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PRESS RELEASE

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Leading Finnish service company L&T accelerates business processes with IFS

Facility and environmental service company Lassila & Tikanoja (L&T) to deploy a broad enterprise service management (ESM) suite for 1,000+ employees

IFS, the global enterprise applications company, announces that **L&T**, a leading provider of property maintenance and recycling services, has chosen to implement **IFS Applications™ 9** to support processes including [service management](#), [mobile work order](#), and [mobile workforce management](#).

L&T was looking for an enterprise solution that could support and improve service management in its Facility Services division. L&T needed a solution that offered robust functionality while ensuring rapid and efficient deployment.

IFS Applications will support L&T's core processes such as service contract and request management, production planning, deviation and change management, mobile work execution, and profitability follow-up.

"We chose IFS Applications because we needed a comprehensive system that could support our service management requirements all the way from back-office administration to field operations," L&T Vice President, Facility Services Petri Myllyniemi said. "Team work, service attitude and responsibility are some of our core values, which will be further reinforced by the deployment of a best-in-class service management solution."

Tapani Pohjonen, IFS Finland Managing Director added, "This is a strategically important agreement for IFS and we are very much looking forward to working with L&T, which is a highly respected brand in Finland and internationally. We are proud to offer one of the market's most comprehensive business solutions, offering full service lifecycle management coupled with powerful back-office process support."

Read more about IFS's solutions for the service industries: www.ifsworld.com/en/industries/service-providers/.

About Lassila & Tikanoja

Lassila & Tikanoja is a service company that is transforming the consumer society into an efficient recycling society. In co-operation with our customers, we are reducing waste volumes, extending the useful lives of properties, recovering materials and decreasing the use of raw materials and energy. We help our customers to focus on their core business and to protect the environment. Together, we can create well-being and jobs. With operations in Finland, Sweden and Russia, L&T employs 8,000 persons. Net sales in 2014 amounted to EUR 639.7 million. L&T is listed on Nasdaq Helsinki.

www.lassila-tikanoja.fi

About IFS

IFS™ is a globally recognized leader in developing and delivering business software for enterprise resource planning (ERP), enterprise asset management (EAM) and enterprise service management (ESM). IFS brings customers in targeted sectors closer to their business, helps them be more agile and enables them to profit from change. IFS is a public company (XSTO: IFS) founded in 1983 and currently has over 2,700 employees. IFS supports more than 2,400 customers worldwide from its network of local offices and through a growing ecosystem of partners. For more information visit: www.ifsworld.com.

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IFS discloses the information herein pursuant to the Financial Instruments Act (1991:980) and/or the Securities Markets Act (2007:528). The information was submitted for publication on May 11 2015, at 9.30 a.m. CEST.