

## Interim report 1 January - 31 March 2014

## 3 months ended 31 March 2014

- Local currency sales decreased by $2 \%$ and Euro sales decreased by $14 \%$ to $€ 327.2 \mathrm{~m}$ ( $€ 381.3 \mathrm{~m}$ ).
- Number of active consultants decreased by $5 \%$ to 3.5 m .
- EBITDA amounted to $€ 29.4 \mathrm{~m}$ ( $€ 45.2 \mathrm{~m}$ ).
- Adjusted* operating margin was $7.0 \%$ (10.0\%), negatively impacted by approximately 450 bps from currency volatility, partly offset by hedging and positive price / mix effects, resulting in an adjusted* operating profit of $€ 23.1 \mathrm{~m}(€ 38.0 \mathrm{~m})$.
- Adjusted* net profit amounted to €12.0m (€28.0m) and adjusted* EPS amounted to €0.22 (€0.50).
- Cash flow from operating activities amounted to €16.9m (€28.4m).
- Second quarter update: The underlying sales development in the second quarter to date is approximately $-2 \%$ in local currency, and the year to date development is approximately $-2 \%$ in local currency.
- New structure of segment reporting reflecting the new Global Business Areas.
* Adjusted for restructuring costs during the quarter $€ 0.4 \mathrm{~m}$.


## Significant events during and after the end of the quarter

- In line with the adjusted dividend proposal announced in April, the Board proposes Q2 dividend payment of $€ 0.25$ per share following the AGM on 19 May 2014.
- Based on the proposed mandate to the Board (subject to approval by the AGM) and given the exceptional geopolitical events in Russia and Ukraine, impacting currencies and economic climate, the Board does not intend to make any dividend payment in Q3. Subsequent dividend payments will be announced in upcoming quarterly reports.
- Planned alignment of legal structure continues.


## CEO Magnus Brännström comments

"With sharply devaluating currencies and challenges of exceptional nature in our two largest markets Russia and Ukraine, there is no doubt the company is facing very tough conditions. As a measure of prudence, the Board is of the opinion that there should be no dividend payment in Q3. Our new split of Global Business Areas clearly illustrates the situation: we need to return the momentum and improve profitability in CIS and Europe while we continue to see a very positive development in Latin America, Turkey, Africa \& Asia.

During the end of the first quarter, additional improvements to the CIS Success Plan were launched and I am pleased to see the drive among our Leaders despite the current challenges. There is an undivided focus on restoring growth and mitigating the negative impact on profitability from the geopolitical situation, currency headwind and lack of leverage through margin improvements and reduced cost levels."

Sales and earnings

${ }^{1}$ Adjusted for restructuring costs of $€ 0.4 \mathrm{~m}$
${ }^{2}$ Adjusted for restructuring costs of $€ 6.2 \mathrm{~m}$
${ }^{3}$ Adjusted for restructuring costs of $€ 5.8 \mathrm{~m}$

## $-2 \%$

Local currency sales
-450 bps currency effect on adjusted operating margin

## Three months ended 31 March 2014

Sales in local currencies decreased by $2 \%$ and Euro sales amounted to $€ 327.2 \mathrm{~m}$ compared to $€ 381.3 \mathrm{~m}$ in the same period prior year. Sales development in local currencies was impacted by a $3 \%$ increase in productivity while the number of active consultants in the quarter decreased by $5 \%$ to $3.5 \mathrm{~m}(3.7 \mathrm{~m})$. Unit sales were down by $6 \%$, largely offset by a positive price/mix effect of $4 \%$.

Local currency sales increased by $19 \%$ in Latin America and by $16 \%$ in Turkey, Africa \& Asia while CIS decreased by $11 \%$ and Europe by $6 \%$.

The gross margin was $68.5 \%$ ( $69.6 \%$ ) and the adjusted operating margin (adjusted for $€ 0.4 \mathrm{~m}$ in restructuring cost) amounted to $7.0 \%$ ( $10.0 \%$ ). Currency movements had a negative impact of approximately 450 bps on the adjusted operating margin, partly offset by hedging and positive price / mix effects.

The margin improvements initiatives with the focus on general organizational efficiencies, waste reduction and cost reductions in both the direct and the indirect spend areas, are in the process of implementation and have started to deliver benefits.

Adjusted net profit amounted to $€ 12.0 \mathrm{~m}(€ 28.0 \mathrm{~m})$ and adjusted earnings per share amounted to $€ 0.22$ ( $€ 0.50$ ), impacted by higher losses on exchange compared to prior year.

Cash flow from operating activities was $€ 16.9 \mathrm{~m}(€ 28.4 \mathrm{~m})$, negatively affected by lower EBITDA.

The average number of full-time equivalent employees was $7,375(7,435)$.

## Operational highlights

## Brand and Innovation

The Skin Care category continued its successful roll-out of the Ecollagen range with active anti-aging ingredients from plant stem cells. In the first quarter it became the biggest launch ever in the history of Oriflame Latin America. In addition, further products were added to the range, Wrinkle Correcting and Lifting Serum as well as three cleansers. The roll-out was strongly endorsed by the Oriflame Global Skin Expert Panel, sharing their insight with Oriflame Consultants worldwide.

Within the Color Cosmetics category two major launches were the Giordani Gold Invisible Touch Foundation and the Hyper Stretch XL Mascara.

The Fragrances female category launched Lady Avebury in the premium segment, following up on the earlier Sir Avebury, and Volare. Ultimate was added to the male segment. The fragrance Power Woman, endorsed by celebrity Tina Kandelaki in the CIS, became a winner of the Fifi Russian Fragrance Awards 2013 - the fragrance industry's equivalent of the Oscars.

The You Dazzle cross category collection was launched for Women's Day, including products in the Personal Care and Color Cosmetics segments. The Personal Care segment also introduced the WTA Strong is Beautiful range, a world-first collaboration between Oriflame and the Women's Tennis Association.

Within the Wellness category the Natural Balance Bars Chocolate and Strawberries were successfully launched, Oriflame's first ready-to-eat products.

In quarter one Oriflame was a main sponsor of the Mercedes Benz Fashion Week in Stockholm and of the Moscow Fashion Week, which also included a pre-launch of the new fashion-inspired make-up brand The ONE. To support the launch of The ONE, Oriflame has founded The ONE Collective - an exciting collaboration with beauty and fashion influencers such as bloggers, make-up artists, models and stylists from around the world who will contribute to making The ONE "your One-stop Beauty and Fashion Destination". Elin Kling, the world famous fashion entrepreneur and blogger, will be the Global Ambassador for The ONE Collective.

## Online

In the first quarter utilisation of the company's online services continued to increase, along with overall site activity and incoming traffic. Compared to the same period last year site activity was up by almost $10 \%$ and traffic by $5 \%$.

To further facilitate for site visitors and to increase conversion rates, a new online payments system was launched in several pilot markets during the period, making the check-out and payment process faster and more convenient for customers and consultants. The new payments system will be rolled out in key markets during 2014.

The ongoing work to have the new global internet platform operational during 2014 continues according to plan, aiming at harmonising communication in digital channels and broaden the service offering.

Online highlights for the quarter:

- More than $90 \%$ of total orders placed online
- More than 5 million followers on the company's global Facebook pages
- 15 million unique visitors on Oriflame websites


## Service

During the first quarter, Oriflame maintained satisfactory service levels while inventory cover days increased due to lower sales.

The European Group Distribution Centers (GDCs) continue to deliver good service at well-controlled costs. The two Central European GDCs in Warsaw and in Budapest have completed the phase of integration of the markets included in the original scope. The addition of further markets and the re-balancing of some markets between the two sites are being evaluated. Also an extension of the territorial scope of the GDC in Noginsk is being prepared. The main focus for the Kiev GDC is to manage the impact of the situation in the country.

The construction works at the Noginsk site in Russia, are proceeding according to plan with the validation of the production processes planned to start in the autumn. The preparations for the LEED certification of the factory building are on-going.

In Roorkee, India, the refurbishment of the new Wellness facility continues, and the project has been registered for LEED certification. The factory will be ready for production in the second half of the year.

During the first quarter, implementation actions have continued in line with the company's sustainability strategy. A key achievement has been the implementation of "zero waste to landfill" for the Oriflame production facility in China, adding to the factories in Sweden and in Poland for which this is already achieved. The work with the Rainforest Alliance to move towards a more sustainable timber supply chain is progressing. The 2013 paper footprint report developed this quarter, shows that Oriflame was $94 \%$ compliant with the paper commitment in terms of catalogues paper and $96 \%$ compliant in terms of paper based components such as cartons, leaflets and liners.

## Escalated challenges and currency devaluation

CIS
Key figures

|  | Q1'13 | Q2'13 | Q3'13 | Q4'13 ${ }^{2}$ | Q1'14 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Sales, €m | 204.7 | 173.4 | 134.9 | 181.1 | 154.9 |
| Sales growth in $€$ | (7\%) | (12\%) | (11\%) | (16\%) | (24\%) |
| Sales growth in lc | (6\%) | (8\%) | (3\%) | (8\%) | (11\%) |
| Adj. op profit, $€ \mathrm{~m}^{1}$ | 32.9 | 24.9 | 18.7 | 27.1 | 22.2 |
| Adj. op margin | 16.1\% | 14.4\% | 13.9\% | 14.9\% | 14.3\% |
| Active consultants, '000 | 1,893 | 1,705 | 1,382 | 1,648 | 1,637 |

${ }^{1}$ Excludes costs accounted for in the segments Manufacturing and Other.
This is in line with prior years.
${ }^{2}$ Adjusted for restructuring costs of $€ 0.3 \mathrm{~m}$

## Countries

Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Mongolia, Russia, Ukraine.

## Development

Local currency sales in the first quarter decreased by $11 \%$, as a result of a $14 \%$ decrease in the number of active consultants and an increase in productivity of $3 \%$. Euro sales were down by $24 \%$ to $€ 154.9 \mathrm{~m}$ ( $€ 204.7 \mathrm{~m}$ ).

Further communication and fine tuning of the Success Plan was implemented in the end of the quarter with the aim to strengthen the momentum among the Oriflame Consultants.

The exceptional situation in Ukraine had a substantial negative impact on consumer sentiment which clearly affected sales during the quarter. The situation has further deteriorated and focus is on adapting the organization to increase efficiency while ensuring high service to the Oriflame Consultants.

Local currency sales in Russia was down by $8 \%$, impacted by a negative timing effect and general weak demand.

Adjusted operating profit amounted to $€ 22.2 \mathrm{~m}(€ 32.9 \mathrm{~m})$ resulting in an adjusted operating margin of $14.3 \%$ ( $16.1 \%$ ). Margins were negatively affected by exchange rate movements following sharp devaluation of some of the main currencies.

## Europe

Key figures

|  | Q1'13 | Q2'13 | Q3' $^{\prime} 13^{2}$ | Q4'13 | Q1'14 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Sales, €m | 73.6 | 71.6 | 65.4 | 85.9 | 68.3 |
| Sales growth in $€$ | $(12 \%)$ | $(13 \%)$ | $(7 \%)$ | $(10 \%)$ | $(7 \%)$ |
| Sales growth in lc | $(12 \%)$ | $(14 \%)$ | $(6 \%)$ | $(9 \%)$ | $(6 \%)$ |
| Adj. op profit, $€^{1}$ | 8.7 | 9.0 | 6.9 | 14.0 | 6.8 |
| Adj. op margin | $11.8 \%$ | $12.6 \%$ | $10.5 \%$ | $16.2 \%$ | $10.0 \%$ |
| Active consultants, ‘000 | 625 | 600 | 548 | 630 | 580 |

${ }^{1}$ Excludes costs accounted for in the segments Manufacturing and Other.
This is in line with prior years.
${ }^{2}$ Adjusted for restructuring costs of $€ 0.5 \mathrm{~m}$

## Countries

Bosnia, Bulgaria, Croatia, Czech Rep., Denmark, Estonia, Finland, Greece, Holland, Hungary, Kosovo, Latvia, Lithuania, Macedonia, Montenegro, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, UK/Ireland.

## Development

Local currency sales in the first quarter decreased by $6 \%$, a result of a $7 \%$ decrease in active consultants and a $1 \%$ productivity increase. Euro sales were down by $7 \%$ to $€ 68.3 \mathrm{~m}(€ 73.6 \mathrm{~m}$ ). Challenges persist in many Central and
+19\%
Local
currency
sales

Strong sales and
margin
development

Northern European markets while Southern Europe continues to show stabilisation.

Adjusted operating margin decreased to $10.0 \%$ (11.8\%) and the adjusted operating profit was $€ 6.8 \mathrm{~m}(€ 8.7 \mathrm{~m})$. The margin was negatively impacted by discounts and higher sales and marketing expenses while there was a positive impact from administrative efficiencies.

## Latin America

Key figures

|  | Q1'13 | Q2'13 | Q3'13 | Q4'13 | Q1'14 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Sales, €m | 24.8 | 29.9 | 31.2 | 30.2 | 26.5 |
| Sales growth in $€$ | $11 \%$ | $24 \%$ | $10 \%$ | $17 \%$ | $7 \%$ |
| Sales growth in lc | $10 \%$ | $21 \%$ | $19 \%$ | $27 \%$ | $19 \%$ |
| Op profit, $€^{1}$ | 2.1 | 4.1 | 5.1 | 4.1 | 2.6 |
| Op margin | $8.4 \%$ | $13.6 \%$ | $16.3 \%$ | $13.5 \%$ | $9.8 \%$ |
| Active consultants, ‘ 000 | 176 | 195 | 224 | 223 | 213 |

${ }^{1}$ Excludes costs accounted for in the segments Manufacturing and Other.
This is in line with prior years.

## Countries

Chile, Colombia, Ecuador, Mexico, Peru.

## Development

Local currency sales in the first quarter increased by $19 \%$ as a result of a $21 \%$ increase in the number of active consultants and $2 \%$ decrease in productivity compared to prior year. Euro sales were up by $7 \%$ to $€ 26.5 \mathrm{~m}$ ( $€ 24.8 \mathrm{~m}$ ). Local currency sales were strong in all markets, particularly in Mexico.

Operating profit amounted to $€ 2.6 \mathrm{~m}(€ 2.1 \mathrm{~m})$ and operating margin increased to $9.8 \%(8.4 \%)$. The operating margin improvement was driven by leverage on overhead costs and price increases while currency movements had a negative impact.

## Turkey, Africa \& Asia

## Key figures

|  | Q1'13 | Q2'13 | Q3'13 | Q4'13 | Q1'14 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Sales, $€ \mathrm{~m}$ | 75.9 | 82.1 | 61.0 | 72.1 | 75.2 |
| Sales growth in $€$ | $14 \%$ | $19 \%$ | $6 \%$ | $0 \%$ | $(1 \%)$ |
| Sales growth in lc | $22 \%$ | $24 \%$ | $21 \%$ | $17 \%$ | $16 \%$ |
| Op profit, $€^{1}$ | 6.2 | 11.6 | 5.2 | 13.3 | 9.2 |
| Op margin | $8.2 \%$ | $14.1 \%$ | $8.5 \%$ | $18.5 \%$ | $12.2 \%$ |
| Active consultants, '000 | 987 | 962 | 843 | 959 | 1,051 |

${ }^{1}$ Excludes costs accounted for in the segments Manufacturing and Other.
This is in line with prior years.

## Countries

Algeria, China, Egypt, India, Indonesia, Kenya, Morocco, Myanmar, Nigeria, Pakistan, Sri Lanka, Tanzania, Thailand, Tunisia, Turkey, Uganda, Vietnam.

## Development

First quarter sales growth in local currencies was $16 \%$ as a result of a $7 \%$ increase in the number of active consultants and $9 \%$ increase in productivity. Sales growth was particularly strong in Indonesia and in the African markets. Euro sales amounted to $€ 75.2 \mathrm{~m}$ ( $€ 75.9 \mathrm{~m}$ ).

Operating margin increased to $12.2 \%$ ( $8.2 \%$ ), mainly as a result of an improved gross margin. Operating profit was $€ 9.2 \mathrm{~m}(€ 6.2 \mathrm{~m})$.

Sales, operating profit and consultants by Global Business Area

| Sales <br> (€ Million) | 3 months ended 31 March |  | Change in Euro | Change in lc | $\begin{array}{r} \text { LTM, } \\ \text { April'13- } \\ \text { March '14 } \end{array}$ | Year end 2013 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 |  |  |  |  |
| CIS | 154.9 | 204.7 | (24\%) | (11\%) | 644.3 | 694.1 |
| Europe | 68.3 | 73.6 | (7\%) | (6\%) | 291.2 | 296.5 |
| Latin America | 26.5 | 24.8 | 7\% | 19\% | 117.7 | 116.1 |
| Turkey, Africa \& Asia | 75.2 | 75.9 | (1\%) | 16\% | 290.4 | 291.0 |
| Manufacturing | 0.8 | 0.9 | (8\%) | (7\%) | 2.1 | 2.1 |
| Other | 1.5 | 1.4 | 8\% | 2\% | 7.0 | 6.9 |
| Total sales | 327.2 | 381.3 | (14\%) | (2\%) | 1,352.7 | 1,406.7 |


| Adj. operating profit (€ Million) | 3 months ended 31 March |  | Change | LTM, April'13March'14 | $\begin{array}{r} \text { Year end } \\ 2013 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 |  |  |  |
| CIS | 22.2 | 32.9 | (32\%) | 92.8 | 103.5 |
| Europe | 6.8 | 8.7 | (22\%) | 36.7 | 38.6 |
| Latin America | 2.6 | 2.1 | 23\% | 15.8 | 15.3 |
| Turkey, Africa \& Asia | 9.2 | 6.2 | 47\% | 39.3 | 36.4 |
| Manufacturing | 1.5 | 3.2 | (54\%) | 9.0 | 10.7 |
| Other | (19.2) | (15.1) | 27\% | (66.1) | (62.1) |
| Total adj. operating profit | 23.1 | 38.0 | (39\%) | 127.5 | 142.4 |


| 31 March |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Year End |  |  |  |  |
| Active consultants <br> $\left({ }^{\prime} 000\right)$ | 2014 | 2013 | Change | 2013 |
| CIS | 1,637 | 1,893 | $(14 \%)$ | 1,648 |
| Europe | 580 | 625 | $(7 \%)$ | 630 |
| Latin America | 213 | 176 | $21 \%$ | 223 |
| Turkey, Africa \& Asia | 1,051 | 987 | $7 \%$ | 959 |
| Total | $\mathbf{3 , 4 8 1}$ | $\mathbf{3 , 6 8 1}$ | $\mathbf{( 5 \% )}$ | $\mathbf{3 , 4 6 0}$ |

## Cash flow \& investments

$€ 16.9 \mathrm{~m}$ in operating cash flow

Cash flow from operating activities in the first quarter amounted to $€ 16.9 \mathrm{~m}$ ( $€ 28.4 \mathrm{~m}$ ) mainly as a result of lower operating profit. Cash flow used in investing activities amounted to $€-8.6 \mathrm{~m}(€-7.3 \mathrm{~m})$.

## Financial position

Net interest-bearing debt amounted to $€ 270.4 \mathrm{~m}$ compared to $€ 236.9 \mathrm{~m}$ at the end of the first quarter 2013. The net debt/EBITDA ratio was 1.8 (1.2) and interest cover amounted to 5.6 (9.1) in the first quarter 2014 and to 6.8 (9.5) during the last twelve months.

Net interest-bearing debt at hedged values amounted to $€ 257.3 \mathrm{~m}$ ( $€ 195.0 \mathrm{~m}$ ). The net debt at hedged values/EBITDA ratio was 1.7 (1.0).

## Related parties

There have been no significant changes in the relationships or transactions with related parties compared with the information given in the Annual Report 2013.

## Dividend

In April, Oriflame's Board of Directors adjusted its dividend proposal and proposed to the Annual General Meeting (AGM) a cash dividend of up to a total of $€ 1.00$ per share, and that payments will be made on a quarterly basis with the first payment of $€ 0.25$ per share after the AGM, and that the Board be given a mandate to decide the timing and size of the subsequent quarterly payments. Subject to approval of the mandate by the AGM, the Board does not intend to make any dividend payment during Q3. Subsequent dividend payments will be announced in upcoming quarterly reports.

## Annual Report

The annual report was published on the company's website on 14 April 2014.

## Annual General Meeting

Oriflame Cosmetics S.A. will hold its 2014 Annual General Meeting in Luxembourg on 19 May 2014.

## Personnel

The average number of full-time equivalent employees amounted to 7,375 $(7,435)$.

## New structure of segment reporting

From the first quarter of 2014, Oriflame has changed its segment reporting to the following structure of Global Business Areas (GBA):

1. CIS (excluding Baltics)
2. Europe (including Baltics)
3. Latin America
4. Turkey, Africa \& Asia
5. Manufacturing
6. Other

The revised geographical split in 1 through 4 above should be more relevant in terms of better reflecting common challenges, opportunities and development. In general terms, Latin America and Turkey, Africa \& Asia can be said to represent
the main current and future growth markets whereas Europe and CIS are more mature in nature.

For comparability the numbers in the press release have been restated for the last five quarters.

## Alignment of legal structure

As announced in April 2013, Oriflame is reviewing its legal structure. On 14 April 2014, Oriflame's Board of Directors proposed that shareholders, at an Extraordinary General Meeting (EGM) on 19 May 2014, take decisions to enable taking the next step in the alignment of the legal structure to Group operations in order to enable further efficiencies, which includes a forthcoming relocation of the Group's domicile from Luxembourg to Switzerland. Further information about the proposal was included in the notice to the EGM and in a separate press release from 14 April 2014.

## Second quarter update

The underlying sales development in the second quarter 2014 to date is approximately $-2 \%$ in local currency, and the year to date development is approximately $-2 \%$ in local currency. For the group as a whole, there was no significant timing effect between the quarters. However, sales in Russia were impacted by a negative timing effect in the first quarter (the year to date local currency sales development in Russia is -6\%).

| Local currency sales | QTD |  |  |
| :--- | ---: | ---: | ---: |
| (\%) | Q1'14 | Q2'14 | YTD ‘14 |
| Group | $(2 \%)$ | $(2 \%)$ | $(2 \%)$ |
|  |  |  |  |

## Long term targets

Oriflame Cosmetics aims to achieve local currency sales growth of approximately 10 percent per annum and an operating margin of 15 percent.

The business of the Group presents cyclical evolutions and is driven by a number of factors:

- Effectiveness of individual catalogues and product introductions
- Effectiveness and timing of recruitment programmes
- Timing of sales and marketing activities
- The number of effective sales days per quarter
- Currency effect on sales and results


## Financial Calendar for 2014

- The 2014 Annual General Meeting will be held on 19 May
- Second quarter report will be published on 14 August
- Third quarter report will be published on 7 November


## Other

A Swedish translation is available on www.oriflame.com.
Conference call for the financial community
The company will host a conference call on Wednesday, 7 May at 15.30 CET.

## Participant access numbers:

Luxembourg: +352 27860202
Sweden: +46 (0)8 50644386
Switzerland: +41 445806522
UK: +44 2071539154
US: +1 8774230830
Confirmation code: 865360\#
The conference call will also be audio web cast in "listen-only" mode through Oriflame's website: www.oriflame.com or through
http://www.media-server.com/m/p/oe7aw57i
7 May 2014
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## Consolidated key figures

|  | 3 months ended 31 March |  | $\begin{gathered} \text { LTM, } \\ \text { Apr'13- } \\ \text { Mar'14 } \end{gathered}$ | $\begin{array}{r} \text { Year end } \\ 2013 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 |  |  |
| Gross margin, \% | 68.5 | 69.6 | 69.9 | 70.1 |
| EBITDA margin, \% | 9.0 | 11.9 | 11.1 | 11.8 |
| Adj. operating margin, \% | 7.0 | 10.0 | 9.4 | 10.1 |
| Return on: |  |  |  |  |
| - operating capital, \% | - | - | 26.3 | 29.8 |
| - capital employed, \% | - | - | 23.2 | 25.4 |
| Net debt / EBITDA (LTM) | 1.8 | 1.2 | 1.8 | 1.7 |
| Interest cover | 5.6 | 9.1 | 6.8 | 7.6 |
| Average no. of full-time equivalent employees | 7,375 | 7,435 | 7,325 | 7,340 |

## Definitions

## Operating capital

Total assets less cash and cash equivalents and non interest-bearing liabilities, including deferred tax liabilities.

## Return on operating capital

Operating profit divided by average operating capital.

## Capital employed

Total assets less non interest-bearing liabilities, including deferred tax liabilities.

## Return on capital employed

Operating profit plus interest income divided by average capital employed.

## Net interest-bearing debt

Interest-bearing debt excluding front fees less cash and cash equivalents.
Interest cover
Operating profit plus interest income divided by interest expenses and charges.

## Net interest-bearing debt to EBITDA

Net interest-bearing debt divided by EBITDA.

## EBITDA

Operating profit before financial items, taxes, depreciation, amortisation and share incentive plan.

Quarterly Figures

| Financial summary | Q4'12 | Q1'13 | Q2'13 | Q3'13 ${ }^{1}$ | Q4'13 ${ }^{2}$ | Q1'14 ${ }^{3}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales, €m | 410.6 | 381.3 | 359.7 | 294.6 | 371.2 | 327.2 |
| Gross margin, \% | 73.3 | 69.6 | 70.7 | 69.6 | 70.5 | 68.5 |
| EBITDA, €m | 64.1 | 45.2 | 42.2 | 26.9 | 52.0 | 29.4 |
| Adj. operating profit, €m | 56.2 | 38.0 | 34.5 | 23.1 | 46.8 | 23.1 |
| Adj. operating margin, \% | 13.7 | 10.0 | 9.6 | 7.8 | 12.6 | 7.0 |
| Adj. net profit before income tax, $€ \mathrm{~m}$ | 47.9 | 36.5 | 25.2 | 13.1 | 38.0 | 18.6 |
| Adj. net profit, $€ \mathrm{~m}$ | 37.2 | 28.0 | 19.9 | 9.4 | 27.2 | 12.0 |
| Adj. EPS, diluted $€$ | 0.65 | 0.50 | 0.36 | 0.17 | 0.49 | 0.22 |
| Cash flow from op. activities, €m | 77.9 | 28.4 | 29.3 | (9.3) | 63.7 | 16.9 |
| Net interest-bearing debt, €m | 214.0 | 236.9 | 314.9 | 330.5 | 275.9 | 270.4 |
| Active consultants, ‘000 | 3,422 | 3,681 | 3,462 | 2,998 | 3,460 | 3,481 |
| Sales, $€$ m | Q4'12 | Q1'13 | Q2'13 | Q3'13 | Q4'13 | Q1'14 |
| CIS | 216.0 | 204.7 | 173.3 | 134.9 | 181.1 | 154.9 |
| Europe | 95.1 | 73.6 | 71.6 | 65.4 | 85.9 | 68.3 |
| Latin America | 25.8 | 24.8 | 29.9 | 31.2 | 30.2 | 26.5 |
| Turkey, Africa \& Asia | 71.9 | 75.9 | 82.1 | 61.0 | 72.1 | 75.2 |
| Manufacturing | 0.1 | 0.9 | 0.8 | 0.3 | 0.1 | 0.8 |
| Other | 1.7 | 1.4 | 2.0 | 1.8 | 1.8 | 1.5 |
| Oriflame | $410.6$ | 381.3 | 359.7 | 294.6 | 371.2 | 327.2 |
| Adj. operating Profit, €m | Q4'12 | Q1'13 | Q2'13 | Q3'13 | Q4'13 | Q1'14 |
| CIS | 39.2 | 32.9 | 24.9 | 18.7 | 27.1 | 22.2 |
| Europe | 18.6 | 8.7 | 9.0 | 6.9 | 14.0 | 6.8 |
| Latin America | 2.5 | 2.1 | 4.1 | 5.1 | 4.1 | 2.6 |
| Turkey, Africa \& Asia | 10.5 | 6.2 | 11.6 | 5.2 | 13.3 | 9.2 |
| Manufacturing | 1.6 | 3.2 | 2.8 | 2.9 | 1.7 | 1.5 |
| Other | (16.2) | (15.1) | (17.9) | (15.7) | (13.4) | (19.2) |
| Oriflame | 56.2 | 38.0 | 34.5 | $23.1^{1}$ | 46.8 ${ }^{\mathbf{2}}$ | $23.1^{3}$ |
| Active consultants, '000 | Q4'12 | Q1'13 | Q2'13 | Q3'13 | Q4'13 | Q1'14 |
| CIS | 1,732 | 1,893 | 1,705 | 1,383 | 1,648 | 1,637 |
| Europe | 678 | 625 | 600 | 548 | 630 | 580 |
| Latin America | 174 | 176 | 195 | 224 | 223 | 213 |
| Turkey, Africa \& Asia | 838 | 987 | 962 | 843 | 959 | 1,051 |
| Oriflame | 3,422 | 3,681 | 3,462 | 2,998 | 3,460 | 3,481 |
| Adj. operating Margin, \% | Q4'12 | Q1'13 | Q2'13 | Q3'13 | Q4'13 | Q1'14 |
| CIS | 18.1 | 16.1 | 14.4 | 13.9 | 14.9 | 14.3 |
| Europe | 19.6 | 11.8 | 12.6 | 10.5 | 16.2 | 10.0 |
| Latin America | 9.7 | 8.4 | 13.6 | 16.3 | 13.5 | 9.8 |
| Turkey, Africa \& Asia | 14.6 | 8.2 | 14.1 | 8.5 | 18.5 | 12.2 |
| Oriflame | 13.7 | 10.0 | 9.6 | $7.8{ }^{1}$ | $12.6{ }^{2}$ | $7.0{ }^{3}$ |

${ }_{2}^{1}$ Adjusted for restructuring costs of $€ 3.6 \mathrm{~m}$
${ }^{2}$ Adjusted for restructuring costs of $€ 2.2 m$
${ }^{3}$ Adjusted for restructuring costs of $€ 0.4 m$

| $€$ Sales Growth in \% | Q4'12 | Q1'13 | Q2'13 | Q3'13 | Q4'13 | Q1'14 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CIS | (4) | (7) | (12) | (11) | (16) | (24) |
| Europe | (3) | (12) | (13) | (7) | (10) | (7) |
| Latin America | 18 | 11 | 24 | 10 | 17 | 7 |
| Turkey, Africa \& Asia | 14 | 14 | 19 | 6 | 0 | (1) |
| Oriflame | 0 | (4) | (4) | (5) | (10) | (14) |
| Cash Flow, €m | Q4'12 | Q1'13 | Q2'13 | Q3'13 | Q4'13 | Q1'14 |
| Operating cash flow | 77.9 | 28.4 | 29.3 | (9.3) | 63.7 | 16.9 |
| Cash flow used in investing activities | (21.7) | (7.3) | (16.9) | (13.1) | (15.7) | (8.6) |

Condensed consolidated interim income statements

| €'000 | 3 months ended 31 March |  | $\begin{gathered} \text { LTM, } \\ \text { Apr'13- } \\ \text { Mar'14 } \end{gathered}$ | $\begin{array}{r} \text { Year End } \\ 2013 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 |  |  |
| Sales | 327,232 | 381,292 | 1,352,661 | 1,406,721 |
| Cost of sales | $(103,213)$ | $(115,984)$ | $(407,520)$ | $(420,291)$ |
| Gross profit | 224,019 | 265,308 | 945,141 | 986,430 |
| Other income | 11,430 | 14,033 | 49,208 | 51,811 |
| Selling and marketing expenses | $(125,908)$ | $(143,708)$ | $(508,045)$ | $(525,847)$ |
| Distribution and Infrastructure | $(27,059)$ | $(33,549)$ | $(108,438)$ | $(114,724)$ |
| Administrative expenses | $(59,850)$ | $(64,077)$ | $(256,631)$ | $(261,062)$ |
| Operating profit | 22,633 | 38,007 | 121,234 | 136,608 |
| Analysis of operating profit: |  |  |  |  |
| Adjusted operating profit | 23,058 | 38,007 | 127,445 | 142,394 |
| Restructuring | (425) | - | $(6,211)$ | $(5,786)$ |
| Operating profit | 22,633 | 38,007 | 121,234 | 136,608 |
| Financial income | 13,102 | 12,716 | 39,344 | 38,959 |
| Financial expenses | $(17,579)$ | $(14,182)$ | $(71,935)$ | $(68,538)$ |
| Net financing costs | $(4,477)$ | $(1,466)$ | $(32,591)$ | $(29,579)$ |
| Net profit before income tax | 18,156 | 36,541 | 88,644 | 107,029 |
| Total income tax expense | $(6,622)$ | $(8,566)$ | $(26,442)$ | $(28,386)$ |
| Net profit | 11,534 | 27,975 | 62,202 | 78,643 |


| $€$ | 3 months ended 31 March |  | $\begin{gathered} \text { LTM, } \\ \text { Apr'13- } \\ \text { Mar'14 } \end{gathered}$ | $\begin{array}{r} \text { Year end } \\ 2013 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 |  |  |
| Adj. EPS: |  |  |  |  |
| - basic | 0.22 | 0.50 | 1.23 | 1.52 |
| - diluted | 0.22 | 0.50 | 1.23 | 1.52 |

Weighted avg. number of shares outstanding:

| - basic | $55,600,653$ | $56,208,138$ | $55,573,143$ | $55,722,934$ |
| :--- | :--- | :--- | :--- | :--- |
| - diluted | $55,600,653$ | $56,208,138$ | $55,573,143$ | $55,722,934$ |
| Total number of shares <br> outstanding: |  |  |  |  |
| - basic | $55,600,653$ | $55,599,060$ | $55,600,653$ | $55,600,653$ |
| - diluted | $55,600,653$ | $55,599,060$ | $55,600,653$ | $55,600,653$ |

3 months ended 31 March

| €'000 | 2014 | 2013 | LTM Apr'13- Mar'14 | Year end 2013 |
| :---: | :---: | :---: | :---: | :---: |
| Net profit | 11,534 | 27,975 | 62,202 | 78,643 |
| Other comprehensive income |  |  |  |  |
| Items that will not be reclassified subsequently to profit or loss: |  |  |  |  |
| Revaluation reserve | (26) | (96) | (384) | (454) |
| Items that are or may be reclassified subsequently to profit or loss: |  |  |  |  |
| Foreign currency translation differences for foreign operations | $(16,913)$ | 2,981 | $(44,692)$ | $(24,797)$ |
| Effective portion of changes in fair value of cash flow hedges, net of tax | 1,318 | 476 | 581 | (261) |
| Total items that are or may be reclassified subsequently to profit or loss | $(15,595)$ | 3,457 | $(44,111)$ | $(25,058)$ |
| Other comprehensive income for the period, net of tax | $(15,621)$ | 3,361 | $(44,494)$ | $(25,512)$ |
| Total other comprehensive income for the period | $(4,086)$ | 31,336 | 17,708 | 53,131 |

Condensed consolidated interim statements of financial position

| $€^{\prime} 000$ | 31 March, 2014 | 31 December, 2013 | $\begin{array}{r} 31 \text { March, } \\ 2013 \end{array}$ |
| :---: | :---: | :---: | :---: |
| Assets |  |  |  |
| Property, plant and equipment | 241,253 | 254,537 | 254,563 |
| Intangible assets | 19,842 | 20,802 | 20,243 |
| Investment property | 814 | 928 | 1,005 |
| Deferred tax assets | 26,327 | 26,614 | 29,502 |
| Other long-term receivables | 855 | 1,129 | 1,486 |
| Total non-current assets | 289,091 | 304,010 | 306,799 |
| Inventories | 193,797 | 196,876 | 203,977 |
| Trade and other receivables | 87,516 | 83,597 | 102,413 |
| Tax receivables | 4,122 | 2,894 | 3,446 |
| Prepaid expenses | 42,904 | 53,412 | 43,054 |
| Derivative financial assets | 28,115 | 18,973 | 45,336 |
| Cash and cash equivalents | 93,375 | 107,336 | 90,463 |
| Total current assets | 449,829 | 463,088 | 488,689 |
| Total assets | 738,920 | 767,098 | 795,488 |
| Equity |  |  |  |
| Share capital | 71,517 | 71,517 | 71,401 |
| Treasury shares | $(41,235)$ | $(41,235)$ | $(37,751)$ |
| Reserves | $(100,055)$ | $(84,458)$ | $(53,042)$ |
| Retained earnings | 233,914 | 222,379 | 265,835 |
| Total equity | 164,141 | 168,203 | 246,443 |
| Liabilities |  |  |  |
| Interest-bearing loans | 360,213 | 379,672 | 323,654 |
| Other long-term non interest-bearing liabilities | 2,175 | 2,592 | 3,479 |
| Deferred income | 409 | 406 | 585 |
| Deferred tax liablilities | 4,894 | 4,621 | 4,146 |
| Total non-current liabilities | 367,691 | 387,291 | 331,864 |
| Current portion of interest-bearing loans | 2,835 | 2,744 | 2,569 |
| Trade and other payables | 88,926 | 82,357 | 89,139 |
| Deferred Income | 2,868 | 3,148 | - |
| Tax payables | 8,482 | 10,878 | 9,338 |
| Accrued expenses | 89,734 | 98,082 | 105,385 |
| Derivative financial liabilities | 7,683 | 6,440 | 7,748 |
| Provisions | 6,560 | 7,955 | 3,002 |
| Total current liabilities | 207,088 | 211,604 | 217,181 |
| Total liabilities | 574,779 | 598,895 | 549,045 |
| Total equity and liabilities | 738,920 | 767,098 | 795,488 |

Condensed consolidated interim statements of changes in equity

| $€^{\prime} 000$ (Attributable to equity holders of the Company) | Share capital | Total reserves | Retained earnings | Total equity |
| :---: | :---: | :---: | :---: | :---: |
| At 1 January 2013 | 71,401 | $(56,403)$ | 237,860 | 252,858 |
| Net profit | - | - | 27,975 | 27,975 |
| Other comprehensive income |  |  |  |  |
| Revaluation reserve | - | (96) | - | (96) |
| Foreign currency translation differences for foreign operations | - | 2,981 | - | 2,981 |
| Effective portion of changes in fair value of cash flow hedges, net of tax | - | 476 | - | 476 |
| Total other comprehensive income for the period, net of income tax | - | 3,361 | - | 3,361 |
| Total comprehensive income for the period | - | 3,361 | 27,975 | 31,336 |
| Purchase of treasury shares | - | $(37,751)$ | - | $(37,751)$ |
| At 31 March 2013 | 71,401 | $(90,793)$ | 265,835 | 246,443 |
| At 1 January 2014 | 71,517 | $(125,694)$ | 222,380 | 168,203 |
| Net profit | - | - | 11,534 | 11,534 |
| Other comprehensive income |  |  |  |  |
| Revaluation reserve | - | (26) | - | (26) |
| Foreign currency translation differences for foreign operations | - | $(16,913)$ | - | $(16,913)$ |
| Effective portion of changes in fair value of cash flow hedges, net of tax | - | 1,318 | - | 1,318 |
| Total other comprehensive income for the period, net of income tax | - | $(15,621)$ | - | $(15,621)$ |
| Total comprehensive income for the period | - | $(15,621)$ | 11,534 | $(4,087)$ |
| Share incentive plan | - | 25 | - | 25 |
| At 31 March 2014 | 71,517 | $(141,290)$ | 233,914 | 164,141 |


| $€^{\prime} 000$ | 3 months ended 31 March |  |
| :---: | :---: | :---: |
|  | 2014 | 2013 |
| Operating activities |  |  |
| Net profit before income tax | 18,156 | 36,541 |
| Adjustments for: |  |  |
| Depreciation and impairment of property, plant and equipment | 5,555 | 6,073 |
| Amortisation of intangible assets | 1,207 | 1,110 |
| Change in fair value of borrowings and derivatives financial instruments | $(6,103)$ | 1,608 |
| Deferred income | 111 | 56 |
| Share incentive plan | 25 | - |
| Unrealised exchange rate differences | 4,534 | $(2,175)$ |
| Profit on disposal of property, plant and equipment, intangible assets and investment property | (19) | (101) |
| Financial income | $(4,206)$ | $(4,075)$ |
| Financial expenses | 6,763 | 6,759 |
| Operating profit before changes in working capital and provisions | 26,023 | 45,796 |
| Decrease/(increase) in trade and other receivables, prepaid expenses and derivative financial assets | 3,309 | $(13,805)$ |
| (Increase)/decrease in inventories | (355) | 10,922 |
| Increase/(decrease) in trade and other payables, accrued expenses and derivatives financial liabilities | 2,266 | $(3,373)$ |
| Decrease in provisions | $(1,309)$ | (690) |
| Cash generated from operations | 29,934 | 38,850 |
| Interest received | 4,325 | 4,052 |
| Interest and bank charges paid | $(6,419)$ | $(6,525)$ |
| Income taxes paid | $(10,933)$ | $(7,997)$ |
| Cash flow from operating activities | 16,907 | 28,380 |
| Investing activities |  |  |
| Proceeds on sale of property, plant and equipment, intangible assets and investment property | 1,169 | 106 |
| Purchases of property, plant and equipment, and investment property | $(9,488)$ | $(6,844)$ |
| Purchases of intangible assets | (280) | (588) |
| Cash flow used in investing activities | $(8,599)$ | $(7,326)$ |
| Financing activities |  |  |
| Proceeds from borrowings | 1,094 | 29,945 |
| Repayments of borrowings | $(20,617)$ | $(29,950)$ |
| Acquisition of own shares | - | $(37,751)$ |
| Decrease of finance lease liabilities | (13) | (15) |
| Cash flow used in financing activities | $(19,536)$ | $(37,769)$ |
| Change in cash and cash equivalents | $(11,228)$ | $(16,715)$ |
| Cash and cash equivalents at the beginning of the period | 106,788 | 106,171 |
| Effect of exchange rate fluctuations on cash held | $(2,276)$ | 958 |
| Cash and cash equivalents at the end of the period net of bank overdrafts | 93,284 | 90,413 |

## Notes to the condensed consolidated interim financial information of Oriflame Cosmetics S.A.

Note $1 \cdot$ Status and principal activity

Oriflame Cosmetics S.A. ("OCSA" or the "Company") is a holding company incorporated in Luxembourg and registered at 24 Avenue Emile Reuter, L-2420 Luxembourg. The principal activity of the Company's subsidiaries is the direct sale of cosmetics. The condensed consolidated interim financial information of the Company as at and for the three months ended 31 March 2014 comprises the Company and its subsidiaries (together referred to as the "Group").

Note 2•Basis of preparation and summary of significant accounting policies

## Statement of compliance

The condensed consolidated interim financial information has been prepared by management in accordance with the measurement and recognition principles of International Financial Reporting Standard (IFRS) as adopted by the European Union ("EU") and should be read in conjunction with the consolidated financial statements of the Group as at and for the year ended 31 December 2013. The condensed consolidated interim financial information was authorised for issue by the Directors on 7 May 2014.

## Changes in accounting policies

The accounting policies applied by the Group in this condensed consolidated interim financial information are the same as those applied by the Group in its consolidated financial statements as at and for the year ended 31 December 2013 with the exception of new or revised standards endorsed by the EU, as explained below.

Other new or amended IFRS standards

The other new or amended IFRS standards, which became effective January 1, 2014, have had no material effect on the condensed consolidated interim financial information

## Changes in presentation

Due to organisational changes, the Group has decided to present the segment reporting to the new structure of Global Business Areas (GBA). Comparative figures have been restated accordingly.

