

Corporate Communications

Amsterdam, 25 April 2016

ING Groep AGM adopts 2015 Annual Accounts

The Annual General Meeting (AGM) of ING Groep N.V. adopted the 2015 Annual Accounts today and declared a total dividend for 2015 of EUR 0.65 per (depositary receipt for an) ordinary share. Taking into account the interim dividend of EUR 0.24 paid in August 2015, the final dividend amounts to EUR 0.41 per share, to be paid fully in cash. ING's shares will be quoted ex-dividend on Euronext Amsterdam as of 27 April 2016 and the final dividend will be made payable on 4 May 2016. For holders of American Depositary Receipts (ADR), the final dividend will be made payable on 11 May.

The AGM also adopted the amendment of ING's Articles of Association to reflect proposed changes to ING's corporate governance, including the abolishment of the depositary receipt structure via Stichting ING Aandelen (ING Trust Office) as announced on 10 March 2016. In the coming months, ING and the ING Trust Office will take the necessary steps to arrange this exchange. Holders of Depositary Receipts will automatically (and without any cost) be provided with one ordinary share for each depositary receipt. Practical details on the exchange process will be made available on www.ing.com. For the avoidance of doubt, ING's American Depositary Receipts (ADR's) which are traded on the New York Stock Exchange, will stay in place and will automatically link to the underlying ordinary shares. The AGM also adopted the amendment of ING's Articles of Association related to the European Bank Recovery and Resolution Directive.

The AGM reappointed Wilfred Nagel as CRO to the Executive Board of ING. In addition, the AGM appointed Ann Sherry as member of the Supervisory Board of ING. As announced on 10 March 2016, Joost Kuiper decided to resign from the Supervisory Board of ING for health reasons.

After the AGM, the Supervisory Board of ING consists of:

Jeroen van der Veer, Chairman Eric Boyer de la Giroday Henk Breukink Mariana Gheorghe Hermann-Josef Lamberti Isabel Martín Castellá Robert Reibestein Ann Sherry

Note for editors

For further information on ING, please visit www.ing.com. Frequent news updates can be found in the Newsroom or via the @ING_news twitter feed. Photos of ING operations, buildings and its executives are available for download at Flickr. Video is available on YouTube. Footage (B-roll) of ING is available via videobankonline.com, or can be requested by emailing info@videobankonline.com. ING presentations are available at SlideShare.

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ING Profile

ING is a global financial institution with a strong European base, offering banking services through its operating company ING Bank. The purpose of ING Bank is empowering people to stay a step ahead in life and in business. ING Bank's more than 52,000 employees offer retail and commercial banking services to customers in over 40 countries.

ING Group shares are listed (in the form of depositary receipts) on the exchanges of Amsterdam (INGA NA, ING.AS), Brussels and on the New York Stock Exchange (ADRs: ING US, ING.N).

Sustainability forms an integral part of ING's corporate strategy, which is evidenced by ING Group shares being included in the FTSE4Good index and in the Dow Jones Sustainability Index (Europe and World) where ING is among the leaders in the Banks industry group.

Important legal information

Certain of the statements contained herein are not historical facts, including, without limitation, certain statements made of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Actual results, performance or events may differ materially from those in such statements due to, without limitation: (1) changes in general economic conditions, in particular economic conditions in ING's core markets, (2) changes in performance of financial markets, including developing markets, (3) consequences of a potential (partial) break-up of the euro, (4) changes in the availability of, and costs associated with, sources of liquidity such as interbank funding, as well as conditions in the credit markets generally, including changes in borrower and counterparty creditworthiness, (5) changes affecting interest rate levels, (6) changes affecting currency exchange rates, (7) changes in investor and customer behaviour, (8) changes in general competitive factors, (9) changes in laws and regulations, (10) changes in the policies of governments and/or regulatory authorities, (11) conclusions with regard to purchase accounting assumptions and methodologies, (12) changes in ownership that could affect the future availability to us of net operating loss, net capital and built-in loss carry forwards, (13) changes in credit ratings, (14) ING's ability to achieve projected operational synergies and (15) the other risks and uncertainties detailed in the most recent annual report of ING Groep N.V. (including the Risk Factors contained therein) and ING's more recent disclosures, including press releases, which are available on www.ING.com. Any forward-looking statements made by or on behalf of ING speak only as of the date they are made, and, ING assumes no obligation to publicly update or revise any

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