

Capgemini press contacts: Capgemini Group

Christel Lerouge Tel.:+33 (0)1 47 54 50 76

E-mail: <a href="mailto:christel.lerouge@capgemini.com">christel.lerouge@capgemini.com</a>

Capgemini Australia

Aimi Macready Tel.: +61 2 9293 4073

*E-mail:* <u>aimi.macready@capgemini.com</u>

## The Australia and New Zealand Banking Group (ANZ) awards major Managed Testing Services contract to Cappemini

Sydney, Paris, 5 June 2012 – ANZ has selected Cappemini Australia, part of the Cappemini Group, one of the world's foremost providers of consulting, technology and outsourcing services to carry out its key software testing and environment management services. The strategic agreement, which is still subject to final contract negotiations and regulatory approvals, will be executed over five years, leveraging Cappemini's experienced local Australian and India teams together with its global capabilities. Through the agreement Cappemini will support approximately 800 technology applications and the delivery of more than 280 projects within ANZ.

Capgemini won the contract after a rigorous evaluation and due diligence process by ANZ. Under the terms of the agreement, Capgemini will provide ANZ with significant operational flexibility and control to help accelerate ANZ's technology transformation program, drawing on Capgemini's unique worldwide delivery and sourcing model, Rightshore®, its extensive financial services expertise and testing capabilities.

As part of the agreement, ANZ's 360 strong IT Test Services team in Melbourne and Bangalore will transfer to Cappemini who will consolidate all software testing into one team, including testing services provided by over 40 different suppliers. The move to a single supplier will provide clear accountability for testing delivery as well as greater efficiency and access to a large, flexible and scalable resource pool.

The agreement with ANZ consolidates Capgemini's position as the leading testing and Quality Assurance company in Australia and New Zealand. The agreement will leverage the global best practice offered through Capgemini Group's Global Testing Service, with access to over 9,500 qualified and certified testing specialists worldwide focused on application, hardware/device and infrastructure testing and Capgemini's Financial Services practice with deep domain expertise and award-winning quality assurance tools, methodologies and



accelerators for leading financial institutions. Cappenini Group was recently ranked number one worldwide in a Benchmarking study of Testing Services produced by the independent analyst Ovum in November 2011<sup>1</sup>.

Anne Weatherston, Chief Information Officer at ANZ said: "We selected Capgemini for its mix of technical aptitude and strength in delivering full testing capabilities. Their innovative commercial model will enable us to build a world class testing and environment management service. As part of ANZ's 2017 technology roadmap, we are confident that, through this partnership with Capgemini, we will have better access to the increasingly scarce IT skills that support every part of our business and our customers, improving the overall performance of our business."

Capgemini's approach provides a 'people and process' focused transition, including a clear career path for ANZ's own testing team. It is intended that the managed service partnership with Capgemini will progressively be put in place from mid-2012, with ANZ's IT testing services teams in Melbourne and Bangalore transitioning to Capgemini by the end of 2012.

Aiman Ezzat, CEO Financial Services Global Business Unit Cappemini said: "We are proud to have the opportunity to assist ANZ in achieving their 2017 technology roadmap by bringing best in class testing processes, tools and capabilities and leveraging our global financial services expertise. The win reinforces our position as a leading managed testing services firm both in Australia and India and on a global level..Our approach focuses on the transformational benefits to the broader technology organization driven by best-inclass testing services."

## **About Capgemini**

With around 120,000 people in 40 countries, Cappemini is one of the world's foremost providers of consulting, technology and outsourcing services. The Group reported 2011 global revenues of EUR 9.7 billion. Together with its clients, Cappemini creates and delivers business and technology solutions that fit their needs and drive the results they want. A deeply multicultural organization, Cappemini has developed its own way of working, the Collaborative Business Experience<sup>TM</sup>, and draws on Rightshore ®, its worldwide delivery model.

Learn more about us at www.capgemini.com.

Cappemini, together with subsidiary Sogeti, have created one of the largest dedicated testing practices in the world, with over 9,500 test professionals and a further 14,500 application specialists, notably through a common

<sup>&</sup>lt;sup>1</sup> The *Ovum Services Guide: Outsourced Testing* benchmarked software and systems testing services providers across the world, using 20 key criteria ranging from cost and value, service portfolio, domain expertise, innovation and talent pool. Capgemini Group ranked above other world-leading technology service providers, being recognized particularly for its test process expertise (TMap® and TPI®), as well as its customer intimacy and responsiveness.



center of excellence with testing specialists developed in India. They have developed innovative, business-driven quality assurance and testing services, combining best-in-breed testing methodologies (TMap® and TPI®) and the global delivery model, Rightshore®, to help organizations achieve their testing and QA goals.

Rightshore® is a trademark belonging to Capgemini