

Our people make the difference

FOR IMMEDIATE RELEASE

18th June 2010

TRANSCOM ISSUES NEW SHARES TO BOARD DIRECTORS

Transcom WorldWide S.A., the global outsourced services provider, today announced that following the decision taken by shareholders at the Annual General Meeting on 26 May 2009, Transcom has issued 36,571 new Class A voting shares and 36,565 Class B new nonvoting shares to its Directors, which constitutes part of their remuneration for services rendered in 2009. As of today, the total number of outstanding shares of Transcom WorldWide S.A. amounts to 73,366,893 shares of which there are 36,684,903 Class A voting shares, each with nominal value of EUR 0.43 and 36,681,990 Class B non-voting shares, each with nominal value of EUR 0.43.

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About Transcom

Transcom WorldWide S.A. is a leading business process outsourcer specialising in Customer Relationship Management (CRM) and Credit Management Services (CMS). We employ more than 22,500 staff across our global footprint spanning 29 markets: Austria, Belgium, Canada, Chile, Croatia, Czech Republic, Denmark, Estonia, France, Germany, Hungary, Italy, Latvia, Lithuania, Luxembourg, the Netherlands, Norway, the Philippines, Poland, Portugal, Romania, Serbia, Slovakia, Spain, Sweden, Switzerland, Tunisia, the United Kingdom and the United States of America.

The company provides specialist CRM and CMS solutions for global brands, including Fortune 1,000 companies across a wide range of industry sectors, including financial services, telecommunications, e-commerce, travel & tourism, retail, and utilities. Transcom design solutions transforming customer communication channels, including inbound communication; telemarketing and outbound; administrative tasks; credit management; web servicing; consultancy services; contract automation; legal services; and interpretation services. Our solutions enhance customer loyalty by improving the client experience from a lower operating model using our offshore support model.

Transcom WorldWide S.A. Class A and Class B shares are listed on the Nasdaq OMX Stockholm Mid Cap list under the symbols 'TWW SDB A' and 'TWW SDB B'.

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