## oriflame

natural swedish cosmetics

## Interim report 1 January - 30 June 2010

Three months ended 30 June 2010

- Local currency sales increased by $9 \%$ and Euro sales increased by $19 \%$ to $€ 375.0 \mathrm{~m}$ ( $€ 315.5 \mathrm{~m}$ ).
- Average size of the sales force increased by $5 \%$ to 3.6 m consultants and closing sales force was up by $4 \%$.
- EBITDA before restructuring costs amounted to $€ 44.3 \mathrm{~m}(€ 38.7 \mathrm{~m})$.
- The operating margin before restructuring costs was $10.1 \%(10.3 \%)$ resulting in an operating profit of $€ 37.9 \mathrm{~m}$ ( $€ 32.3 \mathrm{~m}$ ).
- Net profit before restructuring costs amounted to $€ 29.5 \mathrm{~m}$ ( $€ 22.6 \mathrm{~m}$ ).

Six months ended 30 June 2010

- Local currency sales increased by $6 \%$ and Euro sales increased by $12 \%$ to $€ 736.8 \mathrm{~m}$ ( $€ 656.8 \mathrm{~m}$ ).
- Net profit before restructuring costs amounted to $€ 66.7 \mathrm{~m}$ ( $€ 46.8 \mathrm{~m}$ ).
- EPS after dilution and before restructuring costs amounted to $€ 0.52$ ( $€ 0.40$ ).
- Cash flow from operating activities amounted to $€ 22.7 \mathrm{~m}(29.9 \mathrm{~m})$.
- Business conditions in Iran have deteriorated and this development has escalated after the close of the quarter. For this reason Oriflame is now evaluating its options in this market.
- EPS after dilution and before restructuring costs amounted to $€ 1.17$ ( $€ 0.82$ ).
- Cash flow from operating activities amounted to $€ 43.4 \mathrm{~m}(€ 42.5)$.

[^0]

## Sales and earnings

| FINANCIAL SUMMARY <br> (€ Million) | 3 months ended 30 June |  | Change | 6 months ended 30 June |  | Change | Last 12 <br> Months, July '09 June ' 10 | $\begin{gathered} \text { Year end } \\ 2009 \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 |  | 2010 | 2009 |  |  |  |
| Sales | 375.0 | 315.5 | 19\% | 736.8 | 656.8 | 12\% | 1,396.7 | 1,316.6 |
| Gross margin, \% | 67.5 | 66.4 | - | 67.3 | 66.4 | - | 66.9 | 66.4 |
| EBITDA | $44.3{ }^{1}$ | 38.7 | 14\% | $93.7^{2}$ | 82.1 | 14\% | $179.9^{3}$ | $168.3^{4}$ |
| Operating profit | $37.9{ }^{1}$ | 32.3 | 17\% | $80.1^{2}$ | 70.2 | 14\% | $156.6^{3}$ | $146.8^{4}$ |
| Operating margin, \% | $10.1{ }^{1}$ | 10.3 | - | $10.9^{2}$ | 10.7 | - | $11.2^{3}$ | $11.1{ }^{4}$ |
| Profit before tax | $34.7{ }^{1}$ | 26.7 | 30\% | $78.5^{2}$ | 54.1 | 45\% | $142.9^{3}$ | $118.6^{4}$ |
| Net profit | $29.5{ }^{1}$ | 22.6 | 30\% | $66.7^{2}$ | 46.8 | 43\% | $121.6^{3}$ | $101.7^{4}$ |
| EPS, diluted, € | $0.52^{1}$ | 0.40 | 29\% | $1.17^{2}$ | 0.82 | 42\% | $2.13{ }^{3}$ | $1.78{ }^{4}$ |
| Cash flow from operating activities | 22.7 | 29.9 | (24\%) | 43.4 | 42.5 | 2\% | 132.6 | 131.7 |
| Net interest-bearing debt | $233.4^{5}$ | 236.9 | (1\%) | $233.4{ }^{5}$ | 236.9 | (1\%) | $233.4{ }^{5}$ | 160.0 |
| Sales force, average, '000 | 3,576 | 3,417 | 5\% | 3,536 | 3,258 | 9\% | 3,391 | 3,468 |

1) Before restructuring costs in the EMEA region of $€ 0.05 \mathrm{~m}$
2) Before restructuring costs in the EMEA region of $€ 0.1 \mathrm{~m}$.
3) Before restructuring costs in the EMEA region of $€ 1.5 \mathrm{~m}$.
4) Before restructuring costs in the EMEA region of $€ 1.3 \mathrm{~m}$.
5) Net interest-bearing debt includes US Loan fair value. The net interest-bearing debt would be $€ 213.1$ when US Loan is measured at $€ /$ USD exchange rate of 1.36 , reflecting the value of the corresponding currency swap. See note 9 .

## Three months ended 30 June 2010

Sales in local currencies increased by $9 \%$ and by $19 \%$ in Euro to $€ 375.0 \mathrm{~m}$ compared to $€ 315.5 \mathrm{~m}$ in the same quarter last year. Sales growth in local currencies was driven by a $5 \%$ increase in the average size of the sales force and a $4 \%$ increase in productivity. Closing sales force increased by $4 \%$ to 3.5 m consultants. Unit sales decreased by $1 \%$. Oriflame had positive effects on sales due to timing differences in the catalogue launch dates compared to last year.

Local currency sales increased in Asia by 24\%, in Latin America 20\% and in CIS \& Baltics 12\% while EMEA decreased by $2 \%$.

Gross margins improved to $67.5 \%$ (66.4\%) while operating margins before restructuring costs amounted to $10.1 \%$ ( $10.3 \%$ ). Currency movements had 2 percentage points positive effect on the operating margin. This was more than offset by higher sales and marketing costs, higher duties and increased stock provisions.

Profit before tax and restructuring costs amounted to $€ 34.7$ ( $€ 26.7 \mathrm{~m}$ ). Results were positively affected by $€ 5.2 \mathrm{~m}$ in foreign exchange gains. Net profit before restructuring costs amounted to $€ 29.5 \mathrm{~m}$ ( $€ 22.6 \mathrm{~m}$ ) and fully diluted earnings per share increased to $€ 0.52$ ( $€ 0.40)$.

Cash flow from operating activities amounted to $€ 22.7 \mathrm{~m}(€ 29.9 \mathrm{~m})$ mainly as a result of an increase in working capital of $€ 14.0 \mathrm{~m}$ compared to a decrease of $€ 2.0 \mathrm{~m}$ last year.

## Six months ended 30 June 2010

Sales in local currencies increased by $6 \%$ and by $12 \%$ in Euro to $€ 736.8 \mathrm{~m}$ compared to $€ 656.8 \mathrm{~m}$ in the same period last year.

Sales growth in local currencies was driven by an $8 \%$ increase in the average size of the sales force partly offset by a $2 \%$ decrease in productivity.

Gross margins improved to $67.3 \%(66.4 \%)$ and operating margins before restructuring costs were $10.9 \%(10.7 \%)$. Currency movements had 1 percentage point positive effect on margins during the first six months.

Net profit before restructuring costs amounted to $€ 66.7 \mathrm{~m}(€ 46.8 \mathrm{~m})$ and diluted earnings per share increased to $€ 1.17$ ( $€ 0.82$ ).

Cash flow from operating activities amounted to $€ 43.4 \mathrm{~m}$ ( $€ 42.5 \mathrm{~m}$ ).

## Operating highlights

Marketing and Products
Oriflame's price points in the second quarter 2010 were approximately $5 \%$ higher on average than in the same period last year. Unit sales were down by $1 \%$ but the product mix effect on sales was positive by 5 percentage points. This was mainly a result of the continued strong sales of fragrances and wellness products as well as the success of higher priced accessories.

Fragrance sales was boosted by the cross category low price summer range Savannah as well as the launch of two female fragrances: Precious Moments and Chiffon. Chiffon is endorsed by Ani Lorak, the Ukrainian top singer celebrity.

Wellness by Oriflame has now reached the top 10 list of the best selling Oriflame brands.
Accessories is continuing its great development mainly due to trend fashion collections like the collection in cooperation with the Swedish illustrator Liselotte Watkins.

Colour Cosmetics has during the spring recovered some lost ground by its launch of the first-to-theworld innovation Triple Core Lipstick also endorsed by Ani Lorak, selling 1 million units in the CIS \& Baltics region only.

Skin Care successfully launched the Aqua Rhythm facial moisturizer brand within the upper mass market segment, targeting women at the age of 30 .

## Global Supply

Oriflame has during the quarter built up inventories in line with the prevailing target. As a consequence Oriflame has seen improvements in the service levels during the latter part of the second quarter.

Oriflame's efforts to restructure its global distribution network and footprint continue and during the first half of 2010 Oriflame added two more markets which will be served by the Group Distribution Centre in Warsaw. Furthermore a new distribution centre is scheduled to open at the beginning of next year in Budapest serving neighboring countries. By consolidating the inventory closer to the consultants and by eliminating intermediate warehouses in the various markets, the lead times will be shortened, product availability will be improved and the inventory will be better controlled and managed.

During the period Oriflame successfully completed the implementation of JDA® Fulfillment. The deployment of this solution enables the company to reduce its fulfillment planning cycles from monthly to daily and improve its supply chain visibility. As a result, Oriflame can now respond faster to global market changes, helping it better meet ever-changing consumer customer demand.

In the second quarter, Oriflame signed the building contract for its new production facility located 40 km east of Moscow. The construction project will be phased, with a group distribution centre and a personal- and hair care production facility completed in the first phase. The capacity of the production facility will be 150-200 million units and the total capex, including group distribution centre is expected to amount to $€ 125-175 \mathrm{~m}$ over four years. Construction of the facility is now starting.

## Regional highlights

## CIS \& Baltics

## Countries

| Armenia | Latvia |
| :--- | :--- |
| Azerbaijan | Lithuania |
| Belarus | Moldova |
| Estonia | Mongolia |
| Georgia | Russia |
| Kazakhstan | Ukraine |
| Kirgizstan | Uzbekistan |

## Key figures

|  | Q2'09 | Q3'09 | Q4'09 | Q1'10 | Q2'10 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Sales, €m | 168.5 | 145.9 | 213.8 | 205.1 | 208.0 |
| Sales growth in $€$ | $(1 \%)$ | $(9 \%)$ | $(11 \%)$ | $4 \%$ | $23 \%$ |
| Sales growth in lc | $19 \%$ | $16 \%$ | $14 \%$ | $3 \%$ | $12 \%$ |
| Op profit, €m | 23.7 | 11.4 | 38.1 | 31.3 | 30.3 |
| Op margin | $14.0 \%$ | $7.8 \%$ | $17.8 \%$ | $15.3 \%$ | $14.6 \%$ |
| Avg. Sales force, '000 | 2,046 | 1,783 | 1,973 | 2,080 | 2,135 |

## Development

Local currency sales in the second quarter 2010 increased by $12 \%$ as a result of a $4 \%$ increase in the average size of the sales force and $8 \%$ increase in productivity compared to last year. Euro sales increased by $23 \%$ to $€ 208.0 \mathrm{~m}$ ( $€ 168.5 \mathrm{~m}$ ) and closing sales force was up by $3 \%$ year over year.

Sales growth was strong in Belarus, Ukraine and the Baltics. Sales in Russia increased by 8\% in local currency. Oriflame had positive timing effects on sales due to timing differences in the catalogue launch dates compared to last year.

Operating margins amounted to $14.6 \%$ ( $14.0 \%$ ), which resulted in an operating profit of $€ 30.3 \mathrm{~m}$ ( $€ 23.7 \mathrm{~m}$ ). Gross margins were 1 percentage point higher than last year due to favourable currency rates and higher prices. This was partly offset by increased discounts while operating margins were negatively affected by increased marketing costs.

EMEA

| Countries |  |  | Key figures |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| osnia | Holland | Romania |  | Q2'09 | Q3'09 | Q4'09 | Q1'10 | Q2'10 |
| Bulgaria | Hungary | Serbia | Sales, €m | 98.3 | 85.5 | 114.6 | 98.3 | 100.5 |
| Croatia | Morocco | Slovakia | Sales growth in $€$ | 1\% | (7\%) | 6\% | 1\% | 2\% |
| Czech Rep | Macedonia | Slovenia | Sales growth in lc | 9\% | - | 10\% | (3\%) | (2\%) |
| Egypt | Norway | Spain | Op profit, €m | 14.7 | 11.3 | 19.7* | 10.7* | 13.9* |
| Finland | Poland | Sweden | Op margin | 15.0\% | 13.3\% | 17.2\% | 10.9\% | 13.8\% |
| Greece | Portugal | Turkey | Avg. Sales force, '000 | 807 | 717 | 769 | 813 | 818 |

## Development

Local currency sales decreased by $2 \%$ as a result of a $3 \%$ decrease in productivity partly offset by a $1 \%$ increase in the size of the sales force. Euro sales increased by $2 \%$ to $€ 100.5 \mathrm{~m}(€ 98.3 \mathrm{~m})$ and the closing sales force was constant compared to last year. Sales growth was particularly strong in Turkey, Morocco and Egypt while most Central European and Nordic countries were weak.

Operating margins amounted to $13.8 \%$ ( $15.0 \%$ ) resulting in an operating profit of $€ 13.9 \mathrm{~m}(€ 14.7 \mathrm{~m})$. Margins were lower mainly as a result of higher sales and marketing costs and higher discounts.

## Latin America

| Countries | Key figures |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Chile |  | Q2'09 | Q3'09 | Q4’09 | Q1'10 | Q2'10 |
| Colombia | Sales, €m | 16.2 | 15.3 | 16.5 | 17.4 | 22.4 |
| Ecuador | Sales growth in $€$ | 8\% | - | 9\% | 19\% | 38\% |
| Mexico | Sales growth in lc | 13\% | 4\% | 11\% | 10\% | 20\% |
| Peru | Op profit, €m | 1.1 | 0.8 | - | 0.4 | 0.8 |
|  | Op margin | 6.5\% | 5.5\% | (0.2\%) | 2.4\% | 3.5\% |
|  | Avg. Sales force, '000 | 134 | 135 | 137 | 137 | 153 |

## Development

Local currency sales increased by $20 \%$ driven by a $14 \%$ increase in the size of the sales force and a $6 \%$ increase in productivity. Euro sales increased by $38 \%$ to $€ 22.4 \mathrm{~m}(€ 16.2 \mathrm{~m})$. Sales growth was strong in all countries. Closing sales force was up by $14 \%$.

Operating margins amounted to $3.5 \%$ ( $6.5 \%$ ) mainly due to higher infrastructure costs. This resulted in an operating profit of $€ 0.8 \mathrm{~m}(€ 1.1 \mathrm{~m})$.

Asia

| Countries |  | Key figures |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| China | Pakistan |  | Q2'09 | Q3'09 | Q4'09 | Q1'10 | Q2'10 |
| India | Sri Lanka | Sales, €m | 27.6 | 26.2 | 32.8 | 36.3 | 39.2 |
| Indonesia | Thailand | Sales growth in $€$ | 42\% | 26\% | 40\% | 38\% | 42\% |
| Iran | Vietnam | Sales growth in lc | 39\% | 27\% | 49\% | 35\% | 24\% |
|  |  | Op profit, €m | 1.7 | 2.3 | 4.0 | 1.2 | 2.8 |
|  |  | Op margin | 6.2\% | 8.7\% | 12.1\% | 3.4\% | 7.1\% |
|  |  | Avg. Sales force, '000 | 429 | 386 | 406 | 466 | 470 |

## Development

Local currency sales increased by $24 \%$ as a result of a $10 \%$ increase of the sales force and a $14 \%$ productivity increase. Euro sales increased by $42 \%$ to $€ 39.2 \mathrm{~m}(€ 27.6 \mathrm{~m})$. Closing sales force was up by $10 \%$. The operating margin was $7.1 \%(6.2 \%)$ resulting in an operating profit of $€ 2.8 \mathrm{~m}(€ 1.7 \mathrm{~m})$.

Business conditions in Iran have deteriorated and this development has escalated after the close of the quarter. For this reason Oriflame is now evaluating its options in this market. Iran represents approximately $20 \%$ of the sales in the Asia region and is an important profit contributor.

## Cash flow \& investments

Cash flow from operating activities amounted to $€ 22.7 \mathrm{~m}$ ( $€ 29.9 \mathrm{~m}$ ) during the second quarter and $€ 43.4 \mathrm{~m}$ ( $€ 42.5 \mathrm{~m}$ ) in the six month period. An increase in EBITDA of $€ 11.6 \mathrm{~m}$ in the six month period was partly offset by an unfavourable working capital development of $€ 18.5 \mathrm{~m}$ compared to the same period last year. The main reason for this was an increase in inventories.

Cash flow used in investing activities in the six month period amounted to $€-29.7 \mathrm{~m}(€-12.6 \mathrm{~m})$. The increase was mainly due to investments within Manufacturing in Russia.

## Financial position

Net interest-bearing debt amounted to $€ 233.4 \mathrm{~m}^{*}$ compared to $€ 236.9 \mathrm{~m}$ at the end of the second quarter 2009 and $€ 160.0 \mathrm{~m}$ at year end 2009. Net interest-bearing debt increased mainly as a result of the $€ 71.0 \mathrm{~m}$ paid in dividends in May. The net debt/EBITDA ratio was 1.30 (1.23) and interest cover amounted to 6.1 (6.2) in the six month period.

> *) Net interest-bearing debt includes US Loan fair value. The net interest-bearing debt would be $€ 213.1$ when US Loan is measured at $€ /$ USD exchange rate of 1.36 , reflecting the value of the corresponding currency swap. See note 9 .

## Personnel

The average number of full time equivalent employees in the second quarter 2010 was $8,208(8,213)$.

## Incentive Programme

2007 investments made by participants of the 2005 Share Incentive Plan has resulted in 65,647 Achievement Shares to a total of 96 participants to be issued by the Company under the terms of the 2005 Share Incentive Plan approved by the AGM/EGM held on 19 May 2005. The majority of these shares have been issued during the second quarter, the remainder will be issued in the third quarter 2010.

In addition, under the terms of the 2008 Share Incentive Plan approved by the AGM/EGM held on 19 May 2008, a total of 136 participants have invested in Oriflame shares pursuant to the 2010 investment offer, leading to the purchase of 100,481 Investment Shares. These Investment Shares will be issued in the third quarter 2010.

## Long term financial targets

Oriflame's long term financial targets are to achieve local currency sales growth of around $10 \%$ per annum and to reach an operating margin of $15 \%$.

A number of factors impact sales and margins in-between quarters:

- Effectiveness of individual catalogues and product introductions
- Effectiveness and timing of recruitment programmes
- Timing of sales and marketing activities
- The number of effective sales days per quarter
- Currency effect on sales and results


## Outlook for 2010

Oriflame's outlook for 2010 is unchanged. Sales growth for 2010 is expected to be in line with Oriflame's long term target of around $10 \%$ in local currency and operating margins are expected to be above $12 \%$ at current exchange rates.

## Financial Calendar for 2010

Interim report for the third quarter 2010 will be released on 26 October.

## Other

This report has not been reviewed by the Company's auditors.
A Swedish translation is available on www.oriflame.com.

Conference call for the financial community
The company will host a conference call on Wednesday 11 August at 10.30 CET.
Participant access numbers:
Sweden: +46 (0)8 50626900
UK: +44 (0) 2077509905
US: +1 7036219132
Luxemburg: +352 27302194
Switzerland: +41 (0)445 804411
Confirmation code: 609705\# / Oriflame

The conference call will be audio web cast in listen only mode through Oriflame's web site: www.oriflame.com or http://webcast.zoomvision.se/clients/oriflame/100811/.

11 August 2010

Magnus Brännström
Chief Executive Officer

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Magnus Brännström

Sales, operating profit and consultants by region

| Sales <br> (€ Million) | 3 months ended 30 June |  | Change in Euro | Change in local currency |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 2009 |  |  |
| CIS \& Baltics | 208.0 | 168.5 | 23\% | 12\% |
| EMEA | 100.5 | 98.3 | 2\% | (2\%) |
| Latin America | 22.4 | 16.2 | 38\% | 20\% |
| Asia | 39.2 | 27.6 | 42\% | 24\% |
| Manufacturing | 1.1 | 1.2 | (2\%) | (10\%) |
| Other | 3.8 | 3.7 | 3\% | 3\% |
| Total sales | 375.0 | 315.5 | 19\% | 9\% |


| Sales <br> (€ Million) | $\begin{gathered} 6 \text { months } \\ \text { ended } 30 \text { June } \end{gathered}$ |  | Change in Euro | Change in local currency | Rolling 12months, July09 -June 10 | $\begin{array}{r} \text { Year end } \\ 2009 \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 |  |  |  |  |
| CIS \& Baltics | 413.1 | 365.4 | 13\% | 7\% | 772.7 | 725.0 |
| EMEA | 198.8 | 195.4 | 2\% | (2\%) | 398.9 | 395.4 |
| Latin America | 39.8 | 30.8 | 29\% | 15\% | 71.6 | 62.6 |
| Asia | 75.4 | 53.9 | 40\% | 29\% | 134.4 | 112.9 |
| Manufacturing | 2.7 | 4.4 | (37\%) | (43\%) | 5.4 | 7.0 |
| Other | 7.0 | 6.9 | 1\% | 1\% | 13.7 | 13.7 |
| Total sales | 736.8 | 656.8 | 12\% | 6\% | 1,396.7 | 1,316.6 |


| Operating profit <br> (€ Million) | $\begin{aligned} & 3 \text { months } \\ & \text { ended } 30 \text { June } \end{aligned}$ |  |  | 6 months ended 30 June |  |  | Rolling 12 months, July 09 June 10 | $\begin{array}{r} \text { Year } \\ \text { end } \\ 2009^{1} \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 | Change | 2010 | 2009 | Change |  |  |
| CIS \& Baltics | 30.3 | 23.7 | 28\% | 61.6 | 57.2 | 8\% | 111.1 | 106.8 |
| EMEA | 13.9 | 14.7 | (6\%) | 24.6 | 28.1 | (12\%) | 55.7 | 59.1 |
| Latin America | 0.8 | 1.1 | (25\%) | 1.2 | 0.5 | 149\% | 2.0 | 1.3 |
| Asia | 2.8 | 1.7 | 63\% | 4.0 | 2.9 | 40\% | 10.3 | 9.1 |
| Manufacturing | 4.1 | (1.3) | n.m | 5.5 | (0.8) | n.m | 3.1 | (3.2) |
| Other | (14.0) | (7.6) | n.m | (16.9) | (17.7) | n.m | (25.5) | (26.3) |
| Total operating profit | 37.9 | 32.3 | 17\% | 80.0 | 70.2 | 14\% | 156.7 | 146.8 |

1) Before restructuring costs due to the new operational platform of $€ 1.3 \mathrm{~m}$.

| Sales Force('000) | Average in the 3 months ended 30 June |  | Average in the 6 months ended 30 June |  |  | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 | Change | 2010 | 2009 |  |
| CIS \& Baltics | 2,135 | 2,046 | 4\% | 2,110 | 1,932 | 9\% |
| EMEA | 818 | 808 | 1\% | 816 | 778 | 5\% |
| Latin America | 153 | 134 | 14\% | 144 | 129 | 12\% |
| Asia | 470 | 429 | 10\% | 466 | 420 | 11\% |
| Total | 3,576 | 3,417 | 5\% | 3,536 | 3,258 | 9\% |
| Sales Force ('000) | $\begin{gathered} \text { Closin } \\ 30 \mathrm{Ju} \\ 2010 \\ \hline \end{gathered}$ | 2009 | Change | Average 2009 | $\begin{array}{r} \text { Year End } \\ 2009 \end{array}$ |  |
| CIS \& Baltics | 2,100 | 2,033 | 3\% | 1,930 | 2,048 |  |
| EMEA | 818 | 815 | - | 772 | 827 |  |
| Latin America | 156 | 137 | 14\% | 132 | 136 |  |
| Asia | 463 | 420 | 10\% | 413 | 457 |  |
| Total | 3,537 | 3,405 | 4\% | 3,247 | 3,468 |  |

## Interim Management Report six months ended 30 June 2010

Sales and results
The $6 \%$ increase in local currency sales translated into a $12 \%$ increase in euro sales to $€ 736.8 \mathrm{~m}$ $(€ 656.8 \mathrm{~m})$. Sales growth was driven by an $8 \%$ increase in the size of the sales force, partly offset by a $2 \%$ productivity decrease in local currency.

Local currency sales in Asia increased by 29\%, Latin America 15\%, CIS \& Baltics 7\%, while sales in EMEA was down by $2 \%$. Gross margins improved to $67.3 \%$ ( $66.4 \%$ ) due mainly to favourable currencies. The operating margin before restructuring costs amounted to $10.9 \%$ ( $10.7 \%$ ). Currency movements had a 1 percentage point positive effect on margins.

Cash flow and capital expenditure
Cash flow from operating activities amounted to $€ 43.4 \mathrm{~m}$ ( $€ 42.5 \mathrm{~m}$ ) mainly as a result of an increase in EBITDA of $€ 11.6 \mathrm{~m}$ compared to last year. Cash flow used in investing activities amounted to $€-29.7 \mathrm{~m}$ ( $€-12.6 \mathrm{~m}$ ).

## Financial position

Net interest-bearing debt amounted to $€ 233.4 \mathrm{~m}$ compared to $€ 236.9 \mathrm{~m}$ at the end of the first half 2009 and $€ 160.0 \mathrm{~m}$ at year end 2009 . Net interest-bearing debt increased mainly as a result of the $€ 71.0 \mathrm{~m}$ paid in dividends in May. In the second quarter, Oriflame completed a USD 165 m issue of private placement notes.

## Related party transactions

No significant related party transactions took place during the period.
Events after the close of the period
No significant events have taken place after the close of the period.
Outlook for 2010
Sales growth for 2010 is expected to be in line with Oriflame's long term target of around $10 \%$ in local currency and operating margins are expected to be above $12 \%$ at current exchange rates.

## Statement from the Board of Directors

The condensed set of interim financial information is prepared in accordance with IFRS as adopted by the European Union and give a true and fair view of the condensed consolidated interim financial position of Oriflame and of its financial performance.

The interim management report includes a fair review of the development and performance of the business and the position of the entity and the undertakings included in the consolidation taken as a whole, together with a description of the principal risks and uncertainties that the group faces

## Robert af Jochnick

## Chairman of the Board

| Magnus Brännström | Anders Dahlvig | Marie Ehrling | Lilian Fossum |
| :--- | :--- | :--- | :--- |
| CEO \& Board member | Board member | Board member | Board member |


| Alexander af Jochnick | Jonas af Jochnick | Helle Kruse Nielsen | Christian Salamon |
| :--- | :--- | :--- | :--- |
| Board member | Board member | Board member | Board member |

## Condensed consolidated interim income statements



[^1]Condensed consolidated interim statements of comprehensive income

| € '000 | 3 months ended 30 June |  | 6 months ended 30 June |  | Rolling 12 months, July 09 June 10 | $\begin{array}{r} \text { Year end } \\ 2009 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 | 2010 | 2009 |  |  |
| Net profit | 29,448 | 22,624 | 66,595 | 46,777 | 120,130 | 100,312 |
| Other comprehensive income |  |  |  |  |  |  |
| Foreign currency translation differences for foreign operations | 6,790 | 2,833 | 21,858 | $(8,701)$ | 23,815 | $(6,744)$ |
| Effective portion of changes in fair value of cash flow hedges, net of tax | (163) | 700 | 446 | 802 | 2,051 | 2,407 |
| Other comprehensive income for the period, net of tax | 6,627 | 3,533 | 22,304 | $(7,899)$ | 25,866 | $(4,337)$ |
| Total comprehensive income for the period | 36,075 | 26,157 | 88,899 | 38,878 | 145,996 | 95,975 |

The attached notes on pages 17 to 19 form an integral part of the condensed interim financial information.

## Condensed consolidated interim statements of financial position

| $€^{\prime} 000$ | Note | 30 June, 2010 | Year end 2009 | $\begin{array}{r} 30 \text { June, } \\ 2009 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
| Intangible assets |  | 18,505 | 18,670 | 16,526 |
| Property, plant and equipment |  | 165,674 | 134,137 | 129,639 |
| Investment property |  | 1,924 | 1,797 | 1,836 |
| Deferred tax assets |  | 18,957 | 17,187 | 14,849 |
| Other long term receivables |  | 4,482 | 3,538 | 3,280 |
| Total non-current assets |  | 209,542 | 175,329 | 166,130 |
| Inventories | 7 | 254,162 | 221,309 | 230,153 |
| Trade and other receivables |  | 165,607 | 111,389 | 117,691 |
| Cash and cash equivalents |  | 77,621 | 107,213 | 61,014 |
| Total current assets |  | 497,390 | 439,911 | 408,858 |
| Total assets |  | 706,932 | 615,240 | 574,988 |
| Share capital | 6 | 71,095 | 71,018 | 70,839 |
| Reserves |  | $(44,890)$ | $(65,985)$ | $(72,855)$ |
| Retained earnings |  | 150,937 | 153,088 | 99,553 |
| Total capital and reserves |  | 177,142 | 158,121 | 97,537 |
| Interest bearing loans | 9 | 303,438 | 260,138 | 270,503 |
| Other long term non interest-bearing liabilities |  | 471 | 418 | 434 |
| Deferred income |  | 455 | 455 | 539 |
| Deferred tax liabilities |  | 4,112 | 4,098 | 2,454 |
| Total non-current liabilities |  | 308,476 | 265,109 | 273,930 |
| Current portion of interest-bearing loans |  | 4,375 | 2,155 | 27,372 |
| Taxes payable |  | 14,747 | 14,568 | 6,639 |
| Trade and other payables |  | 192,493 | 164,675 | 156,397 |
| Pensions reserve |  | 1,044 | 1,111 | 2,597 |
| Provisions |  | 8,655 | 9,501 | 10,516 |
| Total current liabilities |  | 221,314 | 192,010 | 203,521 |
| Total equity and liabilities |  | 706,932 | 615,240 | 574,988 |

The attached notes on pages 17 to 19 form an integral part of the condensed interim financial information.

Condensed consolidated interim statements of changes in equity


The attached notes on pages 17 to 19 form an integral part of the condensed interim financial information.

## Condensed consolidated interim cash flow statements

| €'000 | 3 months ended 30 June |  | 6 months ended 30 June |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 | 2010 | 2009 |
| Operating activities |  |  |  |  |
| Operating profit | 37,856 | 32,349 | 79,957 | 70,221 |
| Adjustments for: |  |  |  |  |
| Depreciation and amortisation | 6,441 | 6,399 | 12,481 | 11,863 |
| Deferred income | - | - | - | - |
| Non-cash items | 6,441 | 6,399 | 12,481 | 11,863 |
| Share incentive plan | - | - | 1,141 | - |
| Foreign exchange gain/(loss) | 5,619 | $(1,367)$ | 9,272 | 1,596 |
| (Profit)/loss on disposal of property, plant and equipment | - | (34) | (26) | (56) |
| Operating profit before changes in working capital and provisions | 49,916 | 37,347 | 102,825 | 83,624 |
| Increase in working capital | $(14,047)$ | 1,973 | $(35,962)$ | $(17,475)$ |
| Decrease in provisions | (479) | $(2,306)$ | $(1,298)$ | $(4,696)$ |
| Cash generated from operations | 35,390 | 37,014 | 65,565 | 61,453 |
| Interest and bank charges paid | $(5,896)$ | $(3,691)$ | $(8,977)$ | $(8,557)$ |
| Income taxes paid | $(6,803)$ | $(3,399)$ | $(13,212)$ | $(10,398)$ |
| Cash flow from operating activities | 22,691 | 29,924 | 43,376 | 42,498 |

Investing activities

| Proceeds on sale of property, plant, equipment and intangible | 109 | 54 | 168 | 196 |
| :--- | ---: | ---: | ---: | ---: |
| assets | 194 | 104 | 434 | 285 |
| Interest received | $(10,130)$ | $(3,604)$ | $(29,141)$ | $(7,889)$ |
| Purchase of property, plant, equipment and investment property | $(738)$ | $(513)$ | $(1,125)$ | $(5,166)$ |
| Purchase of intangible assets | $\mathbf{( 1 0 , 5 6 5 )}$ | $\mathbf{( 3 , 9 5 9 )}$ | $\mathbf{( 2 9 , 6 6 4 )}$ | $\mathbf{( 1 2 , 5 7 4 )}$ |

Financing

| Movement in loans | 66,193 | 58,522 | 23,285 | 34,645 |
| :--- | ---: | ---: | ---: | ---: |
| Proceeds from sale of own shares | - | 114 | - | 114 |
| Proceeds from issuance of new shares | 592 | 548 | 592 | 548 |
| Dividends | $(70,966)$ | $(70,292)$ | $(70,966)$ | $(70,293)$ |
| Cash flow used in financing activities | $\mathbf{( 4 , 1 8 1 )}$ | $(\mathbf{1 1 , 1 0 8 )}$ | $\mathbf{( 4 7 , 0 8 9 )}$ | $\mathbf{( 3 4 , 9 8 6 )}$ |
|  |  |  |  |  |
| Change in cash and cash equivalents | $\mathbf{7 , 9 4 5}$ | $\mathbf{1 4 , 8 5 7}$ | $\mathbf{( 3 3 , 3 7 7 )}$ | $\mathbf{( 5 , 0 6 2 )}$ |
| Cash and cash equivalents at the beginning of the period | 68,258 | 45,885 | 107,092 | 68,310 |
| Effect of exchange rate fluctuations on cash held | 973 | 175 | 3,462 | $(2,330)$ |
| Cash and cash equivalents at the end of the period | $\mathbf{7 7 , 1 7 6}$ | $\mathbf{6 0 , 9 1 7}$ | $\mathbf{7 7 , 1 7 7}$ | $\mathbf{6 0 , 9 1 8}$ |

The attached notes on pages 17 to 19 form an integral part of the condensed interim financial information.

## Consolidated key figures

|  | 3 months ended 30 June |  | 6 months ended 30 June |  | Rolling 12 months, July 09 June 10 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2009 | 2010 | 2009 |  | $2009$ |
| Gross margin, \% | 67.5 | 66.4 | 67.3 | 66.4 | 66.9 | 66.4 |
| EBITDA margin, \% ${ }^{1}$ | 11.8 | 12.3 | 12.7 | 12.5 | 12.9 | 12.8 |
| Operating margin, \% ${ }^{1}$ | 10.1 | 10.3 | 10.9 | 10.7 | 11.2 | 11.1 |
| Return on: |  |  |  |  |  |  |
| - operating capital, \% | - | - | - | - | 42.2 | 46.0 |
| - capital employed, \% | - | - | - | - | 35.8 | 36.2 |
| Net debt ${ }^{2} /$ EBITDA $^{1}$ (LTM) | 1.30 | 1.23 | 1.30 | 1.23 | 1.30 | 0.95 |
| Interest cover | 5.3 | 4.8 | 6.1 | 6.2 | 6.1 | 6.1 |
| Avg. number of full-time equivalent employees | 8,208 | 8,213 | 8,302 | 8,177 | 8,252 | 8,281 |

1. Before restructuring costs
2. Net interest-bearing debt includes US Loan fair value. The net interest-bearing debt would be $€ 213.1$ when US Loan is measured at $€ /$ USD exchange rate of 1.36 , reflecting the value of the corresponding currency swap. See note 9 .

## Definitions

Operating capital
Total assets less cash and cash equivalents and non interest bearing liabilities, including deferred tax liabilities.

Return on operating capital
Operating profit divided by average operating capital.
Capital employed
Total assets less non interest bearing liabilities, including deferred tax liabilities.
Return on capital employed
Operating profit plus interest income divided by average capital employed.
Net interest-bearing debt
Interest-bearing debt minus cash and cash equivalents.

## Interest cover

Operating profit plus interest income divided by interest expenses and charges.
Net interest-bearing debt to EBITDA
Net interest-bearing debt divided by EBITDA.
EBITDA
Operating profit before financial items, taxes, depreciation, amortisation and share incentive plan.

## Notes to the condensed consolidated interim financial information

## Note $1 \cdot$ Status and principal activity

Oriflame Cosmetics S.A. ("OCSA" or the "Company") is a holding company incorporated in Luxembourg and registered at 24 Avenue Emile Reuter, L-2420 Luxembourg. The principal activity of the Company's subsidiaries is the direct sale of cosmetics. The condensed consolidated interim financial information of the Company as at and for the six months ended 30 June 2010 comprise the Company and its subsidiaries (together referred to as the "Group"). The condensed consolidated interim financial information were authorised for issue by the Directors on 10 August 2010 and are unaudited.

Note $2 \cdot$ Basis of preparation and summary of significant accounting policies

## Statement of compliance

The condensed consolidated interim financial information have been prepared by management in accordance with IAS 34 Interim Financial Reporting as adopted by the European Union and should be read in conjunction with the consolidated financial information of the Group as at and for the year ended 31 December 2009.

## Changes in accounting policies

The accounting policies applied by the Group in these condensed consolidated interim financial information are the same as those applied by the Group in its consolidated financial information as at and for the year ended 31 December 2009 with the exception of new or revised standards and interpretations endorsed by the EU and effective as from January 1, 2010, as explained below.

IFRS 8 Operating segments
Improvement's to the IFRS (issued by the IASB April 2009) endorsed by the EU by 23 March 2010 was adopted by the Group accordingly. As a result, we do not disclose assets and liabilities anymore in the segment reporting.

Other new and amended IFRS standards and IFRIC interpretations
The other new or amended IFRS standards and IFRIC interpretations, which became effective January 1, 2010, have had no material effect on the condensed consolidated financial statements.

## Interest bearing borrowings

The USD 165 million loan is recognised at fair value through profit and loss. For more details see note 9 .
The fair value of the USD 165 million loan is the estimated amount which the Group would receive or pay when unwinding the loan at the reporting date.

Note $3 \cdot$ Segment reporting

Oriflame's only operating segment is cosmetics. For presentation purposes the financial information below is based on geographic cosmetics sales and the segment manufacturing. The presentation consists of CIS \& Baltics, EMEA, Latin America, Asia plus Manufacturing, as this is the structure of financial information reviewed by the Executive Committee. "All other segments" includes mail order business and licensee sales.

Segment reporting has been adjusted based on the Improvement's to the IFRS (issued by the IASB April 2009).

| 2010 | CIS \& Baltics | EMEA | Latin America | Asia | Manufacturing | All other segments | Total segments | Unallocated items | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ¢ 000 | 2010 | 2010 | 2010 | 2010 | 2010 | 2010 | 2010 | 2010 | 2010 |
| Sales | 413,084 | 198,809 | 39,797 | 75,403 | 2,760 | 6,990 | 736,842 | 0 | 736,842 |
| Operating Profit before Restructuring | 61,604 | 23,686 | 1,215 | 4,027 | 5,486 | 1,160 | 97,178 | $(17,112)$ | 80,065 |
| Restructuring |  |  |  |  |  |  |  |  | (108) |
| Net financing costs |  |  |  |  |  |  |  |  | $(1,606)$ |
| Profit before tax |  |  |  |  |  |  |  |  | 78,351 |
| Total income tax expense |  |  |  |  |  |  |  |  | $(11,756)$ |
| Net profit |  |  |  |  |  |  |  |  | 66,595 |
| Capital Expenditure | $(4,033)$ | $(1,139)$ | (411) | $(1,072)$ | $(21,609)$ | 0 | $(28,265)$ | $(2,001)$ | $(30,266)$ |
| Depreciation \& Amortisation | 2,774 | 254 | 598 | 914 | 2,976 | 19 | 7,535 | 4,946 | 12,481 |
| Goodwill | 0 | 1,053 | 0 | 4,345 | 0 | 0 | 5,398 | 0 | 5,398 |


| 2009 |  <br> Baltics | EMEA | Latin America | Asia | Manufacturing | All other segments | Total segments | Unallocated items | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ¢ 000 | 2009 | 2009 | 2009 | 2009 | 2009 | 2009 | 2009 | 2009 | 2009 |
| Sales | 365386 | 195379 | 30769 | 53925 | 4362 | 6945 | 656767 | 0 | 656767 |
| Operating Profit before Restructuring | 57245 | 28078 | 487 | 2869 | (772) | 698 | 88605 | (18 384) | 70221 |
| Restructuring |  |  |  |  |  |  |  |  | 0 |
| Net financing costs |  |  |  |  |  |  |  |  | (16 077) |
| Profit before tax |  |  |  |  |  |  |  |  | 54144 |
| Total income tax expense |  |  |  |  |  |  |  |  | (7 367) |
| Net profit |  |  |  |  |  |  |  |  | 46777 |
| Capital Expenditure | (3 234) | (516) | (390) | (1033) | (1 391) | 0 | (6564) | (6 491) | (13 055) |
| Depreciation \& Amortisation | 2229 | 1039 | 394 | 770 | 2456 | 24 | 6912 | 4951 | 11863 |
| Goodwill | 0 | 1053 | 0 | 4345 | 0 | 0 | 5398 | 0 | 5398 |

Segment results include items directly attributable to a segment as well as those that can be allocated on a reasonable basis.

Note 4• Financial income and expense

| Recognised in profit or loss | $\begin{aligned} & 6 \text { months ended } \\ & 30 \text { June } \end{aligned}$ |  |
| :---: | :---: | :---: |
| $€{ }^{\prime} 000$ | 2010 | 2009 |
| Interest income on bank deposits | 434 | 285 |
| Change in fair value of financial assets and liabilities designated at fair value: |  |  |
| - Interest rate caps income | 259 | - |
| Foreign exchange gains, net | 15,966 | - |
| Total financial income | 16,659 | 285 |
| Bank charges and interest expense on financial liabilities | $(13,008)$ | $(10,931)$ |
| Change in fair value of financial assets and liabilities designated at fair value: |  |  |
| - Forward exchange rate contracts expense | $(1,336)$ | $(4,986)$ |
| - Interest rate swaps expense | (168) | (445) |
| - Interest rate caps expense | $(1,980)$ | - |
| - US loan fair value loss | $(1,773)$ | - |
| Total financial expense | $(18,265)$ | $(16,362)$ |
| Total net financial expense | $(1,606)$ | $(16,077)$ |

## Note 5 - Income tax expense

Income tax expense is recognised based on management's best estimate of the weighted average annual income tax rate expected for the full financial year.

Note $6 \cdot$ Share capital

Share capital
The Company has one class of share capital with an authorised share capital of $€ 102,400,000$. All shares have equal rights to dividends and shareholders are entitled to one vote per share at annual and general meetings of the Company. The shares have a par value of $€ 1.25$. A reconciliation of the movements in share capital and treasury shares occurred during the period are detailed below:

|  | No. of shares | $€^{\prime} 000$ |  |
| :--- | ---: | ---: | ---: |
| Share capital |  |  |  |
| Balance 31 December 2009 |  | $\mathbf{5 6 , 8 1 4 , 6 5 8}$ | $\mathbf{7 1 , 0 1 8}$ |
| Issue of new shares | (i) | 61,670 | 77 |
| Balance 30 June 2010 |  | $\mathbf{5 6 , 8 7 6 , 3 2 8}$ | $\mathbf{7 1 , 0 9 5}$ |

(i) On 29 June 2010 the Group issued 61,670 achievement shares at no consideration for the maturity of the 2007 share incentive
plan. The issue of these shares amounting to $€ 0.1$ million was financed through share premium, as approved by the EGM of 19 May 2008.

## Dividend

The dividend of $€ 1.25$ ( $€ 1.25$ ) per share related to 2009 was paid in May 2010 in conformity with the AGM decision taken on 19 May 2010.

Note 7 • Inventories

During the six months ended 30 June 2010 the Group wrote down $€ 4.5$ million ( $€ 6.6$ million) inventory mainly due to obsolescence.

Note $8 \cdot$ Seasonality

The business of the Group does not present highly cyclical evolutions and is driven by a number of factors:

- Effectiveness of individual catalogues and product introductions
- Effectiveness and timing of recruitment programmes
- Timing of sales and marketing activities
- The number of effective sales days per quarter
- Currency effect on sales and results

Note 9•New loan facility

As previously announced, on 20 April 2010 Oriflame successfully completed the issue of USD 165 million private placement notes. Oriflame chose to enter the private placement market in order to diversify its funding base. The notes have the following maturities: USD 25 million in 2015, USD 70 million in 2017 and USD 70 million in 2020. The interest rate is fixed and it is in the range between $5.00 \%$ and $6.50 \%$ p.a. The Note Purchase Agreement contains a number of operating covenants, including restrictions on disposals of material assets, subsidiary borrowings and creation of encumbrances. It also contains financial covenants, which are in line with the existing credit facility dated 9 December 2009, e.g. net debt to consolidated EBITDA of the Group, interest cover and cap distribution. In addition there is a consolidated net worth covenant. The Group was in compliance with these covenants as at 30 June 2010.

Oriflame hedged the USD 165 million loan with cross currency interest rate swap, thus effectively converting the USD loan into EURO at a EURO/USD rate of 1.36, and replacing the USD fixed interest rates with 6 months Euribor variable rates. Oriflame entered into EURIBOR interest rate caps with strike level of $4 \%$ in order to protect the Group from potentially very high interest costs.

The Group recognises both the USD 165 million loan and the related cross currency interest rate swap at fair value through profit and loss. The fair value of the USD 165 million loan as at 30 June 2010 was $€ 141.6$ million.

## Quarterly Figures

| Financial summary * | Q1'09 | Q2'09 | Q3'09 | Q4'09 | Q1'10 | Q2'10 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Sales, $€ \mathrm{~m}$ | 341.3 | 315.5 | 277.3 | 382.5 | 361.9 | 375.0 |
| Gross margin, \% | 66.3 | 66.4 | 68.1 | 65.4 | 67.0 | 67.5 |
| EBITDA, $€ \mathrm{~m}$ | 43.3 | 38.7 | 27.2 | 59.1 | 49.3 | 44.3 |
| Operating profit, $€ \mathrm{~m}$ | 37.9 | 32.3 | 21.6 | 55.0 | 42.2 | 37.9 |
| Operating margin, \% | 11.1 | 10.3 | 7.8 | 14.4 | 11.7 | 10.1 |
| Profit before tax, $€ \mathrm{~m}$ | 27.5 | 26.7 | 15.0 | 49.4 | 43.8 | 34.7 |
| Net profit, $€ \mathrm{~m}$ | 24.2 | 22.6 | 13.4 | 41.5 | 37.2 | 29.5 |
| EPS, diluted, $€$ | 0.43 | 0.40 | 0.24 | 0.73 | 0.65 | 0.52 |
| Cash flow from op. activities, $€ \mathrm{~m}$ | 12.6 | 29.9 | $(11.7)$ | 100.9 | 20.7 | 22.7 |
| Net interest bearing debt, $€ \mathrm{~m}$ | 196.3 | 236.9 | 256.5 | 160.0 | 155.8 | 233.4 |
| Sales force, average, ‘ 000 | 3,124 | 3,417 | 3,021 | 3,285 | 3,497 | 3,576 |

*) Profit figures exclude restructuring costs.

| Sales, $€ \mathrm{~m}$ | Q1'09 | Q2'09 | Q3'09 | Q4’09 | Q1'10 | Q2'10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CIS \& Baltics | 196.9 | 168.5 | 145.9 | 213.8 | 205.1 | 208.0 |
| EMEA | 97.1 | 98.3 | 85.5 | 114.6 | 98.3 | 100.5 |
| Latin America | 14.6 | 16.2 | 15.3 | 16.5 | 17.4 | 22.4 |
| Asia | 26.3 | 27.6 | 26.2 | 32.8 | 36.3 | 39.2 |
| Manufacturing | 3.2 | 1.2 | 1.3 | 1.4 | 1.6 | 1.1 |
| Other | 3.2 | 3.7 | 3.1 | 3.4 | 3.2 | 3.8 |
| Oriflame | 341,3 | 315.5 | 277.3 | 382.5 | 361.9 | 375.0 |
| Operating Profit, €m | Q1'09 | Q2'09 | Q3'09 | Q4'09 | Q1'10 | Q2'10 |
| CIS \& Baltics | 33.6 | 23.7 | 11.4 | 38.1 | 31.3 | 30.3 |
| EMEA | 13.3 | 14.7 | 11.3 | 19.7 | 10.7 | 13.9 |
| Latin America | (0.6) | 1.1 | 0.8 | - | 0.4 | 0.8 |
| Asia | 1.2 | 1.7 | 2.3 | 4.0 | 1.2 | 2.8 |
| Manufacturing | 0.5 | (1.3) | (1.4) | (1.0) | 1.3 | 4.1 |
| Other | (10.2) | (7.6) | (2.8) | (5.8) | (2.9) | (14.0) |
| Oriflame | 37.8 | 32.3 | 21.6 | 55.0 | 42.2 | 37.9 |
| Average Sales Force, '000 | Q1'09 | Q2'09 | Q3'09 | Q4'09 | Q1'10 | Q2'10 |
| CIS \& Baltics | 1,831 | 2,046 | 1,783 | 1,973 | 2,081 | 2,135 |
| EMEA | 751 | 808 | 717 | 769 | 813 | 818 |
| Latin America | 124 | 134 | 135 | 137 | 137 | 153 |
| Asia | 418 | 429 | 386 | 406 | 466 | 470 |
| Oriflame | 3,124 | 3,417 | 3,021 | 3,285 | 3,497 | 3,576 |
| Operating Margins, \% | Q1'09 | Q2'09 | Q3'09 | Q4'09 | Q1'10 | Q2'10 |
| CIS \& Baltics | 17.1 | 14.0 | 7.8 | 17.8 | 15.3 | 14.6 |
| EMEA | 13.7 | 15.0 | 13.3 | 17.2 | 10.9 | 13.8 |
| Latin America | (3.9) | 6.5 | 5.5 | - | 2.4 | 3.5 |
| Asia | 4.4 | 6.2 | 8.7 | 12.1 | 3.4 | 7.1 |
| Oriflame | 11.1 | 10.3 | 7.8 | 14.4 | 11.7 | 10.1 |


| $€$ Sales Growth in \% | Q1’09 | Q2'09 | Q3'09 | Q4’09 | Q1'10 | Q2'10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CIS \& Baltics | 4 | (1) | (9) | (11) | 4 | 23 |
| EMEA | 5 | 1 | (7) | 6 | 1 | 2 |
| Latin America | 11 | 8 | - | 9 | 19 | 38 |
| Asia | $41$ | $42$ | 26 | $40$ | $38$ | 42 |
| Oriflame | 6 | 2 | (7) | (2) | 6 | 19 |
| Cash Flow, €m | Q1’09 | Q2'09 | Q3’09 | Q4’09 | Q1'10 | Q2'10 |
| Operating cash flow | $12.6$ | $29.9$ | (11.7) | $100.9$ | 20.7 | 22.7 |
| Cash flow used in investing activities | (8.6) | (4.0) | (7.8) | (8.1) | (19.1) | (10.6) |


[^0]:    "As planned we have during the spring focused considerable resources on top line growth activities, and we start to see effects in line with our expectations during the second quarter. These initiatives will, as previously communicated, hold back profitability in the short term but we are happy with the development and our outlook for the year remains", CEO Magnus Brännström comments.

[^1]:    The attached notes on pages 17 to 19 form an integral part of the condensed interim financial information.

