

Plale, Jean M - DFI

From: Plale, Jean M - DFI
Sent: Tuesday, December 08, 2009 1:06 PM
To: 'bcofwiinc@charterinternet.com'
Subject: FW: Taylor v Morgan Drexen - DFI #209069

Mr. Taylor - Morgan Drexen is not currently licensed by the division. We are in the process of reviewing its activities. As we have not finalized our review, we are, at this point, unable to assist you in answering many of your questions.

Jean Plale, Director

Information About You

[REDACTED]

Information About the Business in Question Adjustment Service Company
Daniel (last contact)
Morgan Drexen
1600 S Douglas Rd 1st Floor
Anaheim, CA 92806
800-868-1458 ext 593
Information About Your Situation
I received a telephone call

I have not filed a complaint with another agency.

The nature of my concern:

I do not take filing a claim lightly. Being an owner of a collection agency for over thirty years I understand your office handles numerous frivolous complaints. However this issue will not go away and has become more then irritaing it has now started to become an on going distraction and costing my compnay unneeded expense having to continuously respond. We are handling a colleciton matter for a [REDACTED]. After our initial first contacts we received a notice from a law firm telling us to no longer contact [REDACTED] and that they would be representing her. After that we have received numerous calls and letters from either the law firm and or representatves from a firm identifying themselves as from Morgan Drexen. In each and every contact they have made offers to settle and in response we have told them that we do not settle accounts and that they should direct their client [REDACTED] to contact us to set up payment arrangements if she was unable to pay the bill in full. Not having received any contact from [REDACTED] and due to the fact we were told to not have any contact with her directly the account was forwarded onto our clients collection attorney. Since that time we have received additional mailings and phone contacts in regards to settling this account. A call to offer a settlement was also made to the colleciton attorney. I feel bad that this has escalated to this level for [REDACTED] will be the one to suffer due to the additional costs that maybe awarded in litigation to the creditor. However this action was forced onto her by the same people she hired to try and attempt getting her balance lowered. On Novemeber 25th, 2009 we received yet another call from Morgan Drexen the party was extremely agressive in regards to us taking a settlement. I told him to cease all contact with our company and that this has been told to his firm numerous times before. On Decemeber 1,2009 we received yet another notice. I had my manager call and explain that any further contact would be considered harrasment due to the fact they have ignore all prior pleas to cease contact. So they turn around and contacted the collection attorney who also refuses to deal with this third party. Not to my suprise I received yet another call today from a Daniel identifying himself as from the firm of Morgan Drexen 1-800-868-1458 ext.593. I called him back I explained yet again that we have told his firm

You searched for: Business Name Bonded Collectors

Displaying records 1 to 25 of 467

Click column headers to sort

Case Number	Filing Date	County Name	Case Status	Name	Date of B
2009PR000070	10-09-2009	Juneau	Closed	Bonded Collectors	-
2005TJ000051	09-13-2005	Sauk	Filed Only	Bonded Collectors	-
2003PR000369	08-11-2003	Rock	Closed	Bonded Collectors	-
2001TJ000003	01-08-2001	Marquette	Filed Only	Bonded collectors	-
1995TJ000052	06-09-1995	Sauk	Filed Only	Bonded Collectors	-
1994SC001166	11-10-1994	Columbia	Closed	Bonded Collectors	-
1994SC001165	11-10-1994	Columbia	Closed	Bonded Collectors	-
1994SC001163	11-10-1994	Columbia	Closed	Bonded Collectors	-
1994SC001162	11-10-1994	Columbia	Closed	Bonded Collectors	-
1994SC001161	11-10-1994	Columbia	Closed	Bonded Collectors	-
1994SC001159	11-10-1994	Columbia	Closed	Bonded Collectors	-
1994SC001158	11-10-1994	Columbia	Closed	Bonded Collectors	-