

2008-06-04

## **Exchange Notice**

IT 50/08

## IT - Delay in Cash Markets opening on Tuesday, June 3

On Tuesday June 3, trading members experienced disturbances in the cash market system. The problems occurred during the log-on session. Problems also occurred during the Monday morning log-on session. Actions taken after Monday's system disturbances did not solve the problems and re-occurred on Tuesday.

At 8:38 CET, it was decided that the opening of the markets in Stockholm, Helsinki and Copenhagen was going to be postponed 30 minutes.

Troubleshooting continued and at 9:18 CET it was decided to further postpone the opening until 12:00 CET.

The system problems were still unsolved and it was decided to further postpone the opening until 13:30 CET.

The problem was identified and with further postponement the cash markets opened at 14:30 CET.

The cause of the problem was in the log-on process when interacting between the operating system, the network and the software.

We have taken actions to prevent it from happening again.

We apologize for the inconvenience this may have caused you and we are working to minimize the risk of all types of disturbances.

For further information concerning this exchange notice please contact your Technical Account Manager:

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Best regards OMX Nordic Exchange