## H \& M Hennes \& Mauritz AB

## Full-year report

## Full-year (1 December 2013-30 November 2014)

- Well-received collections for all brands in the H\&M Group resulted in good sales and increased market share. The H\&M Group's sales including VAT increased in local currencies by 14 percent during the financial year. Converted into SEK, sales excluding VAT amounted to SEK $151,419 \mathrm{~m}(128,562)$, an increase of 18 percent.
- Gross profit increased by 17 percent to SEK $89,052 \mathrm{~m}(76,025)$, which corresponds to a gross margin of 58.8 percent (59.1).
- Profit after financial items increased by more than SEK 3.4 billion to SEK 25,895 m $(22,448)$, an increase of 15 percent.
- The Group's profit after tax increased to SEK 19,976 m ( 17,093 ), corresponding to SEK 12.07 (10.33) per share, an increase of 17 percent.
- The strong result for 2014 has led to SEK 303 m being allocated to the H\&M Incentive Program (HIP). The allocation to HIP in 2013 amounted to SEK 31 m . HIP is for all employees regardless of role, salary and whether they work part-time or full-time. The allocation to HIP was expensed in the fourth quarter. The significant difference in HIP allocations between 2014 and 2013 make it an item affecting comparability both in the full-year results for 2014 and in the fourth quarter of 2014.
- Strong expansion during the year with a total net addition of 379 (356) new stores. The largest expansion markets were China and the US. At the end of the financial year the number of stores amounted to 3,511 stores in 55 markets.
- More than $16,000(12,000)$ new jobs were created in the H\&M Group in 2014. The number of employees amounted to more than $132,000(116,000)$ at the end of the year.


## Fourth quarter (1 September 2014-30 November 2014)

- The H\&M Group's sales including VAT increased in local currencies by 11 percent in the fourth quarter. Converted into SEK, sales excluding VAT amounted to SEK $42,644 \mathrm{~m}(36,495)$, an increase of 17 percent.
- Gross profit amounted to SEK $25,774 \mathrm{~m}(22,181)$, an increase of 16 percent. This corresponds to a gross margin of 60.4 percent (60.8).
- Profit after financial items increased to SEK $7,799(7,259)$, an increase of 7 percent. Before the allocation to HIP was expensed, profit after financial items increased by 11 percent.
- The Group's profit after tax increased to SEK 6,222 m (5,549), i.e. an improvement of 12 percent, corresponding to SEK 3.76 (3.35) per share. Before the allocation to HIP was expensed, profit after tax increased by approximately SEK 900 m , i.e. an increase of 16 percent
- H\&M's first stores in Manila, the Philippines, have been very well received since opening in October.
- $\quad$ The Board of Directors proposes a dividend of SEK 9.75 (9.50) per share for the financial year 2013/2014
- Sales in December 2014 increased by 15 percent in local currencies compared to the corresponding month the previous year.
- Sales in January 2015 are expected to increase by 14 percent in local currencies compared to the same month last year.
- The H\&M Group plans a net addition of around 400 new stores for the financial year 2014/2015. Most of the expansion will take place on existing markets. Taiwan, Peru, Macau, South Africa and India will become new H\&M markets in 2015.
- COS and \& Other Stories will open more new stores in 2015 compared with 2014.
- Belgium, Bulgaria, the Czech Republic, Hungary, Poland, Romania, Slovakia and Switzerland will become new H\&M online markets in 2015.
- H\&M Beauty - a new concept with a broad range of make-up, body care and hair care products - will initially be launched in around 900 H\&M stores and online in autumn 2015.


## Sales increase +18 \%



SEK 303 million is allocated to H\&M Incentive Program

## Comments by Karl-Johan Persson, CEO

"2014 has been a very good year for H\&M. Over the full year we increased our sales by 14 percent in local currencies and by 18 percent in Swedish kronor, to SEK 176.6 billion including VAT. Profit for the year after tax, before the allocation to HIP, increased by 18 percent to over SEK 20 billion. Well-received collections for all our brands and continued strong expansion both in stores and online have helped increase our market share and have further strengthened our position in the market.

We created 16,000 new jobs within the H\&M Group in 2014 and now have more than 132,000 employees. Our employees and the H\&M spirit - our shared values - are the key to our success, and the good financial results for the year mean that SEK 303 m has been allocated into the H\&M Incentive Program (HIP). HIP is for all employees in the H\&M Group and aims to acknowledge the employees' daily and long-term commitment.
As always, we worked on continuous improvements during the year in order to be a leader in everything we do and the preferred choice for our customers. We have made many long-term investments in IT, online sales, new brands and in broadening the product range. Additionally, our extensive sustainability work is a further example of how we give customers added value. Our customers should always know that when they shop with us, the product has been produced with the greatest possible consideration for people and the environment.

While we are continuing our long-term investments, at the same time we can see our investments in areas such as online starting to bear fruit. This year we opened our online store in four new large markets: France, Italy, Spain and China. These openings, combined with further improvements in our online store, have naturally contributed to the year's good sales development. We will therefore be rolling out H\&M's online store to nine new markets in 2015: Belgium, Bulgaria, the Czech Republic, Hungary, Poland, Portugal, Romania, Slovakia and Switzerland.
In 2014 we opened a net addition of 379 new stores - which is more than one store a day. And in 2015 we will be opening even more stores; in total, we plan a net addition of around 400 new stores. New markets planned for 2015 are Taiwan, Peru, Macau, South Africa and India. The greatest expansion will take place in existing markets where there is still great potential to grow further. The most new stores will open in China and the US, but also in other large markets such as Poland and Germany. COS and \& Other Stories plan to open even more stores this year than in 2014.

Early in 2014 we successfully launched H\&M Sport, and in the autumn our expanded shoe range was gradually launched in selected H\&M stores and online. As a further step in broadening H\&M's product range, in autumn 2015 we will start the launch of H\&M Beauty - a new and broad concept for make-up, body care and hair care with high quality value-for-money products in a specially produced design that we have great belief in. H\&M Beauty, which will replace our current ownbrand cosmetics, will be launched already this year in approximately $900 \mathrm{H} \& \mathrm{M}$ stores in around 40 markets as well as in our online markets.
We have another exciting year ahead of us, with new opportunities and challenges. 2015 has got off to a good start, with strong sales in both December and January. Although the increasingly expensive US dollar will affect our sourcing costs, we will make sure that we always have the best customer offering in each individual market in terms of fashion, quality, price and sustainability, which form the basis of our business idea."

|  | Q4 | Q4 | Full year | Full year |
| :--- | ---: | ---: | ---: | ---: |
| SEK m | $\mathbf{2 0 1 4}$ | $\mathbf{2 0 1 3}$ | $\mathbf{2 0 1 4}$ | $\mathbf{2 0 1 3}$ |
| Net sales | 42,644 | 36,495 | 151,419 | 128,562 |
| Gross profit | 25,774 | 22,181 | 89,052 | $\mathbf{7 6 , 0 2 5}$ |
| gross margin, \% | 60.4 | 60.8 | 58.8 | 59.1 |
| Operating profit | 7,731 | 7,182 | 25,583 | 22,090 |
| operating margin, \% | 18.1 | 19.7 | 16.9 | 17.2 |
| Net financial items | 68 | 77 | 312 | 358 |
| Profit after financial items | $\mathbf{7 , 7 9 9}$ | $\mathbf{7 , 2 5 9}$ | $\mathbf{2 5 , 8 9 5}$ | $\mathbf{2 2 , 4 4 8}$ |
| Tax | $-1,577$ | $-1,710$ | $-5,919$ | $-5,355$ |
| Profit for the period | $\mathbf{6 , 2 2 2}$ | $\mathbf{5 , 5 4 9}$ | $\mathbf{1 9 , 9 7 6}$ | $\mathbf{1 7 , 0 9 3}$ |
|  |  |  |  |  |
| Earnings per share, SEK | 3.76 | 3.35 | 12.07 | 10.33 |


> "Strong sales and profitability in 2014 led to an allocation of SEK 303 million to the H\&M Incentive Program (HIP) for our employees."

## Sales

Well-received collections for all brands and continued strong expansion led to increased sales and continued market share gains for the H\&M Group in a fashion retail market that in many markets was still characterised by a challenging macroeconomic situation and also by unusually warm autumn weather.



H\&M Spring Collection

Sales including VAT converted into SEK increased by 17 percent to SEK 49,656 m $(42,610)$ in the fourth quarter. Sales including VAT increased in the financial year by 18 percent and amounted to SEK 176,620 m (150,090).
Sales excluding VAT increased by 17 percent to SEK $42,644 \mathrm{~m}(36,495)$ in the fourth quarter and by 18 percent to SEK $151,419 \mathrm{~m}(128,562)$ during the financial year 2014.
Sales including VAT in local currencies increased by 11 percent in the fourth quarter and by 14 percent during the financial year 2014.

Sales in top ten markets, full-year

| Country | 2014 | 2013 | Change in \% |  | 30 Nov-14 | 2014 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { SEK m } \\ \text { Inc. VAT } \end{array}$ | SEK m Inc. VAT | SEK | Local currency | Number of stores | New stores (net) |
| Germany | 34,950 | 31,140 | 12 | 7 | 440 | 22 |
| USA | 17,278 | 13,675 | 26 | 22 | 356 | 51 |
| United Kingdom | 12,993 | 10,256 | 27 | 16 | 253 | 8 |
| France | 12,321 | 10,636 | 16 | 11 | 205 | 8 |
| China | 9,043 | 6,655 | 36 | 30 | 291 | 86 |
| Sweden | 8,923 | 8,257 | 8 | 8 | 176 | -1 |
| Netherlands | 7,320 | 6,750 | 8 | 4 | 135 | 5 |
| Italy | 7,140 | 5,490 | 30 | 24 | 132 | 16 |
| Spain | 6,748 | 6,011 | 12 | 7 | 159 | 3 |
| Switzerland | 5,951 | 5,516 | 8 | 2 | 93 | 6 |
| Others* | 53,953 | 45,704 | 18 | 17 | 1,271 | 175 |
| Total | 176,620 | 150,090 | 18 | 14 | 3,511 | 379 |
| * Whereof franchise | 2,947 | 2,394 | 23 | 16 | 130 | 20 |

## Gross profit and gross margin

H\&M's gross profit and gross margin are a result of many different factors, internal as well as external, and are also affected by the decisions that H\&M makes in line with its strategy to always have the best customer offering in each individual market - based on the combination of fashion, quality, price and sustainability.


Gross profit increased by 16 percent to SEK $25,774 \mathrm{~m}(22,181)$ in the fourth quarter, corresponding to a gross margin of 60.4 percent (60.8). For the full-year, gross profit increased by 17 percent to SEK $89,052 \mathrm{~m}(76,025)$, corresponding to a gross margin of 58.8 percent (59.1).

Markdowns in relation to sales decreased somewhat in the fourth quarter 2014 compared to the corresponding quarter last year. For the financial year 2014, the markdowns in relation to sales decreased marginally compared to the previous year.
Overall, the market situation as regards external factors such as raw material prices, cost inflation, capacity at suppliers, purchasing currencies and transportation costs is considered to have been slightly negative, mostly due to increased cost inflation, during the purchasing period for the fourth quarter compared to the corresponding purchasing period the previous year. The market situation for external factors for the purchasing period for the first quarter in 2015 is also considered to be slightly negative.
Since the autumn 2014, the USD exchange rate has been strengthened strongly against most currencies, e.g. the euro. Even though the increasingly stronger USD-exchange rate will result in gradually increased purchasing costs for the purchases for Q2, Q3 and Q4 2015 - H\&M will still make sure to have the best customer offering in each single market.


Modern Essentials selected by David Beckham

Selling and administration expenses


Cost control in the Group remains good. For the full-year 2014, the selling and administrative expenses increased by 18 percent in SEK and 14 percent in local currencies
In the fourth quarter, the selling and administrative expenses increased by 20 percent and by 15 percent in local currencies compared to the fourth quarter 2013. The increase is mainly due to the expansion and the long-term investments within IT and online, and to the broadening of the product range and the establishment of the new fashion brand \& Other Stories, but also to the allocation to HIP. Before the allocation of SEK 303 m to HIP, the cost increase was 19 percent in SEK and 13 percent in local currencies

Costs in comparable stores increased slightly both in absolute terms and as a proportion of sales compared to the fourth quarter 2013.

Profit after financial items


Profit after financial items in the fourth quarter increased by 7 percent to SEK $7,799 \mathrm{~m}$ $(7,259)$. Before the allocation of SEK 303 m to HIP the increase in profits was 11 percent.
For the financial year, profit after financial items increased to SEK $25,895 \mathrm{~m}(22,448)$, an increase of 15 percent.
Long-term investments increased in the fourth quarter 2014 compared to the fourth quarter 2013, but were less than in the third quarter 2014.

H\&M will continue to make long-term investments in order to further strengthen the H\&M Group's market position and secure future expansion, and the costs in 2015 will be at a higher level than in 2014. The costs of these investments may be divided unequally between the quarters.
The allocation to the H\&M Incentive Program (HIP) is based on 10 percent of the increase in the company's profit after tax between two consecutive financial years (before the contribution to HIP). The allocation must be invested in H\&M shares. The amount allocated for the year was SEK 303 m (31). The allocation was expensed in the fourth quarter 2014 and thus affected profit before tax by SEK 303 m (31) and profit after tax by SEK 230 m (24).


H\&M Spring Collection

## Stock-in-trade




In October H\&M opened its first stores in Manila, the Philippines.

Stock-in-trade amounted to SEK 19,403 m (16,695), an increase of 16 percent in SEK and 14 percent in local currencies compared to the same time the previous year.
The increase in the stock-in-trade is mainly due to the store and online expansion. The level and the composition of the stock-in-trade as of 30 November 2014 are deemed to be good.
The stock-in-trade amounted to 12.8 percent (13.0) of sales excluding VAT and 25.7 percent (25.4) of total assets

## Expansion

H\&M remains positive as regards future expansion and the Group's business opportunities. The strong expansion continues.
H\&M's growth target remains intact. The growth target is to increase the number of stores by 10-15 percent per year with continued high profitability.
For full-year 2015 a net addition of around 400 new stores is planned. Most new stores in 2015 are planned to open in China and the US. There are also still great opportunities for expansion in other existing markets as well as in new markets.
Taiwan, Peru, Macau, South Africa and India will become new H\&M markets in 2015.
The Group is continuing to work on the global roll-out of H\&M's online store. In 2015 H\&M plans to open nine new online markets: Belgium, Bulgaria, the Czech Republic, Hungary, Poland, Portugal, Romania, Slovakia and Switzerland.
The expansion continues for the Group's other brands COS, Monki, Weekday, Cheap Monday and \& Other Stories. The main focus for expansion will be on COS and \& Other Stories, which will open more stores in 2015 compared with 2014. This expansion will mainly take place in existing markets.
H\&M Home is also continuing its rapid expansion in 2015, with around a hundred new H\&M Home departments and around 10 new H\&M Home markets planned for the year.
H\&M Sport, H\&M Beauty and the extended shoe range are examples of ongoing longterm investments in the broadening of H\&M's product range.

In autumn 2015 H\&M Beauty will be launched - H\&M's new and broad concept for make-up, body care and hair care with high quality value-for-money products in a specially produced design. H\&M Beauty, which will replace H\&M's current own-brand cosmetics, will be launched already this year in around $900 \mathrm{H} \& \mathrm{M}$ stores in around 40 markets as well as online.

## Store count by brand

In the financial year 2014, the Group opened 426 (399) stores and closed 47 (43) stores, i.e. a net increase of $379(356)$ new stores. The Group had $3,511(3,132)$ stores as of 30 November 2014, of which 130 were franchise stores.

|  | (Net) |  | Total No of stores (30 Nov) |  |
| :---: | :---: | :---: | :---: | :---: |
| Brand | Q4 | Full year | 2014 | 2013 |
| H\&M | 143 | 325 | 3,261 | 2,936 |
| COS | 17 | 29 | 114 | 85 |
| Monki | 2 | 13 | 92 | 79 |
| Weekday | 1 | 1 | 22 | 21 |
| \& Other Stories | 7 | 9 | 17 | 8 |
| Cheap Monday | 0 | 2 | 5 | 3 |
| Total | 170 | 379 | 3,511 | 3,132 |

Store count by region

|  | New Stores 2014 (Net) |  | Total No of stores (30 Nov) |  |
| :---: | :---: | :---: | :---: | :---: |
| Region | Q4 | Full year | 2014 | 2013 |
| Europe | 80 | 174 | 2,548 | 2,374 |
| Asia \& Oceania | 60 | 145 | 528 | 383 |
| North \& South America | 30 | 60 | 435 | 375 |
| Total | 170 | 379 | 3,511 | 3,132 |

## Tax

The H\&M Group's final tax rate for the financial year 2013/2014 was 22.9 percent (23.9). The final outcome of the tax rate depends on the results of the Group's various companies and the corporate tax rates in each country. The H\&M Group's tax rate is expected to be approximately 22.5 - 23.5 percent for the financial year of 2014/2015. However, in the first three quarters of 2015 an estimated tax rate of 23.5 percent will be used.

## Employees

The average number of employees in the Group, converted into full-time positions, was 93,351 (81,099), of which 7,489 $(6,868)$ are employed in Sweden.

## Parent company

The parent company's external sales amounted to SEK $47 \mathrm{~m}(35)$ in the financial year. Profit after financial items amounted to SEK 16,248 m (16,998). Investments in fixed assets amounted to SEK 274 m (161).

## Comments on the current quarter

As previously communicated, sales in December 2014 increased by 15 percent in local currencies compared to the corresponding month the previous year.

Sales in January 2015 are expected to increase by 14 percent in local currencies compared to the same month last year.

## Dividend policy and dividend proposal

H\&M's financial goal is to enable the company to continue enjoying good growth and to be prepared to exploit business opportunities. It is essential that the expansion, as in the past, proceeds with continued high degree of financial strength and continued freedom of action. Based on this policy, the Board of Directors has decided that the total dividend should equal about half of the profit after tax. In addition, the Board may propose that any surplus liquidity is also distributed.

The Board of Directors has decided to propose a dividend of SEK 9.75 per share (9.50) to the 2015 Annual General Meeting corresponding to 81 percent (92) of the profit after tax.

The Board of Directors is of the opinion that the proposed distribution of earnings is justifiable taking into consideration the financial position and continued freedom of action of the Group and the parent company and observing the requirements that the nature and extent of the business, its risks and future expansion plans impose on the Group's and the parent company's equity and liquidity.

## Annual General Meeting 2015

The Annual General Meeting 2015 will be held on Wednesday 29 April, at 3 p.m. in Victoriahallen, at the Stockholm International Fairs.

## Annual Report 2014

The Annual Report and the Corporate Governance Report are expected to be published on 27 March 2015 on hm.com and will be sent out by post to shareholders that have so requested and will also be available at the company's head office.

## Accounting principles

The Group applies the International Financial Reporting Standards (IFRS) as adopted by the EU. This report has been prepared according to IAS 34 Interim Financial Reporting as well as the Swedish Annual Accounts Act.

The accounting principles and calculation methods applied in this report are unchanged from those used in the preparation of the Annual Report and Consolidated Financial Statements for 2012/2013 which are described in Note 1 - Accounting principles, except as regards IAS 19.
IAS 19, Employee Benefits, revised - this standard is being applied by H\&M for the first time in the 2013/2014 financial year. Up to and including the 2012/2013 financial year the Group recognised actuarial gains and losses in the income statement. With the application of the revised IAS 19, these will be recognised in other comprehensive income. Comparison figures for the 2012/2013 financial year have been restated in accordance with the changed accounting principle.
H \& M Hennes \& Mauritz AB's financial instruments consist of accounts receivable, other receivables, liquid funds, accounts payable, accrued trade payables, interest-bearing securities and currency derivatives. Currency derivatives are measured at fair value based on input data corresponding to level 2 of IFRS 7. Other financial assets and liabilities have short terms. It is therefore judged that the fair values of these financial instruments are approximately equal to their book values.

The parent company applies the Swedish Annual Accounts Act and the Swedish Financial Reporting Board's recommendation RFR 2 Accounting for Legal Entities, which essentially involves applying IFRS. In accordance with RFR 2 the parent company does not apply IAS 39 to the measurement of financial instruments; nor does it capitalise development expenditure.

For definitions see the Annual Report.

## Risks and uncertainties

A number of factors may affect H\&M's results and business. Many of these can be dealt with through internal routines, while certain others are affected more by external influences. There are risks and uncertainties related to fashion, weather situations, negative macro-economic changes, external factors in production countries, climate changes, trade interventions and foreign currency but also in connection with expansion into new markets, the launch of new concepts, changes in consumer behaviour and how the brand is managed.

For a more detailed description of risks and uncertainties, refer to the Administration Report and to Note 2 in the Annual Report and Consolidated Accounts for 2013.

## Calendar

| 24 March 2015* | Three-month report, 1 Dec 2014 - 28 February 2015 |
| :--- | :--- |
| 29 April 2015 | Annual General Meeting 2015, Victoriahallen, <br> Stockholm International fairs at 3 p.m. |
| 25 June 2015 | Half-year report, 1 Dec 2014 - 31 May 2015 |

Stockholm, 27 January 2015
Board of Directors

The information in this full-year report is that which H \& M Hennes \& Mauritz AB (publ) is required to disclose under Sweden's Securities Market Act. It will be released for publication at 8.00 (CET) on 28 January 2015. This full-year report, and other information about $\mathrm{H} \& \mathrm{M}$, is available at www.hm.com

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## GROUP INCOME STATEMENT (SEK m)

|  | Full year | Full year** |
| :--- | ---: | ---: | ---: | ---: |
| 2013 |  |  |

All profit for the year is attributable to the shareholders of the parent company H \& M Hennes \& Mauritz AB.

Earnings per share, SEK*
Number of shares, thousands*
Depreciation, total
of which cost of goods sold
of which selling expenses
of which administrative expenses

* Before and after dilution.

| 3.76 | 3.35 | 12.07 |
| ---: | ---: | ---: |
| $1,655,072$ | $1,655,072$ | $1,655,072$ |
| $1,655,072$ |  |  |
| 1,336 | 1,079 | 5,045 |
| 151 | 121 | 568 |
| , 098 | 890 | 4,159 |
| 87 | 68 | 318 |

## CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME (SEK m)

|  | Q4 | Q4** | Full year | Full year** |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 | 2014 | 2013 |
| PROFIT FOR THE PERIOD | 6,222 | 5,549 | 19,976 | 17,093 |
| Other comprehensive income |  |  |  |  |
| Items that have been transferred or may be transferred to net profit |  |  |  |  |
| Translation differences | 656 | 426 | 1,979 | 30 |
| Change in hedging reserves | 219 | 16 | 185 | -61 |
| Tax attributable to change in hedging reserves | -52 | -5 | -44 | 15 |
| Items that have not been and will not be reclassified to net profit |  |  |  |  |
| Revaluations relating to defined benefit pension plans | -148 | 78 | -148 | 78 |
| Tax attributable to the above revaluation | 35 | -19 | 35 | -19 |
| OTHER COMPREHENSIVE INCOME | 710 | 496 | 2,007 | 43 |
| TOTAL COMPREHENSIVE INCOME FOR THE PERIOD | 6,932 | 6,045 | 21,983 | 17,136 |

All comprehensive profit for the year is attributable to the shareholders of the parent company H \& M Hennes \& Mauritz AB .
** Net income for the fiscal year 2012/2013 and for the fourth quarter 2013 has due to a change in accounting principles (IAS 19 Revised) been restated compared to previously published information. Net income has decreased by SEK 59 m after tax and Other comprehensive income has increased by SEK 59 m after tax. The change in accounting principles has had no effect on the balance sheet. For further information see the section on Accounting principles on page 8

## GROUP BALANCE SHEET (SEK m)

| ASSETS | 30 Nov-2014 | 30 Nov-2013 |
| :---: | :---: | :---: |
| FIXED ASSETS |  |  |
| Intangible fixed assets |  |  |
| Brands | 161 | 208 |
| Customer relations | 45 | 58 |
| Leasehold rights | 509 | 591 |
| Capitalised expenditures | 2,183 | 1,355 |
| Goodwill | 64 | 64 |
|  | 2,962 | 2,276 |
| Tangible fixed assets |  |  |
| Buildings and land | 804 | 814 |
| Equipment, tools, fixture and fittings | 26,144 | 21,372 |
|  | 26,948 | 22,186 |
| Long-term receivables | 709 | 659 |
| Deferred tax receiveables | 2,237 | 1,367 |
| TOTAL FIXED ASSETS | 32,856 | 26,488 |
| CURRENT ASSETS |  |  |
| Stock-in-trade | 19,403 | 16,695 |
| Current receivables |  |  |
| Accounts receivables | 3,659 | 3,107 |
| Other receivables | 1,470 | 907 |
| Prepaid expenses | 1,516 | 1,255 |
|  | 6,645 | 5,269 |
| Short-term Investments | 2,602 | 3,306 |
| Liquid funds | 14,091 | 13,918 |
| TOTAL CURRENT ASSETS | 42,741 | 39,188 |
| TOTAL ASSETS | 75,597 | 65,676 |

## GROUP BALANCE SHEET (SEK m)

| EQUITY AND LIABILITIES | 30 Nov-2014 | 30 Nov-2013 |
| :---: | :---: | :---: |
| EQUITY |  |  |
| Share capital | 207 | 207 |
| Reserves | 204 | -1,916 |
| Retained earnings | 51,145 | 46,957 |
| EQUITY | 51,556 | 45,248 |
| LIABILITIES |  |  |
| Long-term liabilities* |  |  |
| Provisions for pensions | 451 | 309 |
| Deferred tax liabilities | 3,287 | 2,722 |
|  | 3,738 | 3,031 |
| Current liabilities** |  |  |
| Accounts payable | 5,520 | 4,870 |
| Tax liabilities | 1,154 | 797 |
| Other liabilities | 2,947 | 3,360 |
| Accrued expenses and prepaid income | 10,682 | 8,370 |
|  | 20,303 | 17,397 |
| TOTAL LIABILITIES | 24,041 | 20,428 |
| TOTAL EQUITY AND LIABILITIES | 75,597 | 65,676 |

* Only provisions for pensions are interest-bearing.
** No current liabilities are interest-bearing.


## GROUP CHANGES IN EQUITY (SEK m)

Since there are no minority interests, all shareholders' equity is attributable to the shareholders of the shareholders of the parent company, H \& M Hennes \& Mauritz AB.

|  | Share capital | Translation effects | Hedgings reserves | Retained earnings | Total shareholders equity |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Shareholder's equity, 1 December 2013 | 207 | -1,830 | -86 | 46,957 | 45,248 |
| Profit for the year | - | - | - | 19,976 | 19,976 |
| Other comprehensive income |  |  |  |  |  |
| Translation differences | - | 1,979 | - | - | 1,979 |
| Change in hedging reserves |  |  |  |  |  |
| Reported in other comprehensive income | - | - | 944 | - | 944 |
| Transfer to income statement | - | - | -759 | - | -759 |
| Tax attributable to hedging reserves | - | - | -44 | - | -44 |
| Revaluations relating to defined benefit pension plans |  |  |  |  |  |
| Tax attributable to the above revaluation | - | - | - | 35 | 35 |
| Other comprehensive income | - | 1,979 | 141 | -113 | 2,007 |
| Total comprehensive income | - | 1,979 | 141 | 19,863 | 21,983 |
| Overdue bonus share rights | - | - | - | 48 | 48 |
| Dividend | - | - | - | -15,723 | -15,723 |
| Shareholder's equity, 30 November 2014 | 207 | 149 | 55 | 51,145 | 51,556 |


|  | Share capital | Translation effects | Hedgings reserves | Retained earnings | Total shareholders equity |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Shareholder's equity, 1 December 2012 | 207 | -1,860 | -40 | 45,528 | 43,835 |
| Profit for the year | - | - | - | 17,093 | 17,093 |
| Other comprehensive income |  |  |  |  |  |
| Translation differences | - | 30 | - | - | 30 |
| Change in hedging reserves |  |  |  |  |  |
| Reported in other comprehensive income | - | - | -153 | - | -153 |
| Transfer to income statement | - | - | 92 | - | 92 |
| Tax attributable to hedging reserves | - | - | 15 | - | 15 |
| Revaluation of defined benefit pension plans | - | - | - | 78 | 78 |
| Tax attributable to the above revaluation | - | - | - | -19 | -19 |
| Other comprehensive income | - | 30 | -46 | 59 | 43 |
| Total comprehensive income | - | 30 | -46 | 17,152 | 17,136 |
| Dividend | - | - | - | -15,723 | -15,723 |
| Shareholder's equity, 30 November 2013 | 207 | -1,830 | -86 | 46,957 | 45,248 |

## GROUP CASH FLOW STATEMENT (SEK m)

|  | Full year 2014 | Full year 2013 |
| :---: | :---: | :---: |
| Current operations |  |  |
| Profit after financial items* | 25,895 | 22,448 |
| Provisions for pensions | -20 | 10 |
| Depreciation | 5,045 | 4,191 |
| Tax paid | -5,971 | -3,059 |
| Cash flow from current operations before changes in working capital | 24,949 | 23,590 |
| Cash flow from changes in working capital |  |  |
| Current receivables | -888 | -839 |
| Stock-in-trade | -2,327 | -1,439 |
| Current liabilities | 2,422 | 2,528 |
| CASH FLOW FROM CURRENT OPERATIONS | 24,156 | 23,840 |
| Investment activities |  |  |
| Investment in leasehold rights | -35 | -179 |
| Investments in other immaterial assets | -868 | -738 |
| Investment in buildings and land | -21 | -23 |
| Investment in fixed assets | -8,467 | -7,087 |
| Change in short-term investments, 4-12 months | 704 | -311 |
| Other investments | -21 | -31 |
| CASH FLOW FROM INVESTMENT ACTIVITIES | -8,708 | -8,369 |
| Financial activities |  |  |
| Dividend | -15,723 | -15,723 |
| CASH FLOW FROM FINANCIAL ACTIVITIES | -15,723 | -15,723 |
| CASH FLOW FOR THE YEAR | -275 | -252 |
| Liquid funds at beginning of the financial year | 13,918 | 14,148 |
| Cash flow for the year | -275 | -252 |
| Exchange rate effect | 448 | 22 |
| Liquid funds at end of the financial year** | 14,091 | 13,918 |

* Interest paid for the Group amounts to SEK 16 m (9).

Received interest for the Group amounts to SEK 328 m (367).
** Liquid funds and short-term investments 4-12 months at the end of the period amounted to SEK $16,693 \mathrm{~m}(17,224)$.

## SALES INCLUDING VAT BY COUNTRY AND NUMBER OF STORES

Q4, 1 September - 30 November

| Country | Q4-2014 | Q4-2013 | Change in \% |  | $30 \text { Nov - } 14$ | Q4-2014 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | SEK m | SEK m | SEK | Local currency | No. of stores | New stores | Closed stores |
| Sweden | 2,326 | 2,184 | 7 | 7 | 176 | 2 | 2 |
| Norway | 1,467 | 1,405 | 4 | 2 | 118 | 6 | 1 |
| Denmark | 1,347 | 1,272 | 6 | 1 | 99 | 1 |  |
| United Kingdom | 3,813 | 3,044 | 25 | 13 | 253 | 2 |  |
| Switzerland | 1,615 | 1,524 | 6 | -1 | 93 | 2 |  |
| Germany | 9,393 | 8,836 | 6 | 1 | 440 | 16 | 1 |
| Netherlands | 1,976 | 1,940 | 2 | -3 | 135 | 3 |  |
| Belgium | 1,015 | 941 | 8 | 3 | 78 | 1 |  |
| Austria | 1,381 | 1,356 | 2 | -3 | 73 |  |  |
| Luxembourg | 109 | 107 | 2 | -3 | 10 |  |  |
| Finland | 690 | 644 | 7 | 2 | 60 | 3 | 1 |
| France | 3,369 | 3,093 | 9 | 4 | 205 | 7 | 3 |
| USA | 5,303 | 3,920 | 35 | 22 | 356 | 23 | 1 |
| Spain | 1,831 | 1,667 | 10 | 5 | 159 | 2 |  |
| Poland | 994 | 895 | 11 | 6 | 140 | 5 |  |
| Czech Republic | 276 | 237 | 16 | 18 | 43 | 1 |  |
| Portugal | 303 | 255 | 19 | 13 | 30 | 1 |  |
| Italy | 2,146 | 1,723 | 25 | 19 | 132 | 10 |  |
| Canada | 960 | 824 | 17 | 13 | 72 | 5 |  |
| Slovenia | 138 | 134 | 3 | -2 | 12 |  |  |
| Ireland | 229 | 182 | 26 | 20 | 20 |  |  |
| Hungary | 305 | 249 | 22 | 22 | 35 |  |  |
| Slovakia | 127 | 105 | 21 | 16 | 15 | 2 |  |
| Greece | 388 | 286 | 36 | 29 | 30 | 3 | 1 |
| China | 2,799 | 1,957 | 43 | 34 | 291 | 35 |  |
| Japan | 992 | 866 | 15 | 16 | 51 | 4 |  |
| Russia | 775 | 649 | 19 | 36 | 71 | 6 |  |
| South Korea | 308 | 243 | 27 | 13 | 22 | 3 |  |
| Turkey | 482 | 248 | 94 | 102 | 30 | 6 |  |
| Romania | 417 | 273 | 53 | 44 | 38 | 3 |  |
| Croatia | 225 | 207 | 9 | 4 | 14 |  |  |
| Singapore | 205 | 155 | 32 | 20 | 10 | 1 |  |
| Bulgaria | 124 | 78 | 59 | 49 | 16 | 3 |  |
| Latvia | 72 | 36 | 100 | 84 | 6 | 1 |  |
| Malaysia | 202 | 112 | 80 | 63 | 18 | 5 |  |
| Mexico | 193 | 101 | 91 | 79 | 6 | 3 |  |
| Chile | 103 | 75 | 37 | 40 | 1 |  |  |
| Lithuania | 66 | 37 | 78 | 70 | 6 |  |  |
| Serbia | 89 | 65 | 37 | 34 | 5 | 1 |  |
| Estonia | 71 | 43 | 65 | 57 | 6 | 2 |  |
| Australia | 176 |  |  |  | 3 | 2 |  |
| Philippines | 49 |  |  |  | 3 | 3 |  |
| Franchise | 807 | 642 | 26 | 12 | 130 | 9 | 2 |
| Total | 49,656 | 42,610 | 17 | 11 | 3,511 | 182 | 12 |

## SALES INCLUDING VAT BY COUNTRY AND NUMBER OF STORES

## Full year, 1 December - 30 November

| Country | 2014 | 2013 | Change in \% |  | 30 Nov-14 | Full year |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | SEK m | SEK m | SEK | Local currency | No. of stores | New stores | Closed stores |
| Sweden | 8,923 | 8,257 | 8 | 8 | 176 | 5 | 6 |
| Norway | 5,650 | 5,535 | 2 | 5 | 118 | 6 | 2 |
| Denmark | 5,105 | 4,612 | 11 | 6 | 99 | 2 |  |
| United Kingdom | 12,993 | 10,256 | 27 | 16 | 253 | 12 | 4 |
| Switzerland | 5,951 | 5,516 | 8 | 2 | 93 | 6 |  |
| Germany | 34,950 | 31,140 | 12 | 7 | 440 | 26 | 4 |
| Netherlands | 7,320 | 6,750 | 8 | 4 | 135 | 6 | 1 |
| Belgium | 3,903 | 3,445 | 13 | 8 | 78 | 5 |  |
| Austria | 5,165 | 4,821 | 7 | 2 | 73 | 2 | 1 |
| Luxembourg | 418 | 386 | 8 | 3 | 10 |  |  |
| Finland | 2,688 | 2,529 | 6 | 1 | 60 | 4 | 2 |
| France | 12,321 | 10,636 | 16 | 11 | 205 | 18 | 10 |
| USA | 17,278 | 13,675 | 26 | 22 | 356 | 58 | 7 |
| Spain | 6,748 | 6,011 | 12 | 7 | 159 | 4 | 1 |
| Poland | 3,735 | 3,193 | 17 | 12 | 140 | 18 |  |
| Czech Republic | 969 | 834 | 16 | 18 | 43 | 5 |  |
| Portugal | 1,105 | 918 | 20 | 15 | 30 | 3 |  |
| Italy | 7,140 | 5,490 | 30 | 24 | 132 | 16 |  |
| Canada | 3,116 | 3,024 | 3 | 6 | 72 | 6 |  |
| Slovenia | 496 | 468 | 6 | 1 | 12 |  |  |
| Ireland | 811 | 616 | 32 | 26 | 20 | 1 |  |
| Hungary | 1,055 | 792 | 33 | 32 | 35 | 3 | 1 |
| Slovakia | 436 | 373 | 17 | 12 | 15 | 2 |  |
| Greece | 1,327 | 981 | 35 | 29 | 30 | 7 | 4 |
| China | 9,043 | 6,655 | 36 | 30 | 291 | 88 | 2 |
| Japan | 3,356 | 2,945 | 14 | 21 | 51 | 12 |  |
| Russia | 3,058 | 2,566 | 19 | 32 | 71 | 20 |  |
| South Korea | 990 | 810 | 22 | 13 | 22 | 6 |  |
| Turkey | 1,325 | 721 | 84 | 104 | 30 | 10 |  |
| Romania | 1,281 | 893 | 43 | 37 | 38 | 10 |  |
| Croatia | 773 | 704 | 10 | 6 | 14 | 1 |  |
| Singapore | 794 | 613 | 30 | 27 | 10 | 4 |  |
| Bulgaria | 389 | 264 | 47 | 40 | 16 | 5 |  |
| Latvia | 245 | 130 | 88 | 80 | 6 | 3 |  |
| Malaysia | 677 | 379 | 79 | 78 | 18 | 11 |  |
| Mexico | 598 | 325 | 84 | 82 | 6 | 3 |  |
| Chile | 350 | 276 | 27 | 39 | 1 |  |  |
| Lithuania | 216 | 44 | 391 | 374 | 6 | 4 |  |
| Serbia | 245 | 70 | 250 | 243 | 5 | 3 |  |
| Estonia | 223 | 43 | 419 | 400 | 6 | 3 |  |
| Australia | 458 |  |  |  | 3 | 3 |  |
| Philippines | 49 |  |  |  | 3 | 3 |  |
| Franchise | 2,947 | 2,394 | 23 | 16 | 130 | 22 | 2 |
| Total | 176,620 | 150,090 | 18 | 14 | 3,511 | 426 | 47 |

FIVE YEAR SUMMARY
Full year, 1 December - 30 Nov

|  | 2010 | 2011 | 2012 | 2013 | 2014 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Sales including VAT, SEK m | 126,966 | 128,810 | 140,948 | 150,090 | 176,620 |
| Sales excluding VAT, SEK m | 108,483 | 109,999 | 120,799 | 128,562 | 151,419 |
| Change from previous year in SEK, \% | 7 | 1 | 10 | 6 | 18 |
| Change from previous year in local currencies, \% | 15 | 8 | 11 | 9 | 14 |
| Operating profit, SEK m | 24,659 | 20,379 | 21,754 | 22,090 | 25,583 |
| Operating margin, \% | 22.7 | 18.5 | 18.0 | 17.2 | 16.9 |
| Depreciation for the year, SEK m | 3,061 | 3,262 | 3,705 | 4,191 | 5,045 |
| Profit after financial items, SEK m | 25,008 | 20,942 | 22,285 | 22,448 | 25,895 |
| Profit after tax, SEK m | 18,681 | 15,821 | 16,867 | 17,093 | 19,976 |
| Liquid funds and short-term investments, SEK m | 24,858 | 21,277 | 17,143 | 17,224 | 16,693 |
| Stock-in-trade, SEK m | 11,487 | 13,819 | 15,213 | 16,695 | 19,403 |
| Equity, SEK m | 44,172 | 44,104 | 43,835 | 45,248 | 51,556 |
| Number of shares, thousands* | 1,655,072 | 1,655,072 | 1,655,072 | 1,655,072 | 1,655,072 |
| Earnings per share, SEK* | 11.29 | 9.56 | 10.19 | 10.33 | 12.07 |
| Shareholders' equity per share, SEK* | 26.69 | 26.65 | 26.49 | 27.34 | 31.15 |
| Cash flow from current operations |  |  |  |  |  |
| per share, SEK* | 13.19 | 10.53 | 11.42 | 14.40 | 14.60 |
| Dividend per share, SEK | 9.50 | 9.50 | 9.50 | 9.50 | $9.75{ }^{* *}$ |
| Return on shareholders' equity, \% | 44.1 | 35.8 | 38.4 | 38.4 | 41.3 |
| Return on capital employed, \% | 58.7 | 47.1 | 50.3 | 50.0 | 53.1 |
| Share of risk-bearing capital, \% | 76.2 | 74.9 | 76.1 | 73.0 | 72.5 |
| Equity/assets ratio, \% | 74.6 | 73.3 | 72.8 | 68.9 | 68.2 |
| Total number of stores | 2,206 | 2,472 | 2,776 | 3,132 | 3,511 |
| Average number of employees | 59,440 | 64,874 | 72,276 | 81,099 | 93,351 |

[^1]Definition on key figures see annual report.

## SEGMENT REPORTING (SEK m)



## PARENT COMPANY INCOME STATEMENT (SEK m)

|  | Full year** |
| :--- | ---: | ---: | ---: | ---: |

* Includes royalty of SEK $5,735 \mathrm{~m}(7,845)$ and service income $3,029 \mathrm{~m}(0)$ received from Group companies.

PARENT COMPANY STATEMENT OF COMPREHENSIVE INCOME (SEK m)

|  | Q4 | Q4** | Full year | Full year** |
| :---: | :---: | :---: | :---: | :---: |
|  | 2014 | 2013 | 2014 | 2013 |
| PROFIT FOR THE PERIOD | 13,936 | 14,125 | 16,108 | 15,932 |
| Other comprehensive income |  |  |  |  |
| Items that have not been and will not be reclassified to net profit |  |  |  |  |
| Revaluations relating to defined benefit pension plans | -24 | 17 | -24 | 17 |
| Tax attributable to the above revaluation | 5 | -4 | 5 | -4 |
| OTHER COMPREHENSIVE INCOME | -19 | 13 | -19 | 13 |
| TOTAL COMPREHENSIVE INCOME FOR THE PERIOD | 13,917 | 14,138 | 16,089 | 15,945 |

[^2]PARENT COMPANY BALANCE SHEET (SEK m)

|  | 30 Nov-2014 | 30 Nov-2013 |
| :---: | :---: | :---: |
| ASSETS |  |  |
| FIXED ASSETS |  |  |
| Tangible fixed assets |  |  |
| Buildings and land | 73 | 56 |
| Equipment, tools, fixture and fittings | 575 | 446 |
|  | 648 | 502 |
| Financial fixed assets |  |  |
| Shares and participation rights | 588 | 588 |
| Receivables from subsidiaries | 905 | 733 |
| Long-term receivables | 11 | 13 |
| Deferred tax receivables | 49 | 47 |
|  | 1,553 | 1,381 |
| TOTAL FIXED ASSETS | 2,201 | 1,883 |
| CURRENT ASSETS |  |  |
| Current receivables |  |  |
| Receivables from subsidiaries | 11,851 | 12,107 |
| Tax receivables | 82 | - |
| Other receivables | 44 | 33 |
| Prepaid expenses | 20 | 23 |
|  | 11,997 | 12,163 |
| Short-term investments | 2,602 | 3,304 |
| Liquid funds | 2,314 | 1,324 |
| TOTAL CURRENT ASSETS | 16,913 | 16,791 |
| TOTAL ASSETS | 19,114 | 18,674 |

PARENT COMPANY BALANCE SHEET (SEK m)

|  | 30 Nov-2014 | 30 Nov-2013 |
| :---: | :---: | :---: |
| EQUITY AND LIABILITIES |  |  |
| EQUITY |  |  |
| Restricted equity |  |  |
| Share capital | 207 | 207 |
| Restricted reserves | 88 | 88 |
|  | 295 | 295 |
| Non-restricted equity |  |  |
| Retained earnings | 877 | 607 |
| Profit for the year | 16,089 | 15,945 |
|  | 16,966 | 16,552 |
| TOTAL EQUITY | 17,261 | 16,847 |
| UNTAXED RESERVES | 464 | 454 |
| LIABILITIES |  |  |
| Long-term liabiliities |  |  |
| Provisions for pensions | 223 | 213 |
| Short-term liabiliities* |  |  |
| Accounts payable | 462 | 424 |
| Tax liabilities | - | 27 |
| Other liabilities | 325 | 350 |
| Accrued expenses and prepaid income | 379 | 359 |
|  | 1,166 | 1,160 |
| TOTAL LIABILITIES | 1,389 | 1,373 |
| TOTAL EQUITY AND LIABILITIES | 19,114 | 18,674 |
| Pledged assets | - | - |
| Contingent liabilities | 13,186 | 12,034 |

* No current liabilities are interest-bearing.


[^0]:    H \& M Hennes \& Mauritz AB (publ) was founded in Sweden in 1947 and is quoted on NASDAQ OMX Stockholm. The company's business concept is to offer fashion and quality at the best price. In addition to H\&M, the group includes the brands COS, Monki, Weekday, Cheap Monday, \& Other Stories as well as H\&M Home. The H\&M Group has more than 3,500 stores in 55 markets including franchise markets. In 2014, sales including VAT amounted to more than SEK 176.6 billion and the number of employees was more than 132,000. For further information, visit www.hm.com.

[^1]:    * Before and after dilution
    ** Proposed by the Board of Directors

[^2]:    ** Net income for the fiscal year 2012/2013 and for the fourth quarter 2013 has due to a change in accounting principles (IAS 19 Revised) been restated compared to previously published information. Net income has decreased by SEK 13 m after tax and Other comprehensive income has increased by SEK 13 m after tax. The change in accounting principles has had no effect on the balance sheet. For further information see the section on Accounting principles on page 8.

