

## **CONSOLIDATED ANNUAL REPORT**

Approved by the Board as at 21 March 2012

#### I. GENERAL INFORMATION

#### Reporting period

Year ended 31 December 2011

#### Issuer and its contact details

Name of the Issuer TEO LT, AB (hereinafter – TEO or "the Company")

Legal form public company (joint-stock company)

Date of registration 6 February 1992

Name of Register of Legal Entities State Enterprise Centre of Registers

Code of enterprise 121215434

Registered office Lvovo str. 25, LT-03501 Vilnius, Lithuania

Telephone number +370 5 262 1511
Fax number +370 5 212 6665
Internet address www.teo.lt

#### Main activities of the Group

TEO LT, AB Group is the largest integrated telecommunication, IT and television services provider to residential and business customers in Lithuania. TEO Group is a part of TeliaSonera Group, a telecommunication services provider in the Nordic and Baltic countries, the emerging markets of Eurasia, including Russia and Turkey, and in Spain.

The Company's vision is to be the best partner in communicating with the constantly changing world. By employing the most modern technologies the Company enables its customers to reach people, knowledge and entertainment. The Company's mission is to create value for shareholders and customers by providing professional and high-quality telecommunications, television and IT services.

The Communication Regulatory Authority (CRA) of Lithuania has designated the Company together with its related legal entities as an operator with significant market power (SMP) in Lithuania on the following markets of:

- access to the public telephone network at a fixed location for residential customers:
- access to the public telephone network at a fixed location for non-residential customers;
- publicly available local and/or national telephone services provided at a fixed location for residential customers;
- publicly available international telephone services provided at a fixed location for residential customers;
- publicly available local and/or national telephone services provided at a fixed location for non-residential customers;
- publicly available international telephone services provided at a fixed location for non-residential customers;
- minimum set of leased lines;
- calls origination on public telephone network provided at a fixed location;
- calls termination on public telephone network provided at a fixed location;
- national transit in fixed public telephone network;
- international transit in fixed public telephone network;
- wholesale broadband access:
- wholesale (physical) network infrastructure access (including shared or fully unbundled access) at a fixed location;
- wholesale terminating segments and trunk segments of leased lines;
- digital terrestrial television (DVB-T) broadcasting transmission services for end-users of content provision services using radio frequencies (channels) assigned to TEO.

As TeliaSonera AB (Sweden) owns a 100 per cent stake in the largest mobile operator in Lithuania UAB Omnitel, TEO is regarded as an entity related to UAB Omnitel, therefore TEO is considered as SMP on the market of voice call termination on the mobile network of Omnitel.

As on 31 December 2011, TEO Group consisted of the parent company, TEO LT, AB, (registered on 6 February 1992, code 121215434, name of the Register of Legal Entities: State Enterprise Center of Registers; address: Lvovo str. 25, LT-03501 Vilnius tel.: +370 5 262 1511; fax. +370 5 212 6665; internet address: www.teo.lt), subsidiaries of TEO LT, AB and subsidiaries of UAB Baltic Data Center (UAB Hostex, UAB Interdata, UAB Hosting and Baltic Data Center SIA).



The following companies are subsidiaries of TEO LT, AB:

Name of the company	Date of registration, code, name of Register of Legal Entities	Contact details	TEO share in the share capital of the company (%)	TEO share of votes (%)
UAB Lintel	27 July 1992,	J. Galvydžio str. 7/Žygio str. 97,	100.00	100.00
	code 110401957,	LT-08222 Vilnius, Lithuania		
	State Enterprise	tel. +370 5 236 8301,		
	Center of Registers	fax. +370 5 278 3322,		
		www.lintel.lt		
UAB Baltic Data	17 December 2001,	Žirmūnų str. 141,	100.00	100.00
Center	code 125830791,	LT-09128 Vilnius, Lithuania		
	State Enterprise	tel. +370 5 274 8360,		
	Center of Registers	fax. +370 5 278 3399,		
		www.bdc.lt		
UAB	5 July 1995,	Palangos str. 4, 3rd Floor	100.00	100.00
Kompetencijos	code 134517169,	LT-01117 Vilnius, Lithuania		
Ugdymo Centras	State Enterprise	tel. +370 5 236 7214,		
	Center of Registers	fax. +370 5 231 3444		
UAB Verslo	13 November 2008,	Jogailos str. 9A/A.Smetonos str. 1,	100.00	100.00
Investicijos	code 302247778,	LT-01116, Vilnius, Lithuania		
	State Enterprise	tel. + 370 5 236 7330,		
	Center of Registers	fax. +370 5 278 3613		
VšĮ Ryšių Istorijos	13 July 2010,	Rotušės sq. 19,	-	100.00
Muziejus	code 302528309,	LT- 44279 Kaunas, Lithuania		
-	State Enterprise	tel. +370 37 321 131		
	Center of Registers	fax. +370 37 424 344		
	-	www.teo.lt		

TEO LT, AB, the parent company of the Group, offers to residential and business customers in Lithuania voice telephony, Internet, digital television, data communication and telecommunications networks interconnection services. TEO also operates Internet portals www.zebra.lt and www.myliumuzika.lt.

UAB Lintel is the largest, in terms of business volumes, and the most modern, in terms of technologies and management, Call Center service provider in Lithuania. It handles around 15 million contacts per year. For residential customers Lintel provides Directory Inquiry Service 118, and for business customers – telemarketing and remote customer care services. In 2011, UAB Lintel paid to the Company LTL 7 million in dividends for the year 2010.

UAB Baltic Data Center is a leading provider of data center and information system management services in the Baltic States. Baltic Data Center provides professional data centre, computer workstation and business management system support and development services. In May 2011, UAB Hostex, a subsidiary of Baltic Data Center that was acquired in September 2010, took over from Baltic Data Center a 100 per cent stake in UAB Interdata. UAB Hostex, UAB Interdata and its subsidiary UAB Hosting provide web hosting and data center services to residential customers and small companies as well as Internet portals. In Latvia, Baltic Data Center owns a dormant subsidiary — Baltic Data Center SIA.

UAB Kompetencijos Ugdymo Centras is a dormant company which till June 2009 was providing consultancy and training services. UAB Verslo Investicijos was acquired in 2008 for the implementation of an investment project.

In July 2010 a not-for-profit organisation, VšĮ Ryšių Istorijos Muziejus, was founded for management of the Company's Communications History Museum in Kaunas. TEO LT, AB is a sole owner of VšĮ Ryšių Istorijos Muziejus.

TEO LT, AB has no branches and representative offices.

## Agreements with intermediaries of public trading in securities

Since 1 December 2000 the Company and AB SEB Bankas (code 112021238), Gedimino ave. 12, LT-01103 Vilnius, have an agreement on accounting of the Company's securities and services related to the accounting of securities.



#### Data about securities traded on regulated market

The following securities of TEO LT, AB are included into the Main List of NASDAQ OMX Vilnius stock exchange (symbol: TEO1L):

		Nominal value	Total nominal	
Type of shares	Number of shares	(in LTL)	value (in LTL)	Issue Code
Ordinary registered shares	776,817,518	1	776,817,518	LT0000123911

On 3 September 2010, following the decision of the Annual General Meeting of Shareholders held on 26 April 2010, the share capital of the Company was reduced from 814,912,760 litas to 776,817,518 litas and, accordingly, the number of the Company's shares included into Main List of NASDAQ OMX Vilnius stock exchange was reduced from 814,912,760 to 776,817,518.

Till 30 June 2010, 32,596,510 TEO Global Depository Receipts (1 GDR represented 10 ORS) were admitted to the Official List of the UK Listing Authority and were traded on the Main Market of the London Stock Exchange (symbol: TEOL).

In January 2011, TEO ordinary shares were included into the trading lists of the Berlin Stock Exchange (Berlin Open Market called *Freiverkehr*), the Frankfurt Stock Exchange (Open Market (*Freiverkehr*)), the Munich Stock Exchange and the Stuttgart Stock Exchange. TEO share's symbol on German stock exchanges is ZWS.

Securities of the Company's subsidiaries are not traded publicly as subsidiaries are limited companies and are 100 per cent owned by the Company.

#### **II. FINANCIAL INFORMATION**

Despite a turbulent situation in the Lithuanian telecommunications market, which during the year fell down by more than 7 per cent, the Company produced good result for the year 2011. Its revenue was LTL 750 million, which is 3.1 per cent less than a year ago. Rigorous cost control – costs decreased by 3.4 per cent – allowed the Company to maintain or even improve profitability ratios. TEO EBITDA margin increased to 40.3 per cent compared to 40.1 per cent in 2010.

During 2011 TEO invested substantially into its next-generation optical network and almost accomplished its network infrastructure upgrade. Total investments for the year stood at LTL 156 million.

Although the fixed telephony market continued to decline in business segment, TEO increased its revenue stream from its other main services. Thus Internet revenue increased by 0.9 per cent, TV services – by 26 per cent. IT services added to the Company's revenue LTL 11.5 million or 31.8 per cent more than in 2010.

TEO continued to develop its IPTV service by offering new functionalities not yet replicated in the market. The Company will continue to improve its flagship TV product with new features which will make it an exclusive entertainment product.

The Company further expanded its customer base, although the economic situation was not favorable. The number of Internet users connected to TEO optical network increased by more than 35 per cent. The number of TV customers increased over 15 per cent.

The consolidated financial statements of the Group have been prepared according to the International Financial Reporting Standards as adopted by the European Union.

#### **Key figures of TEO Group**

Financial figures	2011	2010	Change (%)
Revenue (LTL thousand)	749,784	773,423	(3.1)
EBITDA (LTL thousand)	302,288	310,477	(2.6)
EBITDA margin (%)	40.3	40.1	
Operating profit (LTL thousand)	169,834	178,775	(5.0)
Operating profit margin (%)	22.7	23.1	
Profit before income tax (LTL thousand)	172,013	180,025	(4.5)
Profit before income tax margin (%)	23.2	23.3	
Profit for the period (LTL thousand)	154,486	162,935	(5.2)
Profit for the period margin (%)	20.6	21.1	
Earnings per share (LTL)	0.199	0.210	
Number of shares excluding treasury stocks (thousand)	776,818	776,818	



Financial ratios	31-12-2011	31-12-2010
Return on capital employed (%)	17.2	17.8
Return on average assets (%)	15.3	16.1
Return on shareholders' equity (%)	15.4	16.4
Gearing ratio (%)	(20.6)	(24.8)
Debt to equity ratio (%)	0.4	0.5
Current ratio (%)	459.6	310.7
Rate of turnover of assets (%)	67.3	69.7
Equity to assets ratio (%)	91.5	87.1

Operating figures	31-12-2011	31-12-2010	Change (%)
Number of fixed telephone lines in service	647,524	689,012	(6.0)
Number of broadband Internet connections (DSL, FTTB,			
FTTH and other, excluding WiFi)	337,647	316,760	6.6
Number of IPTV customers	79,918	67,909	17.7
Number of DVB-T customers	71,257	63,279	12.6
Number of personnel (head-counts) at the end of period	3,303	3,486	(5.2)
Number of full-time employees at the end of the period	2,928	3,018	(3.0)

#### Revenue

The total consolidated TEO Group's revenue for the year 2011 was LTL 750 million, a decline of 3.1 per cent over the total revenue of LTL 773 million for the year 2010.

Revenue from Internet, TV, IT and other services continued to grow and partially offset the decline in revenue from voice telephony and data communications services.

Revenue share from voice telephony services in total revenue continued to shrink and amounted to 49.9 per cent of total revenue for the year 2011. Share of revenue from Internet and data communications services was 33.7 per cent, television services – 6.3 per cent, IT services – 6.3 per cent and other services – 3.6 per cent.

Revenue from voice telephony services decreased due to a decrease in the number of telephone lines in service, lower traffic volume and lower average revenue per user (ARPU).

During 2011 the total number of main telephone lines in service decreased by 41.5 thousand. Lower number of voice telephony service users resulted in a decrease of revenue from subscription fees in 2011 by 6.7 per cent compared with a year ago.

Favourable conditions of flat-fee payment plans and reduced national networks' interconnection fees resulted in increased volumes of both business and residential customers' calls to mobile operator networks by 4.4 and 23 per cent, respectively, during 2011 compared with a year ago.

However, total traffic volume generated by residential and business customers decreased by 7.6 and 11.6 per cent, respectively. As a result, over the year revenue from traffic charges went down by 18.3 per cent.

During 2011 revenue from networks' interconnection services decreased by 7.8 per cent due to lower transit prices in international market.

In March 2011, TEO offered major business enterprises and organisations its cloud computing-based voice telephony services. The new Virtual IP PBX (Hosted Internet Protocol Private Branch Exchange) service allows organisations to create telephone networks without using any additional equipment installed in the office. The virtual system of telephony networks enables calling short numbers, diverting or redirecting calls, arranging telephone conferences as well as using other solutions facilitating teamwork.

During 2011 TEO maintained its leading position on the voice telephony market. According to the Report of the Communications Regulatory Authority (CRA) for the third quarter of 2011, TEO market share of the fixed-line telephony market in terms of customers amounted to 90.6 per cent and in terms of revenue – to 92.9 per cent. In terms of revenue TEO had 24.4 per cent of the network interconnection market.

In 2010, the Company continued development of its next-generation fiber-optic Internet access network using FTTH (Fiber to the Home) and FTTB (Fiber to the Building) technologies. By the end of 2011, 41.5 per cent of the total number



of TEO broadband Internet access (excluding WiFi) users had fiber-optic access.

During the year the number of FTTH and FTTB connections increased by 35.1 per cent, while the number of copper DSL connections went down by 7.3 per cent.

At the end of December 2011 out of total 372 thousand broadband connections, 197 thousand were copper DSL connections, 140 thousand – fiber-optic connections and 35 thousand – wireless connections via WiFi network. During 2011, the total number of broadband Internet (excluding WiFi) access users increased by 20.9 thousand.

In May 2011 TEO increased the speed of FTTH Internet up to 300 Mbps and unified the speed of information download from both Lithuanian and foreign servers. The speed of the "Premium FTTH" plan, intended for customers with high demands on speed, was tripled up to 300 Mbps, while the speed of the most popular plan "Optimal FTTH" was increased up to 100 Mbps. The speed of "Basic FTTH" was doubled up to 40 Mbps, while the speed of the plan "Para" ("24 Hours"), which is intended for users who do not use the Internet a lot, was up to 10 Mbps both in Lithuania and abroad.

TEO installed three new fiber-optic connections with foreign operators in Sweden, Poland and Germany, and increased the total speed of the international Internet traffic up to 77 Gigabits per second (Gb/s). The new international connections were installed as a result of an increase in the Internet traffic of TEO customers.

Compared with 2010, revenue from Internet services for 2011 was up by 0.9 per cent, while revenue from data communication and network services decreased by 5.5 per cent.

In 2011, the Company sustained its share of the Internet service market. According to the CRA Report, the Company's market share of the total Internet providers market in terms of revenue during the third quarter of 2011 amounted to 39.6 per cent while its share of the market of broadband Internet using fixed connection was 52.3 per cent. On 30 September 2011 Internet penetration per 100 residents of Lithuania was 29.8 per cent, while the penetration of broadband Internet using fixed connection was 22.4 per cent. In terms of revenue TEO had 63.9 per cent of the leased lines market and 62.3 per cent of the data communication market.

During 2011 the total number of TV service customers increased by 20 thousand, and reached 151 thousand by the end of December. Over the year number of digital terrestrial television (DVB-T) service Digital GALA users increased by 8 thousand and number of IPTV service Interactive GALA increased by 12 thousand.

From 1 September 2011 the Company has increased monthly fees for Digital GALA and Interactive GALA users by 0.90 and 4.90 litas, respectively, due increased pay-outs to content providers. On the other hand, the video-on-demand service was included into the basic IPTV service package without any additional charge (previously, the monthly fee for the video-on-demand service was 7 litas).

From April, customers of the IPTV service have possibility to browse the social networking website Facebook, to view photo albums on the websites Flickr and Picasa, to read news on popular Lithuanian news portals, and from November they can watch millions of videos available on the YouTube website right on their TV screens.

By the end of December Sony Entertainment Television channel became available to DVB-T service customers. IPTV users are already watching this channel since April 2011.

Revenue from television services for the year 2011, compared with the revenue a year ago, increased by 25.9 per cent.

In 2011, TEO continued to increase its market share on the pay-TV market. According to the CRA Report, at the end of September 2011 TEO market share of the digital television service market in terms of customers amounted to 46.3 per cent and in terms of revenue – 43.9 per cent. TEO market share of the total pay-TV services market in terms of customers was 22.6 per cent and in terms of revenue – 27.1 per cent. On 30 September 2011 digital pay-TV penetration per 100 households of Lithuania was 23.8 per cent.

Revenue from IT services increased by 31.8 per cent and was mainly generated by the Company's subsidiary UAB Baltic Data Center that provides data center and IT management services to local and multinational enterprises.

In March 2011, Baltic Data Center provided its cloud computing solutions for electronic census of Lithuanian population. The value of the virtual resources and telecommunication services contract, signed between the Department of Statistics and Baltic Data Center, amounted to LTL 100 thousand. The fiber-optic connection between the Department of Statistics and the data center of Baltic Data Center that was necessary for the smooth operation of the information system had been installed by TEO.



In June 2011, TEO and Lukoil Baltija, one of the country's largest oil product retailers, signed agreements for the provision of data center, Internet, data communication and voice telephony services. The total value of the three-year agreements is about LTL 1.8 million. From now on, Lukoil Baltija co-locates its servers in one of the data centers of Baltic Data Center. TEO also expanded the data communication services network, which now interconnects all 119 petrol stations, 3 petrol storage depots and two administrative buildings of Lukoil Baltija.

Baltic Data Center has signed cooperation agreements with Datakom in Latvia and Elion, which has recently merged with Microlink, in Estonia and from now on provide the unified services for the development of data centers and information systems, and for the maintenance computer workplaces and infrastructures in the three Baltic States. It is planned that over the next three years, the joint services of Baltic Data Center, Datakom and Elion in all Baltic States will be used by more than 10 international companies – finance, retail and other businesses.

In autumn, Baltic Data Center started to provide IT infrastructure lease, server hosting and system maintenance services to Sergel, one of the largest credit management and debt collection companies in Lithuania.

In December, Baltic Data Center and the retail chain Rimi Latvia have signed an agreement for provision of data center, IT infrastructure and data communication services. The business management software, which will run in the data centers located in Vilnius, will be used by Rimi in the three Baltic States.

During August and September of 2011, TEO was providing voice telephony, Internet access, computer network installation, and computer and office equipment rental services for the organizers of EuroBasket 2011 in Lithuania. The total revenue from provision of services and equipment rental in 6 sport arenas amounted to LTL 4 million.

In December, TEO and its partners were providing communication, network installation, and computer and office equipment rental and maintenance services for the organizers of the Ministerial Council session of the Organisation of Security and Cooperation in Europe (OSCE) in Vilnius. The total revenue from provision of services and equipment rental amounted to LTL 1.4 million.

TEO Group revenue from other services consists of the following non-telecommunication services: Contact Center services of UAB Lintel, lease of premises, advertising, fines for termination of agreements and other.

In May, Lintel, a leading provider of directory inquiry and Contact Centre services in Lithuania, expanded the possibilities of the country's most popular Directory Inquiry Service 118 and launched the provision of assistance and consultations to computer users by phone 118.

In June, Lintel upgraded its information system, interconnecting the company's six contact centres. The new system Avaya Aura allows further improving quality of services and will provide new opportunities for communication, for example, the consultants will be able to communicate with callers in video.

During 2011 TEO installed a video surveillance system in Visaginas. The implementation of this project generated revenue of LTL 2 million.

Over the year revenue from Contact Center services decreased by 4.6 per cent, while revenue from other non-core business services increased by 7 per cent.

TEO Group's other income consists of interest income from investments held to maturity. Gain or loss from sale of property, plant and equipment, as well as gain or loss on currency exchange is recorded at net value as other gain (loss).

## **Operating expenses**

In 2011 the Company continued to keep its costs under control. Total operating expenses of the Group in 2011 were by 3.4 per cent lower than total operating expenses a year ago.

Employee-related expenses over the year decreased by 0.5 per cent. The total number of employees (headcount) in TEO Group decreased by 183 (mainly in Lintel) from 3,486 to 3,303. In terms of full-time employees, the total number of employees in TEO Group during 2011 went down by 90.

Interconnection expenses decreased by 8 per cent due to lower international transit traffic volumes and reduced fees for national interconnection. Other expenses decreased by 2.9 per cent.



#### **Earnings**

Over the year, depreciation and amortisation charges remained almost on the same level (increased by 0.6 per cent) and in 2011 amounted to 17.7 per cent of total revenue (17 a year ago). Operating profit was by 5 per cent lower than a year ago, while operating profit margin was 22.7 per cent (23.1 per cent a year ago).

Net financial income in 2011 was by 74.3 per cent higher than a year ago.

As a result, profit before income tax in 2011 was down by 4.5 per cent and amounted to LTL 172 million (LTL 180 million a year ago).

Since 1 January 2010 profit tax rate in Lithuania is 15 per cent. Following the provisions of the Law on Corporate Profit Tax regarding tax relief for investments in new technologies, the profit tax relief in 2011 amounted to LTL 10.3 million (LTL 10.6 million in 2010).

Profit for the period amounted to LTL 154 million, while a year ago it was LTL 163 million, a decrease by 5.2 per cent. The profit margin was 20.6 per cent (21.2 per cent a year ago).

#### Balance sheet and cash flow

During January-December 2011 total assets of TEO Group decreased by 3.5 per cent.

Total non-current assets increased by 3.5 per cent and amounted to 69.9 per cent of total assets. In May, following the resolution of the Annual General Meeting of Shareholders of 28 April 2011, dividends of the total amount of LTL 140 million or LTL 0.18 per share for the year 2010 were paid to the shareholders of the Company. Therefore, total current assets decreased by 16.5 per cent and amounted to 30.1 per cent of the total assets, whereof cash and held-to-maturity investments alone represented 19.2 per cent of total assets.

During the year shareholders' equity increased by 1.4 per cent and amounted to 91.5 per cent of the total assets.

On 28 April 2011 the Annual General Meeting of Shareholders decided to decrease the Company's obligatory reserve by 3,817,000 litas and to reallocate this amount to the Company's retained earnings.

As of 31 December 2011 consolidated retained earnings of TEO Group amounted to LTL 187 million, while retained earnings of the Parent company amounted to LTL 161 million or LTL 0.207 per share. According to the provisions of the Law of the Republic of Lithuania on Companies, dividends should be paid from retained earnings of the Parent company.

From 1 January 2010 dividends paid to legal entities (residents and non-residents) are subject to withholding Corporate income tax of 15 per cent, unless otherwise provided for by the laws. Dividends paid to natural persons (residents and non-residents) are subject to withholding Personal income tax of 20 per cent.

At the end of December 2011 total amount of borrowings included mainly financial liabilities related to finance lease of premises and amounted to LTL 4.2 million. Cash, cash equivalents and held to maturity investments amounted to LTL 219 million.

Net cash flow from operating activities in 2011 was by 3.7 per cent higher than a year ago.

During 2011 capital investments amounted to LTL 156 million (LTL 191 million a year ago). The majority of capital investments (88.1 per cent or LTL 138 million) went to expansion of the core network and development of the next-generation fiber optic access network. The remaining part was invested into IT systems (LTL 13 million), transportation (LTL 3 million) and renovation of premises (LTL 2 million).

As a result by the end of 2011, TEO had 705 thousand households (556 thousand at the end of 2010), or 59 per cent of the country's households, passed by the FTTH network.

Due to capital investments and dividend payment, cash and cash equivalents during January-December 2011 decreased by LTL 31 million.

During 2011 TEO LT, AB paid LTL 78.6 million of taxes and contributions, not including taxes and contributions that the Company withheld and paid on behalf of other persons. An amount of LTL 29.5 million was contributed to the State Social Insurance Fund and a total of LTL 49.1 million was paid to the State Tax Inspectorate.



#### Information about related party transactions

Information about related party transactions is provided in Note 31 of TEO LT, AB Financial Statements for the year ended 31 December 2011.

Following the International Financial Reporting Standards as adopted by the EU, the parties related to the Company are the Company's subsidiaries, companies that belong to TeliaSonera Group and top management of the Company. Companies that belong to TeliaSonera Group and top management of the Company are regarded as related parties to TEO Group. Transactions with related parties are carried out based on the arm's length principle.

The Company and its subsidiaries are providing to each other telecommunications, Call Center, IT and other services. The Company has extended loans to its subsidiaries UAB Baltic Data Center and UAB Hostex. The Company's subsidiaries have no interest in the share capital of TEO LT, AB.

TEO and TEO Group through its largest shareholder, TeliaSonera AB, are related to TeliaSonera Group that provides telecommunication services in 20 countries. The main buyers and providers of telecommunications services to TEO Group are UAB Omnitel (Lithuania), TeliaSonera International Carrier (Sweden), Elion Ettevotted AS (Estonia), LMT (Latvia), TeliaSonera Finland Oyj (Finland).

#### Other material information

On 9 June 2011 the Board approved establishment of a Division of Customer Operations and Quality since 1 July 2011 and appointed Eglute Bivainiene as Chief Operational Officer (Head of Customer Operations and Quality Division). Starting from July 2011, TEO has five divisions – Sales and Customer Care Division, Service Development and Marketing Division, Network Technology Division, Customer Operations and Quality Division, Finance Division, and 5 main support units of the Company.

#### **Recent events**

TEO entered into negotiations regarding the transfer of its Internet portal www.zebra.lt and the rights associated hereto to the third party.

On 1 March 2012, the Vilnius City 1st District Court adopted a non-pecuniary decision regarding the Company's charges applied to the residential customers for their debt administration and renewal of services provision being illegitimate and obligated the Company to stop the collection of such charges from service users – residential customers. This decision will be appealed against to the Court of Appeal. In the event the Court adopts an unfavourable decision, this may adversely affect the Company's future revenues.

#### Research and development activities

There were no major research and development projects undertaken during 2011, except the on-going development and improvement of the Company's services.

#### **Environmental protection**

In its activities, TEO uses only the most innovative means and the most modern technological processes that meet all ecological standards and help reduce the negative impact on the environment. In 2011, the Company reduced fuel consumption by 11.4 per cent, electricity – 6.2 per cent, water – by 3.2 per cent and office paper usage by 1 per cent. More information about the Company's activities in environmental protection as well as other corporate social responsibility activities is provided in annually issued TEO Corporate Social Responsibility Reports.

The main features of the Group's internal control and risk management systems related to preparation of consolidated financial statements

TEO Group prepares its consolidated financial statements according to the International Financial Reporting Standards (IFRS) as adopted by the EU.

In collaboration with TeliaSonera AB, the Company implemented a process of internal controls. It was implemented following the COSO (Committee of Sponsoring Organizations of the Treadway Commission) methodology.

The process of the Company's internal controls implies control of business processes related to provision of services and revenue assurance (customers' settlements and accounting, development and management of services, services



provision), performance of IT systems (customer care and billing, infrastructure, network information, financial accounting, salary accounting, networks' interconnection) and the process of preparation of financial reports.

The Company's Procedure for Preparation of Financial Statements provides that financial statements shall be prepared in a correct and timely manner. The annex to the Procedure for Preparation of Financial Statements describes potential risks, methods, types and frequencies of risks control, proves of control, employees responsible for and employees executing control related to preparation of financial statements.

#### Risk management

The main risk factors associated with the activities of the Company are as follows:

- Changes in the legal regulation of the Company's activities.
- Competition with other telecommunications market players.
- Acceptance of new products of the Company by the market.
- Currency exchange rates fluctuations.
- General economic situation in the Republic of Lithuania.
- Changes in the Lithuanian legislation.
- Changes in the regulation of accounting and taxation systems.

As of 31 December 2011 the total amount of borrowings of TEO Group amounted to LTL 4.2 million.

The Group's and the Company's activities expose it to the following financial risks: market risk (including foreign exchange risk, and cash flow and fair value interest rate risk), credit risk, liquidity risk. The Group's Policy for Treasury Management focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects of the financial performance of the Group.

The Company's financial risk management is carried out by the Group's Treasury unit under policies approved by the Board of Directors. This unit identifies and evaluates financial risks in close co-operation with the Group's operating units. The Board provides written principles for overall risk management, as well as written policies covering specific areas, such as foreign exchange risk, interest rate risk, credit risk and investing excess liquidity.

Information about the Company's financial risk management is provided in Note 3 of TEO LT, AB Financial Statements for the year ended 31 December 2011.

### Plans and forecasts

TEO anticipates that in 2012, although some GDP increase is expected, the economic situation will be difficult due to uncertainties in the Euro zone, also high emigration and jobless population trends. However, the Company, with its developed next-generation network and business processes, feels confident that it will be able to provide customers with top speed and quality services in the coming future.

## III. INFORMATION ABOUT SHARE CAPITAL AND SHAREHOLDERS

#### Share capital

The share capital of the Company amounts to 776,817,518 litas and consists of 776,817,518 ordinary registered shares with a nominal value of 1 litas each. It was reduced from 814,912,760 litas to 776,817,518 litas and registered at the Register of Legal Entities on 3 September 2010 following the decision of the Annual General Meeting of Shareholders, held on 26 April 2010, to cancel 38,095,242 treasury stocks and to reduce the Company's authorised share capital by 38,095,242 litas. Treasury stocks were cancelled on 9 September 2010.

Treasury stocks that amounted to 4.67 per cent of the total number of the Company shares were acquired during the Initial Public Offering (IPO) in year 2000 and they had no rights to exercise any property and non-property rights provided by the Law of the Republic of Lithuania on Companies. Therefore, the number of TEO shares that provide voting rights during the General Meeting remains unchanged and is 776,817,518.

On 1 July 2010 the Company terminated its Global Depository Receipts (GDR) programme. The Company delisted TEO GDRs from the Official List of the UK Listing Authorities and discontinued trading in TEO GDRs on the London Stock Exchange as of 30 June 2010. TEO GDR programme was run since June 2000. According to the programme, one GDR represented 10 ordinary registered shares of the Company.

Home market for TEO shares is NASDAQ OMX Vilnius, Lithuania. Ordinary registered shares of TEO LT, AB (ISIN code



LT0000123911) are listed on the Main List of NASDAQ OMX Vilnius stock exchange (symbol: TEO1L).

In January 2011 TEO shares were included into the trading lists of Berlin Stock Exchange (Berlin Open Market (Freiverkehr), Frankfurt Stock Exchange (Open Market (Freiverkehr), Munich Stock Exchange and Stuttgart Stock Exchange. TEO share's symbol on German stock exchanges is ZWS.

#### **Shareholders**

The number of shareholders on the shareholders registration day for the Annual General Meeting of Shareholders, which was held on 28 April 2011, was 14,530.

Shareholders, holding more than 5 per cent of the share capital and votes, as on 31 December 2011:

Name of the shareholder (name of the enterprise, type and registered office address, code in the Register of Enterprises)	Number of ordinary registered shares owned by the shareholder	Share of the share capital (%)	Share of votes given by the shares owned by the right of ownership (%)	Share of votes held together with persons acting in concert (%)
TeliaSonera AB, Stureplan 8,	530,504,838	68.29	68.29	-
Stockholm, SE-106 63, Sweden, code 556103-4249				
East Capital Asset Management AB, Kungsgatan 33, Stockholm, SE-111 93, Sweden, code 556564-5370	56,260,126	7.24	7.24	<del>-</del>
Other shareholders	190,052,554	24.47	24.47	-
TOTAL:	776,817,518	100.00	100.00	-

In June 2011 TeliaSonera AB took over from its subsidiary Amber Teleholding A/S the controlling interest in TEO (62.94 per cent of shares and votes). Before the transaction TeliaSonera AB directly held 5.14 per cent of the Company's shares and votes. The Commission for Assessment of Conformity of Potential Participants of Enterprises of Strategic or Considerable Importance to National Security to the Interests of National Security had made a conclusion that TeliaSonera AB conformed to the interests of national security and may take over the shares of TEO. The Radio and Television Commission of Lithuania had also given a permission to transfer the controlling interest of the re-broadcasting license holder TEO from Amber Teleholding A/S to TeliaSonera AB. During the third quarter of 2011 TeliaSonera AB additionally acquired 1,661,566 shares (0.21 per cent of the total number of share) and increased its holding up to 68.29 per cent.

As of 31 December 2011, the Republic of Lithuania, represented by State Enterprise State Property Fund, had no shares in the Company (as of 31 December 2010 it held 3,075,315 shares). Since 2003 State Property Fund had disposed all of its holding in the Company as compensation to Lithuanian citizens for realty redeemable by the State of Lithuania. As of 31 December 2011, the Republic of Lithuania, represented by State Tax Inspectorate, held 362,865 shares or 0.05 per cent of the Company's share capital and votes.

#### **Treasury stocks**

TEO LT, AB treasury stocks, which by TEO Group were acquired on 12 June 2000 during the Initial Public Offering, were cancelled on 9 September 2010, following the Annual General Meeting of Shareholders decision of 26 April 2010 to cancel 38,095,242 treasury stocks (or 4.67 per cent of TEO share capital) and to reduce the Company's authorised share capital by 38,095,242 litas. Treasury stocks had no rights to exercise any property and non-property rights provided by the Law of the Republic of Lithuania on Companies.

Since September 2010 the Company has had no treasury stocks. The Company has never acquired any shares from the management of the Company.

#### Shareholders' rights

None of the shareholders of the Company have any special controlling rights. Rights of all shareholders are equal. Treasury stocks, which were cancelled in September 2010, had no rights to exercise any property and non-property rights provided by the Lithuanian Law on Companies. Therefore, the number of TEO LT, AB shares that provide voting rights during the General Meeting of Shareholders before and after treasury stocks' cancellation was and is the same, and amounts to 776,817,518. One ordinary registered share of TEO LT, AB gives one vote in the General Meeting of



Shareholders.

The Company is not aware of any agreements between the shareholders that could limit transfer of securities and/or their ability to exercise their voting rights.

## Information about trading in the Company's securities

During 2011 TEO share price on NASDAQ OMX Vilnius stock exchange decreased by 16.3 per cent and the shares' turnover, compared to the year 2010, decreased by 35.4 per cent.

Information about trading in TEO shares on NASDAQ OMX Vilnius stock exchange in 2011:

	Opening	Highest	Lowest		Average	Turnover	
Currency	price	price	price	Last price	price	(units)	Turnover
LTL	2.472	2.472	1.837	2.072	2.209	40,643,808	89,669,245
EUR	0.716	0.716	0.532	0.600	0.639	40,643,808	25,970,009

TEO market capitalisation as of 31 December 2011 was LTL 1,730 million (LTL 1,923 million in 2010).

#### **Dividends**

In 2011, the Company paid out to the shareholders LTL 139.8 million of dividends or 0.18 litas per share for the year 2010. Following the Law, dividends were paid to the shareholders who at the end of the tenth business day following the Annual General Meeting that adopted a decision on dividend payment, i.e. on 12 May 2011 were shareholders of TEO LT, AB. On 26 May 2011 dividends to all shareholders were paid in cash.

#### **IV. PERSONNEL**

Number of TEO Group employees at the end of the year:

	2011	2010
Number of personnel (head-counts)	3,303	3,486
Number of full-time employees	2,928	3,018

While counting full-time employees, the number of part-time employees is recalculated into the number of full-time employees, and this number does not include employees on maternity/paternity leave.

The breakdown of the number of TEO Group employees (head-counts) by the companies:

Name of the company	31-12-2011	31-12-2010	Change
TEO LT, AB	2,056	2,034	22
UAB Lintel	1,010	1,218	(208)
UAB Baltic Data Center	187	184	3
UAB Hostex	38	25	13
UAB Interdata	3	13	(10)
UAB Hosting	1	4	(3)
UAB Kompetencijos Ugdymo Centras	3	3	-
VšĮ Ryšių Istorijos Muziejus	5	5	-
• • •	3,303	3,486	(183)

During 2011 employees from UAB Interdata and UAB Hosting were transferred to UAB Hostex which in May 2011 became a parent company of UAB Interdata and UAB Hosting.

The breakdown of employee related expenses (LTL thousand) by the companies:

Name of the company	2011	2010	Change (%)
TEO LT, AB	114,800	116,621	(1.6)
UAB Lintel	25,673	25,435	0.9
UAB Baltic Data Center and its subsidiaries	16,133	15,534	3.9
Other TEO LT, AB subsidiaries	203	57	255.8
	156,809	157,647	(0.5)



Information about employees of TEO LT, AB as of 31 December 2011:

			Education		Average
Group of employees	Number of employees	University	College	High school	monthly salary (in LTL)
Leading Managers	31	31	-	-	20,985
Operation Level Managers	219	182	21	16	4,943
Leading Specialist	82	71	8	3	4,254
Specialists	1,652	894	346	412	2,585
Technicians	72	36	19	17	2,132
_	2,056	1,214	394	448	

#### **Collective Bargaining Agreement**

The currently valid Collective Bargaining Agreement between TEO LT, AB, as the employer, and employees of TEO LT, AB, represented by joint representation of Trade Unions, came into force from 25 April 2007.

This Collective Bargaining Agreement applies only to employees of TEO LT, AB. If provisions of the Collective Bargaining Agreement are more favourable than the same provisions of individual labour agreements, then provisions of the Agreement shall apply. If provisions of the Agreement are more favourable than new legislation imposed during the period of the Agreement validity, provisions of the Agreement shall apply.

The Collective Bargaining Agreement of the Company grants a number of additional social guarantees to employees of TEO LT. AB:

- Information about vacant and new work places shall be publicly available within the Company and employees of the Company shall have priority to get the place, if their qualifications and other records fulfil requirements for that place.
- Taking into considering the type of activities and business conditions, and not violating interest of the employees, by order, regulation or command of the Employer, a flexible working time regime can be set in certain units: the beginning of the business day could range from 7 to 11 a.m. and the end of the business day could range from 4 p.m. to 8 p.m., respectively, but not exceeding the length of the business week of 40 hours established in the Company and not violating the length of non-interrupted rest time during 24 hours set by the Labour Code of the Republic of Lithuania. The business day can be split in two parts (each part shall not be shorter than 3 hours), but not exceeding 8 hours of daily and 40 hours of weekly business time.
- In case when a public holiday is Tuesday or Thursday, the Employer has a right without separate consent of the trade unions to move a business day that goes before or after a public holiday to another holiday or set it as an additional holiday (this condition is not applied to the list, set by the Employer, of employees that are involved in customer care or are on duty and have to ensure non-interrupted provision of services and care).
- On the day of the annual corporate event dedicated to improve corporate culture and communication as well as relations with very important customers and partners, employees can be granted with an additional holiday by the order of General Manager.
- Additional 30 calendar days of unpaid vacation can be granted because of family circumstances, sanatorium treatment, or for other important reasons in case business conditions are favourable. Upon an employee's request for personal competence training abroad and if it is related to the interest of the Company, Director of Human Resources Unit could grant additional unpaid vacations.
- In case of death of the employee's father, mother, wife, husband, child, brother or sister, or birth of a child, the employee gets additional 3 calendar days of paid vacations.
- Vacation for studies is granted on the bases of advance reference from educational institution for the period of time indicated in that reference.
- Being on duty at home is organised following the order set by Labour Code. During the duty employees are equipped with mobile phones.
- TEO employee's remuneration consists of regularly paid wage which consist of two parts: (1) fixed part main salary, paid according to the employee's position and possessed competence, and (2) variable part bonus which can be of two types: bonus for quarterly (monthly) results or bonus for achievement of annual goals. In exceptional cases, one-time bonus could be paid. The list of positions for which quarterly (monthly) or annual bonuses can be paid, bonus descriptions, amounts and payment conditions are set by a separate rules and procedures.
- During the validity of this Collective Bargaining Agreement, the minimal average salary for a full-time employee with a permanent employment contract for the fully worked month is 1,100 litas.
- TEO LT, AB employees are paid 1.75 employee's hourly wage (basic salary) amount for overtime and work during the night (from 22.00 till 6.00).
- TEO LT, AB employees are paid 2 employee's hourly wage (basic salary) amount for working during weekends and public holidays.



- At the end of financial year employees can be paid bonuses for the Company's yearly results from the wage fund following the rules set by the Company.
- If the employee falls ill, the Employer for first two days of illness pays 90 per cent of the employee's average remuneration.
- Development of the Company's employee's competence and payment for it is executed following the annual competence development plans set after the evaluation of agreements reached by unit managers and employees in respect of training needs and with regards to the Company's development directions and financial abilities.
- The Employer, following valid documentation regulating support for employees' studies, could make a written agreement with the employee regarding payment for his/her university level studies that are in line with his/her individual competence development needs, and pay for such studies on agreed terms. If the studies' programs and individual studies' plans are in line with the employee's competence development needs, an average salary could be paid during the studies' vacations.
- The Employer shall provide information about professional training in towns and districts organised by labour exchange to the employees, who have been notified about their intended dismissal.
- The Employer may provide conditions for the employees to be dismissed to attend professional training courses arranged by labour exchanges and, upon mutual agreement between the parties, to pay for them without exceeding the limit of 500 litas including VAT.
- The employee, who has been notified about his/her intended dismissal, during the period of notification, at his/her request, shall be entitled to unpaid educational leave and may be granted by the Employer up to 50 per cent of time off from work (the employee shall retain his/her average wage for this time) to seek for a new job or to retrain.
- The Employer commits itself to additionally insure the Company employees against accidents at work and on the way to/from work with its own funds; with the Company's funds to vaccinate the employees, who are likely to be exposed to occupational risk factors at work; to provide the employees, who perform the works containing risk factors, with necessary special outfit, shoes and other personal protective equipment in a timely manner and free of charge.
- The Company has established a Social Needs Fund. Its purpose is to improve the organisation's culture and to meet the social needs of the employees in accordance with the regulations of the Fund. The Fund shall be managed by the Committee of the Social Needs Fund formed of representatives of the Employer and Trade Unions.
- In case of death of the employee's father, mother, wife, husband or child, he/she shall be paid an allowance amounting to 10 Minimum Standard of Living (MSL) from the Social Needs Fund; in case of death of the Company employee, his/her family members shall be paid all funeral expenses, excluding a funeral dinner, and his/her spouse or children maintained by him/her shall be paid a relief amounting to 12 MSL.
- The Fund also commits itself to buy Christmas presents to the employees' children (under 10 years of age), to allocate a bonus amounting to 10 MSL on the occasion of 20, 30 and 40 years of continuous record of service in telecommunications and on the occasion of 50 and 60 years birthday anniversary.
- The Fund may grant an allowance if, due to difficult financial situation of the employee or his/her family, the employee or his/her family has incurred substantial material loss.
- The Fund shall allocate funds to improve health of the employees: rent of sports premises and grounds, support of sports and culture events arranged on the Company level. The Fund shall organize and finance a culture and sports event of the Company's employees.

In 2011, the Social Needs Fund allocated LTL 578 thousand for the above mentioned purposes.

### V. MANAGING BODIES OF THE ISSUER

According to the By-laws of TEO LT, AB the managing bodies of the Company are General Meeting, Board and General Manager. The Company does not have a Supervisory Council. The Board of the Company represents the shareholders and performs supervision and control functions.

The decisions of the General Meeting made regarding the matters of competence of the General Meeting, are binding upon the Shareholders, the Board, General Manager and other officials of the Company. The Shareholders of the Company that at the end of the date of record of the General Meeting are shareholders of the Company have the right to participate in the General Meeting. The date of record of the General Meeting of the Shareholders of the Company is the fifth business day prior to the General Meeting or the repeated General Meeting. The person, participating in the General Meeting and having the right to vote shall deliver his/her identification proving document. In case the person is not a shareholder he/she is to present a document, proving his/her right to vote at the General Meeting.

The Members of the Board serving on the Board of the Company are acting jointly as a governing body of the Company. The Board consists of six Members. The Annual General Meeting of the Shareholders, held on 28 April 2011, decided to reduce the number of the Board members from seven to six. The new wording of the Company's By-laws was registered on 26 May 2011. The members of the Board are elected for a term of two years. The Chairman/Chairwoman of the Board is elected by the Board from its members for two years. The Members of the Board are elected by the General Meeting in accordance with the procedure established by the Law on Companies of the Republic of Lithuania. The Board institutes



two Committees: Audit and Remuneration. Three members of the Board comprise each committee.

The Board elects and recalls the General Manager, sets his/her remuneration and other conditions of the employment agreement, approves his/her office regulations, induces and applies penalties to him/her. The General Manager is the Head of the Company. The Head of the Company is a one-man management body of the Company and, within his scope of authority, organizes the day-to-day operation of the Company. The Work regulations of the Administration that are approved by the General Manager define the duties and authority of the General Manager and his/her Deputies as well as other officers of the Company in more details.

#### Procedure for amending the Company's By-laws

TEO LT, AB By-laws provide that the General Meeting shall have an exclusive competence to amend and supplement the By-laws of the Company, except for the cases provided for in the Law on Companies of the Republic of Lithuania. A qualified majority of 2/3 of votes present during the General Meeting shall be required at the General Meeting to adopt decisions concerning the amendment of the By-laws.

#### The Board Activities

On 28 April 2011, upon termination of the two years term of the Board, the Annual General Meeting of Shareholders elected Malin Frenning, Lars Klasson, Joakim Sundström, Tiia Tuovinen, Inga Skisaker (all proposed by Amber Teleholding A/S, the then subsidiary of TeliaSonera AB) and Jonas Pilkauskas (proposed by East Capital) for a new two-year term of the Board.

On 9 June 2011, the Board elected Malin Frenning as Chairwoman of the Board and appointed Joakim Sundström, Tiia Tuovinen and Inga Skisaker (an independent member of the Board) as the members of Audit Committee for the term of two years. Malin Frenning, Lars Klasson and Jonas Pilkauskas (an independent member of the Board) were appointed as the members of Remuneration Committee for the term of one year (until 9 June 2012).

During 2011 eight meetings of the Board were held. All meetings were convened according to the preliminary approved schedule of the Board meetings. During all Board meetings in 2011 there was the quorum prescribed by legal acts. The Board approved financial statements for the 12 months of 2010 and the 3, 6 and 9 months of 2011; financial statements and the consolidated annual report for the year ended 31 December 2010; convoked the Annual General Meetings of Shareholders; proposed to the Annual General Meeting a profit allocation for the year 2010, decrease of the Company's obligatory reserve and reduction of the number of the Board members; approved the sale of a 100 per cent stake in UAB Interdata to UAB Hostex; elected a new Chairwoman of the Board, members of the Audit and Remuneration Committees; approved establishment of a new Division of Customer Operations and Quality; followed up implementation of the business and investment plans for the year 2011; and approved the business and investment plans for the year 2012.

During 2011 one meeting of the Remuneration Committee was held on 4 September 2011 for overview and discussion of the TEO remuneration system and set up of a monthly salary for the newly established position of the Company's Chief Operating Officer. All members of the Committee attended the meeting and the meeting was chaired by the Chairwoman of the Board who was elected to chair the meeting.

Four meetings of the Audit Committee for discussions of annual and interim financial results, internal audit plan and its implementation, list of risks and their management, and fraud cases were held in 2011. All meetings were attended by all members of the Committee and all meetings were chaired by the Chairman of the Audit Committee.

Following The Governance Code for the Companies Listed on NASDAQ OMX Vilnius stock exchange all six newly elected members are non-executive directors. Four members of the Board represent TeliaSonera Group and two members of the Board – Inga Skisaker and Jonas Pilkauskas who represent minority interest – are regarded as independent members of the Board.

On 28 April 2011, the Annual General Meeting of TEO LT, AB shareholders resolved to assign LTL 378 thousand for the payment of annual payments (tantiemes) for the year 2010 to seven members of the Board, i.e. LTL 54 thousand per one member of the Board. As of 31 December 2011 the amount of LTL 162 thousand of tantiemes was paid to three members of the Board.



#### Members of the Board as of 31 December 2011

Malin Frenning (born in 1967) – Chairwoman of the Board of TEO LT, AB, member of the Board since 26 April 2010, reelected for the two-year term on 28 April 2011 (nominated by Amber Teleholding A/S, the then subsidiary of TeliaSonera AB), member of the Remuneration Committee of the Board. Education: Luleå University of Technology (Sweden), Master of Science in Mechanical Engineering. Employment: TeliaSonera AB (Sweden), President of Business Area Broadband Services. Current Board assignments: TeliaSonera Network Sales AB (Sweden), Chairwoman of the Board; TeliaSonera International Carrier AB (Sweden), Chairwoman of the Board; TeliaSonera Skanova Access AB (Sweden), Chairwoman of the Board; NextGenTel AS (Norway), Chairwoman of the Board; Elion Ettevõtted AS (Estonia), Chairwoman of the Supervisory Council; ESRI S-Group AB (Sweden), member of the Board. TeliaSonera AB (Sweden) that through the then subsidiary Amber Teleholding A/S (Denmark) nominated Malin Frenning to the Board of TEO LT, AB, as of 31 December 2011 had 530,504,838 shares of TEO LT, AB that accounts to 68.29 per cent of the share capital and votes. Malin Frenning has no direct interest in the share capital of TEO LT, AB. She is not involved in the business of other Lithuanian companies and does not have interest in the share capital of Lithuanian companies.

Lars Klasson (born in 1965) – a member of the Board of TEO LT, AB, elected for the two-year term on 28 April 2011 (nominated by Amber Teleholding A/S, the then subsidiary of TeliaSonera AB), member of the Remuneration Committee of the Board. Education: University of Linköping (Sweden), Master of Business Administration. Employment: TeliaSonera AB (Sweden), Business Area Broadband Services, Chief Technology Officer. Current Board Assignments: AS Eesti Telekom (Estonia), member of Supervisory Council; NextGenTel AS (Norway), member of the Board. TeliaSonera AB (Sweden) that through the then subsidiary Amber Teleholding A/S (Denmark) nominated Lars Klasson to the Board of TEO LT, AB, as of 31 December 2011 had 530,504,838 shares of TEO LT, AB that accounts to 68.29 per cent of the share capital and votes. Lars Klasson has no direct interest in the share capital of TEO LT, AB. He is not involved in the business of other Lithuanian companies and does not have interest in the share capital of Lithuanian companies.

Joakim Sundström (born in 1959) – a member of the Board of TEO LT, AB since 26 April 2007, re-elected for the two-year term on 28 April 2011 (nominated by Amber Teleholding A/S, the then subsidiary of TeliaSonera AB), Chairman of the Audit Committee of the Board. Education: Stockholm University (Sweden), Bachelor of Business Administration. Employment: TeliaSonera AB (publ) (Sweden), Business Area Broadband Services, Vice President of Business Control. Current Board assignments: Lattelecom SIA (Latvia), member of the Supervisory Council, member of the Audit Committee, and member of the Business Planning and Finance Committee; TeliaSonera Network Sales AB (Sweden), member of the Board; TeliaSonera Net Fastigheter AB (Sweden), member of the Board; TeliaSonera Skanova Access Sales AB (Sweden), deputy member of the Board; Tilts Communications A/S (Denmark), member of the Board. TeliaSonera AB (Sweden) that through the then subsidiary Amber Teleholding A/S (Denmark), nominated Joakim Sundström to the Board of TEO LT, AB, as of 31 December 2011 had 530,504,838 shares of TEO LT, AB that accounts to 68.29 per cent of the share capital and votes. Joakim Sundström has no direct interest in the share capital of TEO LT, AB. He is not involved in the business of other Lithuanian companies and does not have interest in the share capital of Lithuanian companies.

Tiia Tuovinen (born in 1964) – a member of the Board of TEO LT, AB since 28 April 2009, re-elected for the two-year term on 28 April 2011 (nominated by Amber Teleholding A/S, the then subsidiary of TeliaSonera AB), member of the Audit Committee of the Board. Education: University College London (United Kingdom), Master of Laws and University of Helsinki (Finland), Master of Laws. Employment: TeliaSonera Finland Oyj (Finland), General Counsel for Broadband Services and Vice President for Real Estates and Property Planning in Finland. Current Board assignments: Lattelecom SIA (Latvia), member of the Supervisory Council; TeliaSonera Finland Oyj (Finland), member of the Board; TeliaSonera International Carrier AB (Sweden), member of the Board; Tilts Communications A/S (Denmark), member of the Board and Managing Director; Tectia Oyj (Finland), member of the Board; member of the Board of several real estate companies in Helsinki, Finland. TeliaSonera AB (Sweden) that through the then subsidiary Amber Teleholding A/S (Denmark) nominated Tiia Tuovinen to the Board of TEO LT, AB, as of 31 December 2011 had 530,504,838 shares of TEO LT, AB that accounts to 68.29 per cent of the share capital and votes. She is not involved in the business of other Lithuanian companies and does not have interest in the share capital of Lithuanian companies.

Inga Skisaker (born in 1971) – a member of the Board of TEO LT, AB, elected for the two-year term on 28 April 2011 (nominated as independent candidate by Amber Teleholding A/S, the then subsidiary of TeliaSonera AB), member of the Audit Committee of the Board. Education: Vilnius University (Lithuania), Master of International Business Administration. Employment: Nordea Bank Finland Plc Lithuania Branch, General Manager. Current Board assignments: Baltic Management Institute (Lithuania), member of the Board; Investors Forum (Lithuania), member of the Board. TeliaSonera AB (Sweden) that through the then subsidiary Amber Teleholding A/S (Denmark) nominated Inga Skisaker as independent candidate to the Board of TEO LT, AB, as of 31 December 2011 had 530,504,838 shares of TEO LT, AB that accounts to 68.29 per cent of the share capital and votes. She has no direct interest in the share capital of TEO LT, AB.



Jonas Pilkauskas (born in 1974) – a member of the Board of TEO LT, AB, elected for the two-year term on 28 April 2011 (nominated as independent candidate by East Capital), member of the Remuneration Committee of the Board. Education: Vilnius University (Lithuania), Faculty of Law (Diploma, 1997). From 1995 to 1996 studied at the University of Swansea, Wales (United Kingdom) and at John Marshall Law School in Chicago (U.S.A.). Employment: Law firm TARK GRUNTE SUTKIENĖ (Lithuania), of counsel. East Capital Asset Management AB (Sweden) that nominated Jonas Pilkauskas as independent candidate to the Board of TEO LT, AB, as of 31 December 2011 had 56,260,126 shares of TEO LT, AB that accounted to 7.24 per cent of the share capital and votes. He has no direct interest in the share capital of TEO LT. AB.

#### Members of the Company's Administration as of 31 December 2011

**Arūnas Šikšta** (born in 1968) from 2 January 2004 took the office of General Manager (CEO) of the Company. Education: Klaipėda University (Lithuania), Natural Science Faculty, Degree in Management (1995), and Vienna University of Economics and Business (Austria), Master of Business Administration (2009). Current Board assignments: AB Žemaitijos Pienas (Lithuania), member of the Board; Big Brothers Big Sisters International (U.S.A.), member of the Board. Arūnas Šikšta has no direct interest in the share capital of TEO LT, AB. He is not involved in the business of other Lithuanian companies and does not have interest in the share capital in other Lithuanian companies.

**Darius Gudačiauskas** (born in 1975) from 1 March 2006 took the office of Chief Sales Officer and Deputy General Manager of the Company. Education: Vilnius Gediminas Technical University (Lithuania), Bachelor degree of Business Administration (1997), Master of Business Administration (1999), Doctor of Social Sciences, Economics (2005). Current Board assignments: UAB Lintel, a subsidiary of TEO LT, AB, Chairman of the Board. Darius Gudačiauskas has no direct interest in the share capital of TEO LT, AB. He is not involved in the business of other Lithuanian companies and does not have interest in the share capital in other Lithuanian companies.

**Nerijus Ivanauskas** (born in 1970) from 1 March 2006 took the office of Chief Marketing Officer and Deputy General Manager of the Company. Education: Vilnius University (Lithuania), Bachelor of Econometrics (1993); International Management School (Budapest, Hungary), Candidate Master of Business Administration (1995); Emory University (Atlanta, U.S.A.), Master of Business Administration (1996). Nerijus Ivanauskas has no direct interest in the share capital of TEO LT, AB. He is not involved in the business of other Lithuanian companies and does not have interest in the share capital in other Lithuanian companies.

Darius Didžgalvis (born in 1969) from 9 February 2005 took the office of Chief Technology Officer and Deputy General Manager of the Company. Education: Kaunas University of Technology (Lithuania), Engineer in radio electronics (1993), MSc in Telecommunication Engineering (2001), International Executive MBA (2003). Current Board assignments: UAB Baltic Data Center, a subsidiary of TEO LT, AB, Chairman of the Board; UAB Hostex, a subsidiary of UAB Baltic Data Center, Chairman of the Board; UAB Interdata, a subsidiary of UAB Hostex, Chairman of the Board. Darius Didžgalvis has no direct interest in the share capital of TEO LT, AB. He is not involved in the business of other Lithuanian companies and does not have interest in the share capital in other Lithuanian companies.

**Egluté Bivainiené** (born in 1967) from 1 July 2011 took the office of Chief Operational Officer of TEO LT, AB. Education: Vilnius University (Lithuania) Diploma in Economics and Mathematics (1990); ISM University of Management and Economics (Lithuania) Master of Business Administration studies. Egluté Bivainiené has no direct interest in the share capital of TEO LT, AB. She is not involved in the business of other Lithuanian companies and does not have interest in the share capital in other Lithuanian companies.

Giedrius Vegys (born in 1959) from 1 April 2009 took the office Chief Financial Officer of the Company. Education: Vilnius University (Lithuania), Faculty of Economic Cybernetics and Finance (1982), and Helsinki School of Economics (Finland), Executive MBA (2001). Current Board assignments: UAB Baltic Data Center, a subsidiary of TEO LT, AB, member of the Board. Giedrius Vegys has no direct interest in the share capital of TEO LT, AB. He is not involved in the business of other Lithuanian companies and does not have interest in the share capital in other Lithuanian companies.

Information about remuneration of key management personnel is provided in Note 31 of TEO LT, AB Financial Statements for the year ended 31 December 2011. The total amount of TEO dividends for the year 2010 paid in 2011 to key management personnel amounted to 3,115 litas.

In 2011, there were no loans, guarantees or sponsorship granted to the members of the Board or Management by the Company as well as none of subsidiaries paid salaries or other pay-outs to the members of the Board or the employees of the Company for being members of their managing bodies.



Information about agreements of the Company and the members of its management bodies, or the employee providing for a compensation in case of the resignation or in case they are dismissed without a due reason or their employment is terminated in view of the change of the control of the Company

All TEO LT, AB employment agreements with the employees, including management, of the Company are concluded following requirements of the Labour Code of the Republic of Lithuania. Employees are employed and laid off following requirements of the Labour Code.

Members of the Company's Board are elected for a two-year term by the shareholders without any employment agreements as they represent shareholders and are not employees of the Company. The Annual General Meeting of Shareholders while adopting decision on profit allocation shall pass a decision on granting annual payments (tantiemes) to members of the Board for their activities. Members of the Board shall have a right to resign from the Board prior to the termination of the term of the Board upon written notification to the Company submitted not later than 14 calendar days. The Work Regulations of the Board does not provide any compensations or pay-outs in case any member of the Board resigns prior to the termination of the term of the Board.

Conditions of employment agreements of the General Manager (CEO), Deputy General Managers and Directors of main units of the Company shall be considered at the Remuneration Committee of the Board and then approved by the Board. The Remuneration Committee shall have a right to propose to the Board to include into employment agreements of the top managers additional conditions that provide compensations in case of their resignation and similar cases. According to the approved by the Board employment agreement of the General Manager of TEO LT, AB upon fulfilment of certain conditions General Manager in case of his resignation or dismissal could be entitled to the compensation amounting from 6 to 12 monthly salaries.

There are no material agreements to which the Company is a party and which would come into effect, be amended or terminated in case of change in the Company's control.

## **Auditors**

Auditors from UAB PricewaterhouseCoopers audited the balance sheet of the Company and together with its consolidated subsidiaries for the years ended 31 December 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010 and 2011, and the related statement of comprehensive income, statement of changes in equity and statement of cash flows and a summary of significant accounting policies and other explanatory notes for the years then ended.

On 26 April 2010, the shareholders of the Company during the Annual General Meeting of Shareholders elected UAB PricewaterhouseCoopers as the Company's audit enterprise for two years to make the audit of the Company's financial statements for the year 2010 and 2011 and to make assessment of the Company's Consolidated Annual Reports for the year 2010 and 2011. The Company's General Manager was authorised to conclude the Agreement for audit services, paying for services the price agreed between the parties but in no case more than 480,000 (four hundred and eighty thousand) litas (VAT excluded) for the audit of the Company's financial statements for the two financial years and assessment of the Company Consolidated Annual Report for the year 2010 and 2011 (i.e. 240,000 (two hundred and forty thousand) litas (VAT excluded) per one year).

Following the Law of the Republic of Lithuania on Audit UAB PricewaterhouseCoopers on 16 November 2011 submitted to the Audit Committee of the Board a letter evidencing UAB PricewaterhouseCoopers' independence from TEO LT, AB. In 2011, UAB PricewaterhouseCoopers organised training for employees of the Company's Finance Division, observed execution of a lottery organised for customers of the Company and assisted in preparation of documentation regarding the pricing of data communications services provided to related parties.

#### VI. INFORMATION ABOUT COMPLIANCE WITH CORPORATE GOVERNANCE CODE

TEO LT, AB essentially follows a recommendatory Corporate Governance Code for the Companies Listed on NASDAQ OMX Vilnius stock exchange (hereinafter 'the Governance Code') adopted in August 2006, amended in December 2009 and valid from 1 January 2010. According to the By-Laws of TEO LT, AB the governing bodies of the Company are the General Shareholder's Meeting, the Board and the General Manager. The Law of the Republic of Lithuania on Companies provides that Lithuanian companies at their discretion could have either two (Supervisory Council and Board) or only one collegial governing body. There is no Supervisory Council in TEO LT, AB. Following the decision of the Annual General Meeting of Shareholders, held on 28 April 2011, the Board of TEO LT, AB consists of six members who are elected for the term of two years. The Board represents the shareholders, and performs supervision and control functions. The Board institutes two Committees: Audit and Remuneration. Three members of the Board comprise each committee.



Following the Governance Code, all members of the Board are considered non-executive directors, whereby two out of six (before the Annual General Meeting of 28 April 2011 – seven) members are independent members of the Board. The new members of the Audit Committee for the two years' term were elected in June 2011 and members of the Remuneration Committee for the one year term were also elected in June 2011 by the Board. Two members of the Audit Committee have financial background and one member of this Committee is an independent member of the Board.

The Company prepared the disclosure of compliance with the principles and recommendation set by the Governance Code that is attached as an appendix to this Consolidated Annual Report.

#### **Publicly announced information**

The By-Laws of TEO LT, AB provide that the Company's notices, including information and other documents related to the General Meeting to be convened, as well as notices and information about reorganization or liquidation of the Company, decisions of the General Meeting and the Board, other notices and documents which according to the laws of the Republic of Lithuania, By-laws or decisions of the Company's bodies must be announced to all shareholders and/or other persons, are given in the daily Lietuvos Rytas or delivered personally to each shareholder or any other person to whom notification is required, by registered mail or by recorded delivery.

In 2011, following the By-Laws of the Company, announcements to the shareholders about convocation of the Annual General Meeting of Shareholders, supplement of the agenda of the Meeting and dividend payment were announced in the daily Lietuvos Rytas. These obligatory announcements to the shareholders and all the rest announcements about stock release of TEO LT, AB were submitted to the Lithuanian Securities Commission, NASDAQ OMX Vilnius stock exchange, daily Lietuvos Rytas, news agencies Baltic News Service and ELTA, and were posted on the Company's webpage www.teo.lt.

The major regulatory news, except announcement of annual and interim results, during 2011 were related to the Annual General Meeting of Shareholders: its convocation, proposed draft decisions, proposed nominees to the Board, supplement of the agenda and draft decisions. Also the Company informed about decisions of the Annual General Meeting, election of a new Board, election of a Chairwoman of the Board and new members of the Audit and Remuneration Committees, listing of TEO shares on German stock exchanges, transfer of the controlling stake in TEO within TeliaSonera Group and the actions related thereto, transfer of the stake in UAB Interdata from UAB Baltic Data Center to UAB Hostex, registration of a new wording of the By-laws of the Company, establishment of a new division at TEO and appointment of the head of the new division, increase of TeliaSonera's holding in the Company, election of the CEO of TEO to the Board of another Lithuanian enterprise, the Company's funds in bankrupt bank Snoras.

#### **CONFIRMATION OF RESPONSIBLE PERSONS**

Following Article 22 of the Law on Securities of the Republic of Lithuania and the Rules on Preparation and Submission of Periodic and Additional Information of the Lithuanian Securities Commission, we, Arūnas Šikšta, General Manager of TEO LT, AB, and Giedrius Vegys, Chief Financial Officer of TEO LT, AB, hereby confirm that, to the best of our knowledge, TEO LT, AB Consolidated Annual Report for the year 2011 includes a fair review of the development and performance of the business and the position of the Company and the Group of undertakings in relation to the description of the main risks and contingencies faced thereby.

Arūnas Šikšta General Manager Giedrius Vegys Chief Financial Officer



## APPENDIX TO THE CONSOLIDATED ANNUAL REPORT

**TEO LT, AB** DISCLOSURE CONCERNING THE COMPLIANCE WITH THE GOVERNANCE CODE FOR THE COMPANIES LISTED ON THE REGULATED MARKET IN 2011

TEO LT, AB (hereinafter 'TEO' or 'the Company') following Article 21 paragraph 3 of the Law on Securities of the Republic of Lithuania and item 24.5 of the Listing Rules of AB NASDAQ OMX Vilnius, discloses its compliance with the Corporate Governance Code for the Companies Listed on NASDAQ OMX Vilnius, and its specific provisions. In the event of non-compliance with the Code or with certain provisions thereof, it must be specified which provisions are not complied with and the reasons of non-compliance.

PRINCIPLES/ RECOMMENDATIONS	YES/NO/NOT APPLICABLE	COMMENTARY				
Principle I: Basic Provisions						
The overriding objective of a company should be to optimizing over time shareholder value.	operate in	common interests of all the shareholders by				
1.1. A company should adopt and make public the company's development strategy and objectives by clearly declaring how the company intends to meet the interests of its shareholders and optimize shareholder value.	Yes	The main TEO development directions and strategies are publicized in the Annual and Interim Reports and the Company's performance presentations, that are available on the Company's webpage, and are discussed during conference calls and meetings with investors and etc.				
1.2. All management bodies of a company should act in furtherance of the declared strategic objectives in view of the need to optimize shareholder value.	Yes	All management bodies of the Company are acting in order to implement TEO mission – to create value for shareholders and customers by providing professional and high-quality telecommunications, TV and IT services.				
1.3. A company's supervisory and management bodies should act in close co-operation in order to attain maximum benefit for the company and its shareholders.	Yes	The Company has the Board that represents the shareholders of the Company, is responsible for strategic management of the Company, supervises and controls activities of CEO of the Company, on a regular basis convokes meetings of the Board, where senior management of TEO on a regular basis informs the Board about the Company's performance.				
1.4. A company's supervisory and management bodies should ensure that the rights and interests of persons other than the company's shareholders (e.g. employees, creditors, suppliers, clients, local community), participating in or connected with the company's operation, are duly respected.	Yes	The Company's policy towards employees, customers and local community is set up in the Company's Corporate Social Responsibility Policy and described in the Company's Corporate Social Responsibility Report.				



## Principle II: The corporate governance framework

The corporate governance framework should ensure the strategic guidance of the company, the effective oversight of the company's management bodies, an appropriate balance and distribution of functions between the company's bodies, protection of the shareholders' interests.

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2.1. Besides obligatory bodies provided for in the Law on Companies of the Republic of Lithuania – a general shareholders' meeting and the chief executive officer, it is recommended that a company should set up both a collegial supervisory body and a collegial management body. The setting up of collegial bodies for supervision and management facilitates clear separation of management and supervisory functions in the company, accountability and control on the part of the chief executive officer, which, in its turn, facilitate a more efficient and transparent management process.	No	There is no Supervisory Council in the Company but its functions in essence are performed by the Board that represents not only the majority but minority shareholder as well, and its members are not involved in daily activities of the Company. Regular meetings of the Board when the senior management of the Company reports on the Company's performance ensures effective supervision and control of the Company's activities.
2.2. A collegial management body is responsible for the strategic management of the company and performs other key functions of corporate governance. A collegial supervisory body is responsible for the effective supervision of the company's management bodies.	Yes	The functions set in the recommendation are fulfilled by the Board of the Company.
2.3. Where a company chooses to form only one collegial body, it is recommended that it should be a supervisory body, i.e. the supervisory board. In such a case, the supervisory board is responsible for the effective monitoring of the functions performed by the company's chief executive officer.	No	The Company in substance complies with this recommendation even though only one collegial body – the Board – exists in the Company, but the Board's competence provided in the By-Laws of the Company in essence complies with the competence of the Supervisory Council.
2.4. The collegial supervisory body to be elected by the general shareholders' meeting should be set up and should act in the manner defined in Principles III and IV. Where a company should decide not to set up a collegial supervisory body but rather a collegial management body, i.e. the board, Principles III and IV should apply to the board as long as that does not contradict the essence and purpose of this body.	Yes	
2.5. Company's management and supervisory bodies should comprise such number of board (executive directors) and supervisory (non-executive directors) board members that no individual or small group of individuals can dominate decision-making on the part of these bodies.	Yes	Following the By-Laws of the Company, the Board consists of six (till 28 April 2011 – seven) Board members elected for a two-year term. All members of the Board are non-executive directors.
2.6. Non-executive directors or members of the supervisory board should be appointed for specified terms subject to individual re-election, at maximum intervals provided for in the Lithuanian legislation with a view to ensuring necessary development of professional experience and sufficiently frequent reconfirmation of their status. A possibility to remove them should also be stipulated however this procedure should not be easier than the removal procedure for an executive director or a member of the management board.	Yes	Following the By-Laws of the Company, the Board members are elected for a two-year term, not limiting the number of terms. Thus one member of the Board has been working in the Board since April 2007 and has been reelected twice – in April 2009 and in April 2011. One Board member was elected in April 2009 and re-elected in April 2011, another – in April 2010 and re-elected in April 2011. Three new members were elected in April 2011. The By-Laws of the Company do not provide any possibility to recall a member of the Board. This can be done following the Laws.



2.7. Chairman of the collegial body elected by the general shareholders' meeting may be a person whose current or past office constitutes no obstacle to conduct independent and impartial supervision. Where a company should decide not to set up a supervisory board but rather the board, it is recommended that the chairman of the board and chief executive officer of the company should be a different person. Former company's chief executive officer should not be immediately nominated as the chairman of the collegial body elected by the general shareholders' meeting. When a company chooses to departure from these recommendations, it should furnish information on the measures it has taken to ensure impartiality of the supervision.

The Chairwoman of the Board who was elected in 2011 represents the majority shareholder of the Company and neither involved in any daily activities of the Company, nor has at any time been working in the Company. Former general managers of the Company are neither working in the Company nor in any collegial body.

Yes



## Principle III: The order of the formation of a collegial body to be elected by a general shareholders' meeting

The order of the formation a collegial body to be elected by a general shareholders' meeting should ensure representation of minority shareholders, accountability of this body to the shareholders and objective monitoring of the company's operation and its management bodies.

3.1. The mechanism of the formation of a collegial body to be elected by a general shareholders' meeting (hereinafter in this Principle referred to as the 'collegial body') should ensure objective and fair monitoring of the company's management bodies as well as representation of minority shareholders.	Yes	While electing the collegial body, the Company's shareholders well before or during the Annual General Meeting can get acquainted with the detailed information about the nominees.  In the Company, there exists the practice that the majority shareholder nominates independent candidates to the collegial body. As a result, the newly elected Board contains one independent member of the Board that was nominated by the majority shareholder, and another elected independent member of the Board was proposed by minority shareholders. In total there are two out of six independent members of the Board. Annual compensations (tantiemes) to the members of the Board are approved by the Annual General Meeting of Shareholders. During the last ten years the same amount of annual compensation (tantieme) (LTL 54 thousand) was allocated to each member of the Board.
3.2. Names and surnames of the candidates to become members of a collegial body, information about their education, qualification, professional background, positions taken and potential conflicts of interest should be disclosed early enough before the general shareholders' meeting so that the shareholders would have sufficient time to make an informed voting decision. All factors affecting the candidate's independence, the sample list of which is set out in Recommendation 3.7, should be also disclosed. The collegial body should also be informed on any subsequent changes in the provided information. The collegial body should, on yearly basis, collect data provided in this item on its members and disclose this in the company's annual report.	Yes	CVs of the candidates to the Board (including information about candidate's participation in activities of other companies) are included into the material for the Annual General Meeting (AGM) and shareholders may get acquitted with such information in advance. Information about employment of the Board members as well as their participation in the activities of other companies is continuously monitored and collected, and at the end of each quarter corrected and updated by contacting each member of the Board. Then information is provided in the Company's interim reports and placed on the webpage of the Company.
3.3. Should a person be nominated for members of a collegial body, such nomination should be followed by the disclosure of information on candidate's particular competences relevant to his/her service on the collegial body. In order shareholders and investors are able to ascertain whether member's competence is further relevant, the collegial body should, in its annual report, disclose the information on its composition and particular competences of individual members which are relevant to their service on the collegial body.	Yes	CVs of the Board nominees presented to the Shareholders Meeting contain information about nominees' education, employment history and other competence.  Information about the composition of the Board is presented in the Company's interim and annual reports for each preceding year.
3.4. In order to maintain a proper balance in terms of the current qualifications possessed by its members, the desired composition of the collegial body shall be determined with regard to the company's structure and activities, and have this periodically evaluated. The collegial body should ensure that it is composed of members who, as a whole, have the required diversity of	Yes	There are three members of the Board having degrees in Business Administration, two are lawyers and one has a degree of Master of Science in Mechanical Engineering. Four out of six are working in the telecommunications company; one – in banking sector and one – as a lawyer.



knowledge, judgment and experience to complete their tasks properly. The members of the audit committee, collectively, should have a recent knowledge and relevant experience in the fields of finance, accounting and/or audit for the stock exchange listed companies. At least one of the members of the remuneration committee should have knowledge of and experience in the field of remuneration policy.	k	Two members of the Audit Committee have business administration background: one works in a bank and another – as a business controller. One member of the Audit Committee is a lawyer. Two members of the Remuneration Committee hold the positions of senior managers in an enterprise other than the Company and one member is a lawyer.
3.5. All new members of the collegial body should be offered a tailored program focused on introducing a member with his/her duties, corporate organization and activities. The collegial body should conduct an annual review to identify fields where its members need to update their skills and knowledge.	E	Upon election in April 2011, all members of the Board were acquainted with their duties and responsibilities set by Lithuanian legislation as well as the By-laws of the Company. Members of the Board on the regular basis are informed about the Company's performance and its development, as well as major changes in the Company's activities legal framework and other circumstances having effect on the Company during the Board meetings and individually upon the need and request by the Board members.
3.6. In order to ensure that all material conflicts of interest related with a member of the collegial body are resolved properly, the collegial body should comprise a sufficient number of independent members.	P	In spite of the fact that the largest shareholder has a majority of votes during the Shareholders Meeting and other shareholders have less than 10 per cent of votes, TEO Board elected in 2011 consists of four dependent (all four members are employees of the majority shareholder) and two independent members of the Board in order to ensure proper resolution of conflicts of interest.
<ul> <li>3.7. A member of the collegial body should be considered to be independent only if he is free of any business, family or other relationship with the company, its controlling shareholder or the management of either, that creates a conflict of interest such as to impair his judgment. Since all cases when member of the collegial body is likely to become dependent are impossible to list, moreover, relationships and circumstances associated with the determination of independence may vary amongst companies and the best practices of solving this problem are yet to evolve in the course of time, assessment of independence of a member of the collegial body should be based on the contents of the relationship and circumstances rather than their form. The key criteria for identifying whether a member of the collegial body can be considered to be independent are the following:</li> <li>1) He/she is not an executive director or member of the board (if a collegial body elected by the general shareholders' meeting is the supervisory board) of the company or any associated company and has not been such during the last five years;</li> <li>2) He/she is not an employee of the company or some any company and has not been such during the last three years, except for cases when a member of the collegial body does not belong to the senior management and was elected to the collegial body as a representative of the employees;</li> <li>3) He/she is not receiving or has been not receiving</li> </ul>	t c c c c c c c c c c c c c c c c c c c	According to the recommendations, at present there are two members of the Board who comply with the criteria for an independent member of the collegial body.  The other four members of the Board are employees of the majority shareholder and represent the interests of the majority shareholder.  TEO Board work regulations do not provide criteria for the Board members' independence, but when electing the Board, the unformalized independence criteria are taken into account.
significant additional remuneration from the company or associated company other than remuneration for		



the office in the collegial body. Such additional remuneration includes participation in share options or some other performance based pay systems; it does not include compensation payments for the previous office in the company (provided that such payment is no way related with later position) as per pension plans (inclusive of deferred compensations);

- 4) He/she is not a controlling shareholder or representative of such shareholder (control as defined in the Council Directive 83/349/EEC Article
- 5) He/she does not have and did not have any material business relations with the company or associated company within the past year directly or as a partner, shareholder, director or superior employee of the subject having such relationship. A subject is considered to have business relations when it is a major supplier or service provider (inclusive of financial, legal, counseling and consulting services), major client or organization receiving significant payments from the company or its group;
- 6) He/she is not and has not been, during the last three years, partner or employee of the current or former external audit company of the company or associated company;
- 7) He/she is not an executive director or member of the board in some other company where executive director of the company or member of the board (if a collegial body elected by the general shareholders' meeting is the supervisory board) is non-executive director or member of the supervisory board, he/she may not also have any other material relationships with executive directors of the company that arise from their participation in activities of other companies or bodies;
- 8) He/she has not been in the position of a member of the collegial body for over than 12 years;
- 9) He/she is not a close relative to an executive director or member of the board (if a collegial body elected by the general shareholders' meeting is the supervisory board) or to any person listed in above items 1 to 8. Close relative is considered to be a spouse (common-law spouse), children and parents.

3.8. The determination of what constitutes independence Yes is fundamentally an issue for the collegial body itself to determine. The collegial body may decide that, despite a particular member meets all the criteria of independence laid down in this Code, he cannot be considered independent due to special personal or company-related circumstances.



3.9. Necessary information on conclusions the collegial body has come to in its determination of whether a particular member of the body should be considered to be independent should be disclosed. When a person is nominated to become a member of the collegial body, the company should disclose whether it considers the person to be independent. When a particular member of the collegial body does not meet one or more criteria of independence set out in this Code, the company should disclose its reasons for nevertheless considering the member to be independent. In addition, the company should annually disclose which members of the collegial body it considers to be independent.	Yes	When electing a new Board in April 2011 it was disclosed that three out of seven nominees to the Board were regarded as independent members of the Board.
3.10. When one or more criteria of independence set out in this Code has not been met throughout the year, the company should disclose its reasons for considering a particular member of the collegial body to be independent. To ensure accuracy of the information disclosed in relation with the independence of the members of the collegial body, the company should require independent members to have their independence periodically re-confirmed.	Yes	In its periodic disclosure the Company regularly discloses the Board members' relations with the Company.
3.11. In order to remunerate members of a collegial body for their work and participation in the meetings of the collegial body, they may be remunerated from the company's funds. The general shareholders' meeting should approve the amount of such remuneration.	Yes	Annual compensations (tantiemes) to the members of the Board are approved by the Annual General Meeting of Shareholders. During the last ten years the same amount of annual compensation (tantieme) (LTL 54 thousand) was allocated to each member of the Board. Following the International Financial Reporting Standards, annual compensations (tantiemes) to the members of the Board are considered as operating expenses.



## Principle IV: The duties and liabilities of a collegial body elected by the general shareholders' meeting

The corporate governance framework should ensure proper and effective functioning of the collegial body elected by the general shareholders' meeting, and the powers granted to the collegial body should ensure effective monitoring of the company's management bodies and protection of interests of all the company's shareholders.

4.1. The collegial body elected by the general shareholders' meeting (hereinafter in this Principle referred to as the 'collegial body') should ensure integrity and transparency of the company's financial statements and the control system. The collegial body should issue recommendations to the company's management bodies and monitor and control the company's management performance.	Yes	The Board approves and proposes for the AGM approval annual financial statements of the Company, draft of profit distribution, the Company's Consolidated Annual Report. Also, the Board approves interim (quarterly and half-year) financial statements. During regular meetings of the Board, the senior management of the Company provides information about the Company's performance.
4.2. Members of the collegial body should act in good faith, with care and responsibility for the benefit and in the interests of the company and its shareholders with due regard to the interests of employees and public welfare. Independent members of the collegial body should (a) under all circumstances maintain independence of their analysis, decision-making and actions (b) do not seek and accept any unjustified privileges that might compromise their independence, and (c) clearly express their objections should a member consider that decision of the collegial body is against the interests of the company. Should a collegial body have passed decisions independent member has serious doubts about, the member should make adequate conclusions. Should an independent member resign from his office, he should explain the reasons in a letter addressed to the collegial body or audit committee and, if necessary, respective company-not-pertaining body (institution).	Yes	According to the information possessed by the Company, all members of the Board are acting in a good faith in respect of the Company, in the interest of the Company but not in the interest of their own or third parties, pursuing principles of honesty and rationality, following obligations of confidentiality and property separation, thus striving to maintain their independence in decisions making.
4.3. Each member should devote sufficient time and attention to perform his duties as a member of the collegial body. Each member of the collegial body should limit other professional obligations of his (in particular any directorships held in other companies) in such a manner they do not interfere with proper performance of duties of a member of the collegial body. In the event a member of the collegial body should be present in less than a half of the meetings of the collegial body throughout the financial year of the company, shareholders of the company should be notified.	Yes	Each member devotes sufficient time and attention to perform his duties as a member of the collegial body. During all Board meetings in 2011 there was the quorum prescribed by legal acts. Attendees of the meetings are registered in the minutes of the meetings.
4.4. Where decisions of a collegial body may have a different effect on the company's shareholders, the collegial body should treat all shareholders impartially and fairly. It should ensure that shareholders are properly informed on the company's affairs, strategies, risk management and resolution of conflicts of interest. The company should have a clearly established role of members of the collegial body when communicating with and committing to shareholders.	Yes	The Company's managing bodies follow the principles of communication with the shareholders set by the laws and before making material decisions, which criteria are set in the By-laws of the Company, evaluate their impact on the shareholders and provide material information about the Company's actions in periodic reports.



4.5. It is recommended that transactions (except insignificant ones due to their low value or concluded when carrying out routine operations in the company under usual conditions), concluded between the company and its shareholders, members of the supervisory or managing bodies or other natural or legal persons that exert or may exert influence on the company's management should be subject to approval of the collegial body. The decision concerning approval of such transactions should be deemed adopted only provided the majority of the independent members of the collegial body voted for such a decision.	Yes	The managing bodies of the Company conclude and approve transactions following the requirements of legal acts and the By-Laws of the Company in the interest of the Company.
4.6. The collegial body should be independent in passing decisions that are significant for the company's operations and strategy. Taken separately, the collegial body should be independent of the company's management bodies. Members of the collegial body should act and pass decisions without an outside influence from the persons who have elected it. Companies should ensure that the collegial body and its committees are provided with sufficient administrative and financial resources to discharge their duties, including the right to obtain, in particular from employees of the company, all the necessary information or to seek independent legal, accounting or any other advice on issues pertaining to the competence of the collegial body and its committees. When using the services of a consultant with a view to obtaining information on market standards for remuneration systems, the remuneration committee should ensure that the consultant concerned does not at the same time advice the human resources department, executive directors or collegial management organs of the company concerned.	Yes	The collegial body is mainly dependent on the majority shareholder that operates in the same business area but in decision-making acts in the interest of the Company.  The Company provides the Board and its Committees with the resources needed for fulfilment of their functions (for instance, the Board members are reimbursed for expenses of traveling to the Board meetings), and employees of the Company who are responsible for the discussed area participate in the meetings of the Board and the Committees and provide all necessary information to the Board.  The Company ensures the collegial body's right to contact an independent law, accounting or other specialist in order to get required information.



4.7. Activities of the collegial body should be organized in a manner that independent members of the collegial body could have major influence in relevant areas where chances of occurrence of conflicts of interest are very high. Such areas to be considered as highly relevant are issues of nomination of company's directors, determination of directors' remuneration and control and assessment of company's audit. Therefore when the mentioned issues are attributable to the competence of the collegial body, it is recommended that the collegial body should establish nomination, remuneration, and audit committees. Companies should ensure that the functions attributable to the nomination, remuneration, and audit committees are carried out. However they may decide to merge these functions and set up less than three committees. In such case a company should explain in detail reasons behind the selection of alternative approach and how the selected approach complies with the objectives set forth for the three different committees. Should the collegial body of the company comprise small number of members, the functions assigned to the three committees may be performed by the collegial body itself, provided that it meets composition requirements advocated for the committees and that adequate information is provided in this respect. In such case provisions of this Code relating to the committees of the collegial body (in particular with respect to their role, operation, and transparency) should	The Board institutes two Committees: Audit and Remuneration. The Nomination Committee is not instituted as its functions are performed by the Remuneration Committee. Three members of the Board comprise each committee.  Members of the Audit Committee are two members of the Board having education in business administration (one of them is an independent member of the Board) and one member of the Board having lawyer's education. The purpose of the Audit Committee is to assist the Board in fulfilling its oversight responsibilities. The Audit Committee reviews the financial reporting process, the system of internal control and management of financial risks, the audit process, and the Company's process for monitoring compliance with laws and regulations and its internal orders.  The Remuneration Committee shall make recommendations to the Board on how to create a competitive compensation structure that will help attract and retain key management talent, assure the integrity of the Company's compensation and benefit practices, tie compensation to performance and safeguard the interests of all shareholders.
apply, where relevant, to the collegial body as a whole.  4.8. The key objective of the committees is to increase efficiency of the activities of the collegial body by ensuring that decisions are based on due consideration, and to help organize its work with a view to ensuring that the decisions it takes are free of material conflicts of interest. Committees should exercise independent judgement and integrity when exercising its functions as well as present the collegial body with recommendations concerning the decisions of the collegial body. Nevertheless the final decision shall be adopted by the collegial body. The recommendation on creation of committees is not intended, in principle, to constrict the competence of the collegial body or to remove the matters considered from the purview of the collegial body itself, which remains fully responsible for the decisions taken in its field of competence.	Yes The annual and interim financial statements at first are discussed at the Audit Committee and then, with the conclusions of the Committee, are presented for the Board's approval.  Before submitting for the Board's approval nominees to the top management of the Company and their remuneration terms, nominees at first are discussed and approved at the Remuneration Committee.
4.9. Committees established by the collegial body should normally be composed of at least three members. In companies with small number of members of the collegial body, they could exceptionally be composed of two members. Majority of the members of each committee should be constituted from independent members of the collegial body. In cases when the company chooses not to set up a supervisory board, remuneration and audit committees should be entirely comprised of non-executive directors. Chairmanship and membership of the committees should be decided with due regard to the need to ensure that committee membership is refreshed and that undue reliance is not placed on particular	Yes All six members of the Board are involved in the activities of the Board committees. Three members of the Board constitute each committee. All members of the Audit Committee are non-executive directors and one of them is independent one. Three non-executive directors (one of them is independent) are elected to the Remuneration Committee.

individuals.



4.10. Authority of each of the committees should be determined by the collegial body. Committees should perform their duties in line with authority delegated to them and inform the collegial body on their activities and performance on regular basis. Authority of every committee stipulating the role and rights and duties of the committee should be made public at least once a year (as part of the information disclosed by the company annually on its corporate governance structures and practices). Companies should also make public annually a statement by existing committees on their composition, number of meetings and attendance over the year, and their main activities. Audit committee should confirm that it is satisfied with the independence of the audit process and describe briefly the actions it has taken to reach this conclusion.	Yes	Responsibilities and work regulations of the Board committees are approved by the Board. The names of the Committee members are announced in the Company's periodic reports and on the webpage of the Company. In 2011, one meeting of the Remuneration Committee was held for overview and discussion of the TEO remuneration system and set up of a monthly salary for a newly established position of Chief Operating Officer.  In June 2011, the Board elected members of the Remuneration Committee for a one-year term. Following the Remuneration Committee's work regulations, the secretary of the meetings shall be Director of Human Resources Unit of the Company.  In 2011, four meetings of the Audit Committee were held. All meetings were attended by all members of the Committee and all meetings were chaired by the Chairman of the Audit Committee. In June 2011, the Board elected members of the Audit Committee for a two-year term. Following the Audit Committee is work regulations, the secretary of the meetings was Chief Financial Officer of the Company.
4.11. In order to ensure independence and impartiality of the committees, members of the collegial body that are not members of the committee should commonly have a right to participate in the meetings of the committee only if invited by the committee. A committee may invite or demand participation in the meeting of particular officers or experts. Chairman of each of the committees should have a possibility to maintain direct communication with the shareholders. Events when such are to be performed should be specified in the regulations for committee activities.	Yes	Employees of the Company who are responsible for the discussed area participate in the Committees' meetings and provide all necessary information.
<ul> <li>4.12. Nomination Committee.</li> <li>4.12.1. Key functions of the nomination committee should be the following:</li> <li>1) Identify and recommend, for the approval of the collegial body, candidates to fill board vacancies. The nomination committee should evaluate the balance of skills, knowledge and experience on the management body, prepare a description of the roles and capabilities required to assume a particular office, and assess the time commitment expected. Nomination committee can also consider candidates to members of the collegial body delegated by the shareholders of the company;</li> <li>2) Assess on regular basis the structure, size, composition and performance of the supervisory and management bodies, and make recommendations to the collegial body regarding the means of achieving necessary changes;</li> <li>3) Assess on regular basis the skills, knowledge and experience of individual directors and report on this to the collegial body;</li> <li>4) Properly consider issues related to succession planning;</li> <li>5) Review the policy of the management bodies for</li> </ul>	No	In TEO, the function of the Nomination Committee is performed by the Remuneration Committee.



selection and appointment of senior management.

4.12.2. Nomination committee should consider proposals by other parties, including management and shareholders. When dealing with issues related to executive directors or members of the board (if a collegial body elected by the general shareholders' meeting is the supervisory board) and senior management, chief executive officer of the company should be consulted by, and entitled to submit proposals to the nomination committee.

- 4.13. Remuneration Committee.
- 4.13.1. Key functions of the remuneration committee should be the following:
- 1) Make proposals, for the approval of the collegial body, the remuneration policy for members of management bodies and executive directors. Such policy should address all forms of compensation, including the fixed remuneration, performance-based remuneration schemes, pension arrangements, and termination payments. Proposals considering performance-based remuneration schemes should be accompanied with recommendations on the related objectives and evaluation criteria, with a view to properly aligning the pay of executive director and members of the management bodies with the longterm interests of the shareholders and the objectives set by the collegial body:
- 2) Make proposals to the collegial body on the individual remuneration for executive directors and member of management bodies in order their remunerations are consistent with company's remuneration policy and the evaluation of the performance of these persons concerned. In doing so, the committee should be properly informed on the total compensation obtained by executive directors and members of the management bodies from the affiliated companies;
- Ensure that remuneration of individual executive directors or members of management body is proportionate to the remuneration of other executive directors or members of management body and other staff members of the company;
- Periodically review the remuneration policy for executive directors or members of management body, including the policy regarding share-based remuneration, and its implementation;
- 5) Make general recommendations to the executive directors and members of the management bodies on the level and structure of remuneration for senior management (as defined by the collegial body) with regard to the respective information provided by the executive directors and members of the management bodies;
- 6) Assist the collegial body in overseeing how the company complies with applicable provisions regarding the remuneration-related information disclosure (in particular the remuneration policy applied and individual remuneration of directors);
- 7) Make general recommendations to the executive directors and members of the management bodies on the level and structure of remuneration for senior

Yes The Remuneration Committee shall make recommendations to the Board on how to create a competitive compensation structure that will help attract and retain key management talent, assure the integrity of the Company's compensation and benefit practices, tie compensation to performance and safeguard the interests of all shareholders.

Twice per year the Committee should present updated information to the Board about the Committee's activities, if any.

The Remuneration Committee reviews and establishes the general compensation goals and guidelines for the Company's employees and the criteria by which bonuses are determined, reviews and makes recommendation for compensation for executives and management, plans for executive development and succession, supports the Chairman of the Board in the recruitment of the General Manager and supports the General Manager in recruitment of the managers directly reporting to the General Manager.

Information about the Board and its Committees' activities is disclosed in the Consolidated Annual Report for the year 2011.



management (as defined by the collegial body) with regard to the respective information provided by the executive directors and members of the management bodies

- 4.13.2. With respect to stock options and other share-based incentives which may be granted to directors or other employees, the committee should:
- Consider general policy regarding the granting of the above mentioned schemes, in particular stock options, and make any related proposals to the collegial body:
- Examine the related information that is given in the company's annual report and documents intended for the use during the shareholders meeting;
- 3) Make proposals to the collegial body regarding the choice between granting options to subscribe shares or granting options to purchase shares, specifying the reasons for its choice as well as the consequences that this choice has.
- 4.13.3. Upon resolution of the issues attributable to the competence of the remuneration committee, the committee should at least address the chairman of the collegial body and/or chief executive officer of the company for their opinion on the remuneration of other executive directors or members of the management bodies
- 4.13.4. The remuneration committee should report on the exercise of its functions to the shareholders and be present at the annual general meeting for this purpose.

4.14. Audit Committee.

- 4.14.1. Key functions of the audit committee should be the following:
- Observe the integrity of the financial information provided by the company, in particular by reviewing the relevance and consistency of the accounting methods used by the company and its group (including the criteria for the consolidation of the accounts of companies in the group);
- At least once a year review the systems of internal control and risk management to ensure that the key risks (inclusive of the risks in relation with compliance with existing laws and regulations) are properly identified, managed and reflected in the information provided;
- 3) Ensure the efficiency of the internal audit function, among other things, by making recommendations on the selection, appointment, reappointment and removal of the head of the internal audit department and on the budget of the department, and by monitoring the responsiveness of the management to its findings and recommendations. Should there be no internal audit authority in the company, the need for one should be reviewed at least annually;
- 4) Make recommendations to the collegial body related with selection, appointment, reappointment and removal of the external auditor (to be done by the general shareholders' meeting) and with the terms and conditions of his engagement. The committee should investigate situations that lead to a resignation of the audit company or auditor and make recommendations on required actions in such

The purpose of the Audit Committee is to assist the Board in fulfilling its oversight responsibilities. The Audit Committee reviews the financial reporting process, the system of internal control and management of financial risks, the audit process, and the Company's process for monitoring compliance with laws and regulations and internal orders.

Yes



situations;

- 5) Monitor independence and impartiality of the external auditor, in particular by reviewing the audit company's compliance with applicable guidance relating to the rotation of audit partners, the level of fees paid by the company, and similar issues. In order to prevent occurrence of material conflicts of interest, the committee, based on the auditor's disclosed inter alia data on all remunerations paid by the company to the auditor and network, should at all times monitor nature and extent of the non-audit services. Having regard to the principals and guidelines established in the 16 Commission Recommendation 2002/590/EC, the committee should determine and apply a formal policy establishing types of non-audit services that are (a) excluded, (b) permissible only after review by the committee, and (c) permissible without referral to the committee;
- 6) Review efficiency of the external audit process and responsiveness of management to recommendations made in the external auditor's management letter.
- 4.14.2. All members of the committee should be furnished with complete information on particulars of accounting, financial and other operations of the company. Company's management should inform the audit committee of the methods used to account for significant and unusual transactions where the accounting treatment may be open to different approaches. In such case a special consideration should be given to company's operations in offshore centers and/or activities carried out through special purpose vehicles (organizations) and justification of such operations.
- 4.14.3. The audit committee should decide whether participation of the chairman of the collegial body, chief executive officer of the company, chief financial officer (or superior employees in charge of finances, treasury and accounting), or internal and external auditors in the meetings of the committee is required (if required, when). The committee should be entitled, when needed, to meet with any relevant person without executive directors and members of the management bodies present.
- 4.14.4. Internal and external auditors should be secured with not only effective working relationship with management, but also with free access to the collegial body. For this purpose the audit committee should act as the principal contact person for the internal and external auditors.
- 4.14.5. The audit committee should be informed of the internal auditor's work program, and should be furnished with internal audit's reports or periodic summaries. The audit committee should also be informed of the work program of the external auditor and should be furnished with report disclosing all relationships between the independent auditor and the company and its group. The committee should be timely furnished information on all issues arising from the audit.
- 4.14.6. The audit committee should examine whether the company is following applicable provisions regarding the possibility for employees to report alleged significant irregularities in the company, by way of complaints or



through anonymous submissions (normally to an independent member of the collegial body), and should ensure that there is a procedure established for proportionate and independent investigation of these issues and for appropriate follow-up action.  4.14.7. The audit committee should report on its activities to the collegial body at least once in every six months, at the time the yearly and half-yearly statements are approved.		
4.15. Every year the collegial body should conduct the assessment of its activities. The assessment should include evaluation of collegial body's structure, work organization and ability to act as a group, evaluation of each of the collegial body member's and committee's competence and work efficiency and assessment whether the collegial body has achieved its objectives. The collegial body should, at least once a year, make public (as part of the information the company annually discloses on its management structures and practices) respective information on its internal organization and working procedures, and specify what material changes were made as a result of the assessment of the collegial body of its own activities.	Yes	Information about the Board and its Committees' activities is disclosed in the Consolidated Annual Report for the year 2011.



## Principle V: The working procedure of the company's collegial bodies

The working procedure of supervisory and management bodies established in the company should ensure efficient operation of these bodies and decision-making and encourage active co-operation between the company's bodies.

5.1. The company's supervisory and management bodies (hereinafter in this Principle the concept 'collegial bodies' covers both the collegial bodies of supervision and the collegial bodies of management) should be chaired by chairpersons of these bodies. The chairperson of a collegial body is responsible for proper convocation of the collegial body meetings. The chairperson should ensure that information about the meeting being convened and its agenda are communicated to all members of the body. The chairperson of a collegial body should ensure appropriate conducting of the meetings of the collegial body. The chairperson should ensure order and working atmosphere during the meeting.	Yes	The Company's Board meetings are chaired by the Chairman/Chairwoman of the Board. Director of Corporate Administration and Legal Unit of the Company is the Secretary of the Board and assists in organizing activities of the Board.
5.2. It is recommended that meetings of the company's collegial bodies should be carried out according to the schedule approved in advance at certain intervals of time. Each company is free to decide how often to convene meetings of the collegial bodies, but it is recommended that these meetings should be convened at such intervals, which would guarantee an interrupted resolution of the essential corporate governance issues. Meetings of the company's supervisory board should be convened at least once in a quarter, and the company's board should meet at least once a month.	Yes	The meetings of TEO Board are convoked following the schedule, preliminary agreed and approved by the Board. Not less than two meetings are convoked per quarter. It is publicly announced about the Board meetings that are approving financial statements and then, accordingly, financial statements are made publicly available.
5.3. Members of a collegial body should be notified about the meeting being convened in advance in order to allow sufficient time for proper preparation for the issues on the agenda of the meeting and to ensure fruitful discussion and adoption of appropriate decisions. Alongside with the notice about the meeting being convened, all the documents relevant to the issues on the agenda of the meeting should be submitted to the members of the collegial body. The agenda of the meeting should not be changed or supplemented during the meeting, unless all members of the collegial body are present or certain issues of great importance to the company require immediate resolution.	Yes	Following the Board's work regulations, information about the meeting convocation, agenda and all materials related to the agenda issues should be provided to each Board member not later than seven days before the meeting.  The meeting agenda should not be changed during the meeting, unless all members present at the meeting agree or absentees inform that they agree with the changed agenda.
5.4. In order to co-ordinate operation of the company's collegial bodies and ensure effective decision-making process, chairpersons of the company's collegial bodies of supervision and management should closely co-operate by co-coordinating dates of the meetings, their agendas and resolving other issues of corporate governance. Members of the company's board should be free to attend meetings of the company's supervisory board, especially where issues concerning removal of the board members, their liability or remuneration are discussed.	No	TEO could not fulfil this recommendation as only the Board is instituted at the Company.



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Principle VI: The equitable	treatment of snareholder	s and snarenoider rights

The corporate governance framework should ensure minority and foreign shareholders. The corporate g shareholders.	-	
6.1. It is recommended that the company's capital should consist only of the shares that grant the same rights to voting, ownership, dividend and other rights to all their holders.	Yes	The share capital of the Company consists of 776,817,518 ordinary registered shares of one litas nominal value each. Each share gives one vote during the shareholders meeting. All shares of the Company are given equal rights.
6.2. It is recommended that investors should have access to the information concerning the rights attached to the shares of the new issue or those issued earlier in advance, i.e. before they purchase shares.	Yes	The Company's By-Laws, stipulating all the rights of shareholders, are publicly available on the Company's webpage.
6.3. Transactions that are important to the company and its shareholders, such as transfer, investment, and pledge of the company's assets or any other type of encumbrance should be subject to approval of the general shareholders' meeting. All shareholders should be furnished with equal opportunity to familiarize with and participate in the decision-making process when significant corporate issues, including approval of transactions referred to above, are discussed.	No	The shareholders approve only transactions that, following the Law on Companies and the By-Laws of the Company, should be approved by the shareholders.
6.4. Procedures of convening and conducting a general shareholders' meeting should ensure equal opportunities for the shareholders to effectively participate at the meetings and should not prejudice the rights and interests of the shareholders. The venue, date, and time of the shareholders' meeting should not hinder wide attendance of the shareholders.	Yes	TEO shareholders' meetings are convened at the head-quarters of the Company in Vilnius. The Annual General Meetings are held in the second half of April.  The Annual General Meeting in 2011 was convened on 28 April 2011 at 1 p.m.
6.5. If is possible, in order to ensure shareholders living abroad the right to access to the information, it is recommended that documents on the course of the general shareholders' meeting should be placed on the publicly accessible website of the company not only in Lithuanian language, but in English and /or other foreign languages in advance. It is recommended that the minutes of the general shareholders' meeting after signing them and/or adopted resolutions should be also placed on the publicly accessible website of the company. Seeking to ensure the right of foreigners to familiarize with the information, whenever feasible, documents referred to in this recommendation should be published in Lithuanian, English and/or other foreign languages. Documents referred to in this recommendation may be published on the publicly accessible website of the company to the extent that publishing of these documents is not detrimental to the company or the company's commercial secrets are not revealed.	Yes	Notice of the AGM as well as draft decisions proposed by the Board to the AGM and accompanied by draft documents were publicly announced and simultaneously placed on the webpage of the Company on 28 March 2011.  Supplement of the AGM agenda and draft decisions proposed by minority shareholders were publicly announced and simultaneously placed on TEO webpage on 15 April 2011.  The minority shareholders' nominee to the Board was publicly announced and simultaneously placed on the webpage of the Company on 28 April 2011  Accordingly, adopted resolutions (including information about voting for each resolution) and documents approved by the shareholders were placed on the webpage of the Company.  All information and documents for investors were presented in Lithuanian and English in stock exchange information systems and on the Company's webpage.
6.6. Shareholders should be furnished with the opportunity to vote in the general shareholders' meeting in person and in absentia. Shareholders should not be prevented from voting in writing in advance by completing the general voting ballot.	Yes	Shareholders of TEO may exercise their right to vote in the General Shareholders' Meeting in person or through a representative upon issuance of proper proxy or having concluded an agreement on the transfer of their voting rights in the manner compliant with the legal regulations, also the shareholder may vote by completing the general voting ballot in the manner provided by



		the Law on Companies.
6.7. With a view to increasing the shareholders' opportunities to participate effectively at shareholders' meetings, the companies are recommended to expand use of modern technologies by allowing the shareholders to participate and vote in general meetings via electronic means of communication. In such cases security of transmitted information and a possibility to identify the identity of the participating and voting person should be guaranteed. Moreover, companies could furnish its shareholders, especially shareholders living abroad, with the opportunity to watch shareholder meetings by means of modern technologies.	No	The Company does not comply with this recommendation as there are no means to guarantee text protection and possibilities to identify the signatures of voting persons.



## Principle VII: The avoidance of conflicts of interest and their disclosure

The corporate governance framework should encourage members of the corporate bodies to avoid conflicts of interest and assure transparent and effective mechanism of disclosure of conflicts of interest regarding members of the corporate bodies.

7.1. Any member of the company's supervisory and management body should avoid a situation, in which his/her personal interests are in conflict or may be in conflict with the company's interests. In case such a situation did occur, a member of the company's supervisory and management body should, within reasonable time, inform other members of the same collegial body or the company's body that has elected him/her, or to the company's shareholders about a situation of a conflict of interest, indicate the nature of the conflict and value, where possible.	Yes	Members of the managing bodies are acting in a manner that voids conflicts of interest; therefore there have not been any such cases in practice.
7.2. Any member of the company's supervisory and management body may not mix the company's assets, the use of which has not been mutually agreed upon, with his/her personal assets or use them or the information which he/she learns by virtue of his/her position as a member of a corporate body for his/her personal benefit or for the benefit of any third person without a prior agreement of the general shareholders' meeting or any other corporate body authorized by the meeting.	Yes	
7.3. Any member of the company's supervisory and management body may conclude a transaction with the company, a member of a corporate body of which he/she is. Such a transaction (except insignificant ones due to their low value or concluded when carrying out routine operations in the company under usual conditions) must be immediately reported in writing or orally, by recording this in the minutes of the meeting, to other members of the same corporate body or to the corporate body that has elected him/her or to the company's shareholders. Transactions specified in this recommendation are also subject to recommendation 4.5.	Yes	
7.4. Any member of the company's supervisory and management body should abstain from voting when decisions concerning transactions or other issues of personal or business interest are voted on.	Yes	



## Principle VIII: Company's remuneration policy

Remuneration policy and procedure for approval, revision and disclosure of directors' remuneration established in the company should prevent potential conflicts of interest and abuse in determining remuneration of directors, in addition it should ensure publicity and transparency both of company's remuneration policy and remuneration of directors.

8.1. A company should make a public statement of the company's remuneration policy (hereinafter the remuneration statement) which should be clear and easily understandable. This remuneration statement should be published as a part of the company's annual statement as well as posted on the company's website.	No The Company does not publicly announce its remuneration policy as such document is regarded internal and confidential.  General information about the remuneration policy, employee-related expenses and the total amount of remuneration paid over the year to the key management of the Company is publicly announced in the Company's Annual Report and Consolidated Financial Statements.
8.2. Remuneration statement should mainly focus on directors' remuneration policy for the following year and, if appropriate, the subsequent years. The statement should contain a summary of the implementation of the remuneration policy in the previous financial year. Special attention should be given to any significant changes in company's remuneration policy as compared to the previous financial year.	Yes Information about the total amount of remuneration paid over the year to the management of the Company is publicly announced in the Company's Consolidated Annual Report.
<ul> <li>8.3. Remuneration statement should leastwise include the following information:</li> <li>1) Explanation of the relative importance of the variable and non-variable components of directors' remuneration;</li> <li>2) Sufficient information on performance criteria that entitles directors to share options, shares or variable components of remuneration;</li> <li>3) An explanation how the choice of performance criteria contributes to the long-term interests of the company;</li> <li>4) An explanation of the methods, applied in order to determine whether performance criteria have been fulfilled;</li> <li>5) Sufficient information on deferment periods with regard to variable components of remuneration;</li> <li>6) Sufficient information on the linkage between the remuneration and performance;</li> <li>7) The main parameters and rationale for any annual bonus scheme and any other non-cash benefits;</li> <li>8) Sufficient information on the policy regarding termination payments;</li> <li>9) Sufficient information with regard to vesting periods for share-based remuneration, as referred to in point 8.13 of this Code;</li> <li>10) Sufficient information on the policy regarding retention of shares after vesting, as referred to in point 8.15 of this Code;</li> <li>11) Sufficient information on the composition of peer groups of companies the remuneration policy of which has been examined in relation to the establishment of the remuneration policy of the company concerned;</li> <li>12) A description of the main characteristics of supplementary pension or early retirement schemes for directors;</li> <li>13) Remuneration statement should not include commercially sensitive information.</li> </ul>	Agreements with top managers of the Company are concluded and approved by the Board. These agreements are considered confidential and their content and terms are not publicly disclosed.  The Company does not have any share options system for employees' remuneration. Also, there are no pension-related schemes.



8.4. Remuneration statement should also summarize and explain company's policy regarding the terms of the contracts executed with executive directors and members of the management bodies. It should include, inter alia, information on the duration of contracts with executive directors and members of the management bodies, the applicable notice periods and details of provisions for termination payments linked to early termination under contracts for executive directors and members of the management bodies.

No Agreements with top managers of the Company are concluded and approved by the Board. These agreements are considered confidential and their content and terms are not publicly disclosed.

Before submitting for the Board's approval nominees to the administration of the Company and their remuneration terms, nominees at first are discussed and approved at the Remuneration Committee.

Information about agreements of the Company and the members of its management bodies, or the employee providing for a compensation in case of the resignation or in case they are dismissed without a due reason or their employment is terminated in view of the change of the control of the Company is provided in the Consolidated Annual Report.



- 8.5. Remuneration statement should also contain detailed information on the entire amount of remuneration, inclusive of other benefits, that was paid to individual directors over the relevant financial year. This document should list at least the information set out in items 8.5.1 to 8.5.4 for each person who has served as a director of the company at any time during the relevant financial year.
- 8.5.1. The following remuneration and/or emoluments-related information should be disclosed:
- The total amount of remuneration paid or due to the director for services performed during the relevant financial year, inclusive of, where relevant, attendance fees fixed by the annual general shareholders meeting;
- 2) The remuneration and advantages received from any undertaking belonging to the same group;
- 3) The remuneration paid in the form of profit sharing and/or bonus payments and the reasons why such bonus payments and/or profit sharing were granted;
- 4) If permissible by the law, any significant additional remuneration paid to directors for special services outside the scope of the usual functions of a director;
- 5) Compensation receivable or paid to each former executive director or member of the management body as a result of his resignation from the office during the previous financial year;
- Total estimated value of non-cash benefits considered as remuneration, other than the items covered in the above points.
- 8.5.2. As regards shares and/or rights to acquire share options and/or all other share-incentive schemes, the following information should be disclosed:
- The number of share options offered or shares granted by the company during the relevant financial year and their conditions of application;
- 2) The number of shares options exercised during the relevant financial year and, for each of them, the number of shares involved and the exercise price or the value of the interest in the share incentive scheme at the end of the financial year;
- The number of share options unexercised at the end of the financial year; their exercise price, the exercise date and the main conditions for the exercise of the rights;
- 4) All changes in the terms and conditions of existing share options occurring during the financial year.
- 8.5.3. The following supplementary pension schemes-related information should be disclosed:
- 1) When the pension scheme is a defined-benefit scheme, changes in the directors' accrued benefits under that scheme during the relevant financial year;
- When the pension scheme is defined-contribution scheme, detailed information on contributions paid or payable by the company in respect of that director during the relevant financial year.
- 8.5.4. The statement should also state amounts that the company or any subsidiary company or entity included in the consolidated annual financial report of the company has paid to each person who has served as a director in the company at any time during the relevant financial year in the form of loans, advance payments or guarantees, including the amount outstanding and the interest rate.

In the Consolidated Annual Report and Consolidated Financial Statements the Company discloses information about total employee-related expenses, remuneration of key management personnel and annual compensations (tantiemes) paid to members of the Board during the reporting period. Information about the Board and the management is provided separately.

Also the Consolidated Annual Report provides information whether loans, guarantees or sponsorship were granted to the members of the Board or the management of the Company as well as whether subsidiaries paid salaries or other pay-outs to the members of the Board or employees of the Company for being members of their managing bodies.

The Consolidated Annual Report is publicly available on the Company's webpage.

The Company does not have any share options system for employees' remuneration. Also, there are no pension-related schemes.

The Company does not apply any schemes for directors' remuneration in shares, share options or any other rights to purchase shares or be remunerated on the basis of share price movements.



8.6. Where the remuneration policy includes variable components of remuneration, companies should set limits on the variable component(s). The non-variable component of remuneration should be sufficient to allow the company to withhold variable components of remuneration when performance criteria are not met.	No	Under the Collective Bargaining Agreement of the parent Company, as described in the Consolidated Annual Report, the Company provides minimal salary for its employees and the possibility to get bonuses for the Company's yearly results following the rules set by the Company.
8.7. Award of variable components of remuneration should be subject to predetermined and measurable performance criteria.	No	
8.8. Where a variable component of remuneration is awarded, a major part of the variable component should be deferred for a minimum period of time. The part of the variable component subject to deferment should be determined in relation to the relative weight of the variable component compared to the non-variable component of remuneration.	No	
8.9. Contractual arrangements with executive or managing directors should include provisions that permit the company to reclaim variable components of remuneration that were awarded on the basis of data which subsequently proved to be manifestly misstated.	No	
8.10. Termination payments should not exceed a fixed amount or fixed number of years of annual remuneration, which should, in general, not be higher than two years of the non-variable component of remuneration or the equivalent thereof.	No	
8.11. Termination payments should not be paid if the termination is due to inadequate performance.	No	
8.12. The information on preparatory and decision-making processes, during which a policy of remuneration of directors is being established, should also be disclosed. Information should include data, if applicable, on authorities and composition of the remuneration committee, names and surnames of external consultants whose services have been used in determination of the remuneration policy as well as the role of shareholders' annual general meeting.	No	Key functions of the Company's Remuneration Committee, its formation and composition are described herein in Recommendation 4.13.  The names of members of the Remuneration Committee are announced in the Company's periodic reports and on the webpage of the Company.
8.13. Shares should not vest for at least three years after their award.	Not applicable	
8.14. Share options or any other right to acquire shares or to	Not	
be remunerated on the basis of share price movements	applicable	
should not be exercisable for at least three years after their	арріісавіе	
award. Vesting of shares and the right to exercise share		
options or any other right to acquire shares or to be		
remunerated on the basis of share price movements, should		
be subject to predetermined and measurable performance		
criteria.	Not	
8.15. After vesting, directors should retain a number of shares, until the end of their mandate, subject to the need to finance any costs related to acquisition of the shares. The number of shares to be retained should be fixed, for example, twice the value of total annual remuneration (the non-variable plus the variable components).	Not applicable	
8.16. Remuneration of non-executive or supervisory directors should not include share options.	Yes	
8.17. Shareholders, in particular institutional shareholders, should be encouraged to attend general meetings where appropriate and make considered use of their votes regarding directors' remuneration.	Yes	



8.18. Without prejudice to the role and organization of the relevant bodies responsible for setting directors' remunerations, the remuneration policy or any other significant change in remuneration policy should be included into the agenda of the shareholders' annual general meeting. Remuneration statement should be put for voting in shareholders' annual general meeting. The vote may be either mandatory or advisory.  8.19. Schemes anticipating remuneration of directors in shares, share options or any other right to purchase shares or be remunerated on the basis of share price movements	Not applicable
should be subject to the prior approval of shareholders' annual general meeting by way of a resolution prior to their adoption. The approval of scheme should be related with the scheme itself and not to the grant of such share-based benefits under that scheme to individual directors. All significant changes in scheme provisions should also be subject to shareholders' approval prior to their adoption; the approval decision should be made in shareholders' annual general meeting. In such case shareholders should be notified on all terms of suggested changes and get an explanation on the impact of the suggested changes.	
<ul> <li>8.20. The following issues should be subject to approval by the shareholders' annual general meeting:</li> <li>1) Grant of share-based schemes, including share options, to directors;</li> <li>2) Determination of maximum number of shares and main conditions of share granting;</li> <li>3) The term within which options can be exercised;</li> <li>4) The conditions for any subsequent change in the exercise of the options, if permissible by law;</li> <li>5) All other long-term incentive schemes for which directors are eligible and which are not available to other employees of the company under similar terms.</li> <li>Annual general meeting should also set the deadline within which the body responsible for remuneration of directors may award compensations listed in this article to individual directors.</li> </ul>	
8.21. Should national law or company's Articles of Association allow, any discounted option arrangement under which any rights are granted to subscribe to shares at a price lower than the market value of the share prevailing on the day of the price determination, or the average of the market values over a number of days preceding the date when the exercise price is determined, should also be subject to the shareholders' approval.	
8.22. Provisions of Articles 8.19 and 8.20 should not be applicable to schemes allowing for participation under similar conditions to company's employees or employees of any subsidiary company whose employees are eligible to participate in the scheme and which has been approved in the shareholders' annual general meeting.	



8.23. Prior to the annual general meeting that is intended to consider decision stipulated in Article 8.19, the shareholders must be provided an opportunity to familiarize with draft resolution and project-related notice (the documents should be posted on the company's website). The notice should contain the full text of the share-based remuneration schemes or a description of their key terms, as well as full names of the participants in the schemes. Notice should also specify the relationship of the schemes and the overall remuneration policy of the directors. Draft resolution must have a clear reference to the scheme itself or to the summary of its key terms. Shareholders must also be presented with information on how the company intends to provide for the shares required to meet its obligations under incentive schemes. It should be clearly stated whether the company intends to buy shares in the market, hold the shares in reserve or issue new ones. There should also be a summary on scheme-related expenses the company will suffer due to the anticipated application of the scheme. All information given in this article must be posted on the company's website.



#### Principle IX: The role of stakeholders in corporate governance

The corporate governance framework should recognize the rights of stakeholders as established by law and encourage active co-operation between companies and stakeholders in creating the company value, jobs and financial sustainability. For the purposes of this Principle, the concept "stakeholders" includes investors, employees, creditors, suppliers, clients, local community and other persons having certain interest in the company concerned.

Yes

- 9.1. The corporate governance framework should assure that the rights of stakeholders that are protected by law are respected.
- 9.2. The corporate governance framework should create conditions for the stakeholders to participate in corporate governance in the manner prescribed by law. Examples of mechanisms of stakeholder participation in corporate governance include: employee participation in adoption of certain key decisions for the company; consulting the employees on corporate governance and other important issues; employee participation in the company's share capital; creditor involvement in governance in the context of the company's insolvency, etc.
- 9.3. Where stakeholders participate in the corporate governance process, they should have access to relevant information.

The Company and trade unions that represent employees of the Company have signed a Collective Bargaining Agreement which obligates the management of the Company to inform employees, on a regular basis, about implementation of the Collective Agreement, the Company's performance, changes in the market

In 1999, following the Company's privatization program, almost 5 per cent of the Company's shares were sold to its employees. The current and former employees of the Company actively participate in the shareholders meetings, show interest in the Company's performance and results. Every year the Company pays dividends to the shareholders. The Company has approved Principles for Sponsorship and Support and, on the basis of them, builds its relations with society and local communities.

The Company prepares the Report on Corporate Social Responsibility which discusses principles and practices in relation to the Company's cooperation with investors, employees, customers and local communities.



## Principle X: Information disclosure and transparency

The corporate governance framework should ensure that timely and accurate disclosure is made on all material information regarding the company, including the financial situation, performance and governance of the company.

- 10.1. The company should disclose information on:
- 1) The financial and operating results of the company;
- 2) Company objectives;
- 3) Persons holding by the right of ownership or in control of a block of shares in the company;
- Members of the company's supervisory and management bodies, chief executive officer of the company and their remuneration;
- 5) Material foreseeable risk factors:
- 6) Transactions between the company and connected persons, as well as transactions concluded outside the course of the company's regular operations;
- Material issues regarding employees and other stakeholders:
- 8) Governance structures and strategy.

This list should be deemed as a minimum recommendation, while the companies are encouraged not to limit themselves to disclosure of the information specified in this list.

10.2. It is recommended to the company, which is the parent of other companies, that consolidated results of the whole group to which the company belongs should be disclosed when information specified in item 1 of Recommendation 10.1 is under disclosure.

10.3. It is recommended that information on the professional background, qualifications of the members of supervisory and management bodies, chief executive officer of the company should be disclosed as well as potential conflicts of interest that may have an effect on their decisions when information specified in item 4 of Recommendation 10.1 about the members of the company's supervisory and management bodies is under disclosure. It is also recommended that information about the amount of remuneration received from the company and other income should be disclosed with regard to members of the company's supervisory and management bodies and chief executive officer as per Principle VIII.

10.4. It is recommended that information about the links between the company and its stakeholders, including employees, creditors, suppliers, local community, as well as the company's policy with regard to human resources, employee participation schemes in the company's share capital, etc. should be disclosed when information specified in item 7 of Recommendation 10.1 is under disclosure.

Yes (except item 4)

Information about the financial situation, performance and management of the Company and its subsidiaries is disclosed on a regular basis by disseminating press and stock releases, annual and interim reports of the Company, financial statements of the Group, and presentations to the investors.

All above-mentioned documents are publicly available on the Company's webpage in Lithuanian and English.

TEO Group prepares its financial statements in accordance with the International Financial Reporting Standards as adopted by the EU.

In the Consolidated Annual Report and Consolidated Financial Statements the Company discloses information about employee-related expenses, remuneration of key management personnel and annual compensations (tantiemes) paid to members of the Board during the reporting period. Information about the Board and the management is provided separately.

Also, the Consolidated Annual Report provides information whether loans, guarantees or sponsorship were granted to the members of the Board or the management of the Company as well as whether subsidiaries paid salaries or other pay-outs to the members of the Board or employees of the Company for being members of their managing bodies.

The Company's Consolidated Annual Report and Consolidated Financial Statements are publicly available on the Company's webpage.

Information about the education, working experience, current employment, participation in activities of other companies, possession of shares of the Company by the members of the Board or the administration of the Company is publicly disclosed in periodic reports and available on the Company's webpage.

Yes

Nο

No



10.5. Information should be disclosed in such a way that neither shareholders nor investors are discriminated with regard to the manner or scope of access to information. Information should be disclosed to all simultaneously. It is recommended that notices about material events should be announced before or after a trading session on NASDAQ OMX Vilnius stock exchange, so that all the company's shareholders and investors should have equal access to the information and make informed investing decisions.	Yes	The Company is submitting information (both in English and Lithuanian) to the information system operated by NASDAQ OMX Vilnius stock exchange which ensures that the information is disseminated simultaneously to all markets.  TEO always strives to announce information before or after trading hours on NASDAQ OMX Vilnius stock exchange and simultaneously disseminate information to all the markets where the Company's securities are traded.  The Company strictly follows the principle of not disclosing information that might have an effect on the price of issued securities in comments, interviews or in any other manner until such information is announced through the stock exchange information system.
10.6. Channels for disseminating information should provide for fair, timely and cost-efficient or in cases provided by the legal acts free of charge access to relevant information by users. It is recommended that information technologies should be employed for wider dissemination of information, for instance, by placing the information on the company's website. It is recommended that information should be published and placed on the company's website not only in Lithuanian, but also in English, and, whenever possible and necessary, in other languages as well.	Yes	All information is disseminated to the shareholders, investors and stock exchanges at the same time and in the same amount, in both Lithuanian and English, and all information is publicly available on the Company's webpage, thus ensuring fair, timely and cost-efficient access to relevant information.
10.7. It is recommended that the company's annual reports and other periodical accounts prepared by the company should be placed on the company's website. It is recommended that the company should announce information about material events and changes in the price of the company's shares on the Stock Exchange on the company's website too.	Yes	The Company's webpage contains the Company's all annual and interim reports, presentations of the Company's performance, audited financial statements, By-Laws of the Company, stock releases and information about changes in the price of the Company's shares on NASDAQ OMX Vilnius stock exchange in both Lithuanian and English.



# Principle XI: The selection of the company's auditor

The mechanism of the selection of the company's auditor should ensure independence of the firm of auditor's conclusion and opinion.

and the control of		
11.1. An annual audit of the company's financial reports and interim reports should be conducted by an independent firm of auditors in order to provide an external and objective opinion on the company's financial statements.	Yes	An independent audit firm carries out an audit of the annual stand-alone financial statements of the Company and consolidated financial statements of the Company together with its subsidiaries prepared in accordance with the International Financial Reporting Standards as adopted by the EU. This independent audit firm also reviews consolidated annual reports for any inconsistencies with audited financial statements.
11.2. It is recommended that the company's supervisory board and, where it is not set up, the company's board should propose a candidate firm of auditors to the general shareholders' meeting.	Yes	The Board proposes the candidacy of an independent audit firm to the Annual General Meeting of Shareholders.
11.3. It is recommended that the company should disclose to its shareholders the level of fees paid to the firm of auditors for non-audit services rendered to the company. This information should be also known to the company's supervisory board and, where it is not formed, the company's board upon their consideration which firm of auditors to propose for the general shareholders' meeting.	Yes	Information about non-audit services provided to the Company by the audit firm following the laws is annually presented to the Audit Committee together with the audit firm's confirmations of auditors' independence from the Company. This information is presented in the Consolidated Annual Report of the Company.