

# Health Care Interoperability Gets Failing Grade

A national physician survey shows that 95% of physicians have experienced a delay or difficulty delivering medical care because patients' health records were not easily accessible or shared. Only 14% of physicians can actually access electronic health information across all care settings.

## The Interoperability Report Card.

61% of physicians gave the health care industry a failing grade (D or F) for achieving interoperation. Only 14% gave it a B or higher.

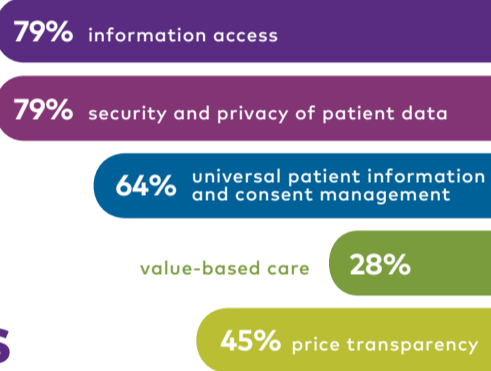


Only 44% can share patient information within and across the care organization where they predominantly practice

## It's bad everywhere.

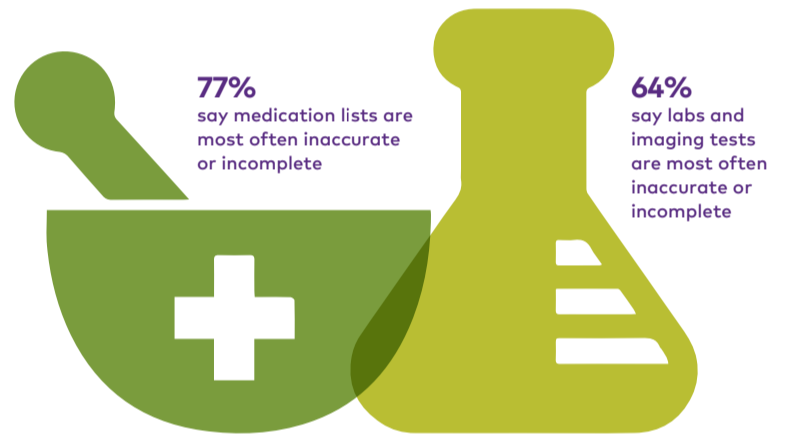
Doctors note there is poor information flow during transitions at every point in the care continuum, even within the same organization.

What's most important to improve care?



## Access is crucial.

An EHR's ability to access relevant patient data from other EHRs ranked as high a priority as security and privacy of patient data.



77% say medication lists are most often inaccurate or incomplete

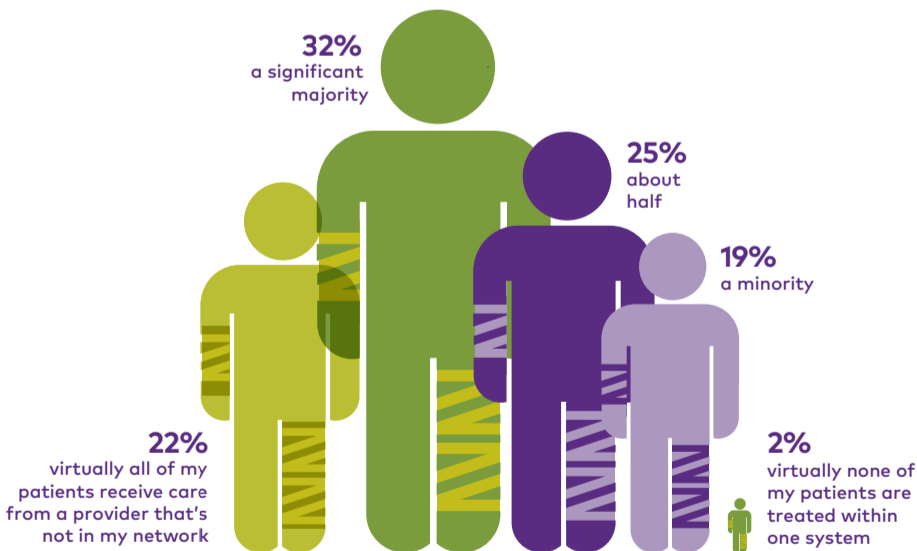
64% say labs and imaging tests are most often inaccurate or incomplete

## Inaccurate or incomplete data during care transitions.

Doctors rated medication lists as the type of information most likely to be incomplete, inaccurate or unavailable.

## Bring patients into the mix?

The vast majority of patients a physician treats are also treated elsewhere — perhaps a driver of the fact that 93% of physicians support shifting to a more patient-centered information model.\*



## Where are the barriers to information flow?

The top factors cited as barriers to information flow:

- 87% blame EHRs' technical shortcomings
- 62% blame established obstacles from EHR vendors
- 55% blame established obstacles from hospitals/health systems

## Taking the Pulse of Physicians Nationwide

This national survey was conducted in partnership with the leading market research firm EAS Planning from March 24th-April 2nd, 2015. It represents responses from a total of 2,922 physicians who use a variety of EHR systems and treat patients across hospital, clinic, and physician practice care settings.