



## CONTACT INFORMATION

**Oliver Pilgerstorfer**  
Corporate Communications

Phone: +44 1494 428900  
press@ifsworld.com

**Frédéric Guigues**  
Investor Relations

Phone: +46 8 58 78 45 00  
frederic.guigues@ifsworld.com

## PRESS RELEASE

LINKÖPING, MARCH 26, 2014

# Port of Dover integrates business processes using IFS Applications

- *Over 300 staff to use IFS Applications for Asset and Estate Management, Program and Project Management, Finance, and HR*
- *Mobile solution key for access to Work Order Asset Management and Service Management systems*

**IFS**, the global enterprise applications company, announces that [the Port of Dover](#), operating Europe's busiest international roll-on roll-off ferry port, is to implement IFS Applications™

The Port of Dover handles around 13 million passengers, 2.6 million tourist vehicles, and 2.2 million freight vehicles per year. To further improve efficiency and performance visibility, the Port has been looking for a business system that offers tightly integrated support across functions. IFS Applications will replace a number of existing solutions and integrate information across its business areas.

When fully implemented, IFS Applications will be used by over 300 employees throughout the organization to help improve efficiency and control in key areas such as asset management. The solution includes functionality for asset and estate management, program and project management, finance, and HR. The ability for mobile workers to effectively access work order asset management and service management systems when on the move is also a key deliverable.

"We are very happy to announce this strategically important customer win," IFS Europe West managing director Paul Massey said. "The Port of Dover is the busiest port for passenger and ro-ro freight traffic in the UK and we are convinced that IFS Applications is the perfect choice to provide business transparency, control, and improved efficiency."

### About the Port of Dover

The Port of Dover, owned and operated by Dover Harbour Board which was established in 1606, represents Europe's busiest ferry port, a vital international gateway for the movement of people and trade. It is also an award-winning cruise port, the second busiest in the UK and hosting some of the world's most prestigious cruise lines. Together with a range of other successful businesses including a cargo terminal, a top award-winning marina and several niche activities, the business mix is diverse.

The Port of Dover is a robust, dynamic and profitable business, operating and developing state-of-the-art facilities, able to withstand global economic pressures and managed by a team acknowledged to be among the best and most experienced in the world.

More information is available at [www.doverport.co.uk/](http://www.doverport.co.uk/)

### About IFS

IFS is a recognized leader in providing [business software](#) to companies that aspire to become more agile. IFS uses its deep [industry-focused](#) expertise to help companies in targeted sectors increase agility in three core areas: enterprise resource planning (ERP), enterprise asset management (EAM), and enterprise service management (ESM). Founded in 1983, IFS is a public company (XSTO: IFS) with over 2,600 employees. IFS supports more than 2,200 customers worldwide from local offices and through partners in more than 60 countries. For more information about IFS visit [www.ifsworld.com](http://www.ifsworld.com).

Follow us on Twitter: [@ifsworld](https://twitter.com/ifsworld)

Visit the IFS Blogs on technology, innovation and creativity: <http://blogs.ifsworld.com>

IFS discloses the information provided herein pursuant to the Financial Instruments Trading Act (1991:980) and/or the Securities Markets Act (2007:528). The information was submitted for publication on March 26, 2014 at 3 p.m. (CET).