## BIGBANK AS

Public Interim Report
IV Q 2010

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## CONSOLIDATED INFORMATION

| Business name: | BIGBANK AS |
| :---: | :---: |
| Register: | Commercial Register of the Republic of Estonia |
| Commercial registry code: | 10183757 |
| Date of entry: | 30.01.1997 |
| Address: | Rüütli 23, 51006 Tartu, Estonia |
| Phone: | +3727377570 |
| Fax: | +3727377582 |
| E-mail: | bigbank@bigbank.ee |
| Website: | www.bigbank.ee |
| Date of report: | 31.12.2010 |
| Reporting period: | 1.10.2010-31.12.2010 |
| Auditors: | KPMG Baltics OÜ audit company, entered in the list of auditors on 11 July 2001 under No. 17, Narva mnt 5 Tallinn 10117, registry code 10096082. |
|  | Auditors: |
|  | - Andres Root, Sworn Auditor since 20 June 1990. <br> - Eero Kaup, Sworn Auditor since 10 December 1998. |
| Audit: | An audit has been performed with regard to the financial information of the IV Q of 2010. |
| Reporting currency: | The reporting currencies are the Estonian kroon and euro; data has been presented in millions of kroons and millions of euros. <br> The degree of accuracy of figures is three decimal places. |

Public Interim Report is available on the website of BIGBANK As of www.bigbank.ee.
The Public Interim Report for $4 Q 2010$ of BIGBANK AS is available at the head office of BIGBANK As of Rüütli 23, Tartu, and all other offices of the company.

## DESCRIPTION OF THE CREDIT INSTITUTION GROUP

The principal activity of BIGBANK AS is granting consumer loans.
In addition to the parent company, the group of BIGBANK AS (Group) includes subsidiaries:
Business name: Baltijas Izaugsmes Grupa AS
Registered office: Brīvības iela 151, LV-1012 Riga, Latvia
Registry code: 40003291179
Register: Register of Enterprises of the Republic of Latvia
Date of entry: 18 April 1996
Principal activity: Granting consumer loans in the Republic of Latvia
Holding: 100\%

Business name: Rüütli Majad OÜ
Registered office: Rüütli 23, 51006 Tartu, Estonia
Registry code: 10321320
Register: Commercial Register of the Republic of Estonia
Date of entry: 27 November 1997
Principal activity: Administration of real estate in use by the group
Holding: 100\%

| Business name: | Balti Võlgade Sissenõudmise Keskus OÜ |
| :--- | :--- |
| Registered office: | Rüütli 23, 51006 Tartu <br> Registry code: |
| 11652332 <br> Register: | Commercial Register of the Republic of Estonia <br> Date of entry: <br> Principal activity: <br> Holding: |
|  | providing collection services <br> $100 \%$ |
| Business name: | Baltijas Parādu Piedziņas Centrs SIA (owner Balti Võlgade Sissenõudmise <br> Keskus OÜ) |
| Registered office: | Brīvības iela 151, LV-1012 Riia, Latvia <br> Registry code: |
| 40103305206 <br> Register: | Commercial Register of the Republic of Latvia <br> 07.07 .2010 |
| Date of entry: | providing collection services <br> Principal activity: <br> Holding: |

Business name: Baltijos Skolu Išieškojimo Centras UAB (owner Balti Võlgade Sissenõudmise Keskus OÜ)
Registered office: Jogailos 4, Vilnius 01116 Lithuania
Registry code: 302534867
Register: Commercial Register of the Republic of Lithuania
Date of entry: 06.08.2010
Principal activity: providing collection services
Holding: 100\%

| Business name: Kaupm | Kaupmehe järelmaks OÜ |  |  |
| :---: | :---: | :---: | :---: |
| Registered office: Rüütli | Rüütli 23, 51006 Tartu |  |  |
| Registration number: 11906 | 11906650 |  |  |
| Register: Comm | Commercial Register of the Republic of Estonia |  |  |
| Date of entry: 10.03 | 10.03.2010 |  |  |
| Principal activity: Grant | Granting consumer loans |  |  |
| Holding: 100\% | 100\% |  |  |
| Subsidiaries have been consolidated line-by-line. |  |  |  |
| The parent company has the following operating branches: |  |  |  |
| Company | Address | Registration number | Date of entry |
| BIGBANK AS Latvijas filiāle | Brīvības iela 151, LV-1012 Riga, Latvia | 40103200513 | 11.11.2008 |
| BIGBANK AS filialas | Jogailos 4, Vilnius 01116 Lithuania | 301048563 | 27.09.2007 |
| BIGBANK AS Suomen sivuliike | Kampinkuja 2, 00100 Helsinki, Finland | 2292157-2 | 29.10.2009 |
| BIGBANK AS Consumer Finance Sucursal en Espana | Calle de Orense 81, 28020, Madrid, Spain | W0531072G | 06.10.2010 |

## DECLARATION OF THE MANAGEMENT BOARD

The Management Board of BIGBANK AS is on the following position as of the date of publication of the Report:

- The data and additional information presented in the Public Interim Report for 4 Q are true and complete.
- The consolidated financial statement provides a true and fair view of the financial situation, financial results and cash flows of the Group.

The summary consolidated interim report as of 31.12 .2010 is in compliance with the international financial reporting standard IAS34 Interim Financial Reporting (IFRS) as adopted by the European Union and with the requirements established by the Bank of Estonia for the disclosure of information.

BIGBANK AS is a continually operating company

Date Signature

## Targo Raus

Chairman of the Management Board

Kaido Saar
Member of the Management Board
28.02.2011

## Veiko Kandla

Member of the Management Board
28.02.2011

Ingo Põder
Member of the Management Board
28.02.2011

Ruslan Mahhov
Member of the Management Board
28.02.2011

$\qquad$

$\qquad$


## OVERVIEW OF THE ECONOMIC ACTIVITY

## Key Financial Indicators

|  | EEK |  | EUR |  | Change |
| :--- | ---: | ---: | ---: | ---: | ---: |
| (in millions) | 31.12 .10 | 31.12 .09 | 31.12 .10 | 31.12 .09 | $\%$ |
| Assets | 3245.015 | 2785.168 | 207.394 | 178.005 | 16.5 |
| Receivables from customers | 2156.849 | 2053.582 | 137.848 | 131.248 | 5.0 |
| incl. loan portfolio | 2354.700 | 2226.537 | 150.493 | 142.302 | 5.8 |
| incl. interest receivables | 314.144 | 236.060 | 20.077 | 15.087 | 33.1 |
| incl. impairment allowances | -511.995 | -409.015 | -32.722 | -26.141 | 25.2 |
| $\quad$ incl. to loan receivables | -420.438 | -305.865 | -26.871 | -19.548 | 37.5 |
| $\quad$ incl. to interest receivables | -77.018 | -66.186 | -4.922 | -4.230 | 16.4 |
| $\quad$ incl. additional impairment allowances | -14.539 | -36.964 | -0.929 | -2.363 | -60.7 |
| Deposits | 2407.157 | 1173.213 | 153.845 | 74.982 | 105.2 |
| Bonds | 0.173 | 780.184 | 0.011 | 49.863 | -100.0 |
| Subordinated bonds | 57.160 | 122.269 | 3.653 | 7.814 | -53.3 |
| Equity | 744.799 | 677.558 | 47.601 | 43.304 | 9.9 |


|  | EEK |  |  | EUR | Change |
| :--- | ---: | ---: | ---: | ---: | ---: |
| (in millions) | 4Q 2010 | 4Q 2009 | 4Q 2010 | 4Q 2009 | \% |
| Interest income | 128.860 | 133.864 | 8.236 | 8.555 | -3.7 |
| Interest expenses | 26.829 | 47.401 | 1.715 | 3.029 | -43.4 |
| Impairment allowance costs | 27.066 | 61.233 | 1.730 | 3.914 | -55.8 |
| Revenue related to debt <br> collection proceedings | 24.593 | 26.760 | 1.572 | 1.710 | -8.1 |
| Profit before impairment <br> allowances | 62.340 | 72.128 | 3.984 | 4.610 | -13.6 |
| Net profit | 35.274 | 10.895 | 2.254 | 0.696 | 223.8 |

Ratios

|  | 4Q 2010 | 3Q 2010 | 2Q 2010 | 1Q 2010 | 4Q 2009 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Return on equity (ROE) | $19.4 \%$ | $9.6 \%$ | $11.0 \%$ | $6.7 \%$ | $6.4 \%$ |
| Equity multiplier (EM) | 4.4 | 4.3 | 4.1 | 4.2 | 4.1 |
| Profit margin (PM) | $22.8 \%$ | $11.9 \%$ | $13.3 \%$ | $8.0 \%$ | $6.6 \%$ |
| Asset utilization ratio (AU) | $19.3 \%$ | $18.8 \%$ | $19.9 \%$ | $19.9 \%$ | $23.7 \%$ |
| Return on assets (ROA) | $4.4 \%$ | $2.2 \%$ | $2.7 \%$ | $1.6 \%$ | $1.6 \%$ |
| SPREAD | $11.6 \%$ | $10.2 \%$ | $10.8 \%$ | $9.7 \%$ | $10.2 \%$ |
| TIER 1 | $27.6 \%$ | $26.9 \%$ | $29.4 \%$ | $25.8 \%$ | $28.7 \%$ |

Ratios are presented on an annual basis (i.e. annualised).
The statement of financial position indicators used when calculating the ratios are found as the arithmetic mean of the respective data as of the end of the month preceding the reporting quarter and as of the end of each month of the reporting quarter. In case of the indicators of the consolidated income statement the annualized actual data of the reporting quarter shall serve as the basis.

Explanations of ratios:

- Return on equity (ROE) - net profit to equity,
- Equity multiplier (EM) - total assets to total equity,
- Profit margin (PM) - profit to total income,
- Asset utilisation (AU) - total income (incl. income from interest, service fees, dividends and other operating income) to total assets,
- Return on assets (ROA) - profit to total assets,
- SPREAD - ratio of interest expenses to interest-bearing liabilities deducted from the ratio of interest income to interest erarning assets,
- TIER 1 own funds ratio (TIER 1 ratio) - ratio of TIER 1 funds to risk weighted assets.


## Important Economic Events

BIGBANK continuously focuses on expanding its activities outside the Baltic States. In the $4^{\text {th }}$ quarter of 2010, a branch was founded in Spain, which starting from the first half of 2011 will begin to issue consumer loans and provide depositing possibilities to its clients similarly to the parent company.

Loan sales increased and the loan portfolio grew in the 4th quarter of 2010, by 107.0 million kroons, i.e. $4.8 \%$. The largest contribution to the growth of the loan portfolio was given by BIGBANK's Finnish branch.

In the 4th quarter, the volume of total assets grew by 125.1 million kroons, reaching 3245.0 million kroons as of the end of the quarter. The volume of liabilities reached 2500.2 million kroons, having increased during the quarter by 90.0 million kroons. Term deposits continue to form the largest part of liabilities.

Compared to the previous quarter, the payment behavior of customers did not change significantly during the 4th quarter, being still better than during the same period of the previous year. However, the ratio of customers performing regular payments continued to grow. During the 4th quarter, the volume of the non-performing loan portfolio of the bank decreased, which is connected to the increase of employment of private persons and the improving macroeconomic environment primarily in Estonia and Latvia.
Net profit of the reporting period in the 4th quarter amounted to 35.3 million kroons, compared to the 10.9 million kroons of the same period of the previous year. In the 4th quarter, the profit before impairment allowances totaled to 62.3 million kroons (in the previous quarter, the corresponding figure was 59.8 million kroons):
As of the end of the 4 th quarter of 2010, equity totaled 744.8 million kroons ( 677.6 million kroons as of the end of 2009). The share of equity in total assets amounted to $23.0 \%$. Capital adequacy formed $22.4 \%$ as of 31 December 2010 ( $26.4 \%$ at the end of 2009).
As of the end of the 4th quarter of 2010, there were 477 employees working at BIGBANK, including 241 in Estonia, 149 in Latvia, 77 in Lithuania and 10 in Finland. As of the end of the quarter, the Group had 28 offices, of which 10 were located in Estonia, 7 in Latvia, 10 in Lithuania and 1 in Finland.

## Analysis of Statement of Financial Position and Consolidated Income Statement

## Statement of Financial Position Indicators

Total assets

Liquid assets

Held-to-maturity financial assets

Receivables from customers

As of 31 December 2010, total assets of BIGBANK AS Group totaled 3 245.0 million kroons. Increasing by 125.1 million kroons during the quarter.

As of 31 December 2010, receivables from customers accounted for $66.5 \%$ of total assets, liquid assets (monetary funds and held-to-maturity financial assets) accounted for 27.4\%.
As of the end of the 4th quarter, monetary funds totaled to 689.6 million kroons, increasing by 3.7 million kroons during the quarter.

Free monetary funds have partially been placed into short-term bonds with fixed payments and redemption deadlines, which the company intends to and is capable of maintaining until the redemption deadline. As of 31 December 2010, the volume of financial investments reached 199.0 million kroons

By the end of the 4th quarter, the Group had 111 thousand loan contracts in total; including 36 thousand contracts in Estonia, 56 thousand contracts in Latvia, 14 thousand contracts in Lithuania and 5 thousand contracts in Finland.

Geographically receivables from customers were distributed as follows:

- $43.7 \%$ Estonia,
- 35.3\% Latvia,
- $12.0 \%$ Lithuania,
- $9.0 \%$ Finland.

As of 31 December 2010, receivables from customers reached 2156.8 million kroons, of which:

- the volume of loan portfolio was 2354.7 million kroons. Loans to private persons accounted for $97.3 \%$ of the total loan portfolio,
- interest receivables from loan customers totaled 314.1 million kroons,
- impairment reserve of loan receivables from customers amounted to 512.0 million kroons (including impairment allowance for loan receivables in the amount of 420.5 million kroons, impairment allowance for interest receivables in the amount of 77.0 million kroons and additional impairment of 14.5 million kroons).
BIGBANK AS is currently the only bank in the region that focuses on granting consumer loans. In line with the corporate strategy, as of 31 December 2010 loans against income accounted for $77.9 \%$ of the loan portfolio, loans against suretyship 12.8\% and loans against real estate accounted for 9.3\%.

Compared to the previous quarter, the payment behavior of customers did not change significantly during the 4th quarter, being still better than during the same period of the previous year. However, the ratio of customers performing regular payments continued to grow. During the 4th quarter, the volume of the non-performing loan portfolio of the bank decreased, which is connected to the increase of employment of private persons and the improving macroeconomic environment primarily in Estonia and Latvia.

Impairment allowance for receivables

Liabilities

Equity

In the case of overdue receivables an important fact needs to be noted, that in case of consumer loans the process of recovering non-performing receivables differs considerably from the process of recovering loans, which are secured with physical collateral (e.g. mortgage on property). Owing to the nature of the loans (as a rule, consumer loans are secured with the customer's regular income), amounts due under terminated loans are satisfied over an extended period in smaller installments, not in a lump sum raised by the realization of collateral.

Overdue receivables comprise of unpaid scheduled loan repayments and the principal amount of the loan that has become collectable. According to the terms of the loan contracts concluded with the customer, the Group may terminate the contract unilaterally when at least three consecutive loan payments are not met. Upon termination, the Group will demand repayment of the remaining loan principal, any interest payments that have fallen due and any associated claims arising from the payment delay.

The loans with payment delays over 90 days reflect the amount of the payments of overdue principal amounts, to which the entire credit amount will be added upon the termination of the contract.

To mitigate the risks arising from payment behavior and cover potential credit losses, the Group has established corresponding reserves, which as of 31 December 2010 totaled 541.9 million kroons. Reserve has been established on a conservative basis. The established reserve includes:

- impairment allowances for loan receivables in the amount of 420.5 million kroons,
- impairment allowances for interest receivables in the amount of 77.0 million kroons
- additional impairment allowance in the amount of 14.5 million kroons,
- impairment allowance for other customer receivables in the amount of 14.6 million kroons,
- impairment allowance for other assets in the amount of 15.3 million kroons.

Receivables, regarding which enforcement proceedings have not provided the expected results, have been written off the balance.

As of the end of the 4th quarter of 2010, the liabilities of the Group amounted to 2500.2 million kroons. Term deposits formed the bulk of liabilities, i.e. 2407.2 million kroons ( $96.3 \%$ ).

Subordinated liabilities totaled 57.2 million kroons, forming $2.3 \%$ of liabilities

In the 4th quarter of 2010 the Group's equity grew by 35.2 million kroons, amounting to 744.8 million kroons. The share of equity in total assets amounts to $23.0 \%$. As of the end of the 4th quarter the capital adequacy was $22.4 \%$ (Basel II) compared to $26.4 \%$ as of the end of 2009.
As of 31 December 2010 TIER 1 and TIER 2 capital totaled 760.2 million kroons, accounting for $23.4 \%$ of total assets.

## Consolidated Income Statement Indicators

Other operating expenses

Salaries

Impairment allowance costs

## Other operating

 income and expensesProfit of the reporting period

In the 4th quarter, interest income amounted to 128.9 million kroons, decreasing by 5.0 million kroons compared to the same period of the previous year.

In the 4th quarter, the ratio of interest income (annualised) to average interest bearing assets was $16.0 \%$ and the interest income from loan portfolio (annualised) accounted for $21.8 \%$ of the average loan portfolio.

In the 4th quarter of 2010, interest expenses totaled 26.8 million kroons, compared to the 47.4 million kroons of the same period of the previous year. Reduction of the interest expenses is above all connected with the decrease in the deposit interest and the increase in the share of deposits and decrease in the share of bonds in the structure of liabilities.

The ratio of interest expenses to interest income was $20.8 \%$. The ratio of interest expenses (annualised) to average interest-bearing liabilities was $4.5 \%$ in the 4th quarter.

In the 4th quarter various operating expenses totaled 24.7 million kroons (increase by 6.2 million kroons compared to the 4th quarter of 2009).

In the 4th quarter salary costs amounted to 29.2 million kroons (increase of 6.3 million kroons compared to the same period of 2009), including remunerations 20.9 million kroons. As of the end of the period, the Group had 477 employees (excluding employees on maternity leave).

In the 4th quarter the reserve for impairment allowances for receivables increased by 27.0 million kroons, including:

- cost of impairment allowances for loan receivables in the amount of 18.8 million kroons,
- cost if impairment allowances for interest receivables in the amount of 8.2 million kroons,

Impairment allowances have been established on a conservative basis.
In the 4th quarter of 2010 other operating income amounted to 26.1 million kroons. A more significant part of other income came from collection proceedings, which constituted 24.6 million kroons of other operating income. In the same period of 2009, other operating income was 31.0 million kroons.

Other operating expenses totaled 9.5 million kroons in the 4th quarter (compared to 2.0 million kroons in the 4th quarter of 2009).

In the 4th quarter of 2010 the Group's profit of the reporting period amounted to 35.2 million kroons. Compared to the 4th quarter of 2009 the net profit has decreased by 24.4 million kroons.

In the 4th quarter of 2010, profit without the impairment allowance costs totaled 62.3 million kroons, in the 4th quarter of 2009 this indicator was 71.1 million kroons, including extraordinary income 3.5 million kroons.

## Capital Adequacy Report

| (in millions of kroons) | 31.12.2010 | 31.12.2009 |
| :---: | :---: | :---: |
| Paid in share capital | 80.000 | 80.000 |
| Reserves established from profits | 8.000 | 8.000 |
| Retained earnings/losses of previous periods | 582.436 | 480.370 |
| Unrealized exchange differences | -7.957 | -7.878 |
| Intangible assets | -11.097 | -4.457 |
| Profit for the reporting period | 69.803 | 102.066 |
| Total TIER 1 capital | 721.185 | 658.101 |
| Subordinated liabilities | 39.041 | 115.263 |
| Total TIER 2 capital | 39.041 | 115.263 |
| Deductions | - | - |
| Total capital for calculation of capital adequacy | 760.226 | 773.364 |
| Capital requirements |  |  |
| Central governments and central banks under standardized approach | 17.739 | 9.905 |
| Credit institutions and investments firms under standardized approach | 28.221 | 4.753 |
| Companies under standardized approach | 5.138 | 1.477 |
| Retail claims under standardized approach | 94.749 | 80.452 |
| Claims secured by real estate under standardized approach | 12.696 | 12.861 |
| Overdue claims under standardized approach | 83.596 | 102.132 |
| Other assets under standardized approach | 18.852 | 17.619 |
| Total capital requirements for credit and counterparty credit risk | 260.991 | 229.200 |
| Capital requirement for foreign currency risk | 16.196 | 10.623 |
| Capital requirement for operational risk, standardized approach | 61.948 | 52.726 |
| Capital requirements for the calculation of capital adequacy | 339.135 | 292.549 |
| Capital adequacy | 22.417\% | 26.435\% |

## Capital Adequacy Report

| (in millions of euros) | 31.12.2010 | 31.12.2009 |
| :---: | :---: | :---: |
| Paid in share capital | 5.113 | 5.113 |
| Reserves established from profits | 0.511 | 0.511 |
| Retained earnings/losses | 37.224 | 30.701 |
| Unrealized exchange differences | -0.508 | -0.503 |
| Intangible assets | -0.709 | -0.285 |
| Profit for the reporting period | 4.461 | 6.523 |
| Total TIER 1 capital | 46.092 | 42.060 |
| Subordinated liabilities | 2.495 | 7.367 |
| Total TIER 2 capital | 2.495 | 7.367 |
| Deductions | - | - |
| Total capital for calculation of capital adequacy | 48.587 | 49.427 |
| Capital requirements |  |  |
| Central governments and central banks under standardized approach | 1.134 | 0.633 |
| Credit institutions and investments firms under standardized approach | 1.804 | 0.304 |
| Companies under standardized approach | 0.328 | 0.095 |
| Retail claims under standardized approach | 6.055 | 5.142 |
| Claims secured by real estate under standardized approach | 0.811 | 0.822 |
| Overdue claims under standardized approach | 5.343 | 6.527 |
| Other assets under standardized approach | 1.205 | 1.126 |
| Total capital requirements for credit and counterparty credit risk | 16.680 | 14.649 |
| Capital requirement for foreign currency risk | 1.035 | 0.679 |
| Capital requirement for operational risk, standardized approach | 3.959 | 3.370 |
| Capital requirements for the calculation of capital adequacy | 21.674 | 18.698 |
| Capital adequacy | 22.417\% | 26.435\% |

The capital adequacy standards are applied to BIGBANK AS.
The specification of consolidation group used when calculating the capital adequacy does not differ from the specification of consolidation group used when preparing financial reports.
Pursuant to $\S 73$ of the Credit Institutions Act the following can be included in TIER 1 capital:

- paid-in share capital;
- reserves and reserve capital formed on the basis of law and the articles of association on account of the profits;
- audited retained earnings of previous years;
- profits of the current financial year, the size of which has been verified by an auditor of the credit institution

In order to calculate the size of TIER 1 capital, the following shall be deducted from the total of own funds:

- intangible assets.

Pursuant to $\S 77^{1}$ of the Credit Institutions Act the unrealized exchange rate differences created upon consolidation shall be added to the consolidated TIER 1 capital.

Pursuant to $\S 74$ of the Credit Institutions Act subordinated liabilities may be included in TIER 2 capital. Subordinated debt with unspecified and fixed terms with residual maturity of less than five years shall be shown at reduced value in accordance with subsection $74^{1}(7)$ of the Credit Institutions Act (during five years as from the residual maturity the initial sum shall be reduced by 20 per cent a year, i.e. by 5 per cent after every three months).

A liability of a credit institution is deemed to be subordinated if the claim arising out of such liability, in the event of the dissolution or bankruptcy of the credit institution is satisfied after the justified claims of all other creditors have been satisfied.

BIGBANK AS has requested for permission from the Financial Supervision Authority for including subordinated liabilities in TIER 2 capital.

The credit institution does not have TIER 3 capital.
Standardized approach has been used for calculating the capital requirements for credit risk and for operation risk.

Positions protected with devaluation clause have been deducted when calculating the capital requirement for foreign currency risk.

## FINANCIAL STATEMENTS

## Statement of Financial Position

| (in millions of kroons) | Note | 31.12.2010 | 31.12.2009 |
| :---: | :---: | :---: | :---: |
| Assets |  |  |  |
| Receivables from Central Bank |  | 259.905 | 477.516 |
| Receivables from banks |  | 429.663 | 73.597 |
| Receivables from customers | 2,3,4,5,6,7,8 | 2156.849 | 2053.582 |
| Held-to-maturity financial assets | 9 | 198.985 | - |
| Other receivables and prepaid expenses | 10 | 88.368 | 80.403 |
| Deferred income tax assets |  | 25.046 | 21.675 |
| Intangible assets |  | 11.097 | 4.457 |
| Tangible assets |  | 41.162 | 41.429 |
| Other assets | 11 | 33.940 | 32.509 |
| Total assets |  | 3245.015 | 2785.168 |
| Liabilities |  |  |  |
| Payable to credit institutions | 12 | 7.711 | 11.270 |
| Payable to customers | 13 | 2407.157 | 1173.213 |
| Other payables and deferred income |  | 28.015 | 20.674 |
| Issued bonds | 14 | 0.173 | 780.184 |
| Subordinated bonds | 14 | 57.160 | 122.269 |
| Total liabilities |  | 2500.216 | 2107.610 |
| Equity |  |  |  |
| Share capital |  | 80.000 | 80.000 |
| Reserves |  | 8.000 | 8.000 |
| Unrealized exchange differences |  | -7.957 | -7.878 |
| Retained earnings |  | 582.436 | 480.370 |
| Profit for the accounting period |  | 82.320 | 117.066 |
| Total equity |  | 744.799 | 677.558 |
| Total liabilities and equity |  | 3245.015 | 2785.168 |

Statement of Financial Position

| (in millions of euros) | Note | 31.12.2010 | 31.12.2009 |
| :---: | :---: | :---: | :---: |
| Assets |  |  |  |
| Receivables from Central Bank |  | 16.611 | 30.519 |
| Receivables from banks |  | 27.460 | 4.704 |
| Receivables from customers | 2,3,4,5,6,7,8 | 137.848 | 131.248 |
| Held-to-maturity financial assets | 9 | 12.717 | - |
| Other receivables and prepaid expenses | 10 | 5.648 | 5.138 |
| Deferred income tax assets |  | 1.601 | 1.385 |
| Intangible assets |  | 0.709 | 0.285 |
| Tangible assets |  | 2.631 | 2.648 |
| Other assets | 11 | 2.169 | 2.078 |
| Total assets |  | 207.394 | 178.005 |
| Liabilities |  |  |  |
| Payable to credit institutions | 12 | 0.493 | 0.720 |
| Payable to customers | 13 | 153.845 | 74.982 |
| Other payables and deferred income |  | 1.791 | 1.322 |
| Issued bonds | 14 | 0.011 | 49.863 |
| Subordinated bonds | 14 | 3.653 | 7.814 |
| Total liabilities |  | 159.793 | 134.701 |
| Equity |  |  |  |
| Share capital |  | 5.113 | 5.113 |
| Reserves |  | 0.511 | 0.511 |
| Unrealized exchange differences |  | -0.508 | -0.503 |
| Retained earnings |  | 37.224 | 30.701 |
| Profit for the accounting period |  | 5.261 | 7.482 |
| Total equity |  | 47.601 | 43.304 |
| Total liabilities and equity |  | 207.394 | 178.005 |

## Guarantees and Pledged Assets

31.12.2010

| (in millions) | EEK | EUR |
| :---: | :---: | :---: |
| Irrevocable transactions | 23.001 | 1.470 |
| incl. guarantees and other similar irrevocable | 17.760 | 1.135 |
| incl. issued bank guarantees | 1.018 | 0.065 |
| incl. credit lines and overdraft facilities | 4.223 | 0.270 |
| Assets pledged and encumbered with usufruct to secure liabilities** | 23.400 | 1.496 |

*     - A guarantee in the amount of 17.760 million kroons ( 1.135 million euros) has been issued to guarantee fulfillment of obligations $100 \%$ subsidiary OÜ Rüütli Majad, this liability has been recorded also in the consolidated report as an liability.
** - In addition there are assets pledged and encumbered with usufruct in the amount of 14.920 million kroons ( 0.954 million euros) the related liabilities have been fulfilled as of the date of the report.

Consolidated Income Statement

| (in millions of kroons) | Note | 4 Q 2010 | 2010 | 4 Q 2009 adjusted | $\begin{array}{r} 2009 \\ \text { adjusted } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Interest income | 16 | 128.860 | 487.766 | 133.864 | 583.373 |
| Interest expenses | 17 | 26.829 | 127.219 | 47.401 | 198.643 |
| Net interest income |  | 102.031 | 360.547 | 86.463 | 384.730 |
| Net service charges |  | -0.316 | -1.398 | -0.350 | -1.723 |
| Net profit/loss from financial transactions |  | -0.376 | -1.162 | -0.319 | -1.772 |
| Other operating income | 16 | 26.130 | 90.462 | 31.017 | 181.978 |
| Total income |  | 127.469 | 448.449 | 116.811 | 563.213 |
| Salaries |  | 29.227 | 96.261 | 22.967 | 91.802 |
| Other operating expenses | 18 | 24.695 | 78.634 | 18.512 | 74.275 |
| Depreciation and amortisation expense |  | 2.205 | 9.382 | 2.567 | 11.090 |
| Allowances for loans and receivables |  | 27.066 | 149.505 | 61.233 | 239.873 |
| Allowances for other assets |  | - | - | -0.997 | 16.883 |
| Other expenses | 17 | 9.470 | 32.409 | 2.034 | 23.016 |
| Total operating expenses |  | 92.663 | 366.191 | 106.316 | 456.939 |
| Profit before income tax |  | 34.806 | 82.258 | 10.495 | 106.274 |
| Income tax |  | -0.468 | -0.062 | -0.400 | -10.792 |
| Profit for the accounting period |  | 35.274 | 82.320 | 10.895 | 117.066 |
| Unrealized exchange differences |  | -0.246 | -0.079 | -0.862 | 0.067 |
| Other comprehensive income / expense for the year |  | -0.246 | -0.079 | -0.862 | 0.067 |
| Total comprehensive income for the year |  | 35.028 | 82.241 | 10.033 | 117.133 |
| Basic earnings per share (EEK) |  | 441 | 1029 | 136 | 1463 |
| Diluted net profit per share (EEK) |  | 441 | 1029 | 136 | 1463 |

Consolidated Income Statement

| (millions of euros) | Note | 4 Q 2010 | 2010 | 4 Q 2009 adjusted | $\begin{array}{r} 2009 \\ \text { adjusted } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Interest income | 16 | 8.236 | 31.174 | 8.555 | 37.284 |
| Interest expenses | 17 | 1.715 | 8.131 | 3.029 | 12.696 |
| Net interest income |  | 6.521 | 23.043 | 5.526 | 24.588 |
| Net service charges |  | -0.020 | -0.089 | -0.022 | -0.110 |
| Net profit/loss from financial transactions |  | -0.024 | -0.074 | -0.020 | -0.113 |
| Other operating income | 16 | 1.670 | 5.781 | 1.983 | 11.631 |
| Total income |  | 8.147 | 28.661 | 7.467 | 35.996 |
| Salaries |  | 1.868 | 6.152 | 1.468 | 5.867 |
| Other operating expenses | 18 | 1.578 | 5.026 | 1.183 | 4.747 |
| Depreciation and amortisation expense |  | 0.141 | 0.600 | 0.164 | 0.709 |
| Allowances for loans and receivables |  | 1.730 | 9.555 | 3.914 | 15.331 |
| Allowances for other assets |  | - | - | -0.064 | 1.079 |
| Other expenses | 17 | 0.606 | 2.071 | 0.132 | 1.471 |
| Total operating expenses |  | 5.923 | 23.404 | 6.797 | 29.204 |
| Profit before income tax |  | 2.224 | 5.257 | 0.670 | 6.792 |
| Income tax |  | -0.030 | -0.004 | -0.026 | -0.690 |
| Profit for the accounting period |  | 2.254 | 5.261 | 0.696 | 7.482 |
| Unrealized exchange differences |  | -0.015 | -0.005 | -0.055 | 0.005 |
| Other comprehensive income / expense for the year |  | -0.015 | -0.005 | -0.055 | 0.005 |
| Total comprehensive income for the year |  | 2.239 | 5.256 | 0.641 | 7.487 |
| Basic earnings per share (EEK) |  | 28 | 66 | 9 | 94 |
| Diluted net profit per share (EEK) |  | 28 | 66 | 9 | 94 |

## Statement of Cash Flows

| (in millions of kroons) | 2010 | $\begin{array}{r} 2009 \\ \text { adjusted } \\ \hline \end{array}$ |
| :---: | :---: | :---: |
| Cash flow from operations |  |  |
| Interest received | 341.869 | 405.810 |
| Interest paid | -83.086 | -187.070 |
| Other operating expenses paid | -191.047 | -191.443 |
| Other operating income received | 98.239 | 107.779 |
| Other operating expenses paid | -32.423 | -20.957 |
| Repayments of off-balance sheet receivables | 3.717 | 2.740 |
| Received from other assets | 2.085 | 0.741 |
| Paid for other assets | -1.046 | -1.845 |
| Loans granted | -429.913 | -197.983 |
| Repayment of loans granted | 318.207 | 384.474 |
| Change in mandatory reserve in Central Bank and related interest receivables | 153.400 | -2.158 |
| Receipts from depositing | 1908.258 | 909.155 |
| Paid on redemption of deposits | -715.630 | -380.970 |
| Income tax paid | -4.349 | -32.512 |
| Effect of exchange rate fluctuations | -1.805 | -1.449 |
| Cash flow from operating activities in total | 1366.476 | 794.312 |
| Cash flow from investing activities |  |  |
| Acquired tangible and intangible assets | -13.021 | -3.227 |
| Received from selling assets | 0.001 | 0.061 |
| Paid when acquiring securities | -222.422 |  |
| Receipts from redemption of debt securities | 26.534 |  |
| Cash flow from investing activities in total | -208.908 | -3.166 |
| Cash flow from financing activities |  |  |
| Paid on redemption of bonds | -782.870 | -681.994 |
| Paid on redemption of subordinated bonds | -64.662 | -18.360 |
| Repayments of loans from credit institutions | -3.552 | -3.552 |
| Dividends paid | -15.000 | -19.000 |
| Cash flow from financing activities in total | -866.084 | -722.906 |
| Effect of exchange rate fluctuations | 0.378 | 1.267 |
| Increase in cash and cash equivalents | 291.862 | 69.507 |
| Cash and cash equivalents at the beginning of the period | 218.805 | 149.298 |
| Cash and cash equivalents at the end of the period | 510.667 | 218.805 |

## Statement of Cash Flows

| (in millions of euros) | 2010 | $\begin{array}{r} 2009 \\ \text { adjusted } \\ \hline \end{array}$ |
| :---: | :---: | :---: |
| Cash flow from operations |  |  |
| Interest received | 21.849 | 25.936 |
| Interest paid | -5.310 | -11.956 |
| Other operating expenses paid | -12.211 | -12.235 |
| Other operating income received | 6.279 | 6.888 |
| Other operating expenses paid | -2.072 | -1.339 |
| Repayments of off-balance sheet receivables | 0.238 | 0.175 |
| Received from other assets | 0.133 | 0.047 |
| Paid for other assets | -0.067 | -0.118 |
| Loans granted | -27.476 | -12.653 |
| Repayment of loans granted | 20.337 | 24.572 |
| Change in mandatory reserve in Central Bank and related interest receivables | 9,804 | -0.138 |
| Receipts from depositing | 121.960 | 58.105 |
| Paid on redemption of deposits | -45.737 | -24.348 |
| Income tax paid | -0.278 | -2.078 |
| Effect of exchange rate fluctuations | -0.115 | -0.093 |
| Cash flow from operating activities in total | 87.334 | 50.765 |
| Cash flow from investing activities |  |  |
| Acquired tangible and intangible assets | -0.832 | -0.206 |
| Received from selling assets |  | 0.004 |
| Paid when acquiring securities | -14.216 |  |
| Receipts from redemption of debt securities | 1.696 |  |
| Cash flow from investing activities in total | -13.352 | -0.202 |
| Cash flow from financing activities |  |  |
| Paid on redemption of bonds | -50.034 | -43.588 |
| Paid on redemption of subordinated bonds | -4.133 | -1.173 |
| Repayments of loans from credit institutions | -0.227 | -0.227 |
| Dividends paid | -0.959 | -1.214 |
| Cash flow from financing activities in total | -55.353 | -46.202 |
| Effect of exchange rate fluctuations | 0.024 | 0.081 |
| Increase in cash and cash equivalents | 18.653 | 4.442 |
| Cash and cash equivalents at the beginning of the period | 13.984 | 9.542 |
| Cash and cash equivalents at the end of the period | 32.637 | 13.984 |

## Statement of Changes in Equity

| (in millions of kroons) | Equity belonging to the owners of the parent company |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
|  | Share <br> capital | Statutory <br> capital <br> reserve | Unrealized <br> exchange <br> differences | Retained <br> earnings | Total |
| Balance 01.01.2009 | 80.000 | 8.000 | -7.945 | 499.370 | $\mathbf{5 7 9 . 4 2 5}$ |
| Total profit for the accounting period | - | - | 0.067 | 117.066 | $\mathbf{1 1 7 . 1 3 3}$ |
| Dividends paid | - | - | - | -19.000 | $\mathbf{- 1 9 . 0 0 0}$ |
| Balance 31.12.2009 | $\mathbf{8 0 . 0 0 0}$ | $\mathbf{8 . 0 0 0}$ | $\mathbf{- 7 . 8 7 8}$ | $\mathbf{5 9 7 . 4 3 6}$ | $\mathbf{6 7 7 . 5 5 8}$ |


| Balance 01.01.2010 | 80.000 | 8.000 | -7.878 | 597.436 | 677.558 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total profit for the accounting period | - | - | -0.079 | 82.320 | $\mathbf{8 2 . 2 4 1}$ |
| Dividends paid | - | - | - | -15.000 | $\mathbf{- 1 5 . 0 0 0}$ |
| Balance 31.12.2010 | $\mathbf{8 0 . 0 0 0}$ | $\mathbf{8 . 0 0 0}$ | $\mathbf{- 7 . 9 5 7}$ | $\mathbf{6 6 4 . 7 5 6}$ | $\mathbf{7 4 4 . 7 9 9}$ |

(in millions of euros)

|  | Share <br> capital | Statutory <br> capital <br> reserve | Unrealized <br> exchange <br> differences | Retained <br> earnings | Total |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Balance 01.01.2009 | 5.113 | 0.511 | -0.508 | 31.915 | $\mathbf{3 7 . 0 3 1}$ |
| Total profit for the accounting period | - | - | 0.005 | 7.482 | $\mathbf{7 . 4 8 7}$ |
| Dividends paid | - | - | - | -1.214 | $\mathbf{- 1 . 2 1 4}$ |
| Balance 30.09.2009 | $\mathbf{5 . 1 1 3}$ | $\mathbf{0 . 5 1 1}$ | $\mathbf{- 0 . 5 0 3}$ | $\mathbf{3 8 . 1 8 3}$ | $\mathbf{4 3 . 3 0 4}$ |


| Balance 01.01.2010 | 5.113 | 0.511 | -0.503 | 38.183 | $\mathbf{4 3 . 3 0 4}$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Total profit for the accounting period | - | - | -0.005 | 5.261 | 5.256 |
| Dividends paid | - | - | - | -0.959 | $-\mathbf{0 . 9 5 9}$ |
| Balance 30.09.2010 | $\mathbf{5 . 1 1 3}$ | $\mathbf{0 . 5 1 1}$ | $\mathbf{- 0 . 5 0 8}$ | $\mathbf{4 2 . 4 8 5}$ | $\mathbf{4 7 . 6 0 1}$ |

## Notes to the Financial Statements

## Note 1. Accounting Principles

The accounting principles used in the consolidated interim report for the $4^{\text {th }}$ quarter of 2010 of BIGBANK AS are in accordance with the accounting principles used in the last annual report of the year ended on 31 December 2009. Consolidated interim report does not include all information necessary for presenting the annual report and it should be read with the Group's last published annual report as of 31 December 2009.
In order to get a better overview of the financial performance of BIGBANK AS, the costs in the consolidated statement have been reclassified in 2010. In connection thereto, the data submitted in the consolidated income statement and statement of cash flows of the 4th quarter of 2009 and 2009 have been adjusted as follows:
Line of the consolidated income
statement

Change 4Q 2009

|  | In millions of <br> kroons | In millions <br> of euros | In millions <br> of kroons | In millions <br> of euros |
| :--- | ---: | ---: | ---: | ---: |
| Other operating expenses | -0.039 | -0.002 | -0.039 | -0.002 |
| Salaries | +0.302 | +0.019 | +0.185 | +0.012 |
| Other operating expenses | -1.629 | -1.104 | -20.905 | -1.336 |
| Other expenses | +1.288 | +0.083 | +20.681 | +1.322 |

Line of the statement of cash flows

Change 2009
In millions of kroons In millions of euros

| Received interests | +0.601 | $+0,038$ |
| :--- | ---: | ---: |
| Paid various operating expenses | +18.349 | $+1,173$ |
| Other received operating income | -2.888 | $-0,185$ |
| Other paid operating expenses | -17.045 | $-1,089$ |
| Receipts from off-balance sheet receivables | +0.431 | $+0,027$ |
| Paid upon the redemption of bonds | +0.552 | $+0,036$ |

Starting from 2009 the deferred income tax receivables formed in the Latvian subsidiary was reflected as income tax asset in the statement of financial position and as deferred income tax revenue in the consolidated income statement.

At the end of 2010, in connection with transferring the business activity of the subsidiary to the Latvian branch, the aforementioned reflection of income tax asset has been ended due to the loss of tax basis.

Starting from the end of 2010, the difference of deferred income tax receivables are reflected in the consolidated statement of financial position and consolidated income statement in the Latvian branch and Group statements of financial position.

| In millions of kroons | 4Q 2010 | $\mathbf{2 0 1 0}$ | 4Q 2009 | $\mathbf{2 0 0 9}$ |
| :--- | ---: | ---: | ---: | ---: |
| Income tax expense | 1.579 | 3.282 | 0.846 | 10.999 |
| Deferred income tax change | -2.047 | -3.344 | -1.246 | -21.791 |
| Income tax | $\mathbf{- 0 . 4 6 8}$ | $\mathbf{- 0 . 0 6 2}$ | $\mathbf{- 0 . 4 0 0}$ | $\mathbf{- 1 0 . 7 9 2}$ |
|  |  |  |  |  |
| In millions of euros | $\mathbf{4 Q 2 0 1 0}$ | $\mathbf{2 0 1 0}$ | $\mathbf{4} \mathbf{Q} \mathbf{2 0 0 9}$ | $\mathbf{2 0 0 9}$ |
| Income tax expense | 0.101 | 0.210 | 0.054 | 0.703 |
| Deferred income tax change | -0.131 | -0.214 | -0.080 | $\mathbf{- 1 . 3 9 3}$ |
| Income tax | $\mathbf{- 0 . 0 3 0}$ | $\mathbf{- 0 . 0 0 4}$ | $\mathbf{- 0 . 0 2 6}$ | $\mathbf{- 0 . 6 9 0}$ |

## Note 2. Receivables from Customers

| (in millions of kroons) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| :--- | ---: | ---: |
| Loan receivables from customers | 2354.700 | 2226.537 |
| Impairment allowance for loan receivables | -420.438 | -305.865 |
| Interest receivables from customers | 314.144 | 236.060 |
| incl. interest receivables | 324.960 | 242.401 |
| incl. interest prepayments under assets | -10.816 | -6.341 |
| Impairment allowance for interest receivables | -77.018 | -66.186 |
| Additional impairment allowance | -14.539 | -36.964 |
| Total receivables from customers | $\mathbf{2 1 5 9 . 8 4 9}$ | $\mathbf{2 0 5 3 . 5 8 2}$ |
|  |  |  |
| (in millions of euros) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| Loan receivables from customers | 150.493 | 142.302 |
| Impairment allowance for loan receivables | -26.871 | -19.548 |
| Interest receivables from customers | 20.077 | 15.087 |
| incl. interest receivables | 20.768 | 15.492 |
| incl. interest prepayments under assets | -0.691 | -0.405 |
| Impairment allowance for interest receivables | -4.922 | -4.230 |
| Additional impairment allowance | -0.929 | $\mathbf{- 2 . 3 6 3}$ |
| Total receivables from customers | $\mathbf{1 3 7 . 8 4 8}$ | $\mathbf{1 3 1 . 2 4 8}$ |

Note 3. Distribution of Loan Receivables by Maturity

| (in millions of kroons) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| :--- | ---: | ---: |
| Up to 1 year | 1263.247 | $\mathbf{1 1 7 3 . 4 8 5}$ |
| 1-2 years | 201.051 | 158.495 |
| 2-5 years | 416.019 | 331.984 |
| More than 5 years | 474.383 | 562.573 |
| Total | $\mathbf{2 3 5 4 . 7 0 0}$ | $\mathbf{2 2 2 6 . 5 3 7}$ |
|  |  |  |
| (in millions of euros) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| Up to 1 year | 80.736 | 74.999 |
| 1-2 years | 12.850 | 10.130 |
| 2-5 years | 26.588 | 21.218 |
| More than 5 years | 30.319 | $\mathbf{3 5 . 9 5 5}$ |
| Total | $\mathbf{1 5 0 . 4 9 3}$ | $\mathbf{1 4 2 . 3 0 2}$ |

Note 4. Distribution of Loan Receivables by Geographic Areas
31.12.2010

| (in millions of <br> kroons) | Receivables in balance sheet, including |  | Relative share <br> of area |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Loan portfolio | Overdue loans | Impairment allowance <br> (incl. additional) |  |
| Estonia | 1023.819 | 379.985 | 179.722 | $43.5 \%$ |
| Latvia | 861.401 | 434.531 | 209.090 | $36.6 \%$ |
| Lithuania | 275.780 | 75.787 | 41.950 | $11.7 \%$ |
| Finland | 193.700 | 10.241 | 4.215 | $8.2 \%$ |
| Total | $\mathbf{2 3 5 4 . 7 0 0}$ | $\mathbf{9 0 0 . 3 6 4}$ | $\mathbf{4 3 4 . 9 7 7}$ | $\mathbf{1 0 0 \%}$ |

31.12.2010

| (in millions of <br> euros) | Receivables in balance sheet, including |  | Relative share <br> of area |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Loan portfolio | Overdue loans | Impairment allowance <br> (incl. additional) |  |
| Estonia | 65.434 | 24.285 | 11.486 | $43.5 \%$ |
| Latvia | 55.053 | 27.760 | 13.364 | $36.6 \%$ |
| Lithuania | 17.626 | 4.843 | 2.681 | $11.7 \%$ |
| Finland | 12.380 | 0.654 | 0.269 | $8.2 \%$ |
| Total | $\mathbf{1 5 0 . 4 9 3}$ | $\mathbf{5 7 . 5 4 2}$ | $\mathbf{2 7 . 8 0 0}$ | $\mathbf{1 0 0 \%}$ |

Note 5. Loan Receivables by Collateral

| (in millions of kroons) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| :--- | ---: | ---: |
| Loan secured with income | 1755.940 | 1690.967 |
| Loan against surety | 301.524 | 320.404 |
| Loan secured with real estate | 219.805 | 215.166 |
| Loan with insurance coverage | 77.431 | - |
| Total loan receivables | $\mathbf{2 3 5 4 . 7 0 0}$ | $\mathbf{2} 226.537$ |
|  |  |  |
| (in millions of euros) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| Loan secured with income | 112.225 | 108.072 |
| Loan against surety | 19.271 | 20.478 |
| Loan secured with real estate | 14.048 | 13.752 |
| Loan with insurance coverage | 4.949 | $\mathbf{-}$ |
| Total loan receivables | $\mathbf{1 5 0 . 4 9 3}$ | $\mathbf{1 4 2 . 3 0 2}$ |

Note 6. Loan Receivables by Contract Currencies

| (in millions of kroons) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| :--- | ---: | ---: |
| EEK | 363.621 | 474.882 |
| EUR | 1684.258 | 1400.129 |
| LTL | 44.034 | 52.575 |
| LVL | 262.787 | 298.951 |
| Total loan receivables from customers | $\mathbf{2 3 5 4 . 7 0 0}$ | $\mathbf{2 2 2 6 . 5 3 7}$ |
|  |  |  |
| (in millions of euros) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| EEK | 23.240 | 30.351 |
| EUR | 107.644 | 89.485 |
| LTL | 2.814 | 3.360 |
| LVL | 16.795 | 19.106 |
| Total loan receivables from customers | $\mathbf{1 5 0 . 4 9 3}$ | $\mathbf{1 4 2 . 3 0 2}$ |

Note 7. Impairment Allowances for Customer Receivables by Groups
31.12.2010

| (in millions of kroons) | Loan receivables from customers | Impairment allowance for loans | Interest receivable | Impairment allowance for interest receivables | Total impairment allowance |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Homogeneous groups | 1045.703 | 20.189 | 89.408 | 8.373 | 28.562 |
| Individually assessed groups | 1308.997 | 400.249 | 235.552 | 68.645 | 468.894 |
| Collective impairment allowance | - | 14.539 | - | - | 14.539 |
| Total | 2354.700 | 434.977 | 324.960 | 77.018 | 511.995 |
| (in millions of euros) | Loan receivables from customers | Impairment allowance for loans | Interest receivable | Impairment allowance for interest receivables | Total impairment allowance |
| Homogeneous groups | 66.833 | 1.290 | 5.714 | 0.535 | 1.825 |
| Individually assessed groups | 83.660 | 25.581 | 15.054 | 4.387 | 29.968 |
| Collective impairment allowance | - | 0.929 | - | - | 0.929 |
| Total | 150.493 | 27.800 | 20.768 | 4.922 | 32.722 |

Note 8. Overdue Loan Receivables
(in millions of kroons)
31.12.2010
31.12.2009

| Up to 30 days | 19.179 | 2.240 |
| :--- | ---: | ---: |
| $31-60$ days | 20.618 | 2.606 |
| $61-90$ days | 16.083 | 2.957 |
| Over 90 days | 844.484 | 872.772 |
| Total | $\mathbf{9 0 0 . 3 6 4}$ | $\mathbf{8 8 0 . 5 7 5}$ |

* Overdue loans comprise of unpaid principal amount of the loan. In accordance with the terms of the loan contract concluded with the customer, the Group may terminate the agreement unilaterally if the customer is more than 90 days in arrears. When an agreement is unilaterally terminated, the customer has to settle the entire loan amount.

Overdue loans (EUR)
(in millions of euros)
31.12.2010
31.12.2009

| Up to 30 days | 1.225 | 0.143 |
| :--- | ---: | ---: |
| $31-60$ days | 1.318 | 0.166 |
| $61-90$ days | 1.028 | 0.189 |
| Over 90 days | 53.971 | 55.781 |
| Total | $\mathbf{5 7 . 5 4 2}$ | $\mathbf{5 6 . 2 7 9}$ |

* Overdue loans comprise of unpaid principal amount of the loan. In accordance with the terms of the loan contract concluded with the customer, the Group may terminate the agreement unilaterally if the customer is more than 90 days in arrears. When an agreement is unilaterally terminated, the customer has to settle the entire loan amount.

Note 9. Held-to-maturity financial assets

| (in millions of kroons) | 31.12.2010 | 31.12.2009 |
| :---: | :---: | :---: |
| Total bond portfolio | 198.985 | - |
| Distribution by issuer incl. bonds of credit institutions incl. bonds of governments | $\begin{array}{r} 28.492 \\ 170.493 \end{array}$ | - |
| Distribution by currency incl. EUR incl. LTL | $\begin{array}{r} 127.231 \\ 71.754 \end{array}$ | - |
| (in millions of euros) | 31.12.2010 | 31.12.2009 |
| Total bond portfolio | 12.717 | - |
| Distribution by issuer incl. bonds of credit institutions incl. bonds of governments | $\begin{array}{r} 1.821 \\ 10.896 \end{array}$ | - |
| Distribution by currency incl. EUR incl. LTL | $\begin{aligned} & 8.131 \\ & 4.586 \end{aligned}$ | - |


| Note 10. Other Receivables and Prepaid Expenses |  |  |
| :--- | ---: | ---: |
| (in millions of kroons) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| Other receivables |  |  |
| Receivable default interests and contract penalties | 0.806 | 1.264 |
| Receivable service fees | 0.399 | 0.077 |
| Receivable collection and other expenses | 25.439 | 18.120 |
| Surety fees | 1.124 | 1.095 |
| Other receivables | 43.626 | 47.787 |
| Impairment allowances for receivables | -14.643 | -13.198 |
| Total | 56.751 | $\mathbf{5 5 . 1 4 5}$ |
| Prepaid expenses |  |  |
| Prepaid taxes | 24.550 | 22.039 |
| Other prepaid expenses | 7.067 | 3.219 |
| Total | $\mathbf{3 1 . 6 1 7}$ | $\mathbf{2 5 . 2 5 8}$ |
| Total other receivables and prepaid expenses | $\mathbf{8 8 . 3 6 8}$ | $\mathbf{8 0 . 4 0 3}$ |
| (in millions of euros) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |


| Other receivables |  |  |
| :--- | ---: | ---: |
| Receivable default interests and contract penalties | 0.052 | 0.081 |
| Receivable service fees | 0.026 | 0.005 |
| Receivable collection and other expenses | 1.625 | 1.158 |
| Surety fees | 0.072 | 0.070 |
| Other receivables | 2.788 | 3.054 |
| Impairment allowances for receivables | -0.936 | -0.844 |
| Total | $\mathbf{3 . 6 2 7}$ | $\mathbf{3 . 5 2 4}$ |
| Prepaid expenses |  |  |
| Prepaid taxes | 1.569 | 1.408 |
| Other prepaid expenses | 0.452 | 0.206 |
| Total | $\mathbf{2 . 0 2 1}$ | $\mathbf{1 . 6 1 4}$ |
| Total other receivables and prepaid expenses | $\mathbf{5 . 6 4 8}$ | $\mathbf{5 . 1 3 8}$ |

## Note 11. Other Assets

| (in millions of kroons) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| :--- | ---: | ---: |
| Acquired collateral property | 49.225 | 48.278 |
| Impairment allowance | -15.285 | $\mathbf{- 1 5 . 7 6 9}$ |
| Total | $\mathbf{3 3 . 9 4 0}$ | $\mathbf{3 2 . 5 0 9}$ |
|  |  |  |
| (in millions of euros) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| Acquired collateral property | 3.146 | 3.086 |
| Impairment allowance | -0.977 | $\mathbf{- 1 . 0 0 8}$ |
| Total | $\mathbf{2 . 1 6 9}$ | $\mathbf{2 . 0 7 8}$ |

Note 12. Payable to Credit Institutions

|  |  | 31.12.2010 |  |  | 31.12 .2009 |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| (in millions of kroons) | Short-term | Long-term | Total | Short-term | Long-term | Total |  |
| AS Swedbank | 3,567 | 4,144 | $\mathbf{7 , 7 1 1}$ | 3,574 | 7,696 | $\mathbf{1 1 , 2 7 0}$ |  |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  | 31.12 .2010 |  |
| (in millions of euros) | Short-term | Long-term | Total | Short-term | Long-term | Total |  |
| AS Swedbank | 0,228 | 0,265 | $\mathbf{0 , 4 9 3}$ | 0,228 | 0,492 | $\mathbf{0 , 7 2 0}$ |  |

Note 13. Payable to Customers

| (in millions of kroons) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| :--- | ---: | ---: |
| Balance of term deposits | 2407.157 | $\mathbf{1 1 7 3 . 2 1 3}$ |
| Distribution by customer type |  |  |
| incl. private persons | 2282.871 | 1076.484 |
| incl. legal persons | 124.286 | 96.729 |
| Distribution by currency |  |  |
| incl. EEK | 799.478 | 779.348 |
| incl. EUR | 560.448 | 383.639 |
| incl. LVL | 47.231 | 10.226 |
| Distribution by maturity date |  |  |
| incl. redemption within 6 months | 933.633 | 480.266 |
| incl. redemption within 6-12 months | 616.147 | 504.139 |
| incl. redemption within 12-18 months | 141.787 | 67.463 |
| incl. redemption within 18-24 months | 134.824 | 49.486 |
| incl. redemption within 24+ months | 580.766 | 71.859 |
| Average deposit amount | 0.199 | 0.152 |
| Weighted average interest rate | $4.16 \%$ | $6.93 \%$ |
| Weighted average maturity (in months) | 15.317 | 9.920 |
| Weighted average total contract period (in months) | 22.174 | 14.613 |


| (in millions of euros) | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| :--- | ---: | ---: |
| Balance of term deposits | $\mathbf{1 5 3 . 8 4 5}$ | $\mathbf{7 4 . 9 8 2}$ |
| Distribution by customer type |  |  |
| incl. private persons | 145.902 | 68.800 |
| incl. legal persons | 7.943 | 6.182 |
| Distribution by currency |  |  |
| incl. EEK | 51.096 | 49.809 |
| incl. EUR | 99.731 | 24.519 |
| incl. LVL | 3.018 | 0.654 |
| Distribution by maturity date |  |  |
| incl. redemption within 6 months | 59.670 | 30.694 |
| incl. redemption within 6-12 months | 39.379 | 32.220 |
| incl. redemption within 12-18 months | 9.062 | 4.312 |
| incl. redemption within 18-24 months | 8.617 | 3.163 |
| incl. redemption within 24+ months | 37.117 | 4.593 |
| Average deposit amount | 0.013 | 0.010 |
| Weighted average interest rate | $4.16 \%$ | $6.93 \%$ |
| Weighted average maturity (in months) | 15.317 | 9.920 |
| Weighted average total contract period (in months) | 22.174 | 14.613 |

## Note 14. Issued Bonds and Subordinated Liabilities

| (in millions of kroons) | Issued bonds | Subordinated bonds |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| Balance of bonds | $\mathbf{0 . 1 7 3}$ | $\mathbf{7 8 0 . 1 8 4}$ | $\mathbf{5 7 . 1 6 0}$ | $\mathbf{1 2 2 . 2 6 9}$ |
| Distribution by customer type |  |  |  |  |
| incl. private persons <br> incl. legal persons | 0.173 | 7.067 | 18.839 | 4.042 |
| Distribution by currency |  |  |  |  |
| incl. EEK | - | 773.117 | 38.321 | 118.227 |
| incl. EUR |  |  |  |  |
| Distribution by maturity date | 0.173 | 0.648 | 57.160 | 59.720 |
| incl. redemption within 6 months <br> incl. redemption within 6-12 months <br> incl. redemption within 12-18 months <br> incl. redemption within 24+ months | - | 779.536 | - | 62.549 |


| (in millions of euros) | Issued bonds |  | Subordinated bonds |  |
| :--- | ---: | ---: | ---: | ---: |
|  | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ |
| Balance of bonds | $\mathbf{0 . 0 1 1}$ | $\mathbf{4 9 . 8 6 3}$ | $\mathbf{3 . 6 5 3}$ | $\mathbf{7 . 8 1 4}$ |
| Distribution by customer type |  |  |  |  |
| incl. private persons | 0.011 | 0.452 | 1.204 | 0.258 |
| incl. legal persons | - | 49.411 | 2.449 | 7.556 |

Continues on the next page

| (in millions of euros) | Issued bonds | Subordinated bonds |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ | $\mathbf{3 1 . 1 2 . 2 0 0 9}$ | $\mathbf{3 1 . 1 2 . 2 0 1 0}$ |  |
| Distribution by currency |  |  |  |  |
| incl. EEK | 0.011 | 0.041 | 3.653 | 3.817 |
| incl. EUR | - | 49.822 | - | 3.997 |
| Distribution by maturity date |  |  |  |  |
| incl. redemption within 6 months | 0.011 | 5.041 | - | - |
| incl. redemption within 6-12 months | - | 0.999 | - | - |
| incl. redemption within 12-18 months | - | 43.823 | - | - |
| incl. redemption within 24+ months | - | - | 3.653 | 7.814 |

Note 15 Net Currency Positions

|  |  |  |  | 31.12 .2010 |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| (in millions of | Balance sheet position |  |  |  |  |  |
| kroons) | Off-balance sheet position | Net position |  |  |  |  |
| EEK | 646.980 | 866.109 | Assets | Liabilities | Liabilities |  |
| EUR | 2368.664 | 1577.792 | - | - | -219.129 |  |
| LVL | 118.020 | 54.735 | - | 5.241 | 785.631 |  |
| LTL | 100.243 | 1.557 | - | - | 63.285 |  |
| GBP | 0.011 | 0.024 | - | - | 98.686 |  |

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| (in millions of euros) | Balance sheet position |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | Assets | Off-balance sheet position | Net position |  |  |
| EEK | 41.350 | 55.354 | Assets | Liabilities |  |
| EUR | 151.384 | 100.839 | - | - | -14.005 |
| LVL | 7.543 | 3.498 | - | 0.335 | 50.211 |
| LTL | 6.407 | 0.100 | - | - | 4.045 |
| GBP | 0.001 | 0.002 | - | - | 6.307 |

The loans granted by the Group have been nominated in the currency of the respective regions or in euro.
To mitigate the risk of losses arising from significant exchange rate fluctuations the agreements of loans denominated in the local currency of a region include a devaluation clause that ensures the proportions of contractual liabilities throughout the loan term.

Loan contracts that include terms and conditions of the contract, based on which in case of a devaluation of the national currency, the repayable amounts shall be adjusted within the extent of the devaluation of the currency.

Devaluation clause has been taken into account in the net currency positions.

Note 16. Interest Income and Other Operating Income

| (in millions of kroons ) | 4 Q 2010 | 12 months 2010 | 4 Q 2009 | 12 months 2009 |
| :---: | :---: | :---: | :---: | :---: |
| Interest income | 128.860 | 487.766 | 133.864 | 583.373 |
| From loans to customers | 125.048 | 478.790 | 131.711 | 574.831 |
| From deposits | 1.448 | 5.794 | 2.153 | 8.542 |
| From held-to-maturity financial assets | 2.364 | 3.182 | - |  |
| Other operating income | 26.130 | 90.462 | 31.017 | 181.978 |
| Income related to debt collection | 24.593 | 88.606 | 26.760 | 124.740 |
| Income from redemption of bonds below nominal value | 0.526 | - | 3.526 | 53.747 |
| Other operating income | 1.011 | 1.856 | 0.731 | 3.491 |
| Total | 154.990 | 578.228 | 164.881 | 765.351 |
| (in millions of euros) | 4 Q 2010 | 12 months 2010 | 4 Q 2009 | 12 months 2009 |
| Interest income | 8.236 | 31.174 | 8.555 | 37.284 |
| From loans to customers | 7.992 | 30.600 | 8.418 | 36.738 |
| From deposits | 0.093 | 0.370 | 0.138 | 0.546 |
| From held-to-maturity financial assets | 0.151 | 0.204 | - | - |
| Other operating income | 1.671 | 5.781 | 1.982 | 11.631 |
| Income related to debt collection | 1.572 | 5.663 | 1.710 | 7.972 |
| Income from redemption of bonds below nominal value | 0.034 | - | 0.225 | 3.435 |
| Other operating income | 0.065 | 0.118 | 0.047 | 0.224 |
| Total | 9.907 | 36.955 | 10.538 | 48.915 |

Note 17. Interest Expenses and Other Expenses

| (in millions of kroons) | 4 Q 2010 | 12 months 2010 | 4 Q 2009 | 12 months 2009 |
| :---: | :---: | :---: | :---: | :---: |
| Interest expenses | 26.829 | 127.219 | 47.401 | 198.643 |
| On debt securities | 1.069 | 27.810 | 31.059 | 142.671 |
| On deposits | 25.696 | 99.126 | 16.253 | 55.414 |
| On loans | 0.064 | 0.283 | 0.089 | 0.558 |
| Other operating expenses | 9.470 | 32.409 | 2.034 | 23.016 |
| Expenses from the redemption of debt securities below nominal value | 0.523 | 5.546 | - |  |
| Other operating expenses | 8.947 | 26.863 | 2.034 | 23.016 |
| Total | 36.299 | 159.628 | 49.435 | 221.659 |
| (in millions of euros) | 4 Q 2010 | 12 months 2010 | 4 Q 2009 | 12 months 2009 |
| Interest expenses | 1.714 | 8.131 | 3.030 | 12.696 |
| On debt securities | 0.068 | 1.777 | 1.985 | 9.118 |
| On deposits | 1.642 | 6.335 | 1.039 | 3.542 |
| On loans | 0.004 | 0.019 | 0.006 | 0.036 |
| Other operating expenses | 0.605 | 2.071 | 0.130 | 1.471 |
| Expenses from the redemption of debt securities below nominal value | 0.033 | 0.354 | - | - |
| Other operating expenses | 0.572 | 1.717 | 0.130 | 1.471 |
| Total | 2.319 | 10.202 | 3.160 | 14.167 |

## Note 18. Other Operating Expenses

| (in millions of kroons) | 4 Q 2010 | 12 months $\mathbf{2 0 1 0}$ | 4 Q 2009 | 12 months $\mathbf{2 0 0 9}$ |
| :--- | ---: | ---: | ---: | ---: |
| Marketing expenses | 12.149 | 33.721 | 7.847 | 25.428 |
| Expenses related to employment | 5.635 | 21.923 | 1.999 | 25.702 |
| Other operating expenses | 6.911 | 22.990 | 8.666 | 23.145 |
| Total other operating expenses | $\mathbf{2 4 . 6 9 5}$ | $\mathbf{7 8 . 6 3 4}$ | $\mathbf{1 8 . 5 1 2}$ | $\mathbf{7 4 . 2 7 5}$ |


| (in millions of euros) | 4 Q 2010 | 12 months 2010 | 4 Q 2009 | 12 months 2009 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Marketing expenses | 0.776 | 2.155 | 0.502 | 1.625 |
| Expenses related to employment | 0.360 | 1.401 | 0.128 | 1.643 |
| Other operating expenses | 0.442 | 1.470 | 0.554 | 1.479 |
| Total other operating expenses | $\mathbf{1 . 5 7 8}$ | $\mathbf{5 . 0 2 6}$ | $\mathbf{1 . 1 8 3}$ | $\mathbf{4 . 7 4 7}$ |

## Note 19 Segment Reporting

Based on the internal management structure, segment information has been published according to the geographic segments. In the presentation of segments income, expenses, assets, and liabilities have been reflected according to the location. The consolidation group does not have various business segments.
Geographic segments, Statement of Financial Position indicators

| 31.12.2010 <br> (in millions of kroons) | Estonia | Latvia | Lithuania | Finland | Other | Elimina- | Group |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash and receivables from banks | 564.690 | 79.104 | 24.526 | 21.248 | - | - | 689.568 |
| incl. Central Bank | 244.640 | 13.907 | - | 1.358 | - | - | 259.905 |
| Inter-segment cash and receivables from banks | 31.348 | 255.166 | - | - | - | -286.514 |  |
| Receivables from customers | 943.161 | 762.460 | 257.864 | 193.364 | - | - | 2156.849 |
| incl. loan receivables from customers | 1023.818 | 861.401 | 275.780 | 193.700 | - | - | 2354.700 |
| incl. impairment allowance for Ioan receivables | -179.722 | -209.090 | -41.950 | -4.215 | - | - | -434.977 |
| incl. interest receivables | 129.494 | 150.343 | 30.273 | 4.035 | - | - | 314.145 |
| incl. impairment allowance for interest receivables | -30.429 | -40.194 | -6.239 | -0.156 | - | - | -77.018 |
| Inter-segment receivables | 1420.468 | - | - | - | - | -1420.468 |  |
| Held-to-maturity financial assets | 182.264 | - | 16.721 | - | - | - | 198.985 |
| Other receivables and prepaid expenses | 22.351 | 61.084 | 4.829 | 0.555 | - | -0.451 | 88.368 |
| Deferred income tax asset | - | 25.046 | - | - | - | - | 25.046 |
| Tangible and intangible assets | 49.245 | 1.577 | 1.303 | 0.134 | - | - | 52.259 |
| Other assets | 23.905 | 9.745 | 0.290 | - | - | - | 33.940 |
| Segment's total assets | 3237.432 | 1194.182 | 305.533 | 215.301 | - | -1707.433 | 3245.015 |

Continues on the next page

| (in millions of kroons) | Estonia | Latvia | Lithuania | Finland | Other | Eliminations | Group |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Payable to credit institutions | 7.711 | 1111.366 | 295.666 | 31.348 | - | -1438.380 | 7.711 |
| Payable to customers | 1391.082 | 75.687 | 0.028 | 193.429 | 1008.183 | -261.252 | 2407.157 |
| Other payables and deferred income | 12.922 | 8.829 | 3.397 | 3.318 | - | -0.451 | 28.015 |
| Issued bonds and subordinated bonds | 59.948 | - | - | - | - | -2.615 | 57.333 |
| Segment's total liabilities | 1471.663 | 1195.882 | 299.091 | 228.095 | 1008.183 | -1702.698 | 2500.216 |
| Equity | 795.436 | 0.495 | 6.440 | -12.902 | -30.673 | -13.997 | 744.799 |


| 31.12.2009 <br> (in millions of kroons) | Estonia | Latvia | Lithuania | Finland | Other | Eliminations | Group |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash and receivables from banks | 484.096 | 42.820 | 6.313 | 17.884 | - | - | 551.113 |
| incl. Central Bank | 465.677 | 11.839 | - | - | - | - | 477.516 |
| Inter-segment cash and receivables from banks |  | 175.784 | 10.037 | - | - | -185.821 |  |
| Receivables from customers | 966.783 | 833.136 | 253.663 |  | - |  | 2053.582 |
| incl. loan receivables | 1058.652 | 903.751 | 264.134 |  | - | - | 2226.537 |
| incl. impairment allowance for Ioan receivables | -165.377 | -152.868 | -24.584 | - | - | - | -342.829 |
| incl. interest receivables | 103.659 | 114.190 | 18.211 | - | - | - | 236.060 |
| incl. impairment allowance for interest receivables | -30.151 | -31.937 | -4.098 | - | - | - | -66.186 |
| Inter-segment receivables | 1312.934 | - | - | - | - | -1312.934 |  |
| Other receivables and prepaid expenses | 15.950 | 60.168 | 4.452 | 0.054 | - | -0.221 | 80.403 |
| Deferred income tax asset | - | 21.675 | - | - | - |  | 21.675 |
| Tangible and intangible assets | 40.722 | 3.568 | 1.543 | 0.053 | - |  | 45.886 |
| Other assets | 23.214 | 9.295 | - | - | - | - | 32.509 |
| Segment's total assets | 2843.699 | 1146.446 | 276.008 | 17.991 | - | -1498.976 | 2785.168 |
| Payable to credit institutions | 21.307 | 1029.588 | 273.953 | 0.476 | - | -1314.054 | 11.270 |
| Payable to customers | 1187.575 | 61.410 | - | 32.861 | 68.857 | -177.490 | 1173.213 |
| Other payables and deferred income | 10.167 | 6.939 | 3.408 | 0.381 | - | -0.221 | 20.674 |
| Issued bonds and subordinated bonds | 902.453 | - | - | - | - |  | 902.453 |
| Segment's total liabilities | 2121.502 | 1097.937 | 277.361 | 33.718 | 68.857 | -1 491.765 | 2107.610 |
| Equity | 649.184 | 48.508 | -1.353 | -2.291 | -2.300 | -14.190 | 677.558 |

Geographic segments, Consolidated Income Statement indicators

| 2010 <br> (in millions of kroons) | Estonia | Latvia | Lithuania | Finland | Other | Eliminations | Group |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| External revenue |  |  |  |  |  |  |  |
| Interest income | 226.653 | 165.906 | 79.081 | 16.126 | - | - | 487.766 |
| Net service fees | -0.838 | -0.145 | -0.349 | -0.060 | -0.006 | - | -1.398 |
| Other income | 26.853 | 49.047 | 13.437 | 1.125 | - |  | 90.462 |
| Total external revenue | 252.668 | 214.808 | 92.169 | 17.191 | -0.006 | - | 576.830 |
| Inter-segment revenue | 163.843 | 8.008 | 0.036 | 0.782 | - | -172.669 |  |
| Net profit/loss from financial transactions | 0.129 | -1.779 | -0.007 | -0.001 | - | 0.496 | -1.162 |
| Interest expenses |  |  |  |  |  |  |  |
| External interest expenses | 96.708 | 6.569 | - | 3.908 | 20.034 | - | 127.219 |
| Inter-segment interest expenses | 8.772 | 82.255 | 31.714 | 0.057 | - | -122.798 |  |
| Total interest expenses | 105.480 | 88.824 | 31.714 | 3.965 | 20.034 | -122.798 | 127.219 |
| Total net income | 311.160 | 132.213 | 60.484 | 14.007 | -20.040 | -49.375 | 448.449 |
| Salaries and various operating expenses | 73.647 | 40.828 | 29.627 | 20.941 | 9.852 | - | 174.895 |
| Depreciation and amortisation expense | 6.354 | 2.165 | 0.814 | 0.032 | 0.017 | - | 9.382 |
| Impairment allowances for receivables and other assets | -45.865 | -78.948 | -20.297 | -4.395 | - | - | -149.505 |
| Other operating expenses | 20.424 | 9.196 | 1.998 | 0.553 | 0.764 | -0.526 | 32.409 |
| Profit/ loss before tax | 164.870 | 1.076 | 7.748 | -11.914 | -30.673 | -48.849 | 82.258 |
| Income tax expenses | - | 3.282 | - | - |  | - | 3.282 |
| Change in deferred income tax | - | 3.344 | - | - |  | - | 3.344 |
| Net profit | 164.870 | 1.138 | 7.748 | -11.914 | -30.673 | -48.849 | 82.320 |


| 2009 <br> (in millions of kroons) | Estonia | Latvia | Lithuania | Finland | Other | Eliminations | Group |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| External revenue |  |  |  |  |  |  |  |
| Interest income | 265.646 | 239.317 | 78.407 | 0.003 | - | - | 583.373 |
| Net service fees | -0.944 | -0.423 | -0.353 | - | -0.003 | - | -1.723 |
| Other income | 95.910 | 65.100 | 20.968 | - | - | - | 181.978 |
| Total external revenue | 360.612 | 303.994 | 99.022 | 0.003 | -0.003 | - | 763.628 |
| Inter-segment revenue | 223.117 | 2.899 | - | - | - | -226.016 | - |
| Net profit/loss from financial transactions | -0.960 | -1.299 | -0.008 | -0.001 | - | 0.496 | -1.772 |
| Interest expenses |  |  |  |  |  |  |  |
| External interest expenses | 194.736 | 2.689 | - | 0.917 | 0.301 | - | 198.643 |
| Inter-segment interest expenses | 2.949 | 112.070 | 29.389 | 0.007 | - | -144.415 | - |
| Total interest expenses | 197.685 | 114.759 | 29.389 | 0.924 | 0.301 | -144.415 | 198.643 |
| Total net income | 385.084 | 190.835 | 69.625 | -0.922 | -0.304 | -81.105 | 563.213 |
|  |  |  |  |  | Contin | s on the n | ext page |


| 2009 <br> (in million of kroons) | Estonia | Latvia | Lithuania | Finland | Other | Elimina- <br> tions | Group |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Salaries and other operating expenses | 83.731 | 50.654 | 28.357 | 1.339 | 1.996 | - | 166.077 |
| Depreciation and amortisation <br> expense | 6.820 | 3.459 | 0.811 | - | - | - | 11.090 |
| Impairment allowances for receivables | -145.563 | -92.407 | -18.786 | - | - | - | -256.756 |
| and other assets | 9.739 | 11.480 | 1.768 | 0.029 | - | - | 23.016 |
| Other operating expenses | $\mathbf{1 3 9 . 2 3 1}$ | $\mathbf{3 2 . 8 3 5}$ | $\mathbf{1 9 . 9 0 3}$ | $\mathbf{- 2 . 2 9 0}$ | $\mathbf{- 2 . 3 0 0}$ | $\mathbf{- 8 1 . 1 0 5}$ | $\mathbf{1 0 6 . 2 7 4}$ |
| Profit/ loss before tax | - | 10.999 | - | - | - | - | 10.999 |
| Income tax expenses | - | 21.791 | - | - | - | - | 21.791 |
| Change in deferred income tax | $\mathbf{1 3 9 . 2 3 1}$ | $\mathbf{4 3 . 6 2 7}$ | $\mathbf{1 9 . 9 0 3}$ | $\mathbf{- 2 . 2 9 0}$ | $\mathbf{- 2 . 3 0 0}$ | $\mathbf{- 8 1 . 1 0 5}$ | $\mathbf{1 1 7 . 0 6 6}$ |
| Net profit |  |  |  |  |  |  |  |

## Geographic segments, Statement of Financial Position indicators

| 31.12.2010 <br> (in millions of euros) | Estonia | Latvia | Lithuania | Finland | Other | Eliminations | Group |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash and receivables from banks | 36.090 | 5.056 | 1.567 | 1.358 | - |  | 44.071 |
| incl. Central Bank | 15.635 | 0.889 | - | 0.087 | - |  | 16.611 |
| Inter-segment cash and receivables from banks | 2.004 | 16.308 | - | - | - | -18.312 |  |
| Receivables from customers | 60.278 | 48.730 | 16.481 | 12.359 | - |  | 137.848 |
| incl. loan receivables from customers | 65.433 | 55.053 | 17.626 | 12.380 | - |  | 150.493 |
| incl. impairment allowance for loan receivables | -11.486 | -13.363 | -2.681 | -0.269 | - | - | -27.799 |
| incl. interest receivables | 8.276 | 9.609 | 1.935 | 0.258 | - | - | 20.078 |
| incl. impairment allowance for interest receivables | -1.945 | -2.569 | -0.399 | -0.010 | - | - | -4.923 |
| Inter-segment receivables | 90.784 | - | - | - | - | -90.784 |  |
| Financial investments maintained until the redemption deadline | 11.648 | - | 1.069 | - | - | - | 12.717 |
| Other receivables and prepaid expenses | 1.428 | 3.905 | 0.309 | 0.035 | - | -0.029 | 5.648 |
| Financial investments | - | 1.601 | - | - | - |  | 1.601 |
| Deferred income tax asset | 3.147 | 0.101 | 0.083 | 0.009 | - | - | 3.340 |
| Tangible and intangible assets | 1.527 | 0.623 | 0.019 | - | - | - | 2.169 |
| Segment's total assets | 206.906 | 76.324 | 19.528 | 13.761 | - | -109.125 | 207.394 |
| Payable to credit institutions | 0.492 | 71.029 | 18.897 | 2.004 | - | -91.929 | 0.493 |
| Payable to customers | 88.907 | 4.838 | - | 12.362 | 64.435 | -16.697 | 153.845 |
| Other payables and deferred income | 0.827 | 0.564 | 0.217 | 0.212 | - | -0.029 | 1.791 |
| Issued bonds and subordinated bonds | 3.831 | - | - | - | - | -0.167 | 3.664 |
| Segment's total liabilities | 94.057 | 76.431 | 19.114 | 14.578 | 64.435 | -108.822 | 159.793 |
| Equity | 50.837 | 0.032 | 0.412 | -0.825 | -1.960 | -0.895 | 47.601 |


| 31.12.2009 <br> (in millions of euros) | Estonia | Latvia | Lithuania | Finland | Other | Eliminations | Group |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cash and receivables from banks | 30.940 | 2.737 | 0.403 | 1.143 | - |  | 35.223 |
| incl. Central Bank | 29.762 | 0.757 | - | - | - |  | 30.519 |
| Inter-segment cash and receivables from banks |  | 11.235 | 0.641 | - | - | -11.876 |  |
| Receivables from customers | 61.789 | 53.247 | 16.212 | - | - | - | 131.248 |
| incl. loan receivables | 67.661 | 57.760 | 16.881 |  | - | - | 142.302 |
| incl. impairment allowance for loan receivables | -10.570 | -9.770 | -1.571 | - | - | - | -21.911 |
| incl. interest receivables | 6.625 | 7.298 | 1.164 | - | - | - | 15.087 |
| incl. impairment allowance for interest receivables | -1.927 | -2.041 | -0.262 | - | - | - | -4.230 |
| Inter-segment receivables | 83.912 | - | - | - | - | -83.912 |  |
| Other receivables and prepaid expenses | 1.019 | 3.845 | 0.285 | 0.003 | - | -0.014 | 5.138 |
| Deferred income tax asset | - | 1.385 | - | - | - | - | 1.385 |
| Tangible and intangible assets | 2.603 | 0.228 | 0.099 | 0.003 | - | - | 2.933 |
| Other assets | 1.484 | 0.594 | - | - | - | - | 2.078 |
| Segment's total assets | 181.747 | 73.271 | 17.640 | 1.149 | - | -95.802 | 178.005 |
| Payable to credit institutions | 1.361 | 65.803 | 17.509 | 0.030 | - | -83.983 | 0.720 |
| Payable to customers | 75.900 | 3.925 | - | 2.100 | 4.401 | -11.344 | 74.982 |
| Other payables and deferred income | 0.651 | 0.443 | 0.218 | 0.024 | - | -0.014 | 1.322 |
| Issued bonds and subordinated bonds | 57.677 | - | - | - | - |  | 57.677 |
| Segment's total liabilities | 135.589 | 70.171 | 17.727 | 2.154 | 4.401 | -95.341 | 134.701 |
| Equity | 41.490 | 3.100 | -0.086 | -0.146 | -0.147 | -0.907 | 43.304 |

Geographic segments. Consolidated Income Statement indicators

| $\mathbf{2 0 1 0}$ |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| (in millions of euros) | Estonia | Latvia | Lithuania | Finland | Other | Eliminations | Group |  |
| External revenue |  |  |  |  |  |  |  |  |
| Interest income | 14.486 | 10.603 | 5.054 | 1.031 | - | - | 31.174 |  |
| Net service fees | -0.054 | -0.009 | -0.022 | -0.004 | - | - | -0.089 |  |
| Other income | 1.716 | 3.134 | 0.859 | 0.072 | - | - | 5.781 |  |
| Total external revenue | 16.148 | 13.728 | 5.891 | $\mathbf{1 . 0 9 9}$ | - | - | 36.866 |  |
| Inter-segment revenue | 10.472 | 0.512 | $\mathbf{0 . 0 0 2}$ | $\mathbf{0 . 0 5 0}$ |  | $\mathbf{- 1 1 . 0 3 6}$ | - |  |
| Net profit/loss from financial | 0.008 | -0.114 |  | - | - | - | 0.032 | -0.074 |
| transactions |  |  |  |  |  |  |  |  |
| Interest expenses | 6.181 | 0.420 |  | - | 0.250 | 1.280 |  | - |
| External interest expenses | 0.561 | 5.256 | 2.027 | 0.004 | - | -7.848 | - |  |
| Inter-segment interest | $\mathbf{6 . 7 4 2}$ | 5.676 | $\mathbf{2 . 0 2 7}$ | $\mathbf{0 . 2 5 4}$ | $\mathbf{1 . 2 8 0}$ | $\mathbf{- 7 . 8 4 8}$ | $\mathbf{8 . 1 3 1}$ |  |
| expenses | $\mathbf{1 9 . 8 8 6}$ | $\mathbf{8 . 4 5 0}$ | $\mathbf{3 . 8 6 6}$ | $\mathbf{0 . 8 9 5}$ | $\mathbf{- 1 . 2 8 0}$ | $\mathbf{- 3 . 1 5 6}$ | $\mathbf{2 8 . 6 6 1}$ |  |

Continues on the next page

| $\mathbf{2 0 1 0}$ |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| (in millions of euros) | Estonia | Latvia | Lithuania | Finland | Other | Elimin- <br> ations | Group |
| Salaries and other operating <br> expenses | 4.707 | 2.609 | 1.894 | 1.338 | 0.630 | - | 11.178 |
| Depreciation and amortisation <br> expense | 0.406 | 0.138 | 0.052 | 0.003 | 0.001 | - | 0.600 |
| Impairment allowances for | -2.931 | -5.046 | -1.297 | -0.281 | - | - | -9.555 |
| receivables and other assets |  |  |  | - |  |  |  |
| Other operating expenses | 1.305 | 0.588 | 0.128 | 0.035 | 0.049 | -0.034 | 2.071 |
| Profit/ loss before tax | $\mathbf{1 0 . 5 3 7}$ | $\mathbf{0 . 0 6 9}$ | $\mathbf{0 . 4 9 5}$ | $\mathbf{- 0 . 7 6 2}$ | $\mathbf{- 1 . 9 6 0}$ | $\mathbf{- 3 . 1 2 2}$ | $\mathbf{5 . 2 5 7}$ |
| Income tax expenses | - | 0.210 | - | - | - | - | 0.210 |
| Change in deferred income tax | - | 0.214 | - | - | - | - | 0.214 |
| Net profit | $\mathbf{1 0 . 5 3 7}$ | $\mathbf{0 . 0 7 3}$ | $\mathbf{0 . 4 9 5}$ | $\mathbf{- 0 . 7 6 2}$ | $\mathbf{- 1 . 9 6 0}$ | $\mathbf{- 3 . 1 2 2}$ | $\mathbf{5 . 2 6 1}$ |


| 2009 <br> (in millions of euros) | Estonia | Latvia | Lithuania | Finland | Other | Eliminations | Group |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| External revenue |  |  |  |  |  |  |  |
| Interest income | 16.978 | 15.295 | 5.011 | - | - | - | 37.284 |
| Net service fees | -0.060 | -0.027 | -0.023 | - | - |  | -0.110 |
| Other income | 6.130 | 4.161 | 1.340 | - | - |  | 11.631 |
| Total external revenue | 23.048 | 19.429 | 6.328 | - | - | - | 48.805 |
| Inter-segment revenue | 14.260 | 0.185 | - | - |  | -14.445 | - |
| Net profit/loss from financial transactions | -0.061 | -0.083 | -0.001 | - | - | 0.032 | -0.113 |
| Interest expenses |  |  |  |  |  |  |  |
| External interest expenses | 12.446 | 0.172 | - | 0.059 | 0.019 | - | 12.696 |
| Inter-segment interest expenses | 0.189 | 7.163 | 1.878 | - | - | -9.230 |  |
| Total interest expenses | 12.635 | 7.335 | 1.878 | 0.059 | 0.019 | -9.230 | 12.696 |
| Total net income | 24.612 | 12.196 | 4.449 | -0.059 | -0.019 | -5.183 | 35.996 |
| Salaries and other operating expenses | 5.351 | 3.237 | 1.812 | 0.086 | 0.128 | - | 10.614 |
| Depreciation and amortisation expense | 0.436 | 0.221 | 0.052 | - | - | - | 0.709 |
| Impairment allowances for receivables and other assets | -9.303 | -5.906 | -1.201 | - | - | - | -16.410 |
| Other operating expenses | 0.622 | 0.734 | 0.113 | 0.002 | - | - | 1.471 |
| Profit/ loss before tax | 8.900 | 2.098 | 1.271 | -0.147 | -0.147 | -5.183 | 6.792 |
| Income tax expenses | - | 0.703 | - | - | - | - | 0.703 |
| Change in deferred income tax | - | 1.393 | - | - | - | - | 1.393 |
| Net profit | 8.900 | 2.788 | 1.271 | -0.147 | -0.147 | -5.183 | 7.482 |

