwitting		070			011	2070	10	1,551	1,010	2170
Total Investment	1 015	1 092	1 1 2 1	1 014	1 400	22.0/	22.0/	2 000	2 700	20%
Banking	1,215	1,083	1,131	1,214	1,486	22%	22%	2,088	2,700	29%
Treasury and Trade Solutions Corporate Lending -	1,999	1,986	2,009	2,075	2,065		3%	3,902	4,140	6%
1 0										
Excluding Gain/(Loss) on	202	120	4.40	424	177	100/	25.0/	021	011	100/
Loan Hedges	383	439	448	434	477	10%	25%	831	911	10%
Private Bank	674	680	671	744	788	6%	17%	1,358	1,532	13%
Total Banking Revenues										
(Ex-Gain/(Loss) on Loan				<u>.</u>						
Hedges) (1)	\$ 4,271	\$ 4,188	\$ 4,259	\$ 4,467	\$ 4,816	8%	13%	\$ 8,179	<u>\$ 9,283</u>	13%
Corporate Lending —										
Gain/(Loss) on Loan										
Hedges (1)	(203)	(218)	(107)	(115)	9	NM	NM	(269)	(106)	61%
Total Banking Revenues										
including G(L) on Loan										
Hedges (1)	\$ 4,068	\$ 3,970	\$ 4,152	\$ 4,352	\$ 4,825	11%	19%	\$ 7,910	\$ 9,177	16%
<b>C</b>										
Fixed Income Markets	\$ 3,432	\$ 3,413	\$ 2,957	\$ 3,622	\$ 3,215	(11)%	(6)%	\$ 6,483	\$ 6,837	5%
Equity Markets	. ,			. ,				. ,	. ,	)
	776	654	685	769	691	(10)%	(11)%	1,473	1,460	(1%)
Securities Services	529	533	529	543	584	8%	10%	1,090	1,127	3%
Other	(116)		(139)	(160)		36%	12%	(372)		30%
Total Markets and	(110)			(100)	(102)	2070	1270	(0/2)	(202)	20,0
Securities Services	\$ 4,621	\$ 4,489	\$ 4,032	\$ 4,774	\$ 4,388	(8)%	(5)%	\$ 8,674	\$ 9,162	6%
Total Revenues, net of	φ 4,021	φ -1,-102	φ 4,052	φ	φ 4,500	(0)/0	(5)/0	φ 0,074	φ 9,102	070
Interest Expense	\$ 8 680	\$ \$ 150	\$ \$ 1\$4	\$ 9,126	\$ 0.213	1%	6%	\$ 16,584	\$ 18,339	11%
Interest Expense	\$ 8,689	\$ 8,459	\$ 8,184	\$ 9,120	\$ 9,213	1 /0	0 /0	\$ 10,584	\$ 18,557	11 /0
Taxable-equivalent										
adjustments (2)	\$ 144	\$ 162	\$ 169	\$ 189	\$ 153	(19)%	6%	\$ 310	\$ 342	10%
•										
Total ICG Revenues										
including										
taxable-equivalent	<b>*</b> • • • • • •			* • • • •	+			<b>•</b> • • • • • • •	<b>* *</b> • • • • • • • • • • • • • • • • • • •	
adjustments (2)	\$ 8,833	\$ 8,621	\$ 8,353	\$ 9,315	\$ 9,366	1%	6%	\$ 16,894	\$ 18,681	11%
Commissions and Fees	\$ 113			1 1		10%	36%	237	294	24%
Principal Transactions (3)	1,765	1,825	1,604	2,318	1,890	(18)%	7%	3,109	4,208	35%
Other										)
	213	171	(9)		181	21%	(15)%		330	(23%)
Total Non-Interest Revenue	\$ 2,091	\$ 2,111	\$ 1,717	\$ 2,607	\$ 2,225	(15)%	6%	\$ 3,775	\$ 4,832	28%
Net Interest Revenue										)
	1,341	1,302	1,240	1,015	990	(2)%	(26)%	2,708	2,005	(26%
Total Fixed Income										
Markets	\$ 3,432	\$ 3,413	\$ 2,957	\$ 3,622	\$ 3,215	(11)%	(6)%	\$ 6,483	\$ 6,837	5%
	· ·									
Rates and Currencies	\$ 2,461	\$ 2,362	\$ 2,230	\$ 2,503	\$ 2,227	(11)%	(10)%	\$ 4,697	\$ 4,730	1%
Spread Products / Other										
Fixed Income	971	1,051	727	1,119	988	(12)%	2%	1,786	2,107	18%
Total Fixed Income										
Markets	\$ 3,432	\$ 3,413	\$ 2,957	\$ 3,622	\$ 3,215	(11)%	(6)%	\$ 6,483	\$ 6,837	5%

Commissions and Fees											)
	\$ 319	\$	302	\$ 322	\$ 316	\$ 313	(1)%	(2)%	676	629	(7%
Principal Transactions (3)	(48)		45	86	166	(25)	NM	48%	3	141	NM
Other											)
	 127		4	 6	 8	 (7)	NM	NM	 129	 1	(99%
Total Non-Interest Revenue											)
	\$ 398	\$	351	\$ 414	\$ 490	\$ 281	(43)%	(29)%	\$ 808	\$ 771	(5%
Net Interest Revenue	378		303	271	279	410	47%	8%	665	689	4%
Total Equity Markets	 					 			 		)
	\$ 776	\$	654	\$ 685	\$ 769	\$ 691	(10)%	(11)%	\$ 1,473	\$ 1,460	(1%
		_									

(1) Hedges on accrual loans reflect the mark-to-market on credit derivatives used to economically hedge the corporate loan accrual portfolio.

The fixed premium costs of these hedges are netted against the core lending revenues. Citigroup's results of operations excluding the impact of gain/(loss) on loan hedges are non-GAAP financial measures.

(2) Primarily relates to income tax credits related to affordable housing and alternative energy investments as well as tax exempt income from municipal bond investments.

(3) Excludes principal transactions revenues of ICG businesses other than Markets, primarily treasury and trade solutions and the private bank.

NM Not meaningful.

**CORPORATE / OTHER (1)** (In millions of dollars, except as otherwise noted)



		2Q 2016		3Q 2016		4Q 2016		1Q 2017		2Q 2017	2Q17 Incr (Decrease) 1Q17		Μ	Six onths 2016	Μ	Six onths 2017
Net Interest Revenue	\$	820	\$	706	\$	569	\$	545	\$	491	(10)%	(40)%	\$	1,710	\$	1,036
Non-interest revenue	Ψ	365	Ψ	431	Ψ	292	Ψ	632	Ψ	162	(74)%	(56)%		1,421	Ψ	794
Total Revenues, Net of Interest			_		_				_		. ,	~ /		,		
Expense		1,185		1,137		861		1,177		653	(45)%	(45)%		3,131		1,830
Total Operating Expenses		1,309		1,288		1,130		1,117		990	(11)%	(24)%		2,559		2,107
Net Credit Losses		101		131		61		81		24	(70)%	(76)%		243		105
Credit Reserve Build / (Release) Provision for Benefits and Claims		(223)		(122)		(80)		(35)		(154)	NM (100)%	31% (100)%		(254) 89		(189)
Provision for Unfunded Lending Commitments		(5)		_		(2)		5		(2)	NM	60%		(6)		3
Total provisions for credit losses and for benefits and claims (2)		(98)		18		(21)		52		(132)	NM	(35)%		72		(80)
Income from Continuing		()0)	-	10	-	(21)		52	-	(152)	1 (1)1	(55)/0	_	. 2	-	(00)
Operations before Taxes		(26)		(169)		(248)		8		(205)	NM	NM		500		(197)
Income Taxes (Benefits)		(173)		(146)		(233)		(96)		(179)	(86)%	(3)%		(92)		(275)
Income (Loss) from Continuing	_	()		(		()		(	_		(23)/3	(3),0	-	()	-	( )
Operations		147		(23)		(15)		104		(26)	NM	NM		592		78
Income (Loss) from Discontinued Operations, net																
of taxes		(23)		(30)		(3)		(18)		21	NM	NM		(25)		3
Noncontrolling Interests	¢	8	ø	(5)	ው	$\frac{2}{(20)}$	¢	(6)	¢	10	NM	25%	đ	-	ø	4
Net Income (Loss)	\$	116	\$	(48)	\$	(20)	\$	92	\$	(15)	NM	NM	\$	566	\$	77
EOP Assets (in billions of dollars)	\$	117	\$	104	\$	103	\$	95	\$	92	(3)%	(21)%				
Average Assets (in billions of dollars)	\$	120	\$	111	\$	100	\$	102	\$	95	(7)%	(21)%	\$	125	\$	99
Return on Average Assets		0.20.0/		)		)		0.27.0	,					0.01.0/		0.16.0/
Efficiency Ratio		0.39 % 110 %		(0.17 % 113 %		(0.08 % 131 %		0.37 % 95 %		(0.06 % 152 %				0.91 % 82 %		0.16 % 115 %
Corporate/Other Consumer Key Indicators:																
Consumer - International (2)																
Branches (actual)		223		224		61		50		49	(2)%	(78)%				
Average Loans (in billions)	\$	6.1	\$	5.4	\$	2.4	\$	2.1	\$	1.9	(10)%	(69)%		6.4		2.0
EOP Loans (in billions)	\$	5.5	\$	5.5	\$	2.4	\$	2.1	\$	1.8	(14)%	(67)%				
Net Interest Revenue	\$	259	\$	246	\$	94	\$	76	\$	80	5%	(69)%				
As a % of Average Loans		17.08 %		18.12 %		15.58%	<b>_</b>	14.68 %		16.89 %	(0) 01	(50) 04				=0
Net Credit Losses	\$	77	\$	82	\$	32	\$		\$	24	(8)%	(69)%		155		50 2 50 %
As a % of Average Loans Loans 90+ Days Past Due	\$	5.08 % 170		6.04 % 164	\$	5.30 % 94	\$	5.02 % 77		5.07 % 63	(18)%	(63)%		2.42 %	)	2.50 %
As a % of EOP Loans	φ	3.09 %		2.98 %		3.92 %		3.67 %		3.50 %	(10)%	(03)%				
Loans 30-89 Days Past Due	\$		, \$	135	\$	3.92 % 49	\$		5 \$	3.30 % 44	(27)%	(68)%				
As a % of EOP Loans	Ψ	2.51 %		2.45 %		2.04 %	ψ	2.86 %		2.44 %	(27)/0	(00)/0				
<u>Consumer - North America</u>																
Branches (actual)		261		259		251		27		_	(100)%	(100)%				
Average Loans (in billions of dollars)	\$	37.2	\$	35.4	\$	32.0	¢	29.6	¢	25.9	(13)%	(30)%		38.3		27.8
EOP Loans (in billions of dollars)	Դ \$	37.2	ֆ \$	33.4 33.4	ֆ \$	32.0	\$ \$	29.6	\$ \$	25.9 24.9	(13)%	(30)%		50.5		21.0
Net Interest Revenue	ֆ \$	296	ֆ \$	231	ֆ \$	198	ֆ \$	27.2	ֆ \$	110	(46)%	(63)%				

As a % of Average Loans		3.20 %	2.60 %	2.46 %	2.80 %	1.70%				
Net Credit Losses	\$	24 \$	52 \$	28 \$	43 \$	(6)	NM	NM	89	37
As a % of Average Loans						)				
		0.26%	0.58%	0.35 %	0.59 %	(0.09 %			0.23 %	0.13 %
Loans 90+ Days Past Due (3)	\$	708 \$	693 \$	740 \$	607 \$	538	(11)%	(24)%		
As a % of EOP Loans		2.09 %	2.17 %	2.52 %	2.35 %	2.28 %				
Loans 30-89 Days Past Due (3)	\$	720 \$	714 \$	686 \$	555 \$	510	(8)%	(29)%		
As a % of EOP Loans		2.12 %	2.24 %	2.33 %	2.15 %	2.16%				
Loans 90+ Days Past Due (3) As a % of EOP Loans Loans 30-89 Days Past Due (3)	+	708\$2.09 %720\$	693\$2.17 %714\$	740\$2.52 %686\$	607\$2.35 %555\$	538 2.28 % 510	. ,	. ,	0.23 %	0.13

(1) Includes certain costs of global staff functions, other corporate expenses and certain global operations and technology expenses, Corporate Treasury, certain North America and International consumer loan portfolios, Discontinued operations and other legacy assets.

(2) As a result of Citigroup's entry into agreements in October 2016 to sell its Brazil and Argentina consumer banking businesses, these businesses were classified as HFS at the end of the fourth quarter 2016. As a result of HFS accounting treatment, approximately \$35 million, \$44 million and \$34 million of cost of credit was recorded as a reduction in revenue (Other revenue) during the fourth quarter of 2016, first quarter of 2017 and second quarter of 2017, respectively. Additionally, the HFS treatment resulted in the reclassification of loans of these businesses to Other assets, where applicable.

(3) See footnote 2 on page 18.

NM Not meaningful.

#### CORPORATE / OTHER CONSUMER KEY INDICATORS - Continued (In millions of dollars, except as otherwise noted)

(In millions of dollars, except as otherwise noted)



	2Q 2016					4Q 2016		1Q 2017		2Q 2017	2Q17 Incre (Decrease) 1Q17	
orth America Mortgages												
Residential First	\$	16.5	\$	15.5	\$	13.9	\$	12.3	\$	11.4	(7)%	) (31%
Home Equity	Ψ	18.0	Ψ	16.7	Ψ	15.6	Ψ	14.7	Ψ	12.9	(12)%	(28%
Average Loans (in billions of dollars)	\$	34.5	\$	32.2	\$	29.5	\$	27.0	\$	24.3	(12)%	(20% ) (30%
Residential First	\$	15.8	¢	14.0	¢	13.4	¢	10.2	¢	11.0	(11)0/	)
Home Equity	ф	17.3	\$	14.8 16.1	\$	15.4	\$	12.3 13.4	\$	12.4	(11)% (7)%	(30%) (28%
EOP Loans (in billions of dollars)	\$	33.1	\$	30.9	\$	28.4	\$	25.7	\$	23.4	(9)%	(28% ) (29%
Third Party Mortgage Serv. Portfolio (EOP, in billions)	\$	28.5	\$	18.6	\$	18.0	\$	15.9	\$	14.9	(6)%	) (48%
Net Servicing & Gain/(Loss) on Sale (1) Net Interest Revenue As a % of Avg. Loans	\$ \$	19.4 178 2.08 %	\$ \$	17.0 150 1.85 %	\$ \$	17.9 114 1.54 %	\$ \$	(265.4) 103 1.55 %	\$ \$	29.5 60 0.99 %	NM (42)	52% (66)
Residential First Home Equity	\$	(12) 13		1.03 X 7 23	\$	(23) 25		7 10	\$	(26) 14	NM 40%	NM 89
Net Credit Losses (NCLs) As a % of Avg. Loans	\$	1	\$	30	\$	2	\$	17	\$	(12)	NM	NM
113 u /0 01 11vg. Louis		0.01 %	, )	0.37 %	)	0.03 %	, D	0.26 %	)	(0.20%)		
Residential First	\$	267	\$	245	\$	290	\$	212	\$	175	(17)%	) (34%
Home Equity		414		418		420		385		356	(8)%	) (14%
Loans 90+ Days Past Due (2) (3)	\$	681	\$	663	\$	710	\$	597	\$	531	(11)%	) (22%
As a % of EOP Loans	-	2.18 %		2.26 %		2.63 %		2.46 %	_	2.45 %		,
Residential First	\$	433	\$	426	\$	395	\$	314	\$	290	(8)%	) (33%
Home Equity	φ	433 241	φ	420 244	φ	234	φ	214	φ	290 197	(8)%	(33%) (18%
Loans 30-89 Days Past Due (2) (3)	\$	674	\$	670	\$	629	\$	528	\$	487	(8)%	(18%) (28%)
As a % of EOP Loans	φ	2.15 %		2.28 %		2.33 %	Ė.	2.17 %		2.24 %	(0)70	(20%

(1) The first quarter of 2017 includes the loss related to Citi's announced exit of it's U.S. mortgage servicing operations.

(2) The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+ Days Past Due and (EOP Loans) for each period were \$1.2 billion and (\$1.8 billion), \$1.0 billion and (\$1.5 billion), \$0.9 billion and (1.4 billion), \$0.8 billion and (\$1.4 billion), and \$0.7 billion and (\$1.3 billion), as of June 30, 2016, September 30, 2016, December 31, 2016, March 31, 2017 and June 30, 2017, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) for each period were \$0.2 billion and (\$1.8 billion), \$0.1 billion and (\$1.5 billion), \$0.2 billion and (\$1.4 billion), and \$0.1 billion and (1.4 billion), and \$0.2 billion and (\$1.3 billion), as of June 30, 2016, September 30, 2016, December 31, 2016, March 31, 2017 and June 30, 2017, respectively.

(3) The June 30, 2016, September 30, 2016, December 31, 2016, March 31, 2017 and June 30, 2017 Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude \$9 million, \$9 million, \$7 million, \$7 million and \$6 million, respectively, of loans that are carried at fair value.

NM Not meaningful.

#### AVERAGE BALANCES AND INTEREST RATES (1)(2)(3)(4)(5) Taxable Equivalent Basis



	Average Volumes								In	nterest			% A	verage Rate (4)	
In millions of dollars, except as otherwise noted		Second Quarter 2016		First Quarter 2017		Second Quarter 2017		Second Quarter 2016	(	First Quarter 2017		Second Quarter 2017	Second Quarter 2016	First Quarter 2017	Second Quarter 2017
Assets:		2010		2017		2017		2010							
Deposits with Banks	\$	135,245	\$	154,765	\$	166.023	\$	237	\$	295	\$	375	0.70%	0.77%	0.91%
Fed Funds Sold and Resale Agreements (6)	-	232,529	Ŧ	247,035	-	249.263	-	664	+	661	Ť	828	1.15%	1.09 %	1.33%
Trading Account Assets (7)		201,258		195,851		203,661		1,573		1,307		1,523	3.14%	2.71 %	3.00%
Investments		351,524		347,355		349,245		1,998		2,019		2,113	2.29%	2.36%	2.43%
Total Loans (net of Unearned Income) (8)		620,648		623,338		634,328		9,765		9,970		10,224	6.33%	6.49%	6.46%
Other Interest-Earning Assets		54,058		56,733		60,107		236		294		260	1.76%	2.10%	1.74%
Total Average Interest-Earning Assets	\$	1,595,262	\$	1,625,077	\$	1,662,627	\$	14,473	\$	14,546	\$	15,323	3.65%	3.63 %	3.70%
Liabilities:															
Deposits (excluding deposit insurance and FDIC															
Assessment)	\$	721,895	\$	731,037	\$	751,565	\$	1,039	\$	1,110	\$	1,274	0.58%	0.62%	0.68%
Deposit Insurance and FDIC Assessment								267		305		329			
Total Deposits		721,895		731,037		751.565	-	1,306		1,415	_	1,603	0.73%	0.78%	0.86%
Fed Funds Purchased and Repurchase Agreements (6)		161,202		148,886		160,977		527		493		676	1.31%	1.34 %	1.68%
Trading Account Liabilities (7)		73,380		91,882		91,018		96		147		146	0.53%	0.65%	0.64%
Short-Term Borrowings		65,078		95,613		91,556		109		199		202	0.67%	0.84 %	0.88%
Long-Term Debt (9)		182,220		183,969		192,144		1,082		1,312		1,409	2.39%	2.89 %	2.94%
Total Average Interest-Bearing Liabilities	\$	1,203,775	\$	1,251,387	\$	1,287,260	\$	3,120	\$	3,566	\$	4,036	1.04%	1.16 %	1.26%
Total Average Interest-Bearing Liabilities (excluding	÷	,, .	<u> </u>	, - ,	<u> </u>	, , ,	<u> </u>		<u> </u>		÷				
deposit insurance and FDIC Assessment)	\$	1,203,775	\$	1,251,387	\$	1,287,260	\$	2,853	\$	3,261	\$	3,707	0.95%	1.06 %	1.16%
Net Interest Revenue as a % of Average															
Interest-Earning Assets (NIM)							\$	11,353	\$	10,980	\$	11,287	2.86%	2.74 %	2.72%
NIR as a % of Average Interest-Earning Assets (NIM)															
(excluding deposit insurance and FDIC Assessment)							\$	11,620	\$	11,285	\$	11,616	2.93%	2.82 %	2.80%
2Q17 Increase (Decrease) From													(14)bps	(2)bps	
2Q17 Increase (Decrease) (excluding deposit insurance and FDIC Assessment) From													(13)bps	(2)bps	

(1) Interest Revenue includes the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 35%) of \$117 million for the second quarter of 2016, \$123 million for the first quarter of 2017 and \$122 million for the second quarter of 2017.

(2) Citigroup average balances and interest rates include both domestic and international operations.

(3) Monthly averages have been used by certain subsidiaries where daily averages are unavailable.

(4) Average rate % is calculated as annualized interest over average volumes.

(5) Preliminary.

(6) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41; the related interest excludes the impact of ASU 2013-01 (Topic 210).

- (7) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and trading account liabilities, respectively.
- (8) Nonperforming loans are included in the average loan balances.
- (9) Excludes hybrid financial instruments with changes recorded in Principal Transactions.

## DEPOSITS

(In billions of dollars)



	2Q		2Q 3Q			4Q		10		2Q	2Q17 Incre (Decrease)	
		2016		2016		2016		2017		2017	1Q17	2Q16
Global Consumer Banking												
North America	\$	183.3	\$	185.6	\$	185.0	\$	188.4	\$	185.2	(2)%	1%
Latin America		26.4		25.8		24.9		27.6		28.7	4%	9%
Asia (1)		90.5		93.6		89.9		95.4		95.4		5%
Total	\$	300.2	\$	305.0	\$	299.8	\$	311.4	\$	309.3	(1)%	3%
ICG												
North America	\$	274.5	\$	276.1	\$	282.6	\$	287.0	\$	280.0	(2)%	2%
EMEA		162.4		170.0		163.5		160.6		169.8	6%	5%
Latin America		25.2		26.1		25.7		27.5		26.9	(2)%	7%
Asia		146.5		146.6		140.0		144.4		146.9	2%	
Total	\$	608.6	\$	618.8	\$	611.8	\$	619.5	\$	623.6	1%	2%
Corporate/Other												)
	\$	29.1	\$	16.5	\$	17.8	\$	19.1	\$	25.8	35%	(11%
Total Deposits - EOP	\$	<u>937.9</u>	\$	940.3	\$	929.4	\$	950.0	\$	958.7	1%	2%
	*		*		*		*		*	0.60.0	• • /	
Total Deposits - Average	\$	935.6	\$	944.2	\$	935.1	\$	940.9	\$	960.0	2%	3%
Foreign Currency (FX) Translation Impact:	<b>•</b>	0.05	<b>^</b>	0.40.0	<b>^</b>	000 (	<b></b>	0.50.0	<b></b>		4.07	2.07
Total EOP Deposits - as Reported	\$	937.9	\$	940.3	\$	929.4	\$	950.0	\$	958.7	1 %	2%
Impact of FX Translation (2)	<u>_</u>	0.7	<u>+</u>	0.7	<b>•</b>	17.6	<b>•</b>	6.7	<b>•</b>			2.07
Total EOP Deposits - Ex-FX (2)	\$	938.6	\$	941.0	\$	947.0	\$	956.7	\$	958.7	—	2%

(1) Asia GCB includes deposits of certain EMEA countries for all periods presented.

(2) Reflects the impact of FX translation into U.S. Dollars at the second quarter of 2017 exchange rates for all periods presented. Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

# EOP LOANS

(In billions of dollars)



	2Q		3Q			40		1Q		2Q	2Q17 Incr (Decrease)	
		2016		2016		2016		2017		2017	1Q17	2Q16
Global Consumer Banking												
North America												
Credit Cards	\$	120.8	\$	125.2	\$	133.3	\$	126.4	\$	130.8	3%	8%
Retail Banking	+	54.8	+	54.8	+	55.3	-	55.5	Ŧ	55.6	_	1%
Total	\$	175.6	\$	180.0	\$	188.6	\$	181.9	\$	186.4	2%	6%
Latin America												
Credit Cards	\$	5.0	\$	4.9	\$	4.8	\$	5.2	\$	5.5	6%	10%
Retail Banking	φ	19.1	ψ	18.7	ψ	18.0	ψ	19.7	ψ	21.0	7%	10%
Total	\$	24.1	\$	23.6	\$	22.8	\$	24.9	\$	26.5	6%	10%
Asia (1)												
Credit Cards	\$	17.6	\$	17.7	\$	17.5	\$	18.3	\$	18.8	3%	7%
Retail Banking		67.5		68.1		63.0		66.2		66.8	1%	) (1%
Total	\$	85.1	\$	85.8	\$	80.5	\$	84.5	\$	85.6	1 %	1%
10(a)	φ	05.1	φ	05.0	φ	80.5	φ	04.5	φ	85.0	1 /0	1 /0
Total GCB Consumer Loans												
Credit Cards	\$	143.4	\$	147.8	\$	155.6	\$	149.9	\$	155.1	3%	8%
Retail Banking		141.4		141.6		136.3		141.4		143.4	1%	1%
Total GCB	\$	284.8	\$	289.4	\$	291.9	\$	291.3	\$	298.5	2%	5%
Corporate/Other - Consumer:												
North America												
Mortgages						• • •					(0)	)
Other		33.1		30.9		28.4		25.7		23.4	(9)%	(29%)
Ouler		2.6		2.5		2.4		1.5		1.5	_	(42%
Total												)
	\$	35.7	\$	33.4	\$	30.8	\$	27.2	\$	24.9	(8)%	(30%
International												)
	\$	5.5	\$	5.5	\$	2.4	\$	2.1	\$	1.8	(14)%	(67%
Corporate/Other - Other Consumer		0.1		0.1						0.1		
Corporate/Other - Other Consumer		0.1		0.1						0.1	_	
Total Corporate/Other - Consumer												)
	\$	41.3	<u>\$</u>	39.0	<u>\$</u>	33.2	<u>\$</u>	29.3	\$	26.8	(9)%	(35%
Total Consumer Loans	\$	326.1	\$	328.4	\$	325.1	\$	320.6	\$	325.3	1%	_
			-		-		-		-			
Total Corporate Loans												
North America	\$	139.3	\$	144.3	\$	142.3	\$	142.2	\$	146.0	3%	5%
EMEA		69.0		67.9		62.5		66.2		71.3	8%	3%
Latin America												)
		38.0		37.7		36.9		38.1		37.2	(2)%	(2%)
Asia		61.1		60.2		57.6		61.5	_	64.9	6%	6%
Total Corporate Loans	\$	307.4	<u>\$</u>	310.1	<u>\$</u>	299.3	<u>\$</u>	308.0	\$	319.4	4%	4%
Total Loans	\$	633.5	\$	638.4	\$	624.4	\$	628.6	\$	644.7	3%	2%
	Ψ	000.0	Ψ		Ψ		Ψ	020.0	Ψ	01107	0/0	<u> </u>

Foreign Currency (FX) Translation							
Impact:							
Total EOP Loans - as Reported	\$ 633.5	\$ 638.4	\$ 624.4	\$ 628.6	\$ 644.7	3%	2%
Impact of FX Translation (2)	1.4	1.3	10.3	3.0	—		
Total EOP Loans - Ex-FX (2)	\$ 634.9	\$ 639.7	\$ 634.7	\$ 631.6	\$ 644.7	2%	2%

(1) Asia GCB includes loans of certain EMEA countries for all periods presented.

(2) Reflects the impact of FX translation into U.S. Dollars at the second quarter of 2017 exchange rates for all periods presented. Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

#### SUPPLEMENTAL DETAIL CONSUMER LOANS 90+ DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW



(In millions of dollars, except EOP loan amounts in billions of dollars)

			EOP Loans					
		2Q 2016	3Q 2016	4Q 2016		1Q 2017	2Q 2017	2Q 2017
GCB (2)								
Total	\$	1,965 \$	2,166	\$ 2,293	\$	2,241 \$	2,183	\$ 298.5
Ratio		0.69 %	0.75 %	0.79	%	0.77 %	0.73 %	
Retail Bank (2)								
Total	\$	515 \$	579	\$ 474	\$	488 \$	477	\$ 143.4
Ratio		0.37 %	0.41 %	0.35 9	%	0.35 %	0.33 %	
North America (2)	\$	180 \$	256	\$ 181	\$	182 \$	155	\$ 55.6
Ratio		0.33 %	0.47~%	0.33 9	%	0.33 %	0.28 %	
Latin America	\$	157 \$	160	\$ 136	\$	141 \$	150	\$ 21.0
Ratio		0.82 %	0.86%	0.769	%	0.72 %	0.71 %	
Asia (3)	\$	178 \$	163	\$ 157	\$	165 \$	172	\$ 66.8
Ratio		0.26 %	0.24 %	0.25 9	%	0.25 %	0.26 %	
Cards								
Total	\$	1,450 \$	1,587	\$ 1,819	\$	1,753 \$	1,706	\$ 155.1
Ratio		1.01 %	1.07~%	1.17 9	%	1.17~%	1.10%	
North America - Citi-Branded	\$	510 \$	607	\$ 748	\$	698 \$	659	\$ 85.6
Ratio		0.66 %	0.75 %	0.87 9	%	0.85 %	0.77~%	
North America - Retail Services	\$	619 \$	664	\$ 761	\$	735 \$	693	\$ 45.2
Ratio		1.43 %	1.51 %	1.61 9	%	1.66 %	1.53 %	
Latin America	\$	145 \$	131	\$ 130	\$	137 \$	161	\$ 5.5
Ratio		2.90 %	2.67 %	2.71 9	%	2.63 %	2.93 %	
Asia (3)	\$	176 \$	185	\$ 180	\$	183 \$	193	\$ 18.8
Ratio		1.00 %	1.05 %	1.03 9	%	1.00 %	1.03 %	
Corporate/Other - Consumer (2) (4)	\$	878 \$	857	\$ 834	\$	684 \$	601	\$ 26.8
Ratio		2.23 %	2.29 %	2.62	%	2.45 %	2.37 %	
International	\$	170 \$	164	\$ 94	\$	77 \$	63	\$ 1.8
Ratio		3.09 %	2.98 %	3.92 9	%	3.67 %	3.50 %	
North America $(2)(4)(5)$	\$	708 \$	693	\$ 740	\$	607 \$	538	\$ 25.0
Ratio		2.09 %	<u>2.17</u> %	2.52	%	2.35%	<u>2.28</u> %	
Total Citigroup (2) (4)	\$	2,843 \$	3,023	\$ 3,127	\$	2,925 \$	2,784	\$ 325.3
Ratio	4	0.88 %	0.93 %	0.97		0.92 %	0.86 %	,

(1) The ratio of 90+ Days Past Due is calculated based on end-of-period loans, net of unearned income.

(2) The 90+ Days Past Due and related ratios for North America Retail Banking and Corporate/Other North America exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See footnote 2 on page 9 and footnote 2 on page 18.

(3) Asia includes delinquency amounts, ratios and loans of certain EMEA countries for all periods presented.

(4) See footnote 3 on page 18.

#### SUPPLEMENTAL DETAIL CONSUMER LOANS 30-89 DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW



(In millions of dollars, except EOP loan amounts in billions of dollars)

		Loans 30-89 Days Past Due (1)								
		2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q 2017			
GCB (2)										
Total	\$	2,318 \$	2,553 \$	2,540 \$	2,516 \$	2,498 9	<b>298.5</b>			
Ratio		0.82 %	0.88 %	0.87 %	0.87 %	0.84 %				
Retail Bank (2)										
Total	\$	735 \$	722 \$	726 \$	777 \$	747 5	§ 143.4			
Ratio		0.52 %	0.51 %	0.54 %	0.55 %	0.52 %				
North America (2)	\$	192 \$	198 \$	214 \$	189 \$	191 9	55.6			
Ratio		0.36%	0.37 %	0.39 %	0.35 %	0.35 %				
Latin America	\$	197 \$	196 \$	185 \$	246 \$	216 \$	\$ 21.0			
Ratio		1.03 %	1.05 %	1.03 %	1.25 %	1.03 %				
Asia (3)	\$	346 \$	328 \$	327 \$	342 \$	340 \$	66.8			
Ratio		0.51 %	0.48%	0.52 %	0.52 %	0.51 %				
Cards										
Total	\$	1,583 \$	1,831 \$	1,814 \$	1,739 \$	1,751 \$	§ 155.1			
Ratio		1.10%	1.24 %	1.17 %	1.16%	1.13 %				
North America - Citi-Branded	\$	550 \$	710 \$		632 \$	619 5	85.6			
Ratio		0.71%	0.87 %	0.80 %	0.77 %	0.72 %				
North America - Retail Services	\$	669 \$	750 \$	777 \$	730 \$	730 5	§ 45.2			
Ratio		1.55 %	1.71 %	1.64 %	1.65 %	1.62 %				
Latin America	\$	137 \$	131 \$	125 \$	145 \$	151 \$	5.5			
Ratio		2.74 %	2.67 %	2.60 %	2.79 %	2.75 %				
Asia (3)	\$	227 \$	240 \$	224 \$	232 \$	251 5	5 18.8			
Ratio		1.29 %	1.36 %	1.28 %	1.27 %	1.34 %				
Corporate/Other - Consumer (2) (4)	\$	858 \$	849 \$	735 \$	615 \$	554 \$	<b>5</b> 26.8			
Ratio		2.18 %	2.27 %	2.31 %	2.20 %	2.18 %				
International	\$	138 \$	135 \$	49 \$	60 \$	44 5	5 1.8			
Ratio		2.51%	2.45 %	2.04 %	2.86%	2.44 %				
North America (2) (4)	\$	720 \$	714 \$	686 \$	555 \$	510 5	5 25.0			
Ratio	<u> </u>	2.12 %	2.24 %	2.33 %	2.15 %	2.16%				
Total Citigroup (2) (4)	\$	3,176 \$	3,402 \$	3,275 \$	3,131 \$	3,052	325.3			
Ratio	ψ	0.98 %	1.04 %	1.01 %	0.98 %	0.94 %	y 540.J			

(1) The ratio of 30-89 Days Past Due is calculated based on end-of-period loans, net of unearned income.

(2) The 30-89 Days Past Due and related ratios for North America Retail Banking and Corporate/Other North America exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See footnote 2 on page 9 and footnote 2 on page 18.

(3) Asia includes delinquency amounts, ratios and loans of certain EMEA countries for all periods presented.

(4) See footnote 3 on page 18.

#### ALLOWANCE FOR CREDIT LOSSES - PAGE 1

(In millions of dollars)



	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q17 Increase/ (Decrease) from 1Q17 2Q16	Six Months 2016	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
Fotal Citigroup									
Allowance for Loan Losses at Beginning of Period (1)	<u>\$ 12,712</u>	<u>\$ 12,304</u>	\$ 12,439	\$ 12,060	\$ 12,030		\$ 12,626	\$ 12,060	
Gross Credit (Losses)	(2,048)	(1,948)	(2,083)	(2,144)	(2,130)	1% (4)%	6 (4,191)	(4,274)	) (2%
Gross Recoveries	432	423	387	435	420	(3)% $(3)%$		855	(270
Net Credit (Losses) / Recoveries (NCLs)	(1,616)	(1,525)	(1,696)	(1,709)	(1,710)	— (6)%	(3,340)	(3,419)	) (2%
NCLs	1,616	1,525	1,696	1,709	1,710	— 6%		3,419	2%
Net Reserve Builds / (Releases) Net Specific Reserve Builds /	(90)	258	130	(20)	67	NM NM	(48)	47	NM
(Releases)	(136)	(37)		(14)	(111)	NM 18%	(16)	<u> </u>	NM
<b>Provision for Loan Losses</b> Other (2) (3) (4) (5) (6) (7)	<b>1,390</b> (182)	<b>1,746</b> (86)	<b>1,727</b> (410)	<b>1,675</b>	<b>1,666</b> 39	(1)% 20% NM NM	<b>3,276</b> (258)	<b>3,341</b> 43	2%
Allowance for Loan Losses at End of Period (1) (a)	\$ 12,304	\$ 12,439	\$ 12,060	\$ 12,030	\$ 12,025		\$ 12,304	\$ 12,025	
Allowance for Unfunded Lending Commitments (8) (a)	<u>\$ 1,432</u>	<u>\$ 1,388</u>	<u>\$ 1,418</u>	\$ 1,377	<u>\$ 1,406</u>		\$ 1,432	<u>\$ 1,406</u>	
Provision for Unfunded Lending									
Commitments	\$ (30)	\$ (45)	\$ 33	\$ (43)	\$ 28		\$ 41	\$ (15)	
Fotal Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	<u>\$ 13,736</u>	<u>\$ 13,827</u>	<u>\$ 13,478</u>	<u>\$ 13,407</u>	<u>\$ 13,431</u>		<u>\$ 13,736</u>	<u>\$ 13,431</u>	
Fotal Allowance for Loan Losses as a Percentage of Total Loans (9) (10)	1.96 %	5 1.97 9	% 1.94 %	5 1.93 %	6 1.88%	6			
<u>Consumer:</u> Allowance for Loan Losses at Beginning of Period (1)	<u>\$ 9,807</u>	<u>\$ 9,432</u>	<u>\$ 9,673</u>	<u>\$ 9,358</u>	<u>\$ 9,495</u>		<u>\$ 9,835</u>	<u>\$ 9,358</u>	
Net Credit Losses (NCLs)	(1,475)	(1,483)	(1,576)	(1,672)	(1,633)	2% (11)%	(2,989)	(3,305)	) (11%
NCLs	1,475	1,483	1,576	1,672	1,633	(2)% $(11)%$ $(2)%$ $11%$		3,305	11%
Net Reserve Builds / (Releases) Net Specific Reserve Builds /	(74)	368	93	146	71	(51)% NM	(36)		NM
(Releases)	(125)	(36)		(2)		NM 33%		/	19%
Provision for Loan Losses	1,276	1,815	1,659	1,816	1,620	(11)% 27%		3,436	21%
Other (2) (3) (4) (5) (6) (7) Allowance for Loan Losses at End	(176)	(91)	(398)	(7)	33	NM NM	(261)	26	NM
of Period (1) (a)	\$ 9,432	\$ 9,673	\$ 9,358	\$ 9,495	\$ 9,515		\$ 9,432	\$ 9,515	
Consumer Allowance for									
Unfunded Lending Commitments (8) (a)	<u>\$42</u>	\$ 39	\$ 35	<u>\$ 41</u>	<u>\$ 40</u>		\$ 42	<u>\$40</u>	
Provision for Unfunded Lending Commitments	<u>\$4</u>	<u>\$ (4)</u>	\$ (3)	<u>\$6</u>	<u>\$ (1</u> )		\$ 5	<u>\$5</u>	
Fotal Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 9,474	\$ 9,712	\$ 9,393	\$ 9,536	\$ 9,555		<u>\$ 9,474</u>	\$ 9,555	
Consumer Allowance for Loan Losses as a Percentage of Total Consumer Loans (9)	2.89 %	5 2.95 9	% 2.88 %	5 2.96 %	6 2.93 %	6			

<u>Corporate</u>																	
llowance for Loan Losses at																	
<b>Beginning of Period</b> (1)	\$	2,905	\$	2,872	\$	2,766 \$	6	2,702 \$	2,535			\$	2,791	\$	2,702		
Net Credit (Losses) / Recoveries (NCL's)		(141)	1	(42)		(120)		(37)	(77)	NM	45%		(351)	)	(114)		689
NCLs	_																
		141		42		120		37	77	NM	(45)%		351		114	(	(68)
Vet Reserve Builds / (Releases)		(16)		(110)		37		(166)	(4)	98%	75%		(12)	)	(170)	Ν	NM
Vet Specific Reserve Builds / (Releases)		(11)	1	(1)		(89)		(12)	(27)	NM	NM		90		(39)	Ν	NM
Provision for Loan Losses	_	()		(-)		(0)		(/	(/		)	-			(2)		
1100151011101 Louis Losses		114		(69)		68		(141)	46	NM	(60%		429		(95)	N	M
Other (2)		(6)	1	5		(12)		11	6		(		3		17		
Allowance for Loan Losses at End			_			i								_			
of Period (1) (b)	\$	2,872	\$	2,766	\$	2,702 \$	5	2,535 \$	2,510			\$	2,872	\$	2,510		
	-		_		_		-					_		_			
Corporate Allowance for																	
Unfunded Lending	ø	1 200	ø	1 240	ሰ	1 202 0		1 226 0	1.200			¢	1 200	ሰ	1.200		
Commitments (8) (b)	<b>&gt;</b>	1,390	\$	1,349	\$	1,383 \$	)	1,336 \$	1,300			\$	1,390	\$	1,366		
	_																
Provision for Unfunded Lending																	
Commitments	\$	(34)	\$	(41)	\$	36 \$	6	(49) \$	29			\$	36	\$	(20)		
			_		-									-			
<b>Fotal Allowance for Loans, Leases</b>																	
and Unfunded Lending																	
Commitments [Sum of (b)]	\$	4,262	\$	4,115	\$	4,085 \$	5	3,871 \$	3,876			\$	4,262	\$	3,876		
			_		_	=						_		_			
Corporate Allowance for Loan																	
Losses as a Percentage of Total																	
				0.90 %		0.91 %		0.83 %	0.80 %								

Footnotes to these tables are on the following page (page 25).

Page 24



#### The following footnotes relate to the tables on the prior page (page 24).

- (1) Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
- (2) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, dispositions, securitizations, foreign currency translation (FX translation), purchase accounting adjustments, etc.
- (3) The second quarter of 2016 includes a reduction of approximately \$101 million related to the sale or transfers to held-for-sale (HFS) of various loan portfolios, including a reduction of \$24 million related to the transfers of a real estate loan portfolio to HFS. Additionally, the second quarter includes a reduction of approximately \$75 million related to FX translation.
- (4) The third quarter of 2016 includes a reduction of approximately \$58 million related to the sale or transfers to HFS of various loan portfolios, including a reduction of \$50 million related to the transfers of a real estate loan portfolio to HFS. Additionally, the third quarter includes a reduction of approximately \$46 million related to FX translation.
- (5) The fourth quarter of 2016 includes a reduction of approximately \$267 million related to the sale or transfers to HFS of various loan portfolios, including a reduction of \$3 million related to the transfers of a real estate loan portfolio to HFS. Additionally, the fourth quarter includes a reduction of approximately \$141 million related to FX translation.
- (6) The first quarter of 2017 includes a reduction of approximately \$161 million related to the sale or transfers to HFS of various loan portfolios, including a reduction of \$37 million related to the transfers of a real estate loan portfolio to HFS. Additionally, the first quarter includes an increase of approximately \$164 million related to FX translation.
- (7) The second quarter of 2017 includes a reduction of approximately \$19 million related to the sale or transfers to HFS of various loan portfolios, including a reduction of \$19 million related to the transfers of a real estate loan portfolio to HFS. Additionally, the second quarter includes an increase of approximately \$50 million related to FX translation.
- (8) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (9) June 30, 2016, September 30, 2016, December 31, 2016, March 31, 2017 and June 30, 2017 exclude \$32 million, \$31 million, \$29 million, \$28 million and \$27 million, respectively, of consumer loans which are carried at fair value.
- (10) June 30, 2016, September 30, 2016, December 31, 2016, March 31, 2017 and June 30, 2017 exclude \$4.1 billion, \$3.9 billion, \$3.5 billion, \$4.0 billion and \$4.2 billion, respectively, of corporate loans which are carried at fair value.

#### NM Not meaningful.

# COMPONENTS OF PROVISION FOR LOAN LOSSES

(In millions of dollars)



	2Q 2016	3Q 2016	4Q 2016	1Q 2017	2Q 2017	2Q17 Inc (Decrease 1Q17		Six Months 2016	Six Months 2017	YTD 2017 vs. YTD 2016 Increase/ (Decrease)
<b>Global Consumer</b>										
<b>Banking</b>										
Net Credit Losses	1,374	1,349	1,516	1,603	1,615	1%	18%	2,745	3,218	17%
Credit Reserve Build / (Release)	23	436	164	177	125	(29)%	NM	108	302	NM
North America	23	450	104	1//	123	(29)70		100	302	
Net Credit Losses	954	927	1,105	1,190	1,181	(1)%	24%	1,887	2,371	26%
Credit Reserve Build										
/ (Release)	49	408	117	152	101	(34)%	NM	128	253	98%
Retail Banking Net Credit Losses	45	52	83	37	39	5%	(12)0/	70	76	9%
Credit Reserve	45	52	83	57	39	5%	(13)%	70	/0	9%
Build /										)
(Release)	(12)	(40)	(22)	7	(7)	NM	42%	51	_	(100%
Citi-Branded										
<u>Cards</u>	1.45	1.10	<b>50</b> 0	(22)	<i>c</i> 1 1	(2) (1)	01.04	0.00	1 2 1 1	0.5.4
Net Credit Losses Credit Reserve	467	448	539	633	611	(3)%	31%	922	1,244	35%
Build /										
(Release)	58	263	78	92	26	(72)%	(55)%	43	118	NM
Citi Retail Services										
Net Credit Losses	442	427	483	520	531	2%	20%	895	1,051	17%
Credit Reserve										
Build /	2	105	61	52	02	550/	NIM	24	125	NIM
(Release) Latin America	3	185	61	53	82	55%	NM	34	135	NM
Net Credit Losses										)
	260	254	248	253	277	9%	7%	538	530	(1%)
Credit Reserve Build										
/ (Release)	(2)	32	36	12	50	NM	NM	15	62	NM
Retail Banking	127	120	120	127	151	100/	100/	271	200	6.0/
Net Credit Losses Credit Reserve	137	132	138	137	151	10%	10%	271	288	6%
Build /										
(Release)	(3)	47	31	14	27	93%	NM	13	41	NM
Citi-Branded										
Cards										<b>X</b>
Net Credit Losses	123	122	110	116	126	9%	2%	267	242	) (9%
Credit Reserve	125	122	110	110	120	9%	2 %	207	242	(9%)
Build /										
(Release)	1	(15)	5	(2)	23	NM	NM	2	21	NM
<u>Asia (1)</u>										
Net Credit Losses	1.60	1.60	1.60	1.60		(2) (4)	(2).04	220	215	)
Creatity Descence Desild	160	168	163	160	157	(2)%	(2)%	320	317	(1%
Credit Reserve Build / (Release)	(24)	(4)	11	13	(26)	NM	(8)%	(35)	(13)	63%
Retail Banking	(24)	(+)	11	15	(20)	1 4141	(0)/0	(55)	(15)	0370
Net Credit Losses										)
	61	73	65	62	54	(13)%	(11)%	123	116	(6%
Credit Reserve										
Build / (Release)	(21)		12	$(\boldsymbol{\epsilon})$	(0)	(50)0/	57%	(10)	(15)	17%
(Release) <u>Citi-Branded</u>	(21)		12	(6)	(9)	(50)%	51%	(18)	(15)	1 / %
Cards										
Net Credit Losses	99	95	98	98	103	5%	4%	197	201	2%
Credit Reserve										
Build /	(3)	(4)	(1)	19	(17)	NM	NM	(17)	2	NM

(Release)										
Institutional Clients										
<u>Group (ICG)</u>										
Net Credit Losses										)
	141	45	119	25	71	NM	(50)%	352	96	(73%
Credit Reserve Build /										
(Release)	(26)	(93)	(53)	(176)	(15)	91%	42%	82	(191)	NM
<u>Corporate / Other</u>										
Net Credit Losses										)
	101	131	61	81	24	(70)%	(76)%	243	105	(57%)
Credit Reserve Build /										
(Release)	(223)	(122)	(80)	(35)	(154)	NM	31%	(254)	(189)	26%
	· · · · · · · · · · · · · · · · · · ·				· _					
Total Provision for										
Loan Losses	\$ 1,390 \$	1,746 \$	1,727 \$	1,675 \$	1,666	(1)%	20%	\$ 3,276	\$ 3,341	2%

(1) Asia GCB includes NCLs and credit reserve builds (releases) for certain EMEA countries for all periods presented.

NM Not meaningful. Reclassified to conform to the current period's presentation.



	2Q 2016			3Q		4Q 2016	1Q 2017		2Q 2017		2Q17 Incr (Decrease)	from
Non-Accrual Loans (1)		2016		2016		2010		2017		2017	1Q17	2Q16
Corporate Non-Accrual Loans By Region												
North America	\$	1,280	\$	1,057	\$	984	\$	993	\$	944	(5)%	) (26%
EMEA		,		,						-		)
		762		857		904		828		727	(12)%	(5%
Latin America Asia		267		380		379		342		281	(18)%	5%
Asia		151		121		154		176		146	(17)%	(3%
Fotal												)
	\$	2,460	\$	2,415	\$	2,421	\$	2,339	\$	2,098	(10)%	(15%
Consumer Non-Accrual Loans By Region (2) (3)												
North America												)
	\$	2,520	\$	2,429	\$	2,160	\$	1,926	\$	1,754	(9)%	(30%
Latin America		004		0.4.1		711		727		702	0.0/	)
Asia (4)		884 301		841 282		711 287		737 292		793 301	8% 3%	(10%
Fotal		301		202		207		272		501	570	)
	\$	3,705	\$	3,552	\$	3,158	\$	2,955	\$	2,848	(4)%	(239
	-		_		-		_		-			
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASSETS												
institutional Clients Group	\$	13	\$	12	\$	14	\$	13	\$	26	100%	100%
Global Consumer Banking		•										)
Corporate/Other		38		41		34		33		33	_	(13%
		124		108		138		127		109	(14)%	(129
FOTAL OTHER REAL ESTATE OWNED (OREO) (5)			-		-		-		_			)
	\$	175	\$	161	\$	186	\$	173	\$	168	(3)%	(4%
OREO By Region: North America												)
	\$	151	\$	132	\$	161	\$	136	\$	128	(6)%	(15%
EMEA		—		1		—		1		1	—	100%
Latin America		19		18		18		31		31		63%
Asia Fotal		5		10		7		5		8	60%	609 )
Total	\$	175	\$	161	\$	186	\$	173	\$	168	(3)%	) (49
	=		-				-		-		· · · ·	,
Other Repossessed Assets	\$	_	\$		\$		\$		\$			
	-		-						-			
Non-Accrual Assets (NAA) (6)												
Corporate Non-Accrual Loans												)
	\$	2,460	\$	2,415	\$	2,421	\$	2,339	\$	2,098	(10)%	(15%
Consumer Non-Accrual Loans		3,705		3,552		3,158		2,955		2,848	(4)%	) (239
Non-Accrual Loans (NAL)	-	5,705	_	5,552	_	5,150	_	2,955	_	2,040	(+)70	(23%
		6,165		5,967		5,579		5,294		4,946	(7)%	(20%
OREO		,										)
		175		161		186		173		168	(3)%	(4%

Other Repossessed Assets	_				_		_
Non-Accrual Assets (NAA)							)
	<u>\$ 6,340</u>	6,128 \$	5,765 \$	5,467 \$	5,114	(6)%	(19%
NAL as a % of Total Loans	0.97 %	0.93 %	0.89 %	0.84 %	0.77~%		
NAA as a % of Total Assets	0.35 %	0.34 %	0.32 %	0.30 %	0.27 %		
Allowance for Loan Losses as a % of NAL	200 %	208 %	216 %	227 %	243 %		

<sup>(1)</sup> Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.

- (3) Excludes SOP 03-3 purchased distressed loans.
- (4) Asia GCB includes balances for certain EMEA countries for all periods presented.
- (5) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral. Also includes former premises and property for use that is no longer contemplated.
- (6) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

<sup>(2)</sup> The fourth quarter of 2016 reflects the transfers of non accrual loans to HFS resulting from the agreements to sell the Brazil and Argentina consumer banking businesses.

### CITIGROUP REGULATORY CAPITAL RATIOS, TANGIBLE COMMON EQUITY, BOOK VALUE PER SHARE, TANGIBLE BOOK VALUE PER SHARE AND RETURNS ON EQUITY



(In millions of dollars or shares, except per share amounts and ratios)

	 June 30, 2016	Se	eptember 30, 2016	De	cember 31, 2016		March 31, 2017(2)	June 30, 2017(3)	Six Months 2016	Six Months 2017
<u>Common Equity Tier 1 Capital</u> Ratio and Components(1)										
Citigroup Common Stockholders' Equity(4)	\$ 212,819	\$	212,506	\$	206,051	\$	208,907 \$	210,950		
Add: Qualifying noncontrolling interests	134		140		129		133	143		
Regulatory Capital Adjustments and Deductions:										
Less:										
Accumulated net unrealized losses on cash flow hedges, net of tax(5)	(149)		(232)		(560)		(562)	(445)		
Cumulative unrealized net gain (loss) related to changes in fair value of financial liabilities attributable to own	()		( )		(222)		()	(1.2)		
creditworthiness, net of tax(6)	574		335		(61)		(173)	(291)		
Intangible Assets: Goodwill, net of related deferred tax liabilities	<b>21</b> 0 <b>5</b> 4		21.5.0		20.050		<b>21</b> 440	21.500		
(DTLs)(7) Identifiable intangible assets	21,854		21,763		20,858		21,448	21,589		
other than mortgage servicing rights (MSRs),										
net of related DTLs Defined benefit pension plan net	5,358		5,177		4,876		4,738	4,587		
assets	964		891		857		836	796		
Deferred tax assets (DTAs) arising from net operating loss, foreign tax credit and general business credit										
carry-forwards	22,942		22,503		21,337		21,077	20,832		
Excess over 10% / 15% limitations for other DTAs, certain common stock										
investments and MSRs(8)	 6,876		7,077		9,357		9,012	8,851		
Common Equity Tier 1 Capital (CET1)	\$ 154,534	\$	155,132	\$	149,516	\$	152,664 \$	155,174		
Risk-Weighted Assets (RWA)	\$ 1,232,856		1,228,283	\$	1,189,680		1,191,463 \$	1,189,490		
Common Equity Tier 1 Capital Ratio	 				<u> </u>					
(CET1/RWA)	12.53 %	6	12.63 %	6	12.57 %	6	12.81 %	13.0 %		
Supplementary Leverage Ratio and										
<u>Components</u>										
Common Equity Tier 1 Capital										
(CET1)	\$ 154,534	\$	155,132	\$	149,516	\$	152,664 \$	155,174		
Additional Tier 1 Capital (AT1)(9)	 19,493		19,628		19,874		19,791	19,913		
Total Tier 1 Capital (T1C) (CET1 + AT1)	\$ 174,027	\$	174,760	\$	169,390	\$	172,455 \$	175,087		
Total Leverage Exposure (TLE)	\$ 2,326,929	\$	2,360,520	\$	2,345,391		2,372,333 \$	2,418,375		
Supplementary Leverage Ratio	 			<u> </u>	<u> </u>					
(T1C/TLE)	7.48 %	6	7.40 %	6	7.22 %	6	7.27 %	7.2 %		

Net DTAs Excluded from Common Equity Tier 1 Capital		28,023		27,818		29,246		28,671	28,224				
Tangible Common Equity, Book Value Per Share, Tangible Book Value Per Share and Returns on Equity													
Common Stockholders' Equity	\$	212,635	¢	212,322	¢	205,867	¢	208,723 \$	210,766				
Less:	φ	212,033	φ	212,322	φ	205,807	φ	208,725 \$	210,700				
Goodwill		22,496		22,539		21,659		22,265	22,349				
Intangible assets (other than MSRs)		5,521		5,358		5,114		5,013	4,887				
Goodwill and identifiable intangible assets (other than		30		30		72		48	120				
MSRs) related to assets HFS Tangible Common Equity (TCE)	\$	184,588	\$	184,395	\$	179,022	\$	181,397 \$	183,410				
Tangible Common Equity (TCE)	\$	184,588	\$	184,395	\$	179,022	\$	181,397 \$	183,410				
Common Shares Outstanding (CSO)		2,905.4		2,849.7		2,772.4		2,753.3	2,724.6				
Book Value Per Share (Common													
Equity/CSO)	\$	73.19	\$	74.51	\$	74.26	\$	75.81 \$	77.36				
Tangible Book Value Per Share (TCE/CSO)	\$	63.53	\$	64.71	\$	64.57	\$	65.88 \$	67.32				
Net Income Available to Common Shareholders	\$	3,676	\$	3,615	\$	3,253	\$	3,789 \$	3,552	\$	6,967	\$	7,341
Average Common Stockholders' Equity	\$	210,146	_	212,321		208,965		206,903 \$	209,693	\$	208,615	\$	208,298
Average TCE	\$	184,130	\$	184,492	\$	181,709	\$	180,210 \$	182,404	\$	182,420	\$	181,276
Less: Average Net DTAs Excluded from Common Equity Tier 1 Capital(10)		28,503		27,921		28,532		28,959	28,448		29,333		28,714
Average TCE, Excluding Average Net DTAs Excluded from Common Equity Tier 1 Capital	\$	155,627	\$	156,571	\$	153,177	\$	151,251 \$	153,956	\$	153,087		152,562
			<u> </u>		-		-						
Return on Average Common Stockholders' Equity		7.0 9	%	6.8 %	%	6.2 %	%	7.4 %	<u>6.8</u> %	,	6.7 9	%	7.1%
Return on Average TCE (ROTCE)(11)		8.0 9	%	7.8 %	%	7.1 %	%	8.5 %	7.8%		7.7 9	%	8.2 %
Return on Average TCE, Excluding Average Net DTAs Excluded from Common Equity Tier 1 Capital		9.5 9	%	9.2 %	%	8.4 %	%	10.2 %	9.3 %		9.2 9	%	9.7 %

(1) See footnote 1 on page 1.

(2) See footnote 3 on page 1.

(3) Preliminary.

(4) Excludes issuance costs related to outstanding preferred stock in accordance with Federal Reserve Board regulatory reporting requirements.

(5) Common Equity Tier 1 Capital is adjusted for accumulated net unrealized gains (losses) on cash flow hedges included in accumulated other comprehensive income that relate to the hedging of items not recognized at fair value on the balance sheet.

(6) The cumulative impact of changes in Citigroup's own creditworthiness in valuing liabilities for which the fair value option has been elected and own-credit valuation adjustments on derivatives are excluded from Common Equity Tier 1 Capital, in accordance with the U.S. Basel III rules.

(7) Includes goodwill "embedded" in the valuation of significant common stock investments in unconsolidated financial institutions.

(8) Assets subject to 10%/15% limitations include MSRs, DTAs arising from temporary differences and significant common stock investments in unconsolidated financial institutions.

For all periods presented, the deduction related only to DTAs arising from temporary differences that exceeded the 10% limitation. Additional Tier 1 Capital primarily includes qualifying noncumulative perpetual preferred stock and qualifying trust preferred

- (9) Additional Tier 1 Capital primarily includes qualifying noncumulative perpetual preferred stock and qualifying trust preferred securities.
   (10) Perpresents average net DTAs excluded in arriving at Common Equity Tier 1 Capital under full implementation of the U.S. Base
- (10) Represents average net DTAs excluded in arriving at Common Equity Tier 1 Capital under full implementation of the U.S. Basel III rules.

(11) ROTCE represents annualized net income available to common shareholders as a perecentage of average TCE.