

Curriculum Vitae

Name: Anders Gylder

Personal Birth No:

Date of birth: 14 April 1950

Civil status/family:

Married with two grown children

Organisation unit:

TeliaSonera Sweden AB

Place of work:

Stockholm

Present position:

2007 – TeliaSonera AB, Business Area Broadband Services, Executive Vice President

Member of Business Area leadership. Broadband Services is responsible for TeliaSonera's broadband and fixed telephony operations in the Nordic region, the Baltic States and Global Reach. Business Area turnover appr SEK 40 billion, with appr 10,000 employees working in several different countries.

Previous positions

2005-2007 TeliaSonera Sweden, Senior Vice President

Member of Executive Management team and responsible for Customer Care Unit with operations for Customer Service (sales), Order and Delivery (execute all delivery to businesses and consumers) as well as Customer Support (problem reporting and help, service and support). Included 3,700 employees and 600 consultants.

Customer Care implemented major improvement and change efforts in order to increase automation, self-service as well as personal customer support to TeliaSonera's various customer groups. The goal was to improve customer care as well as dramatically reduce operating costs.

Developed my knowledge in implementing effective processes and in specifying requirements for a good IT support system.

2003-2005 TeliaSonera Sweden, Senior Vice President

Member of Executive Management team and responsible for Large Corporate Customers segment. Led and managed re-engineering and customer orientation of Telia Sweden, resulting in SEK 500 million savings in 2001 and a further SEK 1 billion savings during 2002-3. Devised strategy and action plan for new domestic sales and distribution functions, resulting in improved call center and customer care levels and increased sales contacts.

2001-2003 Telia Sweden AB, Stockholm, President

Telia Sweden was Telia's joint sales and customer unit for consumers and business customers in Sweden. It acts on behalf of the business areas and is responsible for sales, invoicing and customer care. Appr. 4,500 employees and turnover of SEK 35 billion.

2000-01 Telia AB Business Solutions, Stockholm, Business Area Manager

Appr. 5,000 employees with a turnover of SEK 15 billion. Succeeded in developing sales and distribution channels for business and public sectors. Member of Group Management Team of Telia AB.



1999-00 SJ Passenger Traffic, Stockholm, Director

Appr. 6,000 employees and a turnover of SEK 6 billion.

Responsible for market orienting SJ's passenger traffic activities as well as starting the process of converting SJ from a government authority into a limited company.

1998-99 Telia System & Service, President/Business Area Manager

Appr. 3,000 employees with a turnover of SEK 5 billion.

Concentrated and streamlined Telia's business in the areas of customer equipment, IT activities, service and installation operations.

1996-98 Telia Publicom, Norrköping, President

Appr 950 employees with turnover in 1997 of SEK 3.5 billion.

Built up Publicom, Telia's public sector marketing, sales, installation and service operations company.

1995 Telia AB Stockholm, Project Manager

One of a team of five that Telia Group CEO Lars Berg appointed to drive the change and evolution of Telia in 'Project 2001 Now.'

1985-95 TeleLarm AB, Stockholm, President (91-95), Vice President (88-91), Marketing Manager

A leading security company in Sweden, with subsidiaries in five countries and operations in ten more. Appr. 700 employees and turnover of SEK 800 million.

1983 – 1985 Televerket Uppsala Marketing Manager

Responsible for marketing and sales to businesses in the Uppsala telephony area. Turnover of appr SEK 150 million with 80 employees.

1977-83 Toledo-Reliance (American company) Stockholm, Domestic Sales Manager

1975-77 Saab-Scania, Project Manager/Sales Support

Board Experience of International work:

With Telia, member of several boards and involved in activities within the Nordic countries.

With TeleLarm, carried out internationalization efforts, including establishment of subsidiaries and development of independent distributors in Europe, the USA and Singapore. Also board member/Chairman for several international companies

As sales manager for American company Toledo-Reliance, took part in several pan-European projects with a focus on the Nordic countries.

Diploma/Degree/Education, year:

1975 Master of Science Degree in Engineering, with focus on Industrial Engineering and Management, Linköping Institute of Technology

Management programmes:

Several diverse management programmes

Language skills:

English, very good
German, some

Other interests outside work

- PC, computers, technical devices
- Boat life
- People
- Golf

Current Board assignments

- Lattelecom SIA (Latvia), Deputy Chairman of the Supervisory Council, member of Remuneration Committee, and Business Planning and Finance Committee
- Amber Teleholding A/S (Denmark), member of the Board
- Tilts Communications A/S (Denmark), member of the Board
- TEO LT, AB (Lithuania), member of the Board, member of the Remuneration Committee

Has no direct interest in the share capital of TEO LT, AB.