

Genium INET for Commodities

Launch Weekend Support



NASDAQ OMXSM

Support from operative groups during the Launch weekend

technicalsupport@nasdaqomx.com
+46 8 405 6750

Development support
Technical issues and disturbances

desken@nasdaqomx.com
+47 67 52 8037

Trader support, log on to Trading
Workstation, Web Trade, Trayport

Clearing.market@nasdaqomx.com
+47 6710 8418

Support for clearing related queries such as
clearing reports, members and brokers

memberservices@nasdaqomx.com
+46 8 405 6660

IP addresses, User ids and passwords

operator@nasdaqomx.com
+46 8 405 6580

Market info / GCF issues

Documentation:
<http://nordic.nasdaqomxtrader.com/memberextranet/geniuminetforcommodities/>

Genium INET Commodities Readiness and Transition project managers

Contacts during go live weekend

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