

## Increasingly easier to make sustainable choices

Solna, 12 November

### Third quarter 2015 in summary

#### Continued strong development of organic range

Sales of organic products continued to grow during the third quarter. All in all, sales of organic products from ICA Sweden's central assortment grew 48% (47%) compared with the corresponding period a year ago.

#### “Choose with your heart”

During the quarter, Apotek Hjärtat rolled out its Välj med Hjärtat (“Choose with your heart”) project, with the overall goal of making it easier for customers to make more sustainable choices. The project covers purchasing specifications, display signs and marketing as well as development of private label products.

#### Support to Swedish dairy farmers

In an effort to raise awareness about the crisis in the Swedish dairy industry, during the quarter ICA Sweden decided to introduce a voluntary “extra milk krona” for most of the milk sold by ICA stores starting on 21 September and six months forward. On top of this, ICA Sweden has pledged to donate a lump sum of SEK 25 million to the cause.

#### Audits of external suppliers

As part of ICA Gruppen's ongoing sustainability work, during the quarter audits were conducted of several external suppliers. For example, during the harvest season in August, independent external audits, ordered by ICA Sweden, were performed of the work situation in tomato fields of subcontractors to ICA's suppliers of processed tomatoes.

#### Key figures

ICA Gruppen	Q3 2015	Q2 2015	Full year 2014
Share of socially audited suppliers of private label products	95%	94%	89%
Share of quality certified suppliers of private label products	83%	85%	83%
ICA Sverige	Q3 2015	Q3 2014	Moving 12 months
Sales development for organic range*	48%	47%	56%

\* Total sales of ICA Sverige AB's organic range in Swedish ICA stores.



# Sustainability driving growth

Today eight out of ten people in Sweden buy organic food products on a regular basis. The main reasons they give are their own health and growing concerns for the environment and animal welfare. If we previously asked ourselves why we should buy organic products, more and more of us now are asking why there aren't more organic alternatives.

This trend can also be seen in our sales figures. ICA Sweden's sales of organic products grew 48% during the third quarter of 2015 compared with the same period a year ago. All in all, during the first nine months of this year, sales have risen by a full 55%. This is no fleeting trend; rather, it clearly shows a change in customers' buying behaviour – driven by changed priorities as well as a greater offering of organic alternatives.

We see the same trend with respect to demand for locally produced products. Nearly 90% of ICA's private-labelled meat\* is now sourced in Sweden, and in recent months we launched several new products, including organic dairy products, that are all sourced in Sweden. Within the framework of our partnership with the Federation of Swedish Farmers (LRF) we are working actively to broaden our offering of Swedish products in stores, increase sales of Swedish foods, and contribute to the development and growth of Sweden's rural areas.

On top of the environmental and health aspects, more and more consumers are showing their concern for the social conditions in which various products are produced. Together with the Dutch organisation IDH we are currently engaged in two projects, both of which represent the next step in our sustainability work. Here we are working directly with local suppliers to contribute in various ways to local development, reduced poverty and more long-term sustainable agriculture. In exchange we receive high-quality products, which in terms of sales have already exceeded our hopes and forecasts.

As a major actor in food and grocery retail we have great opportunities to truly influence our customers in a more sustainable direction. While a lot remains to be done in the grocery retail segment, we have come relatively far. We will now be intensifying our efforts also in our pharmacy business. Under the "Choose with your heart" slogan, during the autumn Apotek Hjärtat is launching a major initiative in which all links in the value chain will be reviewed – from product development and purchasing to marketing and communication.

At ICA Gruppen we do not view sustainability as an expense item, but rather as an investment in continued development and growth. Our organic, locally produced and conscientious product offering is no longer a marginal aspect of our business, but is playing a major role in making us more attractive, improving our profitability and increasing our sales. It is a development that we are very proud of.

Per Strömberg  
CEO, ICA Gruppen



## Sustainability targets

### Climate target reached

In 2006 ICA Gruppen set the target to reduce its carbon dioxide emissions by 30% by 2020. This target was already reached in 2014, six years before the set date, when direct greenhouse gas emissions had decreased by 31%. This reduction was achieved through energy saving measures and a switch to renewable electricity in stores and warehouses, reduced emissions from transports, and a change of refrigerants. ICA Gruppen is now working to adopt a new set of climate ambitions, which will be presented in the second half of 2015.

### 100% of ICA Gruppen's corporate brand suppliers in high-risk countries will be socially audited<sup>1</sup>

2015 Q3	2015 Q2	2014	Target
95%	94%	89%	100%

The proportion of socially audited suppliers of ICA Gruppen's private label products in high-risk countries increased slightly during the quarter, despite an increase in the number of suppliers. Work is ongoing to ensure that suppliers of ICA Gruppen's private label products in high-risk countries have undergone social audits. Focus is on the fruit, vegetables and flowers categories, where the number of units is large.

### 80% of ICA Gruppen's corporate brand suppliers will be quality certified<sup>2</sup>

2015 Q3	2015 Q2	2014	Target
83%	85%	83%	80%

The proportion of quality certified suppliers of ICA Gruppen's private label products decreased slightly during the quarter. This is mainly due to an increase in the number of suppliers and to the expiration of a number of certificates.

<sup>1</sup>By corporate brands is meant essentially private label products. High-risk countries are defined according to the Business Social Compliance Initiative's (BSCI) definition. Social audits are to be performed according to a standard that is approved by ICA Gruppen or according to ICA Gruppen's own social audit methodology.

<sup>2</sup>By corporate brands is meant essentially private label products. Quality certification must be according to a standard approved by ICA Gruppen, such as standards approved by the Global Food Safety Initiative (GFSI) and IP Sigill (Swedish Seal of Quality).

# Materiality analysis

ICA Gruppen's sustainability work is based on a materiality analysis, where the sustainability issues that are most relevant to the Group have been identified. The quarterly report highlights the most significant events during the quarter within the "Focus" area as well as ICA Gruppen's role in the most significant media debates. Applicable events are included from the other areas if they are assessed as being of particular interest. The most recent analysis, carried out at the end of 2014, defines the following issues as most significant:





## Supporting customers' sustainable choices

ICA Gruppen's strategic priorities for 2015 include intensifying work on helping customers make sustainable and healthy choices. For many years ICA Gruppen has focused on encouraging customers to adopt lifestyles that benefit both their own health and the community at large. Several initiatives to support this development were taken during the third quarter of 2015.

### Continued growth in sales of organic products

Sale of organic products continued to rise during the third quarter. In all, sales of organic products from ICA Sweden's central assortment increased by 48% (47%) compared with the corresponding period a year ago.



Our "Be a part and feel good" symbol can now be seen as a shelf talker in ICA stores to help customers make healthier choices

### Almedalen 2015: focus on sustainability and labour market policy

At the 2015 Almedalveckan public policy conference, ICA Gruppen participated in a large number of seminars, debates and Q&A sessions – both on its own and in partnership with others. Participation at Almedalen is part of the work on gaining exposure and promoting dialogue on issues in a number of important areas for ICA Gruppen.



A number of videos were posted on ICA.se during the quarter. In the videos, dieticians Caroline Wilbois and Johanna Andersson compare various foods with each other in an effort to show which is the healthiest alternative.

### Recycling of worn-out textiles and clothes

Hemtex is conducting a project aimed at getting more people to donate worn-out textiles and clothes so that the material the products are made of can gain a new life and thereby reduce the amount of textile waste. Through September 2015 approximately 66,500 kg have been collected, which is roughly 10,000 kg more than what was collected in all of 2014.

### Choose with your heart

During the quarter ICA launched the Välj med Hjärtat ("Choose with your heart") project in an effort to help customers make sustainable choices of medicines as well as retail items at Apotek Hjärtat pharmacies. The project encompasses everything from purchasing standards, displays and marketing to development of private label products. In addition, during the quarter Apotek Hjärtat began implementation of an e-learning programme for employees focusing on medicines and environmental impact. The training will begin during the autumn and will continue in 2016.

### Higher sales of vegetarian alternatives

Sales of vegetarian alternatives sold under the new ICA Gott Liv brand rose sharply during the third quarter. At present the product series comprises 11 tasty and easy-to-prepare foods that offer more options for a greener everyday. The products are based on soy, wheat protein and vegetables, making them a nutritionally good alternative to meat.



### Higher share of BCI-labelled cotton

Every year Hemtex purchases some 4,000 tonnes of cotton, which is used in products in all textile areas. Cotton is a key source of revenue for many developing countries at the same time that it bears significant environmental impacts. To be able to grow, cotton plants need ample sun and water. In addition, most cotton that is grown uses both artificial fertilisers and pesticides, which contribute to eutrophication and pollution of water bodies.

As an important part of its work towards more sustainable cotton production, Hemtex has been a member of the Better Cotton Initiative (BCI) since 2007. BCI is an organisation that advocates for more sustainable methods of growing conventional cotton, including lower use of water, chemicals and pesticides. During the first three quarters of 2015 the share of purchased cotton grown in accordance with BCI's methods grew by approximately 50% compared with the corresponding period a year ago.

## Climate impact of consumer behaviours

### Klimaträtt project extended

As part of efforts to promote more sustainable alternatives, ICA Sweden, ICA Bank, ICA Supermarket Torgkassen and the property company Uppsalahem, in partnership with Chalmers University of Technology and WWF, among others, have been sponsoring the Klimaträtt ("Climate-right") pilot project since spring 2015. The project revolves around a mobile app in which important areas such as housing, food, transports and other consumption are registered. Using the app, the project's participants obtain continuous and detailed feedback on how their own lifestyles impact the climate. The aim is to create a simple means for individuals to reduce their climate impact in their daily lives.

The goal of the programme is to achieve a 40% reduction in CO<sub>2</sub> emissions by the participants during the project period. To enable a better analysis, during the quarter the decision was made to extend the period by one month, through the end of October 2015. The project will be evaluated in the following months, and the results are planned to be presented at the end of the year.





## Country of origin labelling

During the quarter Svensk Dagligvaruhandel, the Federation of Swedish Farmers (LRF) and the Swedish Food Federation agreed to focus on a new Swedish label that will make it easier for consumers to buy Swedish foods in stores. The new label will appear on grocery store shelves in 2016. The requirement for a product to bear the Swedish label is that all steps in production, including processing and packaging, are conducted in Sweden. ICA Gruppen is one of the initiative-takers behind the new label.

## Quality in stores

### Rimi Baltic implements own quality standard

Since 2009 ICA stores in Sweden have applied the Swedish Standard for Food Handling in Stores. ICA Sweden was a driver behind development of this standard, which is the world's first third-party standard for food safety in stores. During the quarter Rimi Baltic implemented its own food handling standard, based on the Swedish standard, which is applied in all store concepts in Estonia, Latvia and Lithuania.

### Temporary store closure in Värnamo

Following an unannounced inspection, the Environmental and City Planning Department in Värnamo municipality ordered the closure of the ICA Matjätten grocery store in Värnamo until the identified violations have been corrected. After ICA Sweden's personnel assisted the store in its improvement work, the store was allowed to re-open after just less than a week. Store closures such as this are very unusual, and ICA Gruppen takes this incident very seriously. The matter was slated for review by ICA's accountability board, but in mid-September the retailer decided to sell the store to ICA Sweden. Recruitment of a new retailer has been initiated.

## Product safety and quality

As part of continuing work with food fraud, during the quarter ICA Sweden carried out follow-up tests of all honey variants in ICA's private label offering. No deviations were identified.

## Locally produced food

### Initiatives to improve the situation for Swedish dairy farmers

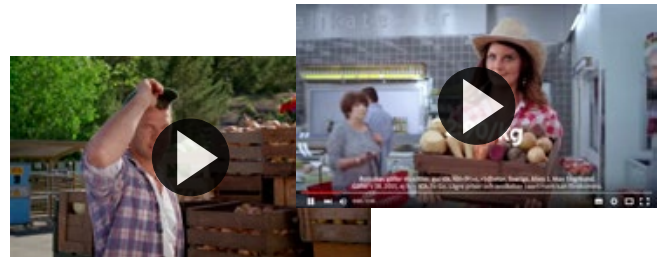
In an effort to raise awareness about the crisis in the Swedish dairy industry, during the quarter ICA Sweden decided to introduce a voluntary "extra milk krona" for most of the milk sold by ICA stores starting on 21 September and six months forward. The Federation of Swedish Farmers (LRF) and dairy associations ensure that the donations go



undiminished to Sweden's dairy farmers. On top of this, ICA Gruppen has pledged to donate a lump sum of SEK 25 million to the cause. This initiative is not enough to resolve the current, acute crisis, but will hopefully spur additional action and measures by others.

### Growing interest in locally produced foods in the Baltic countries

In recent years, interest in organic and locally produced food has grown sharply in the Baltic countries. During the quarter Rimi Estonia organised tours of the Kiltsimäe organic farm. In Latvia, a broad campaign was launched in September to promote locally produced organic alternatives. The campaign is spotlighted by some of the country's most famous chefs and health profiles.



### Several videos released

During the quarter, the campaign for Swedish food and its benefits continued. This included the release of several films focusing on animal husbandry, energy efficiency and environmental care. The campaign is part of ICA Sweden's partnership with the Federation of Swedish Farmers (LRF), and its overarching goal is to broaden the offering of Swedish products in stores, increase sales of Swedish foods, and contribute to the development and growth of Sweden's rural areas.

## Product recalls

If it is suspected that a product sold in stores may pose a health risk, ICA Gruppen contacts the responsible regulatory authority, removes the product from store shelves and issues a press release announcing a recall. During the quarter ICA Sweden announced one recall of a private label product via a press release, for ICA gluten-free chocolate cookies, after the supplier discovered salmonella in one of its own samples. Rimi Baltic did not issue any recalls of private label products via press release during the quarter.

## Social & environmental responsibility in purchasing

### Supplier training in Thailand

In late September/early October, ICA Gruppen held a workshop for suppliers in Thailand focused on informing them about – and ensuring their compliance with – applicable regulations related to the use of guest workers. In addition to information about the actual regulations, the participants were offered advice on concrete action plans and on how to develop and implement a management support system.

### Supplier audits

As part of ICA Gruppen's continuous sustainability work, during the quarter several audits were conducted of external suppliers.

During the harvest season in August, independent external audits, ordered by ICA Sweden, were performed of the work situation in tomato fields of subcontractors to ICA's suppliers of processed



tomatoes. Personnel from ICA Sweden participated as observers. During the visits, workers were interviewed in the field, their documents were reviewed, and recommendations for improvements were made. Several challenges were encountered in this work; for example, the supplier chain is long and complicated, with numerous individual farmers who supply tomatoes to cooperatives, which in turn sell the tomatoes onward. Other challenges included language barriers and access to water and toilets out in the fields. The audit will be followed up with an action plan produced by the supplier that addresses the areas identified for improvement.

During the summer ICA Gruppen's Swedish suppliers of wild berries conducted a social audit using Svensk Dagligvaruhandel's joint tool. For several years ICA Sweden has been a driver of measures to ensure decent conditions for berry pickers in Swedish forests. It is gratifying to note that major improvements have been made in recent years with respect to, among other things, housing, minimum wages, and general documentation. Overtime work continues to be a challenge but is hard to handle since berry pickers want to maximise their harvested volume during the time the berries are in season.

## Preventing corruption and fraud

During the quarter a web-based whistleblower service was launched. Through this, ICA Gruppen employees can anonymously report improprieties that they believe are in violation of laws, regulations or the values laid out in ICA's Good Business guidelines. At present the whistleblower service applies for ICA Gruppen's operations in Sweden (exclud-

ing the operations of Hemtex AB and individual store companies). Rimi Baltic and ICA Global Sourcing are not yet included.

## Community engagement and charitable contributions

During the quarter ICA Gruppen made donations in various ways to organisations dedicated to helping the refugees who are currently fleeing war and oppression.

- For many years ICA Gruppen has partnered with the Red Cross through bottle and can deposit donations and various collection drives. In September ICA Gruppen started its own collection drive in Sweden: For every ICA Gruppen employee who donates SEK 100 to the Red Cross in September and October, the company will donate an additional SEK 200. The goal is to raise SEK 3 million in total.
- In September all customer donations of bottle and can deposits at ICA stores will go undiminished to the Red Cross's "Flykt" emergency collection.
- During the quarter, Apotek Hjärtat donated SEK 50,000 to Unicef.
- Hemtex has partnered with SOS Children's Villages to solicit donations to SOS Children's Villages' Disaster Fund. In addition, Hemtex has donated more than 3,000 new blankets to the Human Bridge relief organisation for stranded refugees in Greece.
- In addition, a large number of independent ICA retailers have taken their own initiatives to offer help in the current refugee crisis.

## Awards and distinctions:

### Klimaträtt

During the quarter, the Klimaträtt ("Climate-right") pilot project currently being conducted by ICA Sweden, ICA Bank, ICA Supermarket Torgkassen and the property company Uppsalahem, in partnership with Chalmers University of Technology and WWF, among others, was nominated for several awards:

- Responsible Business Awards 2015, Best Public Company category. The ceremony was held on 25 September. The awards are sponsored by Ethical Corporation.
- The Klimaträtt recipe brochure won a silver medal in the Inhouse 2015 awards in the Best Printed Publication category. The award ceremony was held on 29 September. The awards were arranged by Dagens Media.
- CIO Awards 2015, Sustainability Project of the Year category. The winner will be announced on 14 December. The CIO Awards are arranged by CIO Sweden/IDG in cooperation with Accenture.

### Swedish Publishing Awards

ICA Gruppen was nominated in several categories for the Swedish Publishing Awards.

- ICA Gruppen's 2014 Annual Report was nominated in the categories Digital – Annual Report and Print – Listed Company Annual Reports.
- ICA's magazine Goda Affärer was nominated in the category Print – Employee News Magazines. The magazine is published by ICA Sweden and conveys ICA's views on the environment, health, quality and responsibility, and is distributed to stores and employees in Sweden.

- The Klimaträtt recipe folder was nominated in the Print – Information Publications category. The winners were announced on 9 November. The awards are sponsored by Populär Kommunikation.

## Criticism and media debates:

- During the quarter a number of "health-duel films" were posted on ICA.se/hälsa. One of these focused on the pros and cons of butter vs. margarine. The film attracted great attention, especially in social media. In the film, the participating dieticians asserted that butter does not contain anything of nutritional value, while margarine contains essential fatty acids. The claim sparked a heated debate among customers and bloggers, who instead argued that butter is a natural product, while margarine is artificially made and unhealthy. The dieticians' information is in line with the Nordic Nutritional Recommendations, which ICA fully supports. Since the issue is complicated, ICA chose nevertheless to remove the film from the web page.



## Outlook

# Sustainability that is making a difference – and driving growth

Two projects have been initiated in 2015 – both of which represent the next step in ICA's sustainability work. The goal is to work more directly – without intermediaries – with local growers around the world in projects that lead to local development, reduced poverty and more long-term sustainable agriculture – and that also secure access to high quality products.

Since the end of 2014 ICA Gruppen has been working together with IDH – The Sustainable Trade Initiative, a Dutch government aid organisation that advocates for more sustainable trade through partnerships with companies, state institutions, governments and other interested parties. To date, two joint projects have been started – one focusing on vineyards in South Africa and one on pea farming in Guatemala.

“In both of these projects the ambition is to contribute to a concrete and significant improvement in the conditions both for the workers on site and for the surrounding local communities in general,” comments Anders Axelsson, Head of Environment and Social Responsibility at ICA Sweden. “At the same time, we gain access to top-rate products that customers really want. Sales of both the peas and grapes have done very well. We see that care for the environment and social responsibility are becoming increasingly important for customers. They want to be able to make sustainable choices and thereby contribute to positive development of the environment and society. Projects like these benefit everyone involved: growers, local communities, our customers and ICA.”



Anders Axelsson, Head of Environment & Social Responsibility at ICA Sverige AB

**“We believe in the concept of helping others help themselves and are now searching for more projects to support.”**

### Peas from Guatemala

The village of Xetinamit in the Guatemala highlands offers ideal conditions for growing garden peas and sugar snap peas. At 2,000 metres elevation, the nights are cool and the days are pleasantly warm. The small-scale farming

is conducted by Mayan families that all belong to the village's farming cooperative. The village is extremely poor, however. It lacks access to good drinking water, and food is still prepared over open fires, which spreads smoke and causes ill-health. When the peas are sold in ICA stores, part of the money goes toward developing the local water distribution system. Over time this will enable the growers to achieve two harvests and double their income. The proceeds will also go towards drinking water installations, electric stoves and women's funds that provide microloans to projects which in turn may lead to jobs or education.

ICA's peas from Guatemala were launched in stores in April 2015. They have been a major sales success, and through August (5 months' sales) nearly 80% of the year's budgeted volume had been sold.



### Grapes from South Africa

ICA's “most decent” grapes are picked by hand in Upington, in the northwest part of South Africa, one of the country's poorest areas. It is situated at the edge of the Kalahari desert, but the Orange River winds through the landscape, providing life to thousands of grapevines. Some of them belong to Newgro farm – 150 hectares that have been hived off of Karsten farm, a supplier of grapes to ICA Sweden for many years. Here, ICA and IDH's project has made it possible for 75 women workers to become the beneficiaries of a fund that owns 40% of the land. This has given the women an opportunity to make a living while maintaining their independence over the long term.



# Auditor's Review Report on ICA Gruppen AB's Sustainability Report July–September 2015

To ICA Gruppen AB

## Introduction

We have been engaged by the Board of Directors of ICA Gruppen AB to review ICA Gruppen AB's quarterly report on sustainability for the period 1 July–30 September 2015.

## Responsibilities of the Board of Directors and the Executive Management for the Sustainability Report July–September 2015

The Board of Directors and the Executive Management are responsible for ongoing activities regarding the environment, health & safety, quality, social responsibility and sustainable development, and for the preparation and presentation of the quarterly report in accordance with the applicable criteria, as explained in the paragraph "About this report" in the quarterly report. As stated in the paragraph "About this report", ICA Gruppen AB's quarterly report on sustainability is not a complete GRI report, but is a status report on the material areas reported on in the Sustainability Report 2014 for ICA Gruppen AB. The Sustainability Report July–September 2015 is therefore a complement to the Sustainability Report 2014 and should be read in conjunction with this.

## Responsibilities of the auditor

Our responsibility is to express a limited assurance conclusion on the Sustainability Report July–September based on the procedures we have performed.

We have performed our review in accordance with ISAE 3000 Assurance engagements other than audits or reviews of historical financial information, issued by IFAC. A review consists of making inquiries, primarily of persons responsible for the preparation of the quarterly report, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with IAASB's Standards on Auditing and Quality Control and other generally accepted auditing standards in Sweden. The procedures performed consequently do not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion. Our assurance does not comprise the assumptions used, or future oriented information (e.g. goals, expectations and ambitions).

The criteria on which our review is based on are stated in the paragraph "About this report". We consider these criteria suitable for the preparation of ICA Gruppen AB's Sustainability Report July–September 2015. Our review has, based on an assessment of materiality and risk, e.g. included the following procedures:

- a. an update of our knowledge and understanding of ICA Gruppen AB's organisation and activities
- b. assessment of suitability and application of criteria in respect to stakeholders' need of information
- c. interviews with responsible management, at company level and at selected business units with the aim to assess if the qualitative and quantitative information stated in the quarterly report is complete, correct and sufficient
- d. read internal and external documents to assess if the reported information is complete, correct and sufficient
- e. analytical review of reported information
- f. overall impression of the quarterly report and its format
- g. reconciliation of the reviewed information against the sustainability information in ICA Gruppen AB's sustainability report for 2014.

We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our conclusion below.

## Conclusion

Based on our review, nothing has come to our attention that causes us to believe that the information in ICA Gruppen AB's Sustainability Report for the period 1 July– 30 September 2015 has not, in all material respects, been prepared in accordance with the above stated criteria.

Stockholm, 11 November 2015

Ernst & Young AB

Erik Åström  
Authorised Public Accountant

Charlotte Söderlund  
Authorised Public Accountant



# About this report

This is a quarterly status report containing information about ICA Gruppen's work on issues relating to sustainability and development during the year. The report aims to show developments during the year and addresses the most significant issues in the areas of the environment, quality, health, ethical trade, social engagement and ICA's role in the most important media debates. The report covers all companies in ICA Gruppen as well as portfolio companies, where applicable. The sustainability targets pertain to ICA Gruppen excluding its portfolio companies. Hemtex and inkClub are working towards the goal that all suppliers of private label products in high-risk countries shall be socially audited.

The criteria applied for preparation of this report are based on the annual sustainability report published by ICA Gruppen. The quarterly report is not prepared in accordance with the GRI guidelines and for this reason, some issues are not included. ICA Gruppen publishes a complete sustainability report once a year which is in accordance with the GRI Guidelines and provides a full description of the sustainability work.

## **For measurement and calculation methods, boundaries and materiality analysis, see:**

<http://reports.icagruppen.se/en/ar/2014/sustainability-report/about-the-sustainability-report/measurement-and-calculation-methods/>  
<http://reports.icagruppen.se/en/ar/2014/sustainability-report/about-the-sustainability-report/>  
<http://reports.icagruppen.se/en/ar/2014/sustainability-report/principles/materiality-analysis/>

The report has been independently reviewed by a third party.

# About ICA Gruppen

ICA Gruppen AB (publ) is a leading retail company with a focus on food and health. The Group includes ICA Sweden and Rimi Baltic, which mainly conduct grocery retail, ICA Real Estate, which owns and manages properties, ICA Bank, which offers financial services and, since January 2015, Apotek Hjärtat, which conducts pharmacy operations. The Group also includes the wholly owned portfolio company inkClub and the partly owned portfolio company Hemtex. For more information, see [icagruppen.se](http://icagruppen.se).

# Contacts and calendar

## **For further information, please contact:**

**Kerstin Lindvall, SVP Corporate Responsibility**  
tel. +46 8 561 502 90

**ICA Gruppen press service**  
tel.: +46 10 422 52 52

## **Calendar**

5 May 2016

Sustainability report January–March 2016